

HC Waterworks, Inc.

February 25, 2015

Office of Commission Clerk
Public Service Commission
2540 Shumard Oak Blvd.
Tallahassee, FL 32399

RECEIVED-FPSC
15 FEB 27 AM 9:23
COMMISSION
CLERK

Re: Docket No. 140158-WS – Application for increase in water and wastewater rates in Highlands County by HC Waterworks, Inc. – Response to Customer Meeting and Engineering Requests

Dear Commission Clerk,

HC Waterworks, Inc. (HC Waterworks) hereby submits its response to the customer meeting and engineering requests. At the customer meeting held in Sebring, Florida on February 19, 2015, there were 11 customers in attendance. Of the 11 customers, 7 offered public comment related to HC Waterworks, Inc. HC Waterworks, Inc. currently has 936 customers throughout its certificated service area.

Public Notices

Five customers spoke of notices received either via US Mail or by door hangers. The door hangers were distributed to affected customers in relation to a drop in system pressure primarily due to either main breaks or service line breaks. HC Waterworks has attached copies of all public notices issued since acquisition.

Most boil water notices are precautionary advisories issued as a result of main breaks. If the main breaks or the resultant shut-down results in a loss of pressure to the system below 20 psi, Florida regulators (FDEP) require issuance of a precautionary boil water notice (PBWN) to the affected customers because of a remote possibility that depressurization of the system could result in contamination. Lifting the advisory usually requires collection of two sets of bacteria samples on two consecutive days once system pressure is restored. The laboratory test requires at least 24 hours to complete the process. Therefore, these advisories are normally in effect for three days, and sometimes longer if the laboratory is not open, for instance over a weekend or holiday.

The verbiage in the mandatory PBWN is dictated by the regulations and can give the impression that contamination of the water system has occurred. However, in almost every case, tests come back clear demonstrating that there never was any contamination of the system. The notices are required and are issued out of an abundance of caution to protect susceptible persons from a remote possibility of contamination. The immediate notification to all affected customers is not

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a realistic expectation; however, Florida regulators require notification within 24 hours of a triggering event.

Most water systems in Florida predominantly use hand delivery of notices to reach customers, particularly if the number of affected customers is fewer than a couple hundred. This process can take time and is labor intensive depending on the size and make-up of the system. However, the process is generally effective and meets the requirements of the regulations. The "door hanger" notices also include a service number for the customers to call.

There is no fail-safe process to ensure that every customer receives timely notification of a triggering event. Wind and rain can cause hand delivered notices to be lost or damaged. Notices might not be seen by residents until they enter or exit their home by the door on which the notice is posted. Phone calls might not reach every resident, might not be answered, or might go to a voice message and/or answering machine and not be played back immediately. If a radio or television advisory is given, customers may not have radios or TVs tuned to the station carrying the notice at the time it is broadcasted. Further, newspaper notices cannot be expected to provide timely notification.

The notices received via US mail were in relation to two events. The first was the exceedance of the Drinking Water Standards for Disinfection Byproducts Rule under Chapter 62-550 of the Florida Administrative Code (FAC). Disinfectants are an essential element of drinking water treatment because of the barrier they provide against waterborne disease-causing microorganisms. However, disinfection byproducts (DBPs) form when disinfectants used to treat drinking water react with naturally occurring materials in the water. Total trihalomethanes (TTHMs) are a type of disinfection byproduct formed during disinfection with chlorine and chloramine. These DBPs generally form at much lower levels when chloramine is used instead of chlorine. A water system is out of compliance if the milligrams per liter (MGL) is greater than 80.

At the end of the third quarter 2013, the Leisure Lakes water treatment system exceeded the Total Trihalomethanes (TTHMs) and Haloacetic Acids (HAA5s) Maximum Contaminant Level (MCL) for the running annual average (RAA). On December 20, 2013, the Leisure Lakes water treatment system was converted from using free chlorine (as a disinfectant) to using chloramines, as a means of corrective action for the elevated TTHMs and HAA5s at the facility. The subsequent laboratory results collected on February 10, 2014 indicated that both the TTHMs and HAA5s levels were below the MCL. This means that the corrective action taken by HC Waterworks was successful and the water system is currently not in violation of the MCLs for either TTHMs or HAA5s. However, under the FDEP rules the utility was required to continue to issue public notification for two more quarters.

Subsequently, two additional quarterly samples also showed that the TTHMs and HAA5s levels were below the MCL and is now in compliance. As a result, FDEP discontinued the requirement for any subsequent public notification for Leisure Lakes.

For the Lake Josephine water system, there was also an exceedance of the MCL for HAA5s in the third quarter of 2013. The customers received notice that the exceedance had occurred and

that both at Lake Josephine and Sebring Lakes, HC Waterworks was going to convert the disinfection treatment to chloramines. The conversion to chloramines was completed in August 2014 for Sebring Lakes and in September 2014 for Lake Josephine as a means of corrective action for the elevated TTHMs and HAA5s at both water treatment facilities. The second notice was in relation to the conversion of disinfection methodology. The customers received a Notice of Conversion from Free Chlorine to Chloramine treatment on August 15, 2014. Chloramination is the use of chloramines as a disinfectant used to treat drinking water. Chloramination is the use of both ammonia and chlorine to disinfect water. Ammonia and chlorine are added to water at carefully controlled levels. It is formed by mixing chlorine with ammonia and while it is typically considered a weaker disinfectant than chlorine, it is more stable.

Subsequent laboratory results collected indicated that both the TTHMs and HAA5s levels were below the MCL. This means that the corrective action taken by HC Waterworks was successful and the water system is currently not in violation of the MCLs for either TTHMs or HAA5s. As a result, the FDEP has removed any further requirements for any subsequent public notices as of the fourth quarter of 2014. After a system exceeds the requisite MGL set by the DEP, the utility is required to take quarterly (instead of yearly) samples. Once the utility has show a four quarter running annual average below 80 MGL, it is considered in compliance with DEP standards.

Water Quality

Also at the customer meeting, several customers offered comments on concerning the water quality. Aesthetics can include a variety of items such as pressure, chlorine, taste, odor and color, as well as the secondary drinking water standards as specified in the DEP rules contained in Chapters 62-550 and 62-555, F.A.C.

U.S. Environmental Protection Agency (EPA) National Secondary Drinking Water Regulations set non-mandatory Secondary Maximum Contaminant Levels (SMCLs) for constituents based on aesthetic considerations, such as taste, color, and odor. EPA and DEP do not enforce these SMCLs. Such constituents are not considered to present a risk to human health at or below the SMCL.

The low potential for these naturally occurring elements to be toxic or harmful to humans is reflected in the fact that they are not the subject of primary drinking water standards, but rather only of secondary standards. Compliance with secondary standards is not required to insure safety of the water supply. Private wells are not even required to test for these elements, and in some, it is not uncommon for drinking water supply to exceed the secondary water MCL. Despite the absence of a health concern, HC Waterworks recognizes and shares customer concern about the impact of higher concentrations of these elements on the color of the customers' water. The Company, along with the entire industry, is mindful of the complaints about clogged filters and stained appliances and clothes, as well as the aesthetic impact and overall customer concern stemming from the presence of these elements. It should be emphasized that this is a historical concern—not a new one---as the geology of the state has produced this issue from the dawn of drilling.

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The raw water source for HC Waterworks' water systems contains naturally occurring constituents, such as iron and sulfides, which at times can cause undesirable color, taste, and odor. The raw water sources also contain calcium and other minerals, which can lead to hard water. These constituents can often be difficult and expensive to remove.

For the Leisure Lakes water system in Highlands County, water quality has been an ongoing concern with the customers. Specifically, in Commission Order No. 96-1320-FOF-WS, issued October 30, 1996, the Commission found:

d. Covered Bridge/Leisure Lakes

SSU witness Denny testified that the water quality standards are being met at the Covered Bridge/Leisure Lakes facility in Highlands County. However, he testified that when an elevated chlorine residual of 1.0 mg/l is not maintained in the distribution network, elevated sulfides can result. Significant amounts of sulfides can also arise when homeowners are absent for a period of time. While Mr. Denny testified that the utility does and will continue to flush hydrants in the distribution network, he acknowledged that such flushing generally does not improve the water quality sitting in customer lines or in-home plumbing. Mr. Denny agreed that the installation of a chlorine pacing system at Covered Bridge could help to reduce sulfides and customer education regarding pipe flushing would also be appropriate.

DEP's Drinking Water Compliance Inspection Report noted that the water treatment plant's equipment is in fair to poor condition. Mr. Denny was not aware of any plans to improve the condition of the equipment. Although the utility has not inspected nor cleaned the storage tank, Mr. Denny testified that it would do so before the end of this year. With respect to other items noted in the report, the utility has or will undertake corrective action. We find that even though this facility is meeting the primary and secondary drinking water standards, there is room for improvement.

e. Corrective Measures for Covered Bridge/Leisure Lakes

As to Covered Bridge/Leisure Lakes's problems with sulfides, the utility is hereby directed to explore the installation of a chlorine pacing system so that the residual chlorine level can be better maintained at the level recommended by Mr. Denny. SSU shall also investigate other alternatives for chlorine monitoring and feed implementation. Improvement of the overall condition of the water treatment plant equipment must also be undertaken. The utility shall notify the Commission when it has completed the remaining corrective actions as noted in the DEP Drinking Water Compliance Inspection Report. SSU shall also file quarterly reports with this Commission explaining the corrective measures taken, sampling conducted, and the results found. These reports shall be filed until problems are corrected.

f. Customer Education Regarding Line Flushing

From the testimony of the customers in Highlands County, it appears that increased line flushing may improve water quality. Many customers of SSU facilities throughout the state have similar concerns over water quality, particularly those who receive water service on a seasonal basis. Education of all customers regarding in-house flushing may help alleviate many of these concerns. Therefore, SSU shall provide all of its customers with information regarding in-house flushing, preferably in the fall, when many of the seasonal customers return to Florida.

g. Quality of the Product/Operational Conditions: Conclusion

Serious product quality problems appear to be confined to certain zones: Duval County (Beacon Hills, Cobblestone, Woodmere) and Sebring. Although the DEP witnesses essentially indicate compliance with standards, and general satisfaction with the utility's efforts and achievements, customer testimony and exhibits presented at the service hearings and technical hearing show water quality problems exist, primarily in Jacksonville and Sebring. Overall, operational conditions of the plants are satisfactory.

Further, the Commission further addressed customer comments in 1995 brought forward from the Florida Water Services customers as follows:

a. Service Hearing Testimony

Customers from several regions in the state complained that the water is not potable. Others shared physical or medical problems that apparently occurred from the water. Customers from numerous service areas complained about the strength or odor from chlorine disinfection. Customers also reported a sulphur or rotten egg odor. Some customers have purchased home purifying systems or filters because of odor, taste, or other reasons. Others stated that they purchase bottled water to drink.

A number of customers in numerous service areas complained of water that stained tile and fixtures, and clogged pipes. Others spoke of corrosion and premature replacement of plumbing fixtures, and in some cases complete repiping of homes due to leaks caused by corrosive water. Some customers found the water pressure to be unacceptably low, while others stated that it was too high. A few customers complained of sewage odors, overflows, or backups.

Customers expressed concern over the utility's failure to notify its customers of outages, or to notify them of the potential health or safety problems that might result from the outages. There was also general dissatisfaction with the utility's response to service calls or questions.

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Customers reported that the utility was slow to respond, or did not properly respond to water quality problems such as sedimentation, discoloration, or excessive lead levels. Incidents were reported where the company damaged customers' property and would not repair the damage. The utility took a long time to answer requests to have tests conducted.

Customers presented a variety of complaints with billing. Two customers had problems with their meter readings. They either had not seen anyone read their meter, or could not obtain meter reading data from the utility. Others cited billing problems where SSU was not responsive, or gave an answer that did not aid in resolving the problem.

b. Customer Complaints and Correspondence

Our Division of Consumer Affairs interacts with utility customers in all industries. Staff witness Nancy Pruitt testified that the Commission logged 87 complaints regarding SSU in 1993, 77 in 1994, and 86 in 1995. Utility witness Carla Teasley testified as to how few justified complaints the Commission received in years 1994 and 1995, noting that only 20 were received each year. She compared SSU favorably to Florida Power & Light (FPL), and noted that SSU has experienced significant rate increases in 1993-1994, while FPL did not. We do not place significant weight on such comparisons between industries. Moreover, Ms. Pruitt also testified that 4,754 letters and petitions were sent to the Commission in this case. The Division also received 2369 phone calls since June of 1995.

Billing problems will occur with all utility service. Our rules governing water and wastewater service are set forth in Chapter 25-30, Florida Administrative Code, specifying billing periods, payments by customers, reasons for discontinuance of service, and billing disputes. Several customers spoke of hardship cases. While these rules do not address this instance, the utility can arrange a special payment plan to accommodate a customer's needs. The utility, however, is under no obligation to do so.

c. Value and Quality of Service

We have addressed both the value and quality of SSU's service. The testimony indicates that many of the utility's customers are very dissatisfied with the service they receive. There have been significant rate increases at several of SSU's facilities. Customers many times compared the service received to the rates they pay, and found a severe mismatch.

The record indicates that the utility appeared generally unresponsive to customer inquiries and complaints. Noticing did not always occur for an interruption of service or where contamination may have occurred; the utility was not prompt when lead or copper exceeded DEP action levels; there were

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delays in drawing water from a customer's home for a test. Staining and corrosion of plumbing and fixtures occurred; and line flushing was insufficient. Inaccurate information was sometimes provided to customers by SSU personnel; and, there were numerous billing problems.

As previously stated, many customers testified that they do not drink the water, and instead buy bottled water or have purchased a filtering or softening system. These items are usually a personal preference, but as mentioned above, many customers believed they had no choice but to take these steps.

Thus, as early as 1996, the Commission recognized that there were customer concerns with the potability of the water being provided. The Commission also specifically indicated that customers' preferences in drinking the water supplied was by choice.

In addition, the water quality at Lake Josephine, Leisure Lakes, and Sebring Lakes has recently been addressed by the FPSC. Specifically, Order No. PSC-12-0102-FOF-WS, (Final Order) issued March 5, 2012 states:

Work on permitting and installation of AdEdge treatment to remove hydrogen sulfide is currently ongoing at Leisure Lakes, Lake Josephine, and Sebring Lakes. Additionally, Lake Josephine and Sebring Lakes were interconnected in 2010 to improve supply, pressure, and flushing. Improved distribution system monitoring and flushing were also implemented. Witness Luitweiler stated that by tracking AUF's water quality complaints, he saw convincing evidence that the water quality has improved. He further believe that where AUF has made treatment and flushing protocol changes, substantial and demonstrable improvements in water quality have been achieved. (page 38)

The Final Order continues discussing the addition of filters on page 58 as follows:

(2) Lake Josephine and Sebring Lakes AdEdge Water Treatment Project

Witness Luitweiler testified this project has been designed, permit applications have been submitted to DEP, and the equipment ordered. In his rebuttal testimony, he testified that the filtration equipment from AdEdge was delivered on October 12, 2011. Witness Luitweiler stated that a contractor was engaged to complete installation of the AdEdge treatment at both facilities by November 2011. Witness Luitweiler testified that the projected cost for these two projects of \$372,760 should be included in rate base as pro forma plant.

(3) Leisure Lakes AdEdge Water Treatment Project

Witness Luitweiler testified this project has been designed, a permit application has been submitted to DEP, and the equipment ordered. In his

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rebuttal testimony, he testified that the filtration equipment was ordered from AdEdge while the permit application was pending at DEP. Witness Luitweiler testified that a construction permit was finally issued by DEP on October 6, 2011. He stated that the work on installing the treatment equipment is to begin in November 2011. In its brief, AUF stated it expects construction to be completed by mid-January 2012. Witness Luitweiler testified that actual costs of \$105,799, plus additional costs for installation, inspection and certification for this project should be included in rate base as pro forma plant.

The previous owner completed the installation of AdEdge filtration at all three water treatment facilities prior to selling the water system to HC Waterworks, Inc. AUF provided documentation of the completion to the Commission on May 25, 2012, see Document No. 03348-12.

HC Waterworks' water treatment plants (WTP) use an Adedge filter to remove elemental sulfur from the well water. This requires oxidation of the hydrogen sulfides by utilizing free chlorine prior to filtration. In addition, to ensure proper treatment, the filters must be backwashed to remove the sulfur build-up in the filter media. According to the manufacturer's manual, each filter must be backwashed for 10 minutes daily at 192 gpm. This volume is changed (increased) when the water quality is not acceptable and may then be extended as necessary.

Concerning the customer comments on the extended days of discolored water, the original filter operation protocol in place from AUF included recycling the backwash water through the AdEdge filters. Unfortunately, this process does not work and is not efficient. The backwash water that was recycled through the filters caused the filter media to clog excessively. After acquisition, HC Waterwork changed this operation protocol to increase the efficiency of the AdEdge filter media. This has previously been discussed with FDEP and since the change in operation, the backwash water is no longer recycled through the filters. Previously, when the backwash water was being recycled, this caused an extended period of time where the water being delivered to customers was discolored. Since the change in operation, the conversion to chloramines, and the implementation of a defined flushing program, the water quality to the customers has improved. The customers in Leisure Lakes have indicated that the water quality has improved, although no customer in that system appeared at the customer meeting.

Further, the water quality issues at Lake Josephine, Sebring Lakes, and Leisure Lakes was also addressed by the previous owner in Document No. 01326-11 filed on February 28, 2011 in Docket No. 080121-WS. In this document AUF describes the meetings held with the customers and the Office of Public Counsel concerning the secondary water standards in these water systems.

In order to address the water quality concerns and maintain the minimum chlorine residual in the distribution system, HC utilizes flushing of the distribution systems to maintain water quality. Due to the naturally occurring high sulfide content in the wells, the water must be circulated in the distribution system to maintain the proper chlorine residual as required by FDEP. If the water is allowed to sit stagnant for any length of time, the hydrogen sulfide starts reforming and it exhibits a chlorine demand causing the residual to be reduced and ending with "rotten egg"

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smelly water and chlorine residuals lower than state requirements placing the utility in violation of Rule 62-555, Florida Administrative Code (F.A.C.).

Flushing is recognized as a normal maintenance practice of utilities to address water quality concerns throughout distribution systems in the United States. This is also recognized by the Florida Department of Protection (FDEP) as a common utility practice to address distribution system maintenance. Flushing is the most common and cost effective method of mitigation for this phenomenon. It is accomplished by flushing of the distribution system through blow-offs at dead ends or from flushing hydrants. In addition to regular flushing, upon complaints from specific areas, HC Waterworks may institute some emergency flushing that can provide immediate relief. Although flushing is the most immediate response to these issues, it only scours the build-up of naturally occurring minerals in the distribution system and does not provide a solution to the source of supply.

HC Waterworks has attempted to reduce the flushing amounts of water over the past year; however, when this occurred, the customer complaints on water quality increased. This residual hydrogen sulfides in the water distribution lines causes bacteria to begin feeding on the residuals. This interaction of the bacteria with the residual hydrogen sulfides increases the chlorine demand in the water. In order to address both the rotten egg smell and the reduction in chlorine in the lines, the utility is forced to increase its flushing. This situation is exacerbated by the seasonality of the customer base.

HC Waterworks historically used both automatic blow offs, as well as manual flushing at various points throughout the distribution system to address customer concerns on water quality. HC Waterworks has recently changed this protocol to utilize just the automatic blow offs and reduce manual flushing.

The Commission has previously considered flushing in order to meet DEP requirements in Order No. PSC-09-0385-FOF-WS, issued May 29, 2009, (pg 85). (see also Order No. PSC-14-0283-PAA-WS, issued May 30, 2014).

In addition, the amount of flushing was previously addressed in these system in the most recent rate case. In Order No. **PSC-11-0256-PAA-WS**, issued June 13, 2011, the Commission stated:

We find that the amounts of water reported for other uses for Lake Josephine/Sebring Lakes, Leisure Lakes, Sunny Hills, and The Woods appear reasonable in light of AUF's explanation of those uses, particularly for systems where AUF has done additional line flushing to address customer concerns related to aesthetic issues.

Customer Specific Comments:

Peter Maceri previously testified at the service hearing for Aqua Utilities Florida, Inc. in Docket No. 100330-WS. See Document No. **06554-11**. Mr. Marceri previously brought up the issues of fire hydrants in Docket No. 100330-WS. Mr. Marceri has previously testified that the quality of service was adequate. The previous owner, Aqua Utilities Florida, Inc. met with customers of all

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three subdivisions to discuss the water quality and the installation of the filtration system. Prior to selling the utility, AUF installed AdEdge filtration systems at all three water treatment plants.

Cathy Madden previously testified at the service hearing for Aqua Utilities Florida, Inc. in Docket No. 100330-WS. See Document No. 06554-11. In that docket, Ms. Madden had also stated that she previously had a rash. Again, an Adedge filtration system has been installed to treat the naturally occurring hydrogen sulfides in the ground water.

HC Waterworks also contacted the customers at their residence subsequent to the customer meeting. Below is a summary of those contacts:

Roger Robins - 331 Yellow Willow St.
Larry Truckermiller - 136 Quiver Leaf Ln.

These customers are related, and were both present at the 331 Yellow Willow residence during this service call. The customers were concerned with the rate increase and as senior citizens, most of the people in the area are on fixed incomes and do not have the money to pay for a rate increase on water that is not drinkable, because of the DBP's in the water, and pay for bottled water as well. It was explained that the exceedance of DBP had been rectified by the conversion to chloramines. Also that the most recent quarterly test results were well below the MCLs and as a result the utility is in compliance and no additional public notices are required. It was also explained that the customers live in an area of the state with a high sulfur content in the water supply. It was explained that the utility treats the water to remove and neutralize the majority of the hydrogen sulfides but that it only takes as little as 0.2 mg/L of sulfur in the water to be noticeable by smell. The customers were informed that the operator would investigate a way to better flush that portion of the distribution system to rid the water of offensive odors. It was further explained that the water is tested monthly and meets all FDEP requirements of safe water. The chlorine residual at both residents was 2.7 mg/L

Norma Groundwell - 137 Quiver Leaf Ln.

The customer says that the shut off valve at their water meter does not work, and they have made several requests to have it replaced. The last request resulted in the valve not being replaced, but the service being shut off. The customer had to pay a reconnect fee to have water turned back on, and was upset because they never asked to have the water shut off in the first place. Customer did say that they are suppose to be credited the reconnect fee next month. The customer expressed concern regarding the DBP notices they have received, and complained about odor in the water from time to time. A review of the customer's account indicates that the customer requested the water to be turned off while she was not in residence. The customer was informed of the reconnect fee and that she would still be responsible for the base facility charge. The customer stated that she understood. The customer then called back and indicated that she did not want the water disconnected. The tariffed reconnect fee will be credited to her account. The valve the customer is referring to is the utility's property. The customers should not be accessing or physically turning the utility's property. The account notes that the valve was replaced; however, HC Waterworks' operator indicated that he would investigate and if it wasn't replaced it would be done within the next week. It was explained that the exceedance of DBP

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had been rectified by the conversion to chloramines. Also that the most recent quarterly test results were well below the MCLs and as a result the utility is in compliance and no additional public notices are required. The customer was informed that the operator would investigate a way to better flush that portion of the distribution system to rid the water of offensive odors. The chlorine residual at this customer's home was 2.5 mg/L.

John Coxe - 2700 Oak Beach Blvd.

Mr. Coxe is out of town until next week. However, the resident of 2713 Oak Beach Blvd. went with Mr. Coxe to the meeting. Her concern is that she believes the DBP's are effecting her health, specifically her Central Nervous System (tingly legs). Says since she has started drinking bottled water the symptoms have stopped. The operator explained to the customer that the reason for the issuance of the DBP notices was due to the fact that the utility was just over the allowable limits for DBP's in the water, due to the higher than desirable amounts of Cl₂ needed to neutralize the sulfur content in the water. The operator further explained that the utility has recently switched the chlorination process from disinfecting with Free Chlorine to disinfecting with Monochloramines, which is a weaker disinfectant that is still strong enough to disinfect, but does not produce DBP's like free chlorine does. It was explained that as a result of that switch, coupled with a more effective flushing program, the samples collected for DBP testing in the last two quarters have passed for this system. Chlorine residual at the customer's home was a 2.6 mg/l.

Ted Huguenin - 515 Arcola Dr.

Customer claims that they use between 2100 & 2500 gallons of water a month yet they are billed for 3000 gallons every single month. A review of the customer's account indicates this is inaccurate. The customer was billed 4 months for 2,000 gallons and 9 months for 3,000 gallons over the past 12 month period. The utility has consistently billed customers at 1,000 gallon increments according to its Commission approved tariffs. Some months the usage may be "rounded" down to a 1,000 increment, while other months it may be "rounded" upwards. This is consistent with all utility billings throughout the state of Florida. The customer showed the operator many dark red blotches on his arms and said that it was caused from bathing in the water. His wife explained that her bad face complexion was caused from bathing in the water as well. The customer further explained that the reason he was almost bald was due to the fact that he retired from toxic waste dump in New Jersey where the employees all had to wear hazmat safety gear, but him being the security guard, he didn't wear the equipment and the wind would blow the "stuff" over him all day. The operator explained to the customer that the water is tested each month and meets the requirements and specifications that the FDEP has put in place to ensure that the public is receiving safe, usable water. Chlorine residual at the customers home was 2.3 mg/l.

Cathy Madden - 113 Sharon Ave.

The customer's concern was that the water was not fit to drink, and she knew that there was nothing the utility could do about that. However, if the water is not fit to drink then the utility should not be allowed to increase the rates. She further explained the utility should have known

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what it was getting into when it took over these plants and therefore has no right to ask for a rate increase.

The operator explained to the customer that the utility has made many plant improvements throughout the system to provide better quality water and to ensure that the water reaches the customers tap efficiently and safely. The operator further explained that the water does meet the standards of the FDEP, for being safe and usable water.

The customer did state that the water quality has greatly improved compared to what it use to be. The chlorine residual at the customer's home was 2.3 mg/l.

Charles Cook - 5420 Knight Ave.

Customer was not home and could not be contacted.

Pro Forma Consideration

HC Waterworks has previously provided information above concerning the conversion of disinfection from free chlorines to chloramines at its Lake Josephine and Sebring Lakes water treatment facilities. In response to the engineering analysis performed by the FPSC staff and the public comments offered at the customer meeting, HC Waterworks respectfully submits that pro forma consideration be given to the addition of chloramines treatment and corresponding chemical costs. These items were not previously included in the utility's MFRs since the occurred subsequent to the test year.

The invoices are attached. The costs for the chloramines conversions are:

Sebring Lakes WTP:	\$ 8,058.91
Lake Josephine WTP:	<u>\$12,048.90</u>
Total:	<u>\$20,107.81</u>

In addition, there were no chemical costs for the conversion at Lake Josephine and Sebring Lakes included in the rate case. Attached are invoices for the Ammonium Sulfate Solution for the months of August 2014 through January 2015 for Lake Josephine and Sebring Lakes. Since the conversion occurred mid-year, these amounts do not reflect a full year of operations. These will be ongoing additional chemical expenses to HC Waterworks for the chloramines conversion as a means of corrective action for the elevated TTHMs and HAA5s at the facility pursuant to the Drinking Water Standards for Disinfection Byproducts Rule under Chapter 62-550 of the Florida Administrative Code (FAC).

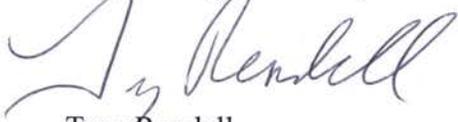
Finally, in reference to the main breaks and service line breaks which caused the PBWN above, HC Waterworks has included invoices for these repairs, as well as additional invoices for meter replacements and emergency generator repair.

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Wastewater Collection System

In response to FPSC staff's inquiry concerning the wastewater collection system, the correct size of the collection system is 13,567 LF 8" PVC Gravity mains. The mains were incorrectly stated as 4" gravity on MFR Schedule F-6; however, they were correctly identified on the service area and collection main maps submitted in this docket.

Respectfully submitted,

A handwritten signature in cursive script, appearing to read "Troy Rendell".

Troy Rendell
Manager of Regulated Utilities
// for HC Waterworks, Inc.

U.S. Water[®]

Services Corporation

4939 Cross Bayou Blvd.
New Port Richey, FL 34652

Invoice

Invoice #	806453
Date	1/29/2015
Due Date	2/28/2015
Account #	704
P.O. No.	

Bill To
HC Waterworks, Inc. Attn: Joe Gabay 4939 Cross Bayou Boulevard New Port Richey, FL 34652

All service pricing anticipates payment by Check or ACH. Due to additional costs incurred, services paid by credit card will require an additional "pass through" 3% processing fee in order to be accepted.

Project
709-32 Chloramine Conv Sebring Lakes

Date	Description	Qty or Hrs	Unit	Rate	Amount
8/21/2014	Chloramine Conversion - Sebring Lakes Water Plant				
	Materials to Complete Scope of Service	1	LS	4,352.98	4,352.98
	Labor to Complete Scope of Service	1	LS	3,705.93	3,705.93

OK @
 COA # 320.2
 e
 1-30-15

Entered: _____
 COA Code: _____
 Approved: _____
 Paid: _____
 Date: _____

Please remit payment to the above address. Thank you for allowing us to be of service.

Phone #	Fax #
727-848-8292	727-848-7701

Total	\$8,058.91
Payments/Credits	\$0.00
Balance Due	\$8,058.91

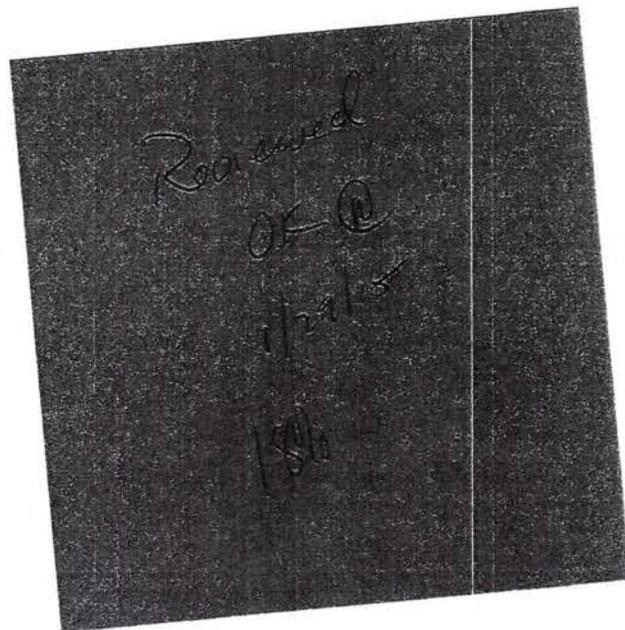
U.S. Water Services Corporation
Time by Job Detail
 January 1, 2014 through January 27, 2015

<u>Date</u>	<u>Name</u>	<u>Billing Status</u>	<u>Duration</u>
HC Waterworks, Inc. (R4):709 Other Additionally Billable Srvc:709-27 Chloramine Water Plant LJosephine			
200:200.04			
07/24/2014	Merrick, Bran...	Unbilled	11.00
07/25/2014	Merrick, Bran...	Unbilled	1.00
07/25/2014	Merrick, Bran...	Unbilled	7.50
07/30/2014	Merrick, Bran...	Unbilled	10.00
07/31/2014	Merrick, Bran...	Unbilled	7.00
08/01/2014	Merrick, Bran...	Unbilled	0.50
08/01/2014	Merrick, Bran...	Unbilled	6.50
Total 200:200.04			43.50
200:202:Merrick, Brandon			
08/13/2014	Merrick, Bran...	Unbilled	5.50
Total 200:202:Merrick, Brandon			5.50
200:202:Sides, Edward			
06/18/2014	Sides, Edwar...	Unbilled	1.50
07/22/2014	Sides, Edwar...	Unbilled	2.00
07/24/2014	Sides, Edwar...	Unbilled	11.00
07/30/2014	Sides, Edwar...	Unbilled	10.00
07/31/2014	Sides, Edwar...	Unbilled	7.00
08/01/2014	Sides, Edwar...	Unbilled	7.00
08/04/2014	Sides, Edwar...	Unbilled	1.00
08/13/2014	Sides, Edwar...	Unbilled	5.50
08/21/2014	Sides, Edwar...	Unbilled	3.00
08/21/2014	Sides, Edwar...	Unbilled	2.50
09/03/2014	Sides, Edwar...	Unbilled	5.50
Total 200:202:Sides, Edward			56.00
Total HC Waterworks, Inc. (R4):709 Other Additiona...			105.00
TOTAL			105.00

49 5201 \$2548.49

54 5791
 \$3,842.96

Labor
 \$5,791.45



806452
 \$12,048.91

10:59 AM

01/27/15

Accrual Basis

U.S. Water Services Corporation
Job Cost Detail Chris C.
 January 1, 2014 through January 27, 2015

Source Name	Type	Date	Num	Memo	Amount
HC Waterworks, Inc. (R4)					
709 Other Additionally Billable Svcs					
709-27 Chloramine Water Plant LJosephine					
HD Supply Waterw...	Bill	06/19/2014	C564...	vanstone flan...	372.59
North South Supply,...	Bill	07/22/2014	2117...	4" sch80 PV...	454.10
Hughes Supply Inc.	Bill	07/26/2014	S144...	Pipe, PVC C...	95.69
Hughes Supply Inc.	Bill	08/01/2014	S144...	20ft. ACC 3/4...	22.31
USA BlueBook ACH	Bill	08/01/2014	373952	Static Mixer -...	714.55
USA BlueBook ACH	Bill	08/01/2014	374316	Static Mixer 4...	810.63
North South Supply,...	Bill	08/01/2014	2118...	Grey Cement...	103.08
TD Card Services	Bill	08/01/2014	080114	schedule 40x...	308.08
TD Card Services	Bill	08/01/2014	080114	1" PVC cond...	20.06
TD Card Services	Bill	08/01/2014	080114	meals - E. Si...	32.53
TD Card Services	Bill	08/01/2014	080114	meals - E. Si...	33.45
TD Card Services	Bill	08/01/2014	080114	meals - E. Si...	38.13
TD Card Services	Bill	08/01/2014	080114	meals - E. Si...	35.39
North South Supply,...	Bill	08/04/2014	2119...	Ball Valve PV...	159.52
North South Supply,...	Bill	08/04/2014	2119...	Female ADP...	57.70
American Express	Bill	08/18/2014	081814		586.23
North South Supply,...	Bill	08/19/2014	2121...	Ball Vavles P...	151.19
Home Depot	Bill	08/21/2014	082114		639.86
Hughes Supply Inc.	Bill	08/21/2014	S144...	Stenner 85M...	273.49
TD Card Services	Bill	09/01/2014	9/1/1...	1" sc40elbow...	65.63
TD Card Services	Bill	09/01/2014	9/1/1...	lunch - Edwa...	15.36
TD Card Services	Bill	09/01/2014	9/1/1...	water - Edwa...	5.99
TD Card Services	Bill	09/01/2014	9/1/1...	dinner Eddie ...	25.87
TD Card Services	Bill	09/01/2014	9/1/1...	dinner Eddie ...	35.39
Hughes Supply Inc.	Bill	09/02/2014	S144...	Stenner pum...	246.10
Total 709-27 Chloramine Water Plant LJosephine					5,302.92
Total 709 Other Additionally Billable Svcs					5,302.92
Total HC Waterworks, Inc. (R4)					5,302.92
TOTAL					5,302.92

#95453 1870 MW

#6,25745

U.S. Water[®]

Services Corporation

4939 Cross Bayou Blvd.
New Port Richey, FL 34652

Invoice

Invoice #	806452
Date	1/29/2015
Due Date	2/28/2015
Account #	704
P.O. No.	

Bill To
HC Waterworks, Inc. Attn: Joe Gabay 4939 Cross Bayou Boulevard New Port Richey, FL 34652

All service pricing anticipates payment by Check or ACH. Due to additional costs incurred, services paid by credit card will require an additional "pass through" 3% processing fee in order to be accepted.

Project
709-27 Chloramine Water Plant LJosephine

Date	Description	Qty or Hrs	Unit	Rate	Amount
9/3/2014	Chloramine Conversion - Lake Josephine Water Plant				
	Materials to Complete Scope of Service	1	LS	6,257.45	6,257.45
	Labor to Complete Scope of Service	1	LS	5,791.45	5,791.45

*OK @
COA # 320.2
e
1-30-15*

Entered: _____
 COA Code: _____
 Approved: _____
 Paid: _____
 Date: _____

Please remit payment to the above address. Thank you for allowing us to be of service.

Phone #	Fax #
727-848-8292	727-848-7701

Total	\$12,048.90
Payments/Credits	\$0.00
Balance Due	\$12,048.90

10:43 AM

01/27/15

U.S. Water Services Corporation
Time by Job Detail
 January 1, 2014 through January 27, 2015

Date	Name	Billing Status	Duration
------	------	----------------	----------

HC Waterworks, Inc. (R4):709 Other Additionally Billable Srvc:709-32 Chloramine Conv Sebring Lakes

200:202:Merrick, Brandon

08/07/2014	Merrick, Bran...	Unbilled	3.50
08/13/2014	Merrick, Bran...	Unbilled	6.00
08/14/2014	Merrick, Bran...	Unbilled	6.00
08/14/2014	Merrick, Bran...	Unbilled	5.00
08/15/2014	Merrick, Bran...	Unbilled	9.00
Total 200:202:Merrick, Brandon			29.50

@520L \$1534.30

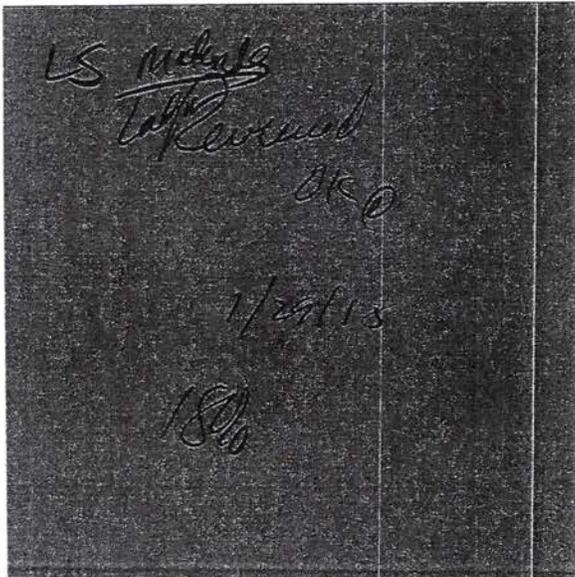
200:202:Sides, Edward

08/07/2014	Sides, Edwar...	Unbilled	3.50
08/12/2014	Sides, Edwar...	Unbilled	1.00
08/13/2014	Sides, Edwar...	Unbilled	6.00
08/14/2014	Sides, Edwar...	Unbilled	6.00
08/14/2014	Sides, Edwar...	Unbilled	5.00
08/15/2014	Sides, Edwar...	Unbilled	10.00
08/19/2014	Sides, Edwar...	Unbilled	1.00
08/21/2014	Sides, Edwar...	Unbilled	5.00
Total 200:202:Sides, Edward			37.50

@579L \$2,171.42

Total HC Waterworks, Inc. (R4):709 Other Additiona... 67.00

TOTAL 67.00



11:00 AM
 01/27/15
 Accrual Basis

U.S. Water Services Corporation
Job Cost Detail Chris C.
 January 1, 2014 through January 27, 2015

Source Name	Type	Date	Num	Memo	Amount
HC Waterworks, Inc. (R4)					
709 Other Additionally Billable Svcs					
709-32 Chloramine Conv Sebring Lakes					
Hughes Supply Inc.	Bill	08/07/2014	S144...	PVC Supplies	141.14
North South Supply,...	Bill	08/12/2014	2120...	Cement, Cle...	122.07
HD Supply Waterw...	Bill	08/13/2014	C814...	4 PVC S80 V...	542.46
American Express	Bill	08/18/2014	081814		967.84
TD Card Services	Bill	09/01/2014	9/1/1...	nipples, coup...	185.50
TD Card Services	Bill	09/01/2014	9/1/1...	dinner Eddie ...	46.59
TD Card Services	Bill	09/01/2014	9/1/1...	lunch Eddie a...	27.91
TD Card Services	Bill	09/01/2014	9/1/1...	lunch Eddie a...	31.34
TD Card Services	Bill	09/01/2014	9/1/1...	SS washers, ...	100.21
USA BlueBook ACH	Bill	10/01/2014	418239	discharge tub...	50.87
USA BlueBook ACH	Bill	10/01/2014	417887	Static mixers	1,473.03
Total 709-32 Chloramine Conv Sebring Lakes					<u>3,688.96</u>
Total 709 Other Additionally Billable Svcs					<u>3,688.96</u>
Total HC Waterworks, Inc. (R4)					<u>3,688.96</u>
TOTAL					<u><u>3,688.96</u></u>

#6402 1870 ML

\$4,352.98

Davis Supply, Inc.

Invoice

PO Box 60095, Fort Myers, FL 33906

Office hours 8am-4pm

Dispatch (888) 909-5947

Ph: (239) 931-6700 - Fax: (239) 931-6703

Date	Invoice #
8/27/2014	35893

Bill To
HC Waterworks, Inc Attn: Joe Gabay c/o US Water Services 4939 Cross Bayou Blvd New Port Richey, FL 34652

Ship To
Sebring Lakes 5313 Knight Ave Sebring, FL 33875 Highlands

Terms	Due Date	S PO No.	SO No.	PO No.	Account #	
Net 30	9/26/2014	1001	37378		175560	
Qty	U/M	Item	HM, Description	Unit Price	Site	Amount
35	gal	3401	Ammonium Sulfate Solution 38-40%, 1 IBC, (11.1 LB = 1 GL)	2.93	5-L...	102.55T
1	Ea	90100	Delivery Fee WTP 35	15.00		15.00
<p>Entered: _____</p> <p>COA Code: _____</p> <p>Approved: _____</p> <p>Paid: _____</p> <p>Date: _____</p> <p style="text-align: right;"><i>OK @ 618 8-4-14</i></p>						

Subtotal	Sales Tax (7.0%)	Invoice Total	Payments	Balance Due
\$117.55	\$7.18	\$124.73	\$0.00	\$124.73

Davis Supply, Inc.

Invoice

PO Box 60095, Fort Myers, FL 33906

Office hours 8am-4pm

Dispatch (888) 909-5947

Ph: (239) 931-6700 - Fax: (239) 931-6703

Date	Invoice #
8/27/2014	35892

Bill To
HC Waterworks, Inc Attn: Joe Gabay c/o US Water Services 4939 Cross Bayou Blvd New Port Richey, FL 34652

Ship To
Lake Josephine 1449 Canary Way Sebring, FL 33875 Highlands

Terms	Due Date	S PO No.	SO No.	PO No.	Account #	
Net 30	9/26/2014	1001	37377		175560	
Qty	U/M	Item	HM, Description	Unit Price	Site	Amount
30	gal	3401	Ammonium Sulfate Solution 38-40%, 1 IBC, (11.1 LB = 1 GL)	2.93	5-L...	87.90T
1	Ea	90100	Delivery Fee WTP 30	15.00		15.00
Entered: _____ COA Code: _____ Approved: _____ Paid: _____ Date: _____						

OK @
COA # 618
8-9-14

Subtotal	Sales Tax (7.0%)	Invoice Total	Payments	Balance Due
\$102.90	\$6.15	\$109.05	\$0.00	\$109.05

Davis Supply, Inc.

PO Box 60095, Fort Myers, FL 33906

Office hours 8am-4pm

Dispatch (888) 909-5947

Ph: (239) 931-6700 - Fax: (239) 931-6703

Invoice

Date	Invoice #
9/23/2014	36950

Bill To
HC Waterworks, Inc Attn: Joe Gabay c/o US Water Services 4939 Cross Bayou Blvd New Port Richey, FL 34652

Ship To
Lake Josephine 1449 Canary Way Sebring, FL 33875 Highlands

Terms	Due Date	S PO No.	SO No.	PO No.	Account #	
Net 30	10/23/2014	1001	38190		175560	
Qty	U/M	Item	HM, Description	Unit Price	Site	Amount
745	gal	6800	RQ, UN1791, Hypochlorite Solution, 8, PGIII, 1 IBC, (13% by Volume, 1 GL = 9.8 LB)	1.05	5-L...	782.25
25	gal	3401	Ammonium Sulfate Solution 38-40%, 1 IBC, (11.1 LB = 1 GL)	2.93	5-L...	73.25T
1	Ea	90100	Delivery Fee	15.00		15.00
			WTP 3401 745 25			
Entered: _____ COA Code: _____ Approved: _____ Paid: _____ Date: _____						

OK-D
COA bit
@
9-30-14

Subtotal	Sales Tax (7.0%)	Invoice Total	Payments	Balance Due
\$870.50	\$5.13	\$875.63	\$0.00	\$875.63

Davis Supply, Inc.

PO Box 60095, Fort Myers, FL 33906

Office hours 8am-4pm

Dispatch (888) 909-5947

Ph: (239) 931-6700 - Fax: (239) 931-6703

Invoice

Date	Invoice #
10/7/2014	37525

Bill To
HC Waterworks, Inc Attn: Joe Gabay c/o US Water Services 4939 Cross Bayou Blvd New Port Richey, FL 34652

Ship To
Sebring Lakes 5313 Knight Ave Sebring, FL 33875 Highlands

Terms	Due Date	S PO No.	SO No.	PO No.	Account #	
Net 30	11/6/2014	1001	39080		175560	
Qty	U/M	Item	HM, Description	Unit Price	Site	Amount
522	gal	6800	RQ, UN1791, Hypochlorite Solution, 8, PGIII, 1 IBC, (13% by Volume, 1 GL = 9.8 LB)	1.05	5-L...	548.10
10	gal	3401	Ammonium Sulfate Solution 38-40%, 1 IBC, (11.1 LB = 1 GL)	2.93	5-L...	29.30T
1	Ea	90100	Delivery Fee	15.00		15.00
			WTP 3401			
			522 10			

Entered: _____
 COA Code: _____
 Approved: _____
 Paid: _____
 Date: _____

*OK'd
 COA 6/18
 @
 10-15-14*

Subtotal	Sales Tax (7.0%)	Invoice Total	Payments	Balance Due
\$592.40	\$2.05	\$594.45	\$0.00	\$594.45

Davis Supply, Inc.

PO Box 60095, Fort Myers, FL 33906

Office hours 8am-4pm

Dispatch (888) 909-5947

Ph: (239) 931-6700 - Fax: (239) 931-6703

Invoice

Date	Invoice #
10/21/2014	38036

Bill To
HC Waterworks, Inc Attn: Joe Gabay c/o US Water Services 4939 Cross Bayou Blvd New Port Richey, FL 34652

Ship To
Lake Josephine 1449 Canary Way Sebring, FL 33875 Highlands

Terms	Due Date	S PO No.	SO No.	PO No.	Account #
Net 30	11/20/2014	1001	39556		175560

Qty	U/M	Item	HM, Description	Unit Price	Site	Amount
509	gal	6800	RQ, UN1791, Hypochlorite Solution, 8, PGIII, 1 IBC, (13% by Volume, 1 GL = 9.8 LB)	1.05	5-L...	534.45
20	gal	3401	Ammonium Sulfate Solution 38-40%, 1 IBC, (11.1 LB = 1 GL)	2.93	5-L...	58.60T
1	Ea	90100	Delivery Fee	15.00		15.00
			WTP 3401			0.00
			509 20			0.00

Entered: _____
 COA Code: _____
 Approved: _____
 Paid: _____
 Date: _____

*OK @
 COA # 618
 @
 10-29-14*

Subtotal	Sales Tax (7.0%)	Invoice Total	Payments	Balance Due
\$608.05	\$4.11	\$612.16	\$0.00	\$612.16

Davis Supply, Inc.

PO Box 60095, Fort Myers, FL 33906

Office hours 8am-4pm

Ph: (239) 931-6700 - Fax: (239) 931-6703

Invoice

Date	Invoice #
12/2/2014	39748

Bill To
HC Waterworks, Inc Attn: Joe Gabay c/o US Water Services 4939 Cross Bayou Blvd New Port Richey, FL 34652

Ship To
Lake Josephine 1449 Canary Way Sebring, FL 33875 Highlands

Terms	Due Date	S PO No.	SO No.	PO No.	Account #	
Net 30	1/1/2015	1001	41269		175560	
Qty	U/M	Item	HM, Description	Unit Price	Site	Amount
668	gal	6800	RQ, UN1791, Hypochlorite Solution, 8, PGIII, 1 IBC, (13% by Volume, 1 GL = 9.8 LB)	1.05	5-L...	701.40
15	gal	3401	Ammonium Sulfate Solution 38-40%, 1 IBC, (11.1 LB = 1 GL)	2.93	5-L...	43.95T
1	Ea	90100	Delivery Fee	15.00		15.00
			WTP 3401			0.00
			668 15			0.00

Entered: _____

COA Code: _____

Approved: _____

Paid: _____

Date: _____

OK @
10/6/18
12-10-14

Subtotal	Sales Tax	Invoice Total	Payments	Balance Due
\$760.35	\$3.08	\$763.43	\$0.00	\$763.43

Davis Supply, Inc.

PO Box 60095, Fort Myers, FL 33906

Office hours 8am-4pm

Ph: (239) 931-6700 - Fax: (239) 931-6703

Invoice

Date	Invoice #
12/16/2014	40282

Bill To
HC Waterworks, Inc Attn: Joe Gabay c/o US Water Services 4939 Cross Bayou Blvd New Port Richey, FL 34652

Ship To
Sebring Lakes 5313 Knight Ave Sebring, FL 33875 Highlands

Terms	Due Date	S PO No.	SO No.	PO No.	Account #	
Net 30	1/15/2015	1001	41975		175560	
Qty	U/M	Item	HM, Description	Unit Price	Site	Amount
409	gal	6800	RQ, UN1791, Hypochlorite Solution, 8, PGIII, 1 IBC, (13% by Volume, 1 GL = 9.8 LB)	1.05	5-L...	429.45
14	gal	3401	Ammonium Sulfate Solution 38-40%, 1 IBC, (11.1 LB = 1 GL)	2.93	5-L...	41.02T
1	Ea	90100	Delivery Fee	15.00		15.00
			WTP 3401			0.00
			409 14			0.00

Entered: _____
COA Code: _____
Approved: _____
Paid: _____
Date: _____

*OK'd
COA # 618
12-22-14*

Subtotal	Sales Tax	Invoice Total	Payments	Balance Due
\$485.47	\$2.87	\$488.34	\$0.00	\$488.34

Davis Supply, Inc.

PO Box 60095, Fort Myers, FL 33906

Office hours 8am-4pm

Ph: (239) 931-6700 - Fax: (239) 931-6703

Invoice

Date	Invoice #
12/30/2014	40751

Bill To
HC Waterworks, Inc Attn: Joe Gabay c/o US Water Services 4939 Cross Bayou Blvd New Port Richey, FL 34652

Ship To
Lake Josephine 1449 Canary Way Sebring, FL 33875 Highlands

Terms	Due Date	S PO No.	SO No.	PO No.	Account #	
Net 30	1/29/2015	1001	42294		175560	
Qty	U/M	Item	HM, Description	Unit Price	Site	Amount
561	gal	6800	RQ, UN1791, Hypochlorite Solution, 8, PGIII, 1 IBC, (13% by Volume, 1 GL = 9.8 LB)	1.05	5-L...	589.05
15	gal	3401	Ammonium Sulfate Solution 38-40%, 1 IBC, (11.1 LB = 1 GL)	2.93	5-L...	43.95T
1	Ea	90100	Delivery Fee	15.00		15.00
			WTP 3401			0.00
			561 15			0.00

Entered: _____
 COA Code: _____
 Approved: _____
 Paid: _____
 Date: _____

*OK @
COA 6/18
1-5-15*

Subtotal	Sales Tax	Invoice Total	Payments	Balance Due
\$648.00	\$3.08	\$651.08	\$0.00	\$651.08

Davis Supply, Inc.

PO Box 60095, Fort Myers, FL 33906

Office hours 8am-4pm

Ph: (239) 931-6700 - Fax: (239) 931-6703

Invoice

Date	Invoice #
2/17/2015	42615

Bill To
HC Waterworks, Inc Attn: Joe Gabay c/o US Water Services 4939 Cross Bayou Blvd New Port Richey, FL 34652

Ship To
Lake Josephine 1449 Canary Way Sebring, FL 33875 Highlands

Terms	Due Date	S PO No.	SO No.	PO No.	Account #	
Net 30	3/19/2015	1001	44148		175560	
Qty	U/M	Item	HM, Description	Unit Price	Site	Amount
500	gal	6800	RQ, UN1791, Hypochlorite Solution, 8, PGIII, 1 IBC, (13% by Volume, 1 GL = 9.8 LB)	1.05	5-L...	525.00
14	gal	3401	Ammonium Sulfate Solution 38-40%, 1 IBC, (11.1 LB = 1 GL)	2.93	5-L...	0.00 41.02T
1	Ea	90100	Delivery Fee	15.00		0.00 15.00
			WTP 3401			0.00
			500 14			0.00

*OK @
CAF 6/7*

Subtotal	Sales Tax	Invoice Total	Payments	Balance Due
\$581.02	\$2.87	\$583.89	\$0.00	\$583.89

Davis Supply, Inc.

PO Box 60095, Fort Myers, FL 33906

Office hours 8am-4pm

Ph: (239) 931-6700 - Fax: (239) 931-6703

Invoice

Date	Invoice #
2/17/2015	42616

Bill To
HC Waterworks, Inc Attn: Joe Gabay c/o US Water Services 4939 Cross Bayou Blvd New Port Richey, FL 34652

Ship To
Sebring Lakes 5313 Knight Ave Sebring, FL 33875 Highlands

Terms	Due Date	S PO No.	SO No.	PO No.	Account #
Net 30	3/19/2015	1001	44149		175560

Qty	U/M	Item	HM, Description	Unit Price	Site	Amount
450	gal	6800	RQ, UN1791, Hypochlorite Solution, 8, PGIII, 1 IBC, (13% by Volume, 1 GL = 9.8 LB)	1.05	5-L...	472.50
14	gal	3401	Ammonium Sulfate Solution 38-40%, 1 IBC, (11.1 LB = 1 GL)	2.93	5-L...	0.00 41.02T
1	Ea	90100	Delivery Fee	15.00		0.00 15.00
			WTP 3401			0.00
			450 14			0.00

*OK
COR #618*

Subtotal	Sales Tax	Invoice Total	Payments	Balance Due
\$528.52	\$2.87	\$531.39	\$0.00	\$531.39

U.S. Water[®]

Services Corporation

4939 Cross Bayou Blvd.
New Port Richey, FL 34652

Invoice

Invoice #	804120
Date	11/30/2014
Due Date	12/30/2014
Account #	704
P.O. No.	

Bill To
HC Waterworks, Inc. Attn: Joe Gabay 4939 Cross Bayou Boulevard New Port Richey, FL 34652

All service pricing anticipates payment by Check or ACH. Due to additional costs incurred, services paid by credit card will require an additional "pass through" 3% processing fee in order to be accepted.

Project
709-38 Main Leak Repair Covered Bridge

Date	Description	Qty or Hrs	Unit	Rate	Amount
10/1/2014	<p>Main leak repair at Venetian Parkway. Dug up and replaced service at 21 Venetian Parkway. Existing saddle had split off water main between water leak and high ground water table. Did a directional bore to opposite side of road along with a new 6x1" tap to feed meter service. Filled in hole and cleaned up roadway.</p> <p>Materials and Labor to Complete Scope of Service</p> <p style="text-align: right;">OKO COA 6752 333 @ 12-10-14</p>	1	LS	4,040.00	4,040.00

Entered: _____
COA Code: _____
Approved: _____
Paid: _____
Date: _____

Please remit payment to the above address. We appreciate your business!		Total	\$4,040.00
Phone #	Fax #	Payments/Credits	\$0.00
727-848-8292	727-848-7701	Balance Due	\$4,040.00

PUGH UTILITIES SERVICE, INC.

760 HENSCRATCH ROAD
LAKE PLACID, FL 33852
USA

INVOICE

Invoice Number: 1745
Invoice Date: Oct 23, 2014
Page: 1

Voice: 863-465-6911
Fax: 863-465-5159

Bill to:
HC WATERWORKS
ATTN: JOE GABAY
4939 CROSS BAYOU BLVD
NEW PORT RICHEY, FL 34652
ATTN: JOE GABAY

Ship to:
LEISURE LAKES COVERED BRIDGE
ATTN: JOE GABAY
4939 CROSS BAYOU BLVD
NEW PORT RICHEY, FL 34652
ATTN: JOE GABAY

Customer ID	Customer PO	Payment Terms	
102LLCB	709-38	Net 10th of Next Month	
Sales Rep ID	Shipping Method	Ship Date	Due Date
			11/10/14

Quantity	Item	Description	Unit Price	Amount
1.00	900	SERVICE CALL ON 9/27/2014 TO WATER LEAK ON VENETIAN PARKWAY. PUMP TRUCK & LABOR	275.00	275.00
1.00		ON 10/1/14, DUG UP AND REPLACED SERVICE AT 21 VENETIAN PARKWAY. HAD TO DIG UP ON EAST SIDE OF VENETIAN PARKWAY, EXISTING SADDLE HAD SPLIT OFF WATER MAIN BETWEEN WATER LEAK & HIGH GROUND WATER TABLE. MADE IT DIFFCULT TO GET TO AFTER WE STOPPED LEAK. DID A DIRECTIONAL BORE TO OPPOSITE SIDE OF ROAD ALONG WITH A NEW 6 X 1" TAP TO FEED METER SERVICE. FILLED IN HOLE & CLEANED UP ROADWAY. HAD TO ALLOW HOLE TO DRY. WILL NEED TO EXTRA FILL & SOD AT LATER TIME. SOME PARTS WERE SUPPLIED BY US WATER. PARTS SUPPLIED BY PUS,	3,765.00	3,765.00
				<u>\$ 4,040.00</u>

System ID: U.S. Water Services
Acct: 5020-2 Total: \$4,040.00
Job No.: 709-38 Class: M-L
Billable: Non-Billable:
Aprvd: Tad Date: 10/29/14
Entrd: Tad Date: 10/29/14

Subtotal	Continued
Sales Tax	
Total Invoice Amount	Continued
Payment/Credit Applied	
TOTAL	Continued

*Need 300
for Main
Leak Repair
\$4,040.00
No mark up
80420
\$4,040.00*

Pugh Utilities Service, Inc. would like to Thank You for your Business!
Please pay this invoice promptly to avoid late charges.

U.S. Water[®]

Services Corporation

4939 Cross Bayou Blvd.
New Port Richey, FL 34652

Invoice

Invoice #	804117
Date	11/30/2014
Due Date	12/30/2014
Account #	704
P.O. No.	

Bill To
HC Waterworks, Inc. Attn: Joe Gabay 4939 Cross Bayou Boulevard New Port Richey, FL 34652

All service pricing anticipates payment by Check or ACH. Due to additional costs incurred, services paid by credit card will require an additional "pass through" 3% processing fee in order to be accepted.

Project
709-33 Repair to H2O SVC Line 25 Jasmine

Date	Description	Qty or Hrs	Unit	Rate	Amount
8/5/2014	Repaired water service line at 25 Jasmine Street. OK @ COA # 600 333 @ 12-10-14 Entered: _____ COA Code: _____ Approved: _____ Paid: _____ Date: _____	1	LS	791.52	791.52

Please remit payment to the above address. We appreciate your business!		Total	\$791.52
Phone #	Fax #	Payments/Credits	\$0.00
727-848-8292	727-848-7701	Balance Due	\$791.52

HD SUPPLY

WATERWORKS

Local Service, Nationwide

P.O. Box 1419
Thomasville, GA 31799-1419

INVOICE

BRANCH ADDRESS
FT PIERCE FL
Branch - 062
7374 Commercial Circle
Ft Pierce FL 34951 0000

System ID: U.S. Water Services

Acct: 5010.44 Total: \$770.78

Job No.: 709-33 Class: 0157

Billable: X Non-Billable:

Aprvd: AW Date: 8/14/14

Entrd: AW Date: 8/14/14

277 1 MB 0.435 E0263 I0390 D1044929109 P2099700 0002:0003



US WATER SERVICES CORPORATION
4939 CROSS BAYOU BLVD
NEW PORT RICHEY FL 34652-3434

INVOICE #	C773428
INVOICE DATE	8/05/14
ACCOUNT #	142708
SALESPERSON	FT PIERCE HOUSE
BRANCH #	062

Total Amount Due	\$670.78
------------------	----------

Remit To:
HD SUPPLY WATERWORKS, LTD.
PO BOX 100467
ATLANTA, GA 30384 0467

Shipped to:
CUSTOMER PICK-UP -

Return Top Portion With Payment For Faster Credit

Thank You For The Opportunity To Serve You.
We appreciate your prompt payment.

Date Ordered	Date Shipped	Customer PO No.	Job Name	Job No.	Bill of Lading	Shipped Via	Order Number
8/04/14	8/04/14	704-01				WILL CALL	C773428
Product Code	Description	Quantity Ordered	Quantity Shipped	Back-Ordered	Price	Per	Amount
70317069008	317-069008-000 6X11P D/S SAD	1	1		69.2300	EA	69.23
3610F1100GNL	F1100-4GNL 1 CORP MIPXGJ(CTS)	1	1		43.6300	EA	43.63
3910I52	#52 1 SS INSERT F/CTS PE	14	14		2.2600	EA	31.64
0910E200C1	1X100' CTS PE TUBING 200 PSI	100	100		.3600	FT	36.00
3910L4444GNL	L44-44GNL 1 GJCTS 90 BEND GRIP	2	2		26.7400	EA	53.48
3910T444444GNL	T444-444GNL 1 TEE GJ(CTS)	1	1		41.7100	EA	41.71
371007B43342WGNL	B43-342WGNL 1X3/4 BMV GJ(CTS)X	2	2		65.7400	EA	131.48
3910C1444GNL	C14-44GNL 1 CPLG FIPXGJCTS	2	2		18.8700	EA	37.74
3012CNL	1-1/4 BRASS CAP NO LEAD	1	1		9.6900	EA	9.69
72226066315	226-066315-000 6X15 CLAMP	1	1		175.2400	EA	175.24

*OK
Repair to
Water Service Line
@ 25 Jasmine St.*

Receiver:

08112014

Accounts Payable

This transaction is governed by and subject to HD Supply Waterworks standard terms and conditions, which are incorporated herein by this reference and accepted. To review these terms and conditions, please point your web browser to <http://waterworks.hdsupply.com/TandC/>.

Terms SubTotal

NET 30 629.84

Freight	Delivery	Handling	Restock	Misc.	Tax	INVOICE TOTAL	\$670.78
					40.94		

FT PIERCE FL
Branch - 062
7374 Commercial Circle
Ft Pierce FL 34951 0000

THANK YOU FOR YOUR ORDER
VISIT
WATERWORKS.HDSUPPLY.COM
FOR OTHER SERVICES OFFERED

INVOICE: C773428

Attention
Todd

A. Walker Concrete, Inc.

303 Hallmark Ave. • Lake Placid, FL 33852
863-465-5097 • Cell 863-243-9675

Albert Walker, Owner

U.S. Water
152 Parkview Cir Coverbridge
PO # 708-35

0011

Date 10/28/2014

DESCRIPTION	AMOUNT
Cut, remove & dispose of concrete slab 22'6" X 19' Add fill dirt as needed Pour with 3000 PSI fiber concrete 4" thick 6" thick at road edge Job took 4 days Oct. 22, 23, 24 & 27	
Total Labor & Materials \$3150	
	TOTAL \$3150

System ID: U.S. Water Services

Acct: 5020-1 Total: \$3,150.00

Job No.: 708-35 Class: M-4

Billable: Non-Billable:

Aprvd: _____ Date: _____

Entrd: Todd Date: _____

Signature Albert Walker



INVOICE

581 HUGHES SUPPLY SEBRING FL
 HUGHES SUPPLY
 8700 HIGHWAY 27 SOUTH
 SEBRING FL 33871
 863-655-2411 Fax 863-655-1165

SS144546143.0010@e

\$243629@e

Invoice #: S144546143.001
 Invoice Date: 10/24/14
 Due Date: 11/25/14
 Bill To #: 243629
 Ship To #: 243629

Please Remit All Payments To:
 HAJOCA CORPORATION
 PO BOX 934752
 ATLANTA GA 31193-4752

BILL TO:
 1466 1 AB 0.406 E0081 I0140 D1117345357 P2232234 0002:0003

SHIP TO:



US WATER SERVICES CORPORATION
 4939 CROSS BAYOU BLVD
 NEW PORT RICHEY FL 34652-3434

US WATER SERVICES CORPORATION
 4939 CROSS BAYOU BLVD
 NEW PORT RICHEY FL 34652-3434

ORDERED BY	TELEPHONE	PRICING BRANCH	ORDER DATE	SHIP DATE	PURCHASE ORDER NUMBER	RELEASE NUMBER
SALESPERSON	727-848-8292	26	10/24/14	10/24/14	709-35	
House Sales Person	SHIP VIA	WRITER			BILL OF LADING	TERMS
	CPU CUST PICK UP	Arthur Miller				NET-25TH PROX 1.5 SC 2%
ORDERED	SHIPPED	PRODUCT DESCRIPTION	UNIT PRICE	UM	NET AMOUNT	
20ft	20ft	ACC 1X20 PVC S40 BE PIPE	0.482	ft	9.6	
4ea	4ea	SPEARS 406-010 1 PVC 90 ELL SOC SCH40 @	1.290	ea	5.1	
2ea	2ea	SPEARS 436-010 1 PVC MALE ADAPTER MPTXSOC SCH40 @	1.160	ea	2.3	
2ea	2ea	SPEARS 447-010 1 PVC CAP SOC SCH40	1.060	ea	2.1	

System ID: U.S. Water Services

Acct: 5020.2 Total: \$20.59
 Job No.: 709-35 Class: M-4
 Billable: Non-Billable:
 Aprvd: _____ Date: _____
 Entrd: TML Date: 10/31/14

*OK@
 HEW
 Leisure Lakes
 Water Service Repair*

Receiver:

10302014

Accounts Payable

Join the Green Revolution! Get all your invoices and statements electronically. Pay online with your checking account or credit card! To start saving time and money by going paperless, visit HughesSupply.com and click the Request a Login link today!



WE STOCK OVER 350,000 DIFFERENT PRODUCTS FOR TIMELY DELIVERY NO CREDIT WILL BE ALLOWED FOR GOODS RETURNED WITHOUT OUR PERMISSION ALL RETURNS SUBJECT TO RESTOCKING, HANDLING AND FREIGHT CHARGES.		10/24/2014 11:32:16 AM	S144546143.001	Subtotal	19.24
FREIGHT TERMS / FOB		<i>El P. Lit</i>		S&H Chgs	
				Sales Tax	1.35
					20.59

BY ACCEPTING THE PRODUCT DESCRIBED ON THIS INVOICE YOU HEREBY AGREE TO THE TERMS AND CONDITIONS ON OUR SHIPPING TICKET AND CREDIT APPLICATION AND SUCH TERMS AND CONDITIONS ARE INCORPORATED HEREIN BY THIS REFERENCE. IF YOU ARE UNWILLING OR UNABLE TO ACCEPT SAID TERMS, RETURN THE PRODUCT IMMEDIATELY IN NEW CONDITION.

PO# 709-35

SERVICE IS OUR GOAL
W & W LUMBER-LAKE PLACID
1001 US 27 SOUTH
LAKE PLACID, FL 33852
(883) 465-3331

THANK YOU FOR YOUR BUSINESS

www.ww-lumber.com
10/23/14 2:37PM RWHEAT 583 SALE

80#	18	BGS	3.97	BG
80# BAG	CONCRETE MIX			71.46
SUB-TOTAL:		71.46	TAX:	5.01
			TOTAL:	76.47
		BC AMT:		76.47

BK CARD#: XXXXXXXXXXXX8028
ID:
AUTH: 2 AMT: 76.47 /
Host reference #: Bat#
MANUAL
CARD TYPE: VISA EXPR: XXXX
Voucher#



==> JRNL#D75036/2 OFFLN
CUST # *2

THANK YOU EDWARD SIDES
FOR YOUR PATRONAGE

Edward P. Sides
Name: X

I agree to pay above total amount
according to card issuer agreement
(merchant agreement if credit voucher)
Acct: CASH CUSTOMER

www.ww-lumber.com

Customer Copy

PO# 709-35

SERVICE IS OUR GOAL
W & W LUMBER-LAKE PLACID
1001 US 27 SOUTH
LAKE PLACID, FL 33852
(883) 465-3331

THANK YOU FOR YOUR BUSINESS

www.ww-lumber.com
10/24/14 7:55AM BWARD 582 SALE

40CM	2	BG	\$3.80	BG
40# BAG	CONCRETE MIX			\$7.60
SUB-TOTAL:		7.60	TAX:	.54
			TOTAL:	8.14
		BC AMT:		8.14

BK CARD#: XXXXXXXXXXXX8028
ID: 870120398898
AUTH: 083930 AMT: 8.14 /
Host reference #:375274 Bat#0081

TransactionID: 464297429735516
Validation Code: FCBJ
TRANS TYPE: PURCHASE
PAYMENT TYPE: Credit Card

SWIPED
CARD TYPE: VISA EXPR: XXXX

TxnID/ValCode: 464297429735516 FCBJ

Bank card 8.14



JRNL#D75274/2 <<==
CUST # *2

THANK YOU EDWARD SIDES
FOR YOUR PATRONAGE

Edward P. Sides

Name: X
I agree to pay above total amount
according to card issuer agreement

PO# 709-35

PO# 709-35

PO# 709-35

RED BEACH CAFE
12906 US 98
SEBRING, FL 33875

10/24/2014

13:28:50

CREDIT CARD

VISA SALE

CARD # XXXXXXXXXXXXXXX8028
INVOICE 0040
SEQ #: 0036
Batch #: 000628
SERVER, 0001
Approval Code: 054562
Entry Method: Swiped
Mode: Online

PRE-TIP AMT \$22.10

TIP 4.00

TOTAL AMOUNT 26.10

BEEF 'O' BRADY

GOOD FOOD. GOOD SPORTS

Beef 'O' Brady's
Store #128 - 110 Plaza Avenue
Lake Placid, FL 33852
(883) 465-3519

Check 122 Table
TO GO PM 10/23/20
Guests 1 8:31

2 Mush Swiss Burg (8.79) 17.58
Side Garden Salad 3.68

Subtotal 21.27
Tax 1.49

TOTAL 22.76

BALANCE DUE 22.76

Customer Copy
Beef's #128 Lake Placid, FL

Beef 'O' Brady's
110 Plaza Avenue
Lake Placid, FL 33852
(883) 465-3519

Current Batch 10232014
Thu 10/23/2014 8:31:47 PM
Check 122 Table ED
TO GO PM

Cardholder acknowledges receipt of goods and/or services in the amount of the TOTAL shown hereon and agrees to perform the obligations set forth in the Cardholder agreement with the Issuer

VISA XXXXXXXXXXXXXXX8028
Approval 090274

BASE \$22.76
TIP 4.00
TOTAL 26.76

Customer Copy

CUSTOMER COPY

Tell us about your Beef's experience!
\$5.00 off any appetizer your next visit
Within 3 days, Visit www.TellBeefs.com
Enter Survey Code:128
Write validation code here: _____
Valid for 14 days after purchase date
Not valid with any other offer
Offer good at participating restaurants
Employees & their families not eligible

P.O. # 709-35

SERVICE IS OUR GOAL
W & W LUMBER-LAKE PLACID
1001 US 27 SOUTH
LAKE PLACID, FL 33852
(888) 465-3331

THANK YOU FOR YOUR BUSINESS

www.ww-lumber.com

10/22/14 10:16AM RWHEAT 583 SALE

7310030	1	EA	19.99	EA
EPA GAS CAN 5 GAL				19.99
7309982	1	EA	14.99	EA
EPA GAS CAN 1+ GAL				14.99

SALE TOTAL:	34.98	TAX:	2.45	
		TOTAL:	37.43	
	BC AMT:		37.43	

BK CARD#: XXXXXXXXXXXX8028

ID:

AUTH: 2

AMT: 37.43

Host reference #:

Bat#

MANUAL

CARD TYPE: VISA

EXPR: XXXX

Voucher#



==>> JRNL#D74806/2
CUST # *2

OFFLN

THANK YOU EDWARD SIDES
FOR YOUR PATRONAGE

Edward P. Sides

Name: X
I agree to pay above total amount
according to card issuer agreement
(merchant agreement if credit voucher)
Acct: CASH CUSTOMER

www.ww-lumber.com

Customer Copy

P.O. # 709-35

WENDY'S #00009888
Lake Placid, Florida
Store (863)-465-1600
**** Thank You ****
Ticket #03-7160

10/22/14 3:09:40 PM
Card #xxxxxxxxxxxx8028
Magnetic card present: EDWARD SIDES /

Register 3 114497461
Wed, Oct 22 2014 03:09:40 PM
Cashier: andrea w

Amount: 36.12

X _____
Customer Signature

I agree to pay above
amount according to card
issuer agreement

** Merchant Copy **

Order #973497461

SEE BACK * \$1 OFF LARGE SANDWICH OR P...
* SEE BACK *
* \$1 OFF FULL-SIZE SALAD

PO# 709-35

WENDY'S #00009888
Lake Placid, Florida
Store (863)-465-1600
**** Thank You ****
Ticket #02-7582

10/23/14 2:49:52 PM
Card #xxxxxxxxxxxx8028
Magnetic card present: EDWARD SIDES /

Register 2
Thu, Oct 23 2014 02:49:52 PM
Cashier: jessica c

Amount: 15.38

** Customer Copy **

Order #806497883

1.400 53 * SEE BACK * SWITCH OR FULL-SIZE SALAD

PO# 709-35

SCHOONS ITALIAN AMERICAN
209 N MAIN AVE
LAKE PLACID, FL 33852
PHONE # (863) 465-5080

SALE

MID: 000015498762
TID: 001 REF#: 00000057
Bank ID: 8001
Batch #: 285001
10/22/14 19:10:38
Cust PO#: 70835
APPR CODE: 003919
VISA
*****8028 Swiped

AMOUNT \$35.86

APPROVED

THANK YOU
HAVE A NICE DAY

CUSTOMER COPY

PO# 709-35

WENDY'S #00009888
Lake Placid, Florida
Store (863)-465-1600
**** Thank You ****
Ticket #03-7160

10/22/14 3:09:40 PM
Card #xxxxxxxxxxxx8028
Magnetic card present: EDWARD SIDES /

Register 3 472497461
Wed, Oct 22 2014 03:09:40 PM
Cashier: andrea w

Amount: 36.12

Edward Sides
Customer Signature

52 OFF LARGE SANDW * SEE BACK * SWITCH OR FULL-SIZE SALAD

PO# 709-35

WELCOME TO RACEWAY

TP12095110-002
RACEWAY6857
781 US HWY 27 N
LAKE PLACID, FL 3385

DATE 10/22/14
TIME 10:11 AM
AUTH# 004816

VISA
EDWARD SIDES /

PUMP PRODUCT PPG
11 PREM \$3.459

GALLONS TOTAL
6.216 \$21.50 ✓

THANK YOU
HAVE A NICE DAY

I agree to pay above
amount according to card
issuer agreement
** Customer Copy **

U.S. Water Services Corporation

4939 Cross Bayou Blvd.
New Port Richey, FL 34652

Invoice

Invoice #	806487
Date	12/31/2014
Due Date	12/31/2014
Account #	703
P.O. No.	

Bill To
HC Waterworks, Inc. Attn: Joe Gabay 4939 Cross Bayou Boulevard New Port Richey, FL 34652

All service pricing anticipates payment by Check or ACH. Due to additional costs incurred, services paid by credit card will require an additional "pass through" 3% processing fee in order to be accepted.

Project
704-01.2 Meter Change Outs/Installs

Date	Description	Qty or Hrs	Unit	Rate	Amount
	HC WWrks: Lake Josephine Section - Meter Replacements through 063014.				
6/30/2014	Lake Josephine 5/8 Electronic Meter	4	ea	120.07	480.28
6/30/2014	ERT Replacements	9	ea	92.68	834.12

OK @
COA # 334
e
2-2-15

Entered: 
COA Code: _____
Approved: _____
Paid: _____
Date: _____

All labor charges included, other reimbursable expense may be forthcoming.	Total	\$1,314.40
--	--------------	------------

Phone #	Fax #
727-848-8292	727-848-7701

Payments/Credits	\$0.00
Balance Due	\$1,314.40

U.S. Water[®]

Services Corporation

4939 Cross Bayou Blvd.
New Port Richey, FL 34652

Invoice

Invoice #	806454
Date	1/29/2015
Due Date	2/28/2015
Account #	704
P.O. No.	

Bill To
HC Waterworks, Inc. Attn: Joe Gabay 4939 Cross Bayou Boulevard New Port Richey, FL 34652

All service pricing anticipates payment by Check or ACH. Due to additional costs incurred, services paid by credit card will require an additional "pass through" 3% processing fee in order to be accepted.

Project
709-39 Generator repair Lake Josephine

Date	Description	Qty or Hrs	Unit	Rate	Amount
1/7/2015	Emergency generator repair at Lake Josephine. Diagnosed the lack of voltage being inoperable rotating rectifiers. Installed new diodes, test ran and adjusted voltage. Returned unit to auto.	1	LS	1,140.48	1,140.48

OK @
COA #310
2
1-30-15

Entered: _____
COA Code: _____
Approved: _____
Paid: _____
Date: _____

Please remit payment to the above address. We appreciate your business!

Total \$1,140.48

Phone #	Fax #
727-848-8292	727-848-7701

Payments/Credits \$0.00

Balance Due \$1,140.48



Invoice

Invoice Number: 2726

Invoice Date:

ACCOUNT # 104

PO # 709-39

5020 Clark Rd #317
Sarasota, FL 34233
(941)234-8139 (941)460-5115

Brien

Billing Address

U.S. WATER SERVICES CORPORATION
4939 CROSS BAYOU BLVD
NEW PORT RICHEY, FL 34652

Work Phone Fax
(866)-753-8292

Terms: NET

Service Provided

Installations

Date Completed
1/7/2015

Service Address

U.S. WATER SERVICES CORPORATION
4939 CROSS BAYOU BLVD
NEW PORT RICHEY, FL 34652

Work Phone Fax
(866)-753-8292 (727)-849-5467

Manufacturer: KATOLIGHT
Product Type: GENERATOR

Model Number: 125KW / 376A / 240VAC Unit ID
Serial Number: 129547-0706 Location:

Service Request

Generator is not making any voltage

Repair Comments

Traveled to job. Diagnosed the lack of voltage being inoperable rotating rectifiers. Returned to job with new replacement diodes. Installed diodes. Test ran and adjusted voltage. No further problems found. Returned unit to AUTO.

Qty	Item ID	Description	Warranty	Price	Disc. %	Extended
9	LO75	Labor	No	\$75.00	0%	\$675.00
3	730824-01	Diode, Forward	No	\$77.58	0%	\$232.74
3	730825-01	Diode, Reverse	No	\$77.58	0%	\$232.74

System ID: U.S. Water Services
Acct: 5020.2 Total: \$1,140.48
Job No.: 709-39 Class: M-4
Billable: Non-Billable:
Aprvd: _____ Date: _____
Entrd: Tedd Date: 1/29/15

*OK @
Emergency Generator
Repair
HCW # 709-39
(Part of Contract w/ USW)
No markup*

Remittance

Account # 104 U.S. WATER SERVICES CORPORATION
Invoice Number: 2726 4939 CROSS BAYOU BLVD
NEW PORT RICHEY, FL 34652

Sub Total: \$1140.48

Tax: \$0.00

Advance: \$0.00

Thank You for Your Business!.....

Total: \$1140.48

Check _____

Amount Due: \$1140.48

Amount Enclosed \$ _____

Print Date: 1/8/2015



Water and Wastewater Utility Operations, Maintenance, Engineering, Management, Construction

CONVERSION FROM FREE CHLORINE TO CHLORAMINE DISINFECTION NOTICE

August 15, 2014

Dear Water Customer:

In order to satisfy current Florida Department of Environmental Protection requirements, and to meet the Drinking Water Standards for the Disinfection Byproducts Rule under Chapter 62-550 of the Florida Administrative Code (F.A.C.), the Utility will covert its potable water disinfection process from free residual chlorination to chloramines disinfection on September 2, 2014 at Lake Josephine, Sebring Lakes. Chloramines are a combination of chlorine and ammonia. The conversion is required also so the Utility can remain in compliance with the federal requirements of the U.S. Environmental Protection Agency's Disinfectants and Disinfection Byproducts Rule.

As a water customer of the utility, you need to be aware that chloramines must be removed from the water prior to being used for kidney dialysis and also prior to being used in aquariums or ponds. Attached are questions and answers to commonly-asked questions about chloramines (also known as combined residual chlorine) and their use for potable water disinfection.

If you have any further questions, please feel free to contact Mr. Ron Derossett, at (904) 540-9765.

HC Waterworks, Inc.

(Lake Josephine / Sebring Lakes WTP PWS# 628-0162)

**4939 Cross Bayou Boulevard * New Port Richey * Florida * 34652
Tel: 727-848-8292 Fax: 727-848-7701 Toll Free: 866-753-8292**

Are chloramines new?

No. Many cities in the U.S. and Canada have been using chloramines for decades.

Why is the reason for conversion to chloramines disinfection?

The Utility has decided to use chloramines to be able to stay in compliance with the disinfection byproduct rule under Chapter 62-550 of the Florida Administrative Code. It has been shown that chloramines help deliver water to you with the lowest possible levels of Trihalomethanes (THM's).

What are trihalomethanes (THMs)?

THM's are the chemical compounds that are formed when chlorine mixes with naturally-occurring organic substances in water. The U.S. Environmental Protection Agency (EPA) conducted tests which determined that chloroform (one of the THMs) is carcinogenic when consumed by laboratory animals in large quantities over a prolonged period of time, and is a suspected carcinogen for people.

Are chloramines safe?

Yes. Chloramines have been used safely in the U. S. and Canada for many years. EPA accepts chloramines as a disinfectant and as a way to avoid THM formation. Chloraminated water is safe for bathing, drinking, cooking and all uses we have for water every day. However, there are two groups of people who need to take special care with chloraminated water: kidney dialysis patients and fish owners.

Why do kidney dialysis patients have to take special precautions?

In the dialysis process, water comes in contact with the blood across a permeable membrane. Chloramines in that water would be toxic, just as chlorine is toxic, and must be removed from water used in kidney dialysis machines. There are two ways to do that, either by adding ascorbic acid or using granular activated carbon treatment. Medical Center that perform dialysis are responsible for purifying the water that enters the dialysis machines.

Do medical centers, hospitals and clinics that perform kidney dialysis know about the change to chloramines?

Yes. All medical facilities have been notified of the change. All dialysis systems Already pretreat their source water. Many will have to modify their equipment prior to use of chloraminated water. If you have any doubt, please ask your physician.

What should people with home dialysis machines do to remove chloramines?

You should first check with your physician who will probably recommend the appropriate type of water treatment. Often, home dialysis service companies can make the needed modifications, but you should check with your physician to be certain.

If chloramines are toxic, won't they harm people and pets?

Chloramines are harmful when they go directly into the blood stream, as happens in kidney dialysis. Fish also take chloramines directly into their blood streams. That's why chloramines must be removed from water that goes into kidney Dialysis machines or is used in fish tanks and ponds.

If chloramines shouldn't mix with blood, is it safe to drink water containing them?

Yes. Everyone can drink water that's chloraminated because the digestive process neutralizes the chloramines before they reach the blood stream. Even kidney dialysis patients can drink, cook and bathe in chloraminated water.

How about washing an open wound, such as a cut, with chloraminated water?

Even large amounts of water used in cleaning a cut would have no effect because virtually no water actually enters the blood stream that way.

Can people with kidney ailments, on low sodium diets, or with diabetes use chloraminated water?

Yes. People with those medical problems can use chloraminated water for all purposes.

If chloramines are harmful to fish, how can people safely drink the water?

Chloraminated water is no different than chlorinated water for all of the normal uses we have for water. Water that contains chloramines is totally safe to drink. The digestive process neutralizes the chloramines before they reach the blood stream.

Can pregnant women and children drink chloraminated water?

Yes. Everyone can drink water that contains chloramines.

What about people who are sensitive to chemicals?

The amount of chloramines will be extremely small, no more than 4 parts per million parts of water. If you are concerned that even this low concentration might cause problems for you, check with your physician. The predominant type of chloramines will be monochloramine (NH₂Cl) and will be in the ratio of 4 parts chlorine to one part ammonia nitrogen.

Will chloramines change the pH of the water?

No. The pH of the water will remain the same as before.

What will water taste like with chloramines?

If you notice any change at all, you may find the water has less of a chlorine odor or taste.

Do home water softeners remove chloramines?

Most water softeners are not designed to remove chloramines.

Does bottled water have chloramines?

It could. If the bottled water company uses water supplied by a water supplier that uses chloramines, then the water it provides will have chloramines in it, unless the company takes special steps to remove them.

Will chloramines affect swimming pools?

No. You will still need a free chlorine residual to retard algae and bacteria growth. The chlorine chemicals and test kits you currently use can still be used with confidence. Contact your local pool supply store for any specific questions.

How about using chloraminated water on ornamental plants, vegetables or fruit and nut trees? Will beneficial soil bacteria be harmed?

The small amount of chloramines should have no effect on plants of any type, generally be protected by the soil in which they live. Chloramines will be removed by the high chlorine demand in the soil.

How do chloramines affect fish?

Chloramines are toxic to fish and must be removed from water. Likewise, free chlorine is toxic and must also be removed from water. You may not have had to remove chlorine from your aquarium water, the reason is it disappears rapidly on its own. This is not the case with chloramines; therefore, steps should be taken to remove chloramines. Most pet stores have sold dechlorination agents for years and, generally, have recommended using them. The chemicals used to remove chlorine should also work just as well for chloramines. Several manufacturers have been adding chloramines information on labels of their products for years.

How does detention of water for a few days in tanks or ponds affect the chloramines concentration?

Unlike free chlorine, which dissipates when water sits for a few days, chloramines may take weeks to disappear. If you don't want to use dechlorination chemicals, the next preferred option would be to install a granular activated carbon filter.

If only a small amount of water is added to an aquarium or pond to make up for evaporative loss, do chloramines still have to be removed?

This will depend on the amount of water added in relation to the size of the aquarium or pond and the time period over which it is added. However, to avoid risks associated with chloramines, we recommend removal of the chloramines by adding dechlorination agents prior to adding water to the aquarium or pond.

Are both salt and fresh water fish affected by chloramines?

Chloramines will have to be removed if the water used to make salt water solution comes from a chloraminated water supply. Chloramines affect salt water fish just as they affect fresh water fish.

Will reverse osmosis desalination technology remove chloramines?

No.

Will water boiling remove chloramines?

No.

What is the most practical method for removal of chloramines from water?

Use of dechlorination chemicals or granular activated carbon. To obtain more information about how much dechlorination chemicals you need to use, read the instructions on the container or equipment or ask your pet supplier.

Will chloraminated water used for agricultural purposes have any effect on fish in adjacent streams?

No. most water which passes through streams or ponds would be agricultural, landscaping or storm water drainage. After water has been used for one purpose, it would not have enough residual chloramines to affect fish.

Important Information About Your Drinking Water

Leisure Lakes Water Treatment System Had a level of Total Trihalomethanes and Haloacetic Acids which violated Standards

SITUATION

The Department of Environmental Protection requires disinfection of drinking water to inactivate possible pathogens, because the health benefits of disinfection far outweigh its risks. However, when used in the treatment of drinking water, some disinfectants combine with organic and inorganic matter present in the water to form chemicals called disinfection byproducts (DBPs). A number of DBPs such as Total Trihalomethanes (TTHMs) and Haloacetic Acids (HAA5s) may be a health concern at certain levels of exposure.

Stage 1 of the DBPs Rule ended following the third calendar quarter of 2013. Stage 2 of the DBPs Rule started with the fourth calendar quarter of 2013. Any water system that violated the MCLs for either TTHMs and/or HAA5s at the end of the third calendar quarter of 2013, is required to continue public notification for a minimum of four consecutive quarters based on the running annual average concentration at the end of the third calendar quarter of 2013. Since the running annual average TTHM concentration for the Leisure Lakes water system was 99.1 micrograms per liter (ug/L) and HAA5 concentration was 74.3 at the end of the third calendar quarter of 2013, it generated a Maximum Contaminant Level (MCL) violation for TTHMs and HAA5s, because Table 3 of Rule 62-550.310, Florida Administrative Code (F.A.C.), identifies the MCL for TTHM as 80 ug/L and HAA5s as 60 ug/L.

HEALTH EFFECTS

Some people who drink water containing Trihalomethanes or Haloacetic Acids in excess of their Maximum Contaminant Levels (MCLs) over many years may experience problems with their liver, kidneys, or central nervous system, and may have an increased risk of getting cancer.

WHAT SHOULD CUSTOMERS DO? WHAT IS BEING DONE?

On December 20, 2013, the Leisure Lakes water system converted from using free chlorine (as a disinfectant) to using chloramines, as a means of corrective action for the elevated TTHMs & HAA5s at the facility. The most recent laboratory analyses results for the two dual TTHM and HAA5 samples collected on February 10, 2014, indicated TTHM concentrations of 2.4 ug/L and 2.1 ug/L, and HAA5 concentrations of 0.88 ug/L and 0.87 ug/L. This means that the corrective action was successful and the water system is currently **not** in violation of the MCLs for either TTHMs or HAA5s. It must, however, continue to issue this public notification for two more quarters for the reasons identified in paragraph 2 of this notice.

ADDITIONAL INFORMATION:

For more information please contact Ron Derossett (Utility Manager) at (904) 540-9765, or you may contact Patty Baron of the Department of Environmental Protection at Patty.Baron@dep.state.fl.us, or call (239) 344-5615.

Please share this information with all the other people who drink this water, especially those who may not have received this notice directly. You can do this by posting this notice in a public place or distributing copies by hand or mail.

Important Information About Your Drinking Water

Lake Josephine Water Treatment System Has levels of Haloacetic Acids which violates Standards

SITUATION

The Department of Environmental Protection requires disinfection of drinking water to inactivate possible pathogens, because the health benefits of disinfection far outweigh its risks. However, when used in the treatment of drinking water, some disinfectants combine with organic and inorganic matter present in the water to form chemicals called disinfection byproducts (DBPs). A number of DBPs such as Total Trihalomethanes (TTHMs) and Haloacetic Acids (HAA5s) may be a health concern at certain levels of exposure.

Stage 1 of the DBPs Rule ended following the third calendar quarter of 2013. Stage 2 of the DBPs Rule started with the fourth calendar quarter of 2014. Any water system that violated the MCLs for either TTHMs and/or HAA5s at the end of the third calendar quarter of 2013, is required to continue public notification for a minimum of four consecutive quarters based on the running annual average concentration at the end of the third calendar quarter of 2013. Since the running annual average HAA5 concentration for the Lake Josephine Heights water system was 66.04 micrograms per liter (ug/L) at the end of the third calendar quarter of 2013, it generated a Maximum Contaminant Level (MCL) violation for HAA5s, because Table 3 of Rule 62-550.310, Florida Administrative Code (F.A.C.), identifies the MCL for HAA5s as 60 ug/L.

HEALTH EFFECTS

Some people who drink water containing Haloacetic Acids in excess of their Maximum Contaminant Level (MCL) over many years may experience problems with their liver, kidneys, or central nervous system, and may have an increased risk of getting cancer.

WHAT SHOULD CUSTOMERS DO?

This is not an immediate risk, however, until the problem is corrected, any customers who are concerned about their exposure to HAA5s may wish to use alternative sources of water for ingestion, such as commercial bottled water, or water treated by an appropriate home water treatment device. Appropriate home water treatment devices are those certified by the National Sanitation Foundation (NSF) for reducing HAA5s in drinking water.

WHAT IS BEING DONE?

HC Waterworks, Inc will be switching the disinfection system from Free Chlorine to Chloimines in the next 60 days. This will reduce the Trihalomethanes (TTHMs) and Haloacetic Acids (HAA5s) in the system. **The contractor/operator for this sytem would like you to know that the water is not dangerous to drink, the information in this public notice is required language from the FDEP and EPA and its intent is for you, the customer, to be aware of any issues with the drinking water.**

ADDITIONAL INFORMATION:

For more information please contact Ron Derossett at (904) 540-9765, or you may contact Patty Baron of the Department of Environmental Protection at Patty.Baron@dep.state.fl.us, or call (239) 344-5615.

Please share this information with all the other people who drink this water, especially those who may not have received this notice directly. You can do this by posting this notice in a public place or distributing copies by hand or mail.



STAGE 2 TOTAL TRIHALOMETHANES (TTHM) AND HALOACETIC ACIDS FIVE (HAA5) EXAMPLE REPORTING FORMAT

Subpart H systems serving 500 or more persons and ground water systems serving 10,000 or more persons shall complete applicable pages of this format and submit them to the Department within 10 days after the end of any quarter in which TTHM/HAA5 monitoring is required. Systems on routine or reduced quarterly TTHM/HAA5 monitoring shall complete pages 1, 2, and 3 of this format. (Add additional rows to the tables on pages 2 and 3 as necessary.) Systems on reduced annual TTHM/HAA5 monitoring shall complete pages 1 and 4 of this format. Additionally, Subpart H systems seeking to qualify for, or remain on, reduced quarterly or annual TTHM/HAA5 monitoring shall complete page 5 of this format. (Add additional rows to the table on page 5 as necessary.)

D/DBPR = Disinfectant and Disinfection Byproducts Rule; LRAA = locational running annual average; MCL = maximum contaminant level; OE = operational evaluation; RAA = running annual average; TOC = total organic carbon.

ANNUAL MONITORING PERIOD: Beginning 4Q2013

SYSTEM INFORMATION

PWS ID Number: 628-4137

PWS Name: Lake Josephine / Sebring Lakes

Source Water Type and Population Size Category:

Ground Water:

- 10,000 – 99,999
- 100,000 – 499,999
- ≥ 500,000

Subpart H:

- 500 – 3,300
- 3,301 – 9,999
- 10,000 – 49,999
- 50,000 – 249,999
- 250,000 – 999,999
- 1,000,000 – 4,999,999
- ≥ 5,000,000

Monitoring Mode*: Routine Monitoring Reduced Monitoring

Monitoring Frequency*: Quarterly Annually

Total Number Of Distribution System Monitoring Locations*: 2

Contact Person: Ron Derossett

Phone Number: 904-540-9765

E-Mail Address (optional): rderossett@uswatercorp.net

Fax Number (optional): 727-849-4219

* See 40 CFR 141.621 and 141.623 for more details.

**SOURCE WATER TOC COMPLIANCE SUMMARY FOR SUBPART H SYSTEMS
SEEKING TO QUALIFY FOR, OR REMAIN ON, REDUCED TTHM/HAA5 MONITORING***

Treatment Plant**	This Quarter					Previous Quarter	2 Quarters Ago	3 Quarters Ago	Source Water TOC RAA (mg/L)
	Month	No. of Source Water TOC Samples Taken Each Month	Date Each Source Water TOC Sample Taken (mo/da/yr)	Source Water TOC Sample Result (mg/L)	Source Water TOC Monthly Average (mg/L)	Source Water TOC Quarterly Average. of Monthly Averages (mg/L)	Source Water TOC Quarterly Average (mg/L)	Source Water TOC Quarterly Average (mg/L)	
						A	B	C	
									(A+B+C+D)/4
Does any source water TOC RAA at any listed treatment plant exceed 4.0 mg/L? (YES/NO)***									

* Subpart H wholesale systems that treat surface water, including ground water determined by the Department to be under the direct influence of surface water, and that qualify for reduced TTHM/HAA5 monitoring based on the source water TOC RAAs at their treatment plants should provide their source water TOC compliance information to their consecutive systems. Subpart H consecutive systems should obtain source water TOC compliance information from their wholesale systems that treat surface water.

** List each treatment plant treating surface water, including ground water determined by the Department to be under the direct influence of surface water, and delivering some or all of that treated surface water to the system completing and submitting this format.

*** If any source water TOC RAA at any listed treatment plant exceeds 4.0 mg/L, the system completing and submitting this format does not qualify for reduced TTHM/HAA5 monitoring (nor does any other system receiving some or all of its water from that plant).

Important Information About Your Drinking Water

Lake Josephine Water Treatment System Has levels of Haloacetic Acids which violates Standards

SITUATION

The Department of Environmental Protection requires disinfection of drinking water to inactivate possible pathogens, because the health benefits of disinfection far outweigh its risks. However, when used in the treatment of drinking water, some disinfectants combine with organic and inorganic matter present in the water to form chemicals called disinfection byproducts (DBPs). A number of DBPs such as Total Trihalomethanes (TTHMs) and Haloacetic Acids (HAA5s) may be a health concern at certain levels of exposure.

Stage 1 of the DBPs Rule ended following the third calendar quarter of 2013. Stage 2 of the DBPs Rule started with the fourth calendar quarter of 2014. Any water system that violated the MCLs for either TTHMs and/or HAA5s at the end of the third calendar quarter of 2013, is required to continue public notification for a minimum of four consecutive quarters based on the running annual average concentration at the end of the third calendar quarter of 2013. Since the running annual average HAA5 concentration for the Lake Josephine Heights water system was 66.04 micrograms per liter (ug/L) at the end of the third calendar quarter of 2013, it generated a Maximum Contaminant Level (MCL) violation for HAA5s, because Table 3 of Rule 62-550.310, Florida Administrative Code (F.A.C.), identifies the MCL for HAA5s as 60 ug/L.

HEALTH EFFECTS

Some people who drink water containing Haloacetic Acids in excess of their Maximum Contaminant Level (MCL) over many years may experience problems with their liver, kidneys, or central nervous system, and may have an increased risk of getting cancer.

WHAT SHOULD CUSTOMERS DO?

This is not an immediate risk, however, until the problem is corrected, any customers who are concerned about their exposure to HAA5s may wish to use alternative sources of water for ingestion, such as commercial bottled water, or water treated by an appropriate home water treatment device. Appropriate home water treatment devices are those certified by the National Sanitation Foundation (NSF) for reducing HAA5s in drinking water.

WHAT IS BEING DONE?

HC Waterworks, Inc will be switching the disinfection system from Free Chlorine to Chloramines. This will reduce the Trihalomethanes (TTHMs) and Haloacetic Acids (HAA5s) in the system. **The contractor/operator for this system would like you to know that the water is not dangerous to drink, the information in this public notice is required language from the FDEP and EPA and its intent is for you, the customer, to be aware of any issues with the drinking water.**

ADDITIONAL INFORMATION:

For more information please contact Ron Derossett at (904) 540-9765, or you may contact Patty Baron of the Department of Environmental Protection at Patty.Baron@dep.state.fl.us, or call (239) 344-5615.

Please share this information with all the other people who drink this water, especially those who may not have received this notice directly. You can do this by posting this notice in a public place or distributing copies by hand or mail.



STAGE 2 TOTAL TRIHALOMETHANES (TTHM) AND HALOACETIC ACIDS FIVE (HAA5) EXAMPLE REPORTING FORMAT

Subpart H systems serving 500 or more persons and ground water systems serving 10,000 or more persons shall complete applicable pages of this format and submit them to the Department within 10 days after the end of any quarter in which TTHM/HAA5 monitoring is required. Systems on routine or reduced quarterly TTHM/HAA5 monitoring shall complete pages 1, 2, and 3 of this format. (Add additional rows to the tables on pages 2 and 3 as necessary.) Systems on reduced annual TTHM/HAA5 monitoring shall complete pages 1 and 4 of this format. Additionally, Subpart H systems seeking to qualify for, or remain on, reduced quarterly or annual TTHM/HAA5 monitoring shall complete page 5 of this format. (Add additional rows to the table on page 5 as necessary.)

D/DBPR = Disinfectant and Disinfection Byproducts Rule; LRAA = locational running annual average; MCL = maximum contaminant level; OE = operational evaluation; RAA = running annual average; TOC = total organic carbon.

ANNUAL MONITORING PERIOD: Beginning 4Q2013

SYSTEM INFORMATION

PWS ID Number: 628-0064

PWS Name: Leisure Lakes

Source Water Type and Population Size Category:

Ground Water:

- 10,000 – 99,999
- 100,000 – 499,999
- ≥ 500,000

Subpart H:

- 500 – 3,300
- 3,301 – 9,999
- 10,000 – 49,999
- 50,000 – 249,999
- 250,000 – 999,999
- 1,000,000 – 4,999,999
- ≥ 5,000,000

Monitoring Mode*: Routine Monitoring Reduced Monitoring

Monitoring Frequency*: Quarterly Annually

Total Number Of Distribution System Monitoring Locations*: 2

Contact Person: Ron Derossett

Phone Number: 904-540-9765

E-Mail Address (optional): rderossett@uswatercorp.net

Fax Number (optional): 727-849-4219

* See 40 CFR 141.621 and 141.623 for more details.

QUARTERLY MONITORING PERIOD:

PWS ID Number:

**SOURCE WATER TOC COMPLIANCE SUMMARY FOR SUBPART H SYSTEMS
SEEKING TO QUALIFY FOR, OR REMAIN ON, REDUCED TTHM/HAA5 MONITORING***

Treatment Plant**	This Quarter					Previous Quarter	2 Quarters Ago	3 Quarters Ago	Source Water TOC RAA (mg/L)
	Month	No. of Source Water TOC Samples Taken Each Month	Date Each Source Water TOC Sample Taken (mo/da/yr)	Source Water TOC Sample Result (mg/L)	Source Water TOC Monthly Average (mg/L)	Source Water TOC Quarterly Average. of Monthly Averages (mg/L)	Source Water TOC Quarterly Average (mg/L)	Source Water TOC Quarterly Average (mg/L)	
						A	B	C	
									(A+B+C+D)/4
Does any source water TOC RAA at any listed treatment plant exceed 4.0 mg/L? (YES/NO)***									

* Subpart H wholesale systems that treat surface water, including ground water determined by the Department to be under the direct influence of surface water, and that qualify for reduced TTHM/HAA5 monitoring based on the source water TOC RAAs at their treatment plants should provide their source water TOC compliance information to their consecutive systems. Subpart H consecutive systems should obtain source water TOC compliance information from their wholesale systems that treat surface water.

** List each treatment plant treating surface water, including ground water determined by the Department to be under the direct influence of surface water, and delivering some or all of that treated surface water to the system completing and submitting this format.

*** If any source water TOC RAA at any listed treatment plant exceeds 4.0 mg/L, the system completing and submitting this format does not qualify for reduced TTHM/HAA5 monitoring (nor does any other system receiving some or all of its water from that plant).



STAGE 2 TOTAL TRIHALOMETHANES (TTHM) AND HALOACETIC ACIDS FIVE (HAA5) EXAMPLE REPORTING FORMAT

Subpart H systems serving 500 or more persons and ground water systems serving 10,000 or more persons shall complete applicable pages of this format and submit them to the Department within 10 days after the end of any quarter in which TTHM/HAA5 monitoring is required. Systems on routine or reduced quarterly TTHM/HAA5 monitoring shall complete pages 1, 2, and 3 of this format. (Add additional rows to the tables on pages 2 and 3 as necessary.) Systems on reduced annual TTHM/HAA5 monitoring shall complete pages 1 and 4 of this format. Additionally, Subpart H systems seeking to qualify for, or remain on, reduced quarterly or annual TTHM/HAA5 monitoring shall complete page 5 of this format. (Add additional rows to the table on page 5 as necessary.)

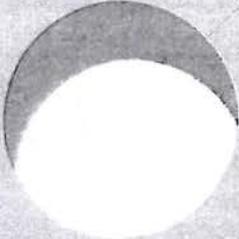
D/DBPR = Disinfectant and Disinfection Byproducts Rule; LRAA = locational running annual average; MCL = maximum contaminant level; OE = operational evaluation; RAA = running annual average; TOC = total organic carbon.

ANNUAL MONITORING PERIOD: Beginning 1Q2015 (2nd set)

SYSTEM INFORMATION

PWS ID Number: 628-0064		
PWS Name: Leisure Lakes		
Source Water Type and Population Size Category:		
<input type="checkbox"/> Ground Water: <input type="checkbox"/> 10,000 – 99,999 <input type="checkbox"/> 100,000 – 499,999 <input type="checkbox"/> ≥ 500,000	<input checked="" type="checkbox"/> Subpart H: <input checked="" type="checkbox"/> 500 – 3,300 <input type="checkbox"/> 3,301 – 9,999 <input type="checkbox"/> 10,000 – 49,999 <input type="checkbox"/> 50,000 – 249,999	<input type="checkbox"/> 250,000 – 999,999 <input type="checkbox"/> 1,000,000 – 4,999,999 <input type="checkbox"/> ≥ 5,000,000
Monitoring Mode*: <input checked="" type="checkbox"/> Routine Monitoring <input type="checkbox"/> Reduced Monitoring		
Monitoring Frequency*: <input checked="" type="checkbox"/> Quarterly <input type="checkbox"/> Annually		
Total Number Of Distribution System Monitoring Locations*: 2		
Contact Person: Ron Derossett		
Phone Number: 904-540-9765		
E-Mail Address (optional): rderossett@uswatercorp.net		
Fax Number (optional): 727-849-4219		

* See 40 CFR 141.621 and 141.623 for more details.



U.S. Water Services Corporation

Water and Wastewater Utility Operations,
Maintenance, Engineering, Management

Date: 9/30/13

RESCISSION OF PRECAUTIONARY BOIL WATER NOTICE

The Lake Josephine/Sebring Lakes
"Precautionary Boil Water Notice"
is hereby rescinded. The water
system is back in operation, and the
satisfactory completion of a
bacteriological survey shows that
the water is safe to drink.

If you have any questions, you may
contact U.S. Water Services Oper-
ations at 727-848-8292, ext. 233 or
203.

4939 Cross Bayou Blvd., New Port Richey, FL 34652

Ph: 727-848-8292 Fx: 727-849-4219

Toll Free: 866-753-8292

Lake Josephine/
Sebring Lakes
AUG 28-0162

6" water valve break
8:00 AM
Affected Areas
Lake Josephine RV
Lake Josephine Shores

Silver Oaks
Oak Garden MHP

DRINKING WATER MICROBIAL SAMPLE COLLECTION & LABORATORY REPORTING FORMAT

(62-550.730 Reporting Format Effective 01/1995, Revised 02/2010)

Short Environmental Laboratories, Inc.

10405 US 27 S Sebring, FL 33876
 PH: 863-655-4022 FAX: 863-655-5820

Report Number: 107502 DOH# E85458
 Sub-Contract Lab ID: _____

Delivered By: Howard Short
 Lab Receipt Date & Time: 9-27-13 1420
 Analysis Date & Time: 9/27/13 @ 1525
 Sample Acceptance Criteria: _____

Sample Preservation: On Ice Not On Ice °C
 Disinfectant Check: Not Detected _____ mg/L
 This sample does not meet the following NELAC requirements: _____

Analysis Requested: (check all that apply)

Total Coliform/E. coli Total Coliform/Fecal Enterococci Coliphage HPC Other: _____

Public Water System (PWS) Name: Lake Josephine #578

PWS I.D. 5280162

PWS Address: 1449 Canary Way

City: Sebring

PWS or PWS Owner's Phone #: 863-44-3351

Fax #: _____

Collector: Howard Short

Collector's Phone #: 863-44-3851

Type of Supply: (check only one)

Community Water System Non-Transient Non-community Water System Transient Non-community Water System
 Limited Use System Borted Water Private Well Swimming Pool Other: _____

Reason for Sampling: (check all that apply)

Distribution Routine Distribution Repeat Raw (triggered or assessment) Raw (triggered or assessment) additional Well Survey
 Clearance Replacement (also check type of sample being replaced) Boil Water Notice Other: _____

Sample Collection Date: 9-27-13

Sample #	Sample Point (Location or Specific Address)	Sample Collection Time	Sample Type & Chlorine Type ¹	Disin- fectant Residual (mg/L)	pH	Analysis Method(s): Colicert, SM9223B				
						Non- Coliform	Total Coliform	Fecal, (E. coli) Enterococci, Coliphage ²	Data Qualifier ⁴	Lab Sample #
1	10809 US 27 S LK Josephine Campground	1416	/	2.1	7.9	A	A			416766

Average of disinfectant residuals for distribution routine & repeat samples.³

Free chlorine, Total chlorine, or Combined chlorine (circle one).

Disinfectant Residual Analysis Method:

DPD Colorimetric Other: _____

Person performing disinfectant analysis is (see instructions on reverse):

A certified operator (# A-3304)

Supervised by certified operator (# _____)

Employed by a certified lab Employed by DEP or DOH

Authorized representative of supplier of water

Unless otherwise noted, all tests are performed in accordance with NELAC standards, and the results relate only to the samples.

Date and time PWS notified by lab of positive results: _____

Date and time DEP/DOH notified by lab of positive results: _____

Date Report Issued: 9/30/13

Lab Signature: David W. White

Title: Lab Director

only to client

[INSERT NAME AND MAILING ADDRESS OF PERSON TO RECEIVE REPORT]
US Water

DEP/DOH USE ONLY
 Satisfactory
 Incomplete Collection Information
 Repeat Samples Required

¹ For Sample Types and Instructions, see 11A.
² For Analyte Methods and Instructions, see 11A.
³ Please circle appropriate selection.
⁴ Defined in Florida Administrative Code Rule 62-160, Table 1.
⁵ Complete for non-transient and non-transient non-community systems serving populations up to and including 4,500. Do not include raw or plant samples in the average.
 Lab Reviewed by DEP/DOH: _____
 DEP/DOH Reviewing Official: _____
 Replacement Samples Required: _____

DRINKING WATER MICROBIAL SAMPLE COLLECTION & LABORATORY REPORTING FORMAT

(62-550.730 Reporting Format Effective 01/1995, Revised 03/2010)

Short Environmental Laboratories, Inc.

10405 US 27 S Sebring, FL 33876
 PH: 863-655-4022 FAX: 863-655-5820

DOH# E85458

Report Number: 107513 Sub-Contract Lab ID: _____

Delivered By: [Signature]
 Lab Receipt Date & Time: 9/28/13 @ 1206
 Analysis Date & Time: 9/28/13 @ 1520
 Sample Acceptance Criteria:
 Sample Preservation: On Ice Not On Ice 2.4 °C
 Disinfectant Check: Not Detected _____ mg/L
 This sample does not meet the following NELAC requirements:

Analysis Requested: (check all that apply)

Total Coliform/E. coli Total Coliform/Fecal Enterococci Coliphage HPC Other: _____

Public Water System (PWS) Name: Lake Josephine #578

PWS I.D. 5280162

PWS Address: 1449 Canary Way

City: Sebring

PWS or PWS Owner's Phone #: 866-753-8292

Fax #: _____

Collector: Hansen & Short

Collector's Phone #: 863-414-3851

Type of Supply: (check only one)

Community Water System Non-Transient Non-community Water System Transient Non-community Water System
 Limited Use System Bottled Water Private Well Swimming Pool Other: _____

Reason for Sampling: (check all that apply)

Distribution Routine Distribution Repeat Raw (triggered or assessment) Raw (triggered or assessment) additional Well Survey
 Clearance Replacement (also check type of sample being replaced) Boil Water Notice Other: _____

Sample Collection Date: 9-28-13

Sample #	Sample Point (Location or Specific Address)	Sample Collection Time	Sample Type & Chlorine Type ¹	Disinfectant Residual (mg/L)	pH	Analysis Method(s): Colilert, SM9223B				
						Non- Coliform	Total Coliform	Fecal (E. coli), Enterococci, Coliphage ²	Data Qualifier ³	Lab Sample #
1	10809 US 27 S LK Josephine C/PJ	1020	/	2.2	7.9		A	A		416796
			/							
			/							
			/							
			/							

Average of disinfectant residuals for distribution routine & repeat samples.⁴

Free chlorine, **T**otal chlorine, or **C**ombined chlorine (circle one).

Disinfectant Residual Analysis Method:

DPD Colorimetric Other: _____

Person performing disinfectant analysis is (see instructions on reverse):

A certified operator (# A-3304)

Supervised by certified operator (# _____)

Employed by a certified lab Employed by DEP or DOH

Authorized representative of supplier of water

Unless otherwise noted, all tests are performed in accordance with NELAC standards, and the results relate only to the samples.

Date and time PWS notified by lab of positive results: _____

Date and time DEP/DOH notified by lab of positive results: _____

Date Report Issued: 9/30/13

Lab Signature: [Signature]

Title: Lab Director

only to check

(INSERT NAME AND MAILING ADDRESS OF PERSON TO RECEIVE REPORT)

US Water

Satisfactory
 Incomplete Collection Information
 Repeat Samples Required

DEP/DOH USE ONLY

Date Received by DEP/DOH: _____

DEP/DOH Reviewing Official: _____

Replacement Sample Required: _____

¹ For Sample Type see Instructions Item 1.1b.

² For Analysis Methods see Instructions Item 11.6.

³ Please circle appropriate qualifier.

⁴ Defined in Florida Administrative Code Rule 62-160, Table 1.

⁵ Complete for community & non-transient non-community systems serving populations up to and including 4,900. Do not include raw or pilot samples in the average.

TO: Patty Baron (Highland Co)

FAX #: ~~239-332-6969~~ 850-412-0590

FROM: DIANE KIBITLEWSKI (727) 848-8292 EXT. #244

**** PLEASE DELIVER IMMEDIATELY - THANK YOU! ****

SYSTEM: Lake Josephine / Sebring Lakes PWS 628-0162

RE: Boil Water Notice (BWN) - *Rescinded*

Thank you,

Diane M Kibitlewski

4939 CROSS BAYOU BOULEVARD * NEW PORT RICHEY, FL * 34652
TEL: (727) 848-8292 * FAX (727) 849-4219 * TOLL FREE (866) 753-8292

DATE, TIME
FAX NO./NAME
DURATION
PAGE(S)
RESULT
MODE

09/30 15:31
18504120590
00:02:28
04
OK
STANDARD
ECM

TIME : 09/30/2013 15:34
NAME : US WATER SERVICES
FAX : 7278487701
TEL :
SER.# : 000L8J461198

TRANSMISSION VERIFICATION REPORT

TO: Drinking Water Section

FAX #: 937-393-4694

FROM: DIANE KIBITLEWSKI (727) 848-8292 EXT. #244
dkibitlewski@uswatercorp.com

**** PLEASE DELIVER IMMEDIATELY - THANK YOU! ****

RE: Boil Water Notice (BWN) - *Rescinded*
System: Lake Josephine / Sebring Lakes PWS 628-0162

Thank you,
Diane M Kibitlewski

4939 CROSS BAYOU BOULEVARD * NEW PORT RICHEY, FL * 34652
TEL: (727) 848-8292 * FAX (727) 848-7701 * TOLL FREE (866) 753-8292

DATE, TIME	09/30 15:25
FAX NO./NAME	19373934694
DURATION	00:02:31
PAGE(S)	04
RESULT	OK
MODE	STANDARD
	ECM

TIME : 09/30/2013 15:28
NAME : US WATER SERVICES
FAX : 7278487701
TEL :
SER.# : 000L8J461198

TRANSMISSION VERIFICATION REPORT

Leisure Lakes
POS # 628-0064

6" water main break
@ Highland St
& Jasmine St

UNK connections
@ this time

U.S. Water Services Corporation

Water and Wastewater Utility Operations,
Maintenance, Engineering, Management
Leisure Lakes - POS 628-0064

Date: May 5, 2014

PRECAUTIONARY BOIL WATER NOTICE

A loss of pressure has occurred in your water system. As a precaution, upon return of service, we advise that all water used for drinking or cooking be boiled. A rolling boil of one minute is sufficient. As an alternative, bottled water may be used.

If you have any questions, you may contact U.S. Water Services Operations at 727-848-8292, ext. 233 or 203.

4939 Cross Bayou Blvd., New Port Richey, FL 34652

Ph: 727-848-8292 Fx: 727-849-4219

Toll Free: 866-753-8292



DEP – South District
2295 Victoria Ave, Suite 364
Ft. Myers, FL 33902-2549
E-mail:
Phone: 239-344-5600
Fax: 239-332-6969

Notification Form

If you have to issue a boil water notice be reminded FAC Rule 62-555.350(10) requires you speak directly to a person (do not leave a voice message) at the District office or ACHD as soon as possible, but no later than noon of the next business day.

Date BWN Issued: **May 05, 2014**

System Name: **Leisure Lakes**

PWS-ID No. **628-0064**

TIME: **2:00 pm**

County: **Highlands**

Owner/Utility contact: (system owner name) **Gary Deremer** Telephone: **(866) 753-8292**

E-Mail: **gderemer@uswatercorp.net** Fax Number: **(727)849-4219**

Utility Contact Person: **Diane Kibitlewski**

Population affected (Connections): **UNK at this time**

Estimated time for system to be returned to service: **Estimated time is 6:00 pm**

Cause of incident: **6" water main break at Highlands St & Jasmine St**

Corrective action undertaken: **Repair the break.**

How BWN delivered to customers: **Hand delivery**

How BWN will be rescinded: **Hand delivery**

Department Of Health representative contacted: **Highland County Health Dept -Drinking Water**

Department Of Health Phone: **937-393-1941** Fax: **937-393-4694**

DEP South District rep contacted: **Ryan Snyder**

DEP South District Drinking Water Section: **239-344-5600**

Primary Fax: **239-332-6969** Auxiliary – Water Facilities Fax: **N/A**

Please Note: Florida has a very broad public records law. Most written communications to or from state officials regarding state business are public records available to the public and media upon request. Your e-mail communications may therefore be subject to public disclosure.

Leisure Lakes
PWS # 628-0064

6" water main break
@ Highland St
& Jasmine St

UNK connections
@ this time

U.S. Water Services Corporation

Water and Wastewater Utility Operations,
Maintenance, Engineering, Management

Leisure Lakes PWS # 628-0064

Date: May 9, 2014

RESCISSION OF PRECAUTIONARY BOIL WATER NOTICE

The PBWN
"Precautionary Boil Water Notice"
is hereby rescinded. The water
system is back in operation, and the
satisfactory completion of a
bacteriological survey shows that
the water is safe to drink.

If you have any questions, you may
contact U.S. Water Services Oper-
ations at 727-848-8292, ext. 233 or
203.

4939 Cross Bayou Blvd., New Port Richey, FL 34652

Ph: 727-848-8292 Fx: 727-849-4219

Toll Free: 866-753-8292

DRINKING WATER MICROBIAL SAMPLE COLLECTION & LABORATORY REPORTING FORMAT

(62-550.730 Reporting Format Effective 01/1995, Revised 02/2010)

Short Environmental Laboratories, Inc.

10405 US 27 S Sebring, FL 33876
PH: 863-655-4022 FAX: 863-655-5820

DOH# E85458

Report Number: 111661 Sub-Contract Lab ID: _____

Delivered By: M. K. [Signature]
Lab Receipt Date & Time: 5/14/14 11:24
Analysis Date & Time: 5-6-14 1400
Sample Acceptance Criteria:

Sample Preservation: On Ice Not On Ice 2.2 °C
Disinfectant Check: Not Detected _____ mg/L
This sample does not meet the following NELAC requirements:

Analysis Requested: (check all that apply)

Total Coliform/E. coli Total Coliform/Fecal Enterococci Coliphage HPC Other: _____

Public Water System (PWS) Name: Lakeland Lakes WTP #578 PWS LD. 6280064

PWS Address: 140 WOODSIDE DR City: LAKELAND FL

PWS or PWS Owner's Phone #: 727-848-8292 Fax #: _____

Collector: AL GREGG Collector's Phone #: 352-242-4974

Type of Supply: (check only one)

Community Water System Non-Transient Non-community Water System Transient Non-community Water System
 Limited Use System Bottled Water Private Well Swimming Pool Other: _____

Reason for Sampling: (check all that apply)

Distribution Routine Distribution Repeat Raw (triggered or assessment) Raw (triggered or assessment) additional Well Survey
 Clearance Replacement (also check type of sample being replaced) Boil Water Notice Other: MAIN BREAK

Sample Collection Date: 5/6/14

1 OF 2 Hh handst + [Signature]

Sample #	Sample Point (Location or Specific Address)	Sample Collection Time	Sample Type & Chlorine Type ¹	Disin- fectant Residual (mg/L)	pH	Analysis Method(s): Colilert, SM9223B				
						Non- Coliform	Total Coliform	Fecal, E. coli, Enterococci, Coliphage ²	Data Qualifier ³	Lab Sample #
1A	UP STREAM	0815	DTC	3.4	7.9		A	A		427897
2A	DOWN STREAM	0830	DTC	2.3	8.0		P	A		427898

Average of disinfectant residuals for distribution routine & repeat samples.⁵

Free chlorine, Total chlorine, or Combined chlorine (circle one).

Disinfectant Residual Analysis Method:

DPD Colorimetric Other: _____

Person performing disinfectant analysis is (see instructions on reverse):

A certified operator (# A 14324)

Supervised by certified operator (# _____)

Employed by a certified lab Employed by DEP or DOH

Authorized representative of supplier of water

Unless otherwise noted, all tests are performed in accordance with NELAC standards, and the results relate only to the samples. lm

Date and time PWS notified by lab of positive results: 5-7-14 @ 11:31

Date and time DEP/DOH notified by lab of positive results: _____

Date Report Issued: 5/7/14

Lab Signature: [Signature]

Title: Pyet Merg
orig client folder

[INSERT NAME AND MAILING ADDRESS OF PERSON TO RECEIVE REPORT] US Water
4924 CROSS BAYON RD NW
PORT RICHEY FL 34652

DEP/DOH USE ONLY
 Satisfactory
 Incomplete Collection Information
 Repeat Samples Required

¹ For Sample Types see Instructions Item 1.6.
² For Analysis Methods see Instructions Item 6.1.
³ Please circle appropriate selection.

⁴ Defined in Florida Administrative Code Rule 62-160, Table 1.

⁵ Complete for community & non-transient non-community systems serving populations up to and including 4,900. Do not include raw or pilot samples in the average.

Date Reviewed by DEP/DOH: _____
DEP/DOH Reviewing Official: _____
Replacement Samples Required: _____

DRINKING WATER MICROBIAL SAMPLE COLLECTION & LABORATORY REPORTING FORMAT

(62-550.730 Reporting Format Effective 01/1995, Revised 02/2010)

Short Environmental Laboratories, Inc.

10405 US 27 S Sebring, FL 33876
PH: 863-655-4022 FAX: 863-655-5820

Report Number: 111694 DOH# E85458 Sub-Contract Lab ID: _____

Delivered By: [Signature]
Lab Receipt Date & Time: 5/7/14 11:31
Analysis Date & Time: 5-7-14 1400
Sample Acceptance Criteria:

Sample Preservation: On Ice Not On Ice 61.8 °C
Disinfectant Check: Not Detected _____ mg/L
This sample does not meet the following NELAC requirements:

Analysis Requested: (check all that apply)

Total Coliform/E. coli Total Coliform/Fecal Enterococci Coliphage HPC Other: _____

Public Water System (PWS) Name: Leisure Lakes #578

PWS LD: 6280069

PWS Address: 140 Wood Side Dr

City: Lalor FL

PWS or PWS Owner's Phone #: 727-848-8292

Fax #: _____

Collector: AL Green

Collector's Phone #: 352-342-4974

Type of Supply: (check only one)

Community Water System Non-Transient Non-community Water System Transient Non-community Water System
 Limited Use System Bottled Water Private Well Swimming Pool Other: _____

Reason for Sampling: (check all that apply)

Distribution Routine Distribution Repeat Raw (triggered or assessment) Raw (triggered or assessment) additional Well Survey
 Clearance Replacement (also check type of sample being replaced) Boil Water Notice Other: main break

Sample Collection Date: 5/7/14

2 of 2 Hubbard St + Jensen

Sample #	Sample Point (Location or Specific Address)	Sample Collection Time	Sample Type & Chlorine Type ¹	Disinfectant Residual (mg/L)	pH	Analysis Method(s): Colilert, SM9223B				
						Non-Coliform	Total Coliform	Fecal, E. coli, Enterococci, Coliphage ²	Data Qualifier ⁴	Lab Sample #
1B	UPSTREAM	0745	DPD	2.6	7.9	A	A			427977
2B	DOWNSTREAM	0755	DPD	2.4	8.0	A	A			427978

Average of disinfectant-residuals for distribution routine & repeat samples.³

Free chlorine, Total chlorine, or Combined chlorine (circle one).

Disinfectant Residual Analysis Method:

DPD Colorimetric Other: _____

Person performing disinfectant analysis is (see instructions on reverse):

A certified operator (# A 14329)

Supervised by certified operator (# _____)

Employed by a certified lab Employed by DEP or DOH

Authorized representative of supplier of water

Unless otherwise noted, all tests are performed in accordance with NELAC standards, and the results relate only to the samples.

Date and time PWS notified by lab of positive results: _____

Date and time DEP/DOH notified by lab of positive results: _____

Date Report Issued: 5/9/14

Lab Signature: [Signature]

Title: Project Manager

orig to client folder

[INSERT NAME AND MAILING ADDRESS OF PERSON TO RECEIVE REPORT] US water
4925 Cross Bayou Rd
New Port Richey FL
34652

DEP/DOH USE ONLY
 Satisfactory
 Incomplete Collection Information
 Repeat Samples Required

¹ For Sample Types see Instructions item 1.6.
² For Analysis Methods see Instructions item II.6.

³ Please circle appropriate selection.
⁴ Defined in Florida Administrative Code Rule 62-160, Table 1.

⁵ Complete for community & non-transient non-community systems serving populations up to and including 4,900. Do not include raw or plant samples in the average. Replacement Samples Required _____

Date Reviewed by DEP/DOH: _____

DEP/DOH Reviewing Official: _____

Replacement Samples Required _____

14

DRINKING WATER MICROBIAL SAMPLE COLLECTION & LABORATORY REPORTING FORMAT
(82-550.730 Reporting Format Effective 01/1985, Revised 02/2010)

Short Environmental Laboratories, Inc.
10405 US 27 S Sebring, FL 33876
PH: 863-655-4022 FAX: 863-655-5820
DOH# E85458

Delivered By: [Signature]
 Lab Receipt Date & Time: 05-08-14 @ 12:45
 Analysis Date & Time: 5-8-14 @ 1:30

Sample Acceptance Criteria:
 Sample Preservation: On Ice Not On Ice 3.6°C
 Disinfectant Check: Not Detected _____ mg/L
 This sample does not meet the following NELAC requirements:

1A

Report Number: 111764 Sub-Contract Lab ID: _____

LU # 28-57-

Analysis Requested: (check all that apply)

3579

Building Permit #

Total Coliform/E. coli Total Coliform/Fecal Enterococci Coliphage HPC Other _____

System Name: LEISLER LAKES WTP

PWS I.D. 6280064

Address: 140 WOOD SWK CIR

City: LACRACIO FL

System or Owner's Phone #: 727 848 8292

Fax #: _____

Collector: AL GREGG

Collector's Phone #: 352 842 4974

Type of Supply: (check only one)

Community Water System Non-Transient Non-community Water System Transient Non-community Water System
 Limited Use System Bottled Water Private Well Swimming Pool Other: _____

Reason for Sampling: (check all that apply)

Distribution Routine Distribution Repeat Raw (triggered or assessment) Raw (triggered or assessment) additional Well Survey
 Clearance Replacement (also check type of sample being replaced) Boil Water Notice Other: MAIN BREAK

Sample Collection Date: 5/8/14

2 off Highland St + TAS man

Sample #	Sample Point (Location or Specific Address)	Sample Collection Time	Sample Type & Chlorine Type ¹	Disinfectant Residual (mg/L)	pH	Analysis Method(s) ² Colilert, SM9223 B				
						Non- Coliform	Total Coliform	Fecal <u>E. coli</u> , Enterococci, Coliphage ³	Data Qualifier ⁴	Lab Sample #
1C	UP STREAM	0115	D/PL	2.4	7.9		A	A		428259
2C	DOWN STREAM	0130	D/PL	2.0	8.0		A	A		428260

Average of disinfectant residuals for distribution routine & repeat samples⁴
 Free chlorine, Total chlorine, or Combined chlorine (circle one)

Disinfectant Residual Analysis Method:
 DPD Colorimetric Other: _____

Person performing disinfectant analysis is (see instructions on reverse):

A certified operator (# AM324)
 Supervised by certified operator (# _____)
 Employed by a certified lab Employed by DEP or DOH
 Authorized representative of supplier of water

Unless otherwise noted, all tests are performed in accordance with NELAC standards, and the results relate only to the samples.

Date and time PWS notified by lab of positive results: _____

Date and time DEP/DOH notified by lab of positive results: _____

Date Report Issued: 5/14/14

Lab Signature: [Signature]

Title: Project Manager

orig to client folder

Name and Mailing Address of person to Receive Report
US WATER
4939 CROSS BAYVIEW RD
NEW PORT RICHEY FL
34652

DEP/DOH USE ONLY

Satisfactory
 Incomplete Collection Information
 Repeat Samples Required
 Replacement Samples Required

Date Reviewed by DEP/DOH: _____
 DEP/DOH Reviewing Official: _____

¹ For Sample Types see Instructions item I.16. ² For Analysis Methods see Instructions item II.6
³ Please circle appropriate selection. ⁴ Defined in Florida Administrative Code Rule 62-160, Table 1.
⁵ Complete for community & non-transient non-community systems serving populations up to and including 4,900. Do not include raw or pilot supplies in the average.

TRANSACTION REPORT

MAY/13/2014/TUE 02:35 PM

FAX (TX)

#	DATE	START T.	RECEIVER	COM.TIME	PAGE	TYPE/NOTE	FILE
001	MAY/13	02:32PM	18504120590	0:02:20	5	MEMORY OK	ECM 5232

The logo for U.S. Water Services Corporation features the text "U.S. Water" in a large, bold, sans-serif font. Below "U.S. Water" is a stylized graphic of wavy lines representing water. Underneath the graphic, the words "Services Corporation" are written in a smaller, bold, sans-serif font.

DATE: May 13, 2014

PAGES: 5

CO: FDEP - South

TO: Patty Baron (Highlands Co)

FAX #: 850-412-0590

FROM: DIANE KIBITLEWSKI (727) 848-8292 EXT. #244

**** PLEASE DELIVER IMMEDIATELY - THANK YOU! ****

SYSTEM: Leisure Lakes PWS# 628-0064

RE: Boil Water Notice (BWN) - Rescinded Friday 5/9/2014

Thank you,

Diane M Kibitlewski

TRANSACTION REPORT

MAY/13/2014/TUE 02:38 PM

FAX (TX)

#	DATE	START T.	RECEIVER	COM.TIME	PAGE	TYPE/NOTE	FILE
001	MAY/13	02:35PM	19373934694	0:02:39	5	MEMORY OK	ECM 5233



U.S. Water
Services Corporation

DATE: May 13, 2014 PAGES: 5

CO: Highland County Health Department

TO: Drinking Water Section

FAX #: 937-393-4694

FROM: DIANE KIBITLEWSKI (727) 848-8292 EXT. #244
dkibitlewski@uswatercorp.com

**** PLEASE DELIVER IMMEDIATELY – THANK YOU! ****

RE: Boil Water Notice (BWN) – Rescinded Friday 5/9/2014
System: Leisure Lakes PWS# 628-0064

Thank you,
Diane M Kibitlewski

Lake Josephine /
Sebring Lakes

ROS # 628-0142

Tree fell on flushing
valve - broke

Location: 1146 Josephine Ct
Approx: 25 connections
affected.

Water was restored
@ 9:00 AM

U.S. Water Services Corporation

Water and Wastewater Utility Operations,
Maintenance, Engineering, Management

Date: 6/16/14

PRECAUTIONARY BOIL WATER NOTICE

A loss of pressure has occurred in your water system. As a precaution, upon return of service, we advise that all water used for drinking or cooking be boiled. A rolling boil of one minute is sufficient. As an alternative, bottled water may be used.

If you have any questions, you may contact U.S. Water Services Operations at 727-848-8292, ext. 233 or 203.

4939 Cross Bayou Blvd., New Port Richey, FL 34652

Ph: 727-848-8292 Fx: 727-849-4219

Toll Free: 866-753-8292



DEP – South District
2295 Victoria Ave, Suite 364
Ft. Myers, FL 33902-2549
E-mail:
Phone: 239-344-5600
Fax: 239-332-6969

Notification Form

If you have to issue a boil water notice be reminded FAC Rule 62-555.350(10) requires you speak directly to a person (do not leave a voice message) at the District office or ACHD as soon as possible, but no later than noon of the next business day.

Date BWN Issued: **June 16, 2014**

System Name: **Lake Josephine/Sebring
Lakes**

PWS-ID No. **628-0162**

TIME: **8:45am**

County: **Highlands**

Owner/Utility contact: (system owner name) **Gary Deremer** Telephone: **(866) 753-8292**

E-Mail: **gderemer@uswatercorp.net** Fax Number: **(727) 848-8292**

Utility Contact Person: **Diane Kibitlewski**

Population affected (Connections): **Approx 25 connections**

Estimated time for system to be returned to service: Water was restored at 9:00am

Cause of incident: **Tree fell breaking off flushing valve, location: 1166 Josephine Ct**

Corrective action undertaken: **Repair the break.**

How BWN delivered to customers: **Hand delivery**

How BWN will be rescinded: **Hand delivery**

Department Of Health representative contacted: **Highland County Health Dept -Drinking Water**

Department Of Health Phone: **937-393-1941** Fax: **937-393-4694**

DEP South District rep contacted: **Patty Baron**

DEP South District Drinking Water Section: **239-344-5600**

Primary Fax: **239-332-6969**

Auxiliary – Water Facilities Fax: **N/A**

Please Note: Florida has a very broad public records law. Most written communications to or from state officials regarding state business are public records available to the public and media upon request. Your e-mail communications may therefore be subject to public disclosure.

Lake Josephine /
Sebring Lakes

POS # 628-0142

Tree fell on flushing
valve - broke

Location: Lake Josephine Ct
Approx: 25 connections
affected.

Water was restored
@ 9:00 AM

U.S. Water Services Corporation

Water and Wastewater Utility Operations,
Maintenance, Engineering, Management

Date: 6/19/14 @ 11:30 AM

RESCISSION OF PRECAUTIONARY BOIL WATER NOTICE

The PBWN
"Precautionary Boil Water Notice"
is hereby rescinded. The water
system is back in operation, and the
satisfactory completion of a
bacteriological survey shows that
the water is safe to drink.

If you have any questions, you may
contact U.S. Water Services Oper-
ations at 727-848-8292, ext. 233 or
203.

4939 Cross Bayou Blvd., New Port Richey, FL 34652

Ph: 727-848-8292 Fx: 727-849-4219

Toll Free: 866-753-8292

DRINKING WATER MICROBIAL SAMPLE COLLECTION & LABORATORY REPORTING FORMAT
 (62-550,730 Reporting Form Effective 01/1995, Revised 02/2010)

Short Environmental Laboratories, Inc.
 10405 US 27 S Sebring, FL 33876
 PH: 863-655-4022 FAX: 863-655-5820
 DOH# E85458

Delivered By: Jack Williams
 Lab Receipt Date & Time: 6-17-14 @ 1030
 Analysis Date & Time: 6-17-14 @ 1400

Sample Acceptance Criteria:
 Sample Preservation: On Ice Not On Ice 4°C
 Disinfectant Check: Not Detected _____ mg/L
 This sample does not meet the following NELAC requirements:

Report Number: 112478 Sub-Contract Lab ID: _____

LU # 28-57-

Building Permit #

Analysis Requested: (check all that apply)

- Total Coliform/E. coli Total Coliform/Fecal Enterococci Coliphage HPC Other _____

System Name: Lake Josephine 578 PWS I.D. 6280162

Address: 1949 Canary Way City: Sebring

System or Owner's Phone #: 904-540-9765 Fax #: 727-849-4219

Collector: Jack Williams Collector's Phone #: 352-342-4974

Type of Supply: (check only one)

- Community Water System Non-Transient Non-community Water System Transient Non-community Water System
 Limited Use System Bottled Water Private Well Swimming Pool Other _____

Reason for Sampling: (check all that apply)

- Distribution Routine Distribution Repeat Raw (triggered or assessment) Raw (triggered or assessment) additional Well Survey
 Clearance Replacement (also check type of sample being replaced) Boil Water Notice Other: _____

Sample Collection Date: 6-17-2014

Sample #	Sample Point (Location or Specific Address)	Sample Collection Time	Sample Type & Chlorine Type ¹	Disin- fectant Residual (mg/L)	pH	Analysis Method(s) ² Coli-ert, SM9223 B				
						Non- Coliform	Total Coliform	Fecal, E. coli, Enterococci, Coliphage ³	Data Qualifier ⁴	Lab Sample #
1	1180 Josephine Ct.	10:04	D/F	2.2	8.0		A	A		430101
2	1166 Josephine Ct.	10:18	D/F	3.2	8.0		A	A		430102

Average of disinfectant residuals for distribution routine & repeat samples⁵
 Free chlorine, Total chlorine, or Combined chlorine (circle one) 2.7

Disinfectant Residual Analysis Method:
 DPD Colorimetric Other: _____

Person performing disinfectant analysis is (see instructions on reverse):
 A certified operator (# C21440)
 Supervised by certified operator (# _____)
 Employed by a certified lab Employed by DEP or DOH
 Authorized representative of supplier of water

Unless otherwise noted, all tests are performed in accordance with NELAC standards, and the results relate only to the samples.

Date and time PWS notified by lab of positive results: _____
 Date and time DEP/DOH notified by lab of positive results: _____
 Date Report Issued: 6/19/14
 Lab Signature: Jack Williams
 Title: Project Manager

Name and Mailing Address of person to Receive Report
us. Water Services Corp.
4939 Cross Bayou Blvd.
NPR, FL 34652

DEP/DOH USE ONLY

Satisfactory
 Incomplete Collection Information
 Repeat Samples Required
 Replacement Samples Required

Date Reviewed by DEP/DOH: _____
 DEP/DOH Reviewing Official: _____

¹ For Sample Types see instructions item I 16. ² For Analysis Methods see instructions item II 6.
³ Please circle appropriate selection. ⁴ Defined in Florida Administrative Code Rule 62-160, Table 1.
⁵ Complete for community & non-transient non-community systems serving populations up to and including 4,900. Do not include raw or pilot samples in the average.

TRANSACTION REPORT

JUN/19/2014/THU 09:27 AM

FAX (TX)

#	DATE	START T.	RECEIVER	COM.TIME	PAGE	TYPE/NOTE	FILE
001	JUN/19	09:25AM	18504120590	0:01:44	4	MEMORY OK	ECM 7605



U.S. Water
Services Corporation

DATE: June 19, 2014

PAGES: 4

CO: FDEP - South

TO: Patty Baron (Highlands Co)

FAX #: 850-412-0590

FROM: DIANE KIBITLEWSKI (727) 848-8292 EXT. #244

**** PLEASE DELIVER IMMEDIATELY - THANK YOU! ****

SYSTEM: Lake Josephine / Sebring Lakes PWS# 628-0162
 RE: Boil Water Notice (BWN) - Rescinding today around
 11:30am.

Thank you,
Diane M Kibitlewski

TRANSACTION REPORT

JUN/19/2014/THU 09:29 AM

FAX(TX)

#	DATE	START T.	RECEIVER	COM.TIME	PAGE	TYPE/NOTE	FILE
001	JUN/19	09:28AM	18633820476	0:01:39	4	MEMORY OK	ECM 7606

The logo for U.S. Water Services Corporation features the text "U.S. Water" in a large, bold, sans-serif font. Below "U.S. Water" is a stylized graphic of wavy lines representing water. Underneath the graphic, the words "Services Corporation" are written in a smaller, bold, sans-serif font.

DATE: June 19, 2014

PAGES: 4

CO: Highland County Health Department

TO: Drinking Water Section

FAX #: 863-382-0476

FROM: DIANE KIBITLEWSKI (727) 848-8292 EXT. #244
dkibitlewski@uswatercorp.com

**** PLEASE DELIVER IMMEDIATELY - THANK YOU! ****

RE: Boil Water Notice (BWN) - Rescinding today around
11:30am.

System: Lake Josephine / Sebring Lakes PWS# 628-0162

Thank you,

Diane M. Kibitlewski

Lake Josephine
PWS# 628-0162

2" water main break
caused low pressure

Location:

1248 Lake Josephine Ct

25 connections affected.

U.S. Water Services Corporation

Water and Wastewater Utility Operations,
Maintenance, Engineering, Management
Lake Josephine - PWS 628-0162

Date: 7/7/14 @ 7:30 AM

PRECAUTIONARY BOIL WATER NOTICE

A loss of pressure has occurred in your water system. As a precaution, upon return of service, we advise that all water used for drinking or cooking be boiled. A rolling boil of one minute is sufficient. As an alternative, bottled water may be used.

If you have any questions, you may contact U.S. Water Services Operations at 727-848-8292, ext. 233 or 203.

4939 Cross Bayou Blvd., New Port Richey, FL 34652

Ph: 727-848-8292 Fx: 727-849-4219

Toll Free: 866-753-8292



DEP – South District
2295 Victoria Ave, Suite 364
Ft. Myers, FL 33902-2549
E-mail:
Phone: 239-344-5600
Fax: 239-332-6969

Notification Form

If you have to issue a boil water notice be reminded FAC Rule 62-555.350(10) requires you speak directly to a person (do not leave a voice message) at the District office or ACHD as soon as possible, but no later than noon of the next business day.

Date BWN Issued: **July 7, 2014**

System Name: **Lake Josephine**

PWS-ID No. **628-0162**

TIME: **7:30am**

County: **Highlands**

Owner/Utility contact: (system owner name) **Gary Deremer** Telephone: **(866) 753-8292**

E-Mail: **gderemer@uswatercorp.net** Fax Number: **(727) 849-4219**

Utility Contact Person: **Diane Kibitlewski**

Population affected (Connections): **25 connections**

Estimated time for system to be returned to service: **Pressure was restored at 2:30pm**

Cause of incident: **2" water line break @ 1248 Lake Josephine Ct, caused low pressure**

Corrective action undertaken: **Repair the break.**

How BWN delivered to customers: **Hand delivery**

How BWN will be rescinded: **Hand delivery**

Department Of Health representative contacted: **Highland County Health Dept -Drinking Water**

Department Of Health Phone: **937-393-1941** Fax: **937-393-4694**

DEP South District rep contacted: **Patty Baron**

DEP South District Drinking Water Section: **239-344-5600**

Primary Fax: **239-332-6969** Auxiliary – Water Facilities Fax: **N/A**

Please Note: Florida has a very broad public records law. Most written communications to or from state officials regarding state business are public records available to the public and media upon request. Your e-mail communications may therefore be subject to public disclosure.

Lake Josephine
PWS# 628-0162

2" water main break
caused low pressure

Location:

1248 Lake Josephine Cir
25 connections affected.

U.S. Water Services Corporation

Water and Wastewater Utility Operations,
Maintenance, Engineering, Management

Date: Friday - 7/11/14

RESCISSION OF PRECAUTIONARY BOIL WATER NOTICE

The PBWN
"Precautionary Boil Water Notice"
is hereby rescinded. The water
system is back in operation, and the
satisfactory completion of a
bacteriological survey shows that
the water is safe to drink.

If you have any questions, you may
contact U.S. Water Services Oper-
ations at 727-848-8292, ext. 233 or
203.

4939 Cross Bayou Blvd., New Port Richey, FL 34652

Ph: 727-848-8292 Fx: 727-849-4219

Toll Free: 866-753-8292

TRANSACTION REPORT

JUL/11/2014/FRI 09:24 AM

FAX (TX)

#	DATE	START T.	RECEIVER	COM.TIME	PAGE	TYPE/NOTE	FILE
001	JUL/11	09:18AM	18504120590	0:02:44	4	MEMORY OK	ECM 9153



DATE: July 11, 2014

PAGES: 4

CO: FDEP - South

TO: Patty Baron (Highland Co)

FAX #: 850-412-0590

FROM: DIANE KIBITLEWSKI (727) 848-8292 EXT. #244

**** PLEASE DELIVER IMMEDIATELY - THANK YOU! ****

SYSTEM: Lake Josephine PWS# 628-0162

RE: Boil Water Notice (BWN) - Rescinding today around 3pm

Thank you,

Diane M Kibitlewski

TRANSACTION REPORT

JUL/11/2014/FRI 09:22 AM

FAX (TX)

#	DATE	START T.	RECEIVER	COM.TIME	PAGE	TYPE/NOTE	FILE
001	JUL/11	09:21AM	18633820476	0:01:39	4	MEMORY OK	ECM 9154



DATE: July 11, 2014 PAGES: 4

CO: Highland County Health Department

TO: Drinking Water Section

FAX #: 863-382-0476

FROM: DIANE KIBITLEWSKI (727) 848-8292 EXT. #244
 dkibitlewski@uswatercorp.com

**** PLEASE DELIVER IMMEDIATELY – THANK YOU! ****

RE: Boil Water Notice (BWN) – Rescinding today around 3pm
 System: Lake Josephine PWS# 628-0162

Thank you,
 Diane M Kibitlewski

Lake Josephine
Sebring Lakes

PWS # 628-0142

4" water line break
@ 10809 Hwy 27

50 connections
affected

RV Resort on Hwy 27
Lake Josephine Shores

U.S. Water Services Corporation

Water and Wastewater Utility Operations,
Maintenance, Engineering, Management
Lake Josephine/Sebring Lakes
PWS # 628-0142

Date: Aug 6, 2014

PRECAUTIONARY BOIL WATER NOTICE

A loss of pressure has occurred in your water system. As a precaution, upon return of service, we advise that all water used for drinking or cooking be boiled. A rolling boil of one minute is sufficient. As an alternative, bottled water may be used.

If you have any questions, you may contact U.S. Water Services Operations at 727-848-8292, ext. 233 or 203.

4939 Cross Bayou Blvd., New Port Richey, FL 34652

Ph: 727-848-8292 Fx: 727-849-4219

Toll Free: 866-753-8292



DEP – South District
2295 Victoria Ave, Suite 364
Ft. Myers, FL 33902-2549
E-mail:
Phone: 239-344-5600
Fax: 239-332-6969

Notification Form

If you have to issue a boil water notice be reminded FAC Rule 62-555.350(10) requires you speak directly to a person (do not leave a voice message) at the District office or ACHD as soon as possible, but no later than noon of the next business day.

Date BWN Issued: **August 6, 2014**

System Name: **Lake Josephine
Sebring Lakes**

PWS-ID No. **628-0162**

TIME: **7:00am**

County: **Highlands**

Owner/Utility contact: (system owner name) **Gary Deremer** Telephone: **(866) 753-8292**

E-Mail: **gderemer@uswatercorp.net** Fax Number: **(727) 849-4219**

Utility Contact Person: **Diane Kibitlewski**

Population affected (Connections): **50 connections**

Estimated time for system to be returned to service: **Estimated time: 10:00 am**

Cause of incident: **4" water line break at 10809 Hwy 27**

Corrective action undertaken: **Repair the break.**

How BWN delivered to customers: **Hand delivery**

How BWN will be rescinded: **Hand delivery**

Department Of Health representative contacted: **Highland County Health Dept -Drinking Water**

Department Of Health Phone: **937-393-1941** Fax: **937-393-4694**

DEP South District rep contacted: **Patty Baron / Ryan Snyder**

DEP South District Drinking Water Section: **239-344-5600**

Primary Fax: **239-332-6969**

Auxiliary – Water Facilities Fax: **N/A**

Please Note: Florida has a very broad public records law. Most written communications to or from state officials regarding state business are public records available to the public and media upon request. Your e-mail communications may therefore be subject to public disclosure.

Lake Josephine
Sebring Lakes

PLoS # 628-0162

4" water line break
@ 10809 Hwy 27

50 connections
affected

RV Resort on Hwy 27
Lake Josephine Shores

U.S. Water Services Corporation

Water and Wastewater Utility Operations,
Maintenance, Engineering, Management

Date: Aug 13, 2014 @ 10:00 AM

RESCISSION OF PRECAUTIONARY BOIL WATER NOTICE

The Lake Josephine/Sebring Lakes
"Precautionary Boil Water Notice"
is hereby rescinded. The water
system is back in operation, and the
satisfactory completion of a
bacteriological survey shows that
the water is safe to drink.

If you have any questions, you may
contact U.S. Water Services Oper-
ations at 727-848-8292, ext. 233 or
203.

4939 Cross Bayou Blvd., New Port Richey, FL 34652

Ph: 727-848-8292 Fx: 727-849-4219

Toll Free: 866-753-8292

TRANSACTION REPORT

AUG/12/2014/TUE 09:16 AM

FAX (TX)

#	DATE	START T.	RECEIVER	COM.TIME	PAGE	TYPE/NOTE	FILE
001	AUG/12	09:15AM	18504120590	0:01:47	4	MEMORY OK	ECM 1197

The logo for U.S. Water Services Corporation features the text "U.S. Water" in a large, bold, sans-serif font. Below this, there is a stylized graphic of wavy lines representing water. Underneath the graphic, the words "Services Corporation" are written in a smaller, bold, sans-serif font.

DATE: August 12, 2014 PAGES: 4

CO: FDEP – South

TO: Patty Baron or Ryan Snyder (Highland Co)

FAX #: 850-412-0590

FROM: DIANE KIBITLEWSKI (727) 848-8292 EXT. #244

**** PLEASE DELIVER IMMEDIATELY – THANK YOU! ****

SYSTEM: Lake Josephine / Sebring Lakes PWS# 628-0162
RE: Boil Water Notice (BWN) – Rescinded at 10:00am

Thank you,
Diane M Kibitlewski

TRANSACTION REPORT

AUG/12/2014/TUE 09:19 AM

FAX (TX)

#	DATE	START T.	RECEIVER	COM.TIME	PAGE	TYPE/NOTE	FILE
001	AUG/12	09:17AM	18633820476	0:01:41	4	MEMORY OK	ECM 1198



U.S. Water
Services Corporation

DATE: August 12, 2014 PAGES: 4

CO: Highland County Health Department

TO: Drinking Water Section

FAX #: 863-382-0476

FROM: DIANE KIBITLEWSKI (727) 848-8292 EXT. #244
dkibitlewski@uswatercorp.com

**** PLEASE DELIVER IMMEDIATELY – THANK YOU! ****

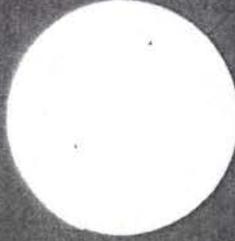
RE: Boil Water Notice (BWN) – Rescinded at 10:00am
System: Lake Josephine / Sebring Lakes PWS# 628-0162

Thank you,
Diane M Kibitlewski

Leisure Lakes
Pos# 428-0064

Entire System
276-connections

6" water main break
under driveway @
152 Parkview Circle



U.S. Water Services Corporation

Water and Wastewater Utility Operations,
Maintenance, Engineering, Management

Leisure Lakes - Pos# 628-0064

Date: 10/22/14 @ 3:30 pm

PRECAUTIONARY BOIL WATER NOTICE

A loss of pressure has occurred in your water system. As a precaution, upon return of service, we advise that all water used for drinking or cooking be boiled. A rolling boil of one minute is sufficient. As an alternative, bottled water may be used.

If you have any questions, you may contact U.S. Water Services Operations at 727-848-8292, ext. 233 or 203.

4939 Cross Bayou Blvd., New Port Richey, FL 34652

Ph: 727-848-8292 Fx: 727-849-4219

Toll Free: 866-753-8292



DEP – South District
2295 Victoria Ave, Suite 364
Ft. Myers, FL 33902-2549
E-mail:
Phone: 239-344-5600
Fax: 239-332-6969

Notification Form

If you have to issue a boil water notice be reminded FAC Rule 62-555.350(10) requires you speak directly to a person (do not leave a voice message) at the District office or ACHD as soon as possible, but no later than noon of the next business day.

Date BWN Issued: **October 22, 2014**

System Name: **Leisure Lakes**

PWS-ID No. **628-0064**

TIME: **3:30 pm**

County: **Highlands**

Owner/Utility contact: (system owner name) **Gary Deremer** Telephone: **(866) 753-8292**

E-Mail: **gderemer@uswatercorp.net** Fax Number: **(727) 849-4219**

Utility Contact Person: **Diane Kibitlewski**

Population affected (Connections): **Entire system – 276 connections**

Estimated time for system to be returned to service: **Approx 7:00 pm**

Cause of incident: **6" water main break under driveway at 152 Parkview Circle**

Corrective action undertaken: **Repair the break.**

How BWN delivered to customers: **Hand delivery**

How BWN will be rescinded: **Hand delivery**

Department Of Health representative contacted: **Highland County Health Dept -Drinking Water**

Department Of Health Phone: **937-393-1941** Fax: **937-393-4694**

DEP South District rep contacted: **Patty Baron**

DEP South District Drinking Water Section: **239-344-5600**

Primary Fax: **239-332-6969** Auxiliary – Water Facilities Fax: **N/A**

Please Note: Florida has a very broad public records law. Most written communications to or from state officials regarding state business are public records available to the public and media upon request. Your e-mail communications may therefore be subject to public disclosure.

Leisure Lakes
PWS# 428-0064

Entire System
276-connections

6" water main break
under driveway @
152 Parkview Circle



U.S. Water Services Corporation

Water and Wastewater Utility Operations,
Maintenance, Engineering, Management
Leisure Lakes, PWS# 428-0064

Date: 10/27/14

RESCISSION OF PRECAUTIONARY BOIL WATER NOTICE

The PBWN
"Precautionary Boil Water Notice"
is hereby rescinded. The water
system is back in operation, and the
satisfactory completion of a
bacteriological survey shows that
the water is safe to drink.

If you have any questions, you may
contact U.S. Water Services Oper-
ations at 727-848-8292, ext. 233 or
203.

4939 Cross Bayou Blvd., New Port Richey, FL 34652

Ph: 727-848-8292 Fx: 727-849-4219

Toll Free: 866-753-8292

TRANSACTION REPORT

OCT/27/2014/MON 12:35 PM

FAX (TX)

#	DATE	START T.	RECEIVER	COM.TIME	PAGE	TYPE/NOTE	FILE
001	OCT/27	12:33PM	18504120590	0:02:10	4	MEMORY OK	ECM 6708



DATE:

PAGES:

CO: FDEP - South

TO: Patty Baron (Highland Co)

FAX #: 850-412-0590

FROM: DIANE KIBITLEWSKI (727) 848-8292 EXT. #244

**** PLEASE DELIVER IMMEDIATELY - THANK YOU! ****

SYSTEM: Leisure Lakes, PWS# 628-0064

RE: Boil Water Notice (BWN) - Rescinded

Thank you,

Diane M Kibitlewski

TRANSACTION REPORT

OCT/27/2014/MON 12:38 PM

FAX (TX)

#	DATE	START T.	RECEIVER	COM.TIME	PAGE	TYPE/NOTE	FILE
001	OCT/27	12:36PM	18633820476	0:02:06	4	MEMORY OK	ECM 6709



U.S. Water
Services Corporation

DATE: October 27, 2014 PAGES: 4

CO: Highland County Health Department

TO: Drinking Water Section

FAX #: 863-382-0476

FROM: DIANE KIBITLEWSKI (727) 848-8292 EXT. #244
dkibitlewski@uswatercorp.com

**** PLEASE DELIVER IMMEDIATELY - THANK YOU! ****

RE: Boil Water Notice (BWN) - Rescinded
System: Leisure Lakes, PWS# 628-0064

Thank you,
Diane M. Kibitlewski

Lewis Lakes
PWS # 428-0064

Lost power for 5 min.
pressure below 20 psi

Entire System
276-connections

U.S. Water Services Corporation

Water and Wastewater Utility Operations,
Maintenance, Engineering, Management

Date: January 30, 2015

PRECAUTIONARY BOIL WATER NOTICE

A loss of pressure has occurred in your water system. As a precaution, upon return of service, we advise that all water used for drinking or cooking be boiled. A rolling boil of one minute is sufficient. As an alternative, bottled water may be used.

If you have any questions, you may contact U.S. Water Services Operations at 727-848-8292, ext. 233 or 203.

4939 Cross Bayou Blvd., New Port Richey, FL 34652

Ph: 727-848-8292 Fx: 727-849-4219

Toll Free: 866-753-8292



DEP – South District
2295 Victoria Ave, Suite 364
Ft. Myers, FL 33902-2549
E-mail:
Phone: 239-344-5600
Fax: 239-332-6969

Notification Form

If you have to issue a boil water notice be reminded FAC Rule 62-555.350(10) requires you speak directly to a person (do not leave a voice message) at the District office or ACHD as soon as possible, but no later than noon of the next business day.

Date BWN Issued: **January 30, 2015**

System Name: **Leisure Lakes**

TIME: **9:45am**

PWS-ID No. **628-0064**

County: **Highlands**

Owner/Utility contact: (system owner name) **Gary Deremer** Telephone: **(866) 753-8292**

E-Mail: **gderemer@uswatercorp.net** Fax Number: **(727) 849-4219**

Utility Contact Person: **Diane Kibitlewski**

Population affected (Connections): **Entire system - 276**

Estimated time for system to be returned to service: **Water restored within 5 minutes (9:50am)**

Cause of incident: **Loss of power, pressure went below 20 psi**

Corrective action undertaken: **Restored power & pressure**

How BWN delivered to customers: **Hand delivery**

How BWN will be rescinded: **Hand delivery**

Department Of Health representative contacted: **Highland County Health Dept -Drinking Water**

Department Of Health Phone: **937-393-1941** Fax: **937-393-4694**

DEP South District rep contacted: **Patty Baron**

DEP South District Drinking Water Section: **239-344-5600**

Primary Fax: **239-332-6969** Auxiliary – Water Facilities Fax: **N/A**

Please Note: Florida has a very broad public records law. Most written communications to or from state officials regarding state business are public records available to the public and media upon request. Your e-mail communications may therefore be subject to public disclosure.

Leisure Lakes
AWS # 428-0044

Lost power for 5 min.
pressure below 20 psi

Entire System
276-connections

U.S. Water Services Corporation

Water and Wastewater Utility Operations,
Maintenance, Engineering, Management

Date: Feb. 3, 2015

RESCISSION OF PRECAUTIONARY BOIL WATER NOTICE

The Jan 30, 2015
"Precautionary Boil Water Notice"
is hereby rescinded. The water
system is back in operation, and the
satisfactory completion of a
bacteriological survey shows that
the water is safe to drink.

If you have any questions, you may
contact U.S. Water Services Oper-
ations at 727-848-8292, ext. 233 or
203.

4939 Cross Bayou Blvd., New Port Richey, FL 34652

Ph: 727-848-8292 Fx: 727-849-4219

Toll Free: 866-753-8292

DRINKING WATER MICROBIAL SAMPLE COLLECTION & LABORATORY REPORTING FORMAT
(62-550.730 Reporting Format Effective 01/1995, Revised 02/2010)

Short Environmental Laboratories, Inc.
10405 US 27 S Sebring, FL 33876
PH: 863-655-4022 FAX: 863-655-5820
DOH# E85458

Delivered By: Jack Williams
Lab Receipt Date & Time: 2-2-15 1255
Analysis Date & Time: 2-2-15 1400
Sample Acceptance Criteria:
Sample Preservation: On Ice Not On Ice 7.8 °C
Disinfectant Check: Not Detected _____ mg/L
This sample does not meet the following NELAC requirements:

Report Number: 117080 Sub-Contract Lab ID: _____

LU # 28-57-
Building Permit #

Analysis Requested: (check all that apply)

Total Coliform/E. coli Total Coliform/Fecal Enterococci Coliphage HPC Other _____

System Name: Leisure Lakes #578 PWS I.D. 6280064

Address: 140 Woodside Dr. City: Lake Placid

System or Owner's Phone #: 727-848-8292 Fax #: 727-849-4219

Collector: Jack Williams Collector's Phone #: 352-342-4974

Type of Supply: (check only one)

Community Water System Non-Transient Non-community Water System Transient Non-community Water System
 Limited Use System Bottled Water Private Well Swimming Pool Other: _____

Reason for Sampling: (check all that apply)

Distribution Routine Distribution Repeat Raw (triggered or assessment) Raw (triggered or assessment) additional Well Survey
 Clearance Replacement (also check type of sample being replaced) Soil Water Notice Other: _____

Sample Collection Date: 2-2-15

Sample #	Sample Point (Location or Specific Address)	Sample Collection Time	Sample Type & Chlorine Type ¹	Disinfectant Residual (mg/L)	pH	Analysis Method(s) ² Colliert, SM9223 B				
						Non-Coliform	Total Coliform	Fecal E. coli Enterococci, Coliphage ³	Data Qualifier ⁴	Lab Sample #
4	4 Pinecrest st	09:10	D/T	2.3	8.1		A	A		443308
5	101 Parkview Cir	09:27	D/T	2.2	7.9		A	A		443309
6	102 Jasmine st	09:44	D/T	2.8	7.9		A	A		443310

Average of disinfectant residuals for distribution routine & repeat samples⁵
Free chlorine, Total chlorine, or Combined chlorine (circle one) 2.43

Disinfectant Residual Analysis Method:
 DPD Colorimetric Other: _____
Person performing disinfectant analysis is (see instructions on reverse):
 A certified operator (# 221440)
 Supervised by certified operator (# _____)
 Employed by a certified lab Employed by DEP or DOH
 Authorized representative of supplier of water

Unless otherwise noted, all tests are performed in accordance with NELAC standards, and the results relate only to the samples.
Date and time PWS notified by lab of positive results: _____
Date and time DEP/DOH notified by lab of positive results: _____
Date Report Issued: 2/3/15
Lab Signature: [Signature]
Title: Project Manager

Name and Mailing Address of person to Receive Report
U.S. Water Services Corp.
4939 Cross Bayou Blvd.
New Port Richey, FL 34652

DEP/DOH USE ONLY
 Satisfactory
 Incomplete Collection Information
 Repeat Samples Required
 Replacement Samples Required
Date Reviewed by DEP/DOH: _____
DEP/DOH Reviewing Official: _____

¹ For Sample Types see Instructions Item II 6. ² For Analysis Methods see Instructions Item II 6.
³ Please circle appropriate selection. ⁴ Defined in Florida Administrative Code Rule 62-160, Table 1.
⁵ Complete for community & non-treatment non-community systems serving populations up to and including 4,000. Do not include raw or plant samples in the average.

TRANSACTION REPORT

FEB/03/2015/TUE 04:11 PM

FAX (TX)

#	DATE	START T.	RECEIVER	COM.TIME	PAGE	TYPE/NOTE	FILE
001	FEB/03	04:09PM	18504120590	0:01:59	4	MEMORY OK	G3 3310



U.S. Water
Services Corporation

DATE: February 03, 2015 PAGES: 4

CO: FDEP - South

TO: Patty Baron (Highlands Co)

FAX #: 850-412-0590

FROM: DIANE KIBITLEWSKI (727) 848-8292 EXT. #244

**** PLEASE DELIVER IMMEDIATELY - THANK YOU! ****

SYSTEM: Leisure Lakes, PWS# 628-0064
RE: Boil Water Notice (BWN) - Rescinded

Thank you,
Diane M Kibitlewski

TRANSACTION REPORT

FEB/03/2015/TUE 04:13 PM

FAX (TX)

#	DATE	START T.	RECEIVER	COM. TIME	PAGE	TYPE/NOTE	FILE
001	FEB/03	04:11PM	18633820476	0:01:59	4	MEMORY OK	ECM 3311



DATE: February 03, 2015 PAGES: 4

CO: Highland County Health Department

TO: Drinking Water Section

FAX #: 863-382-0476

FROM: DIANE KIBITLEWSKI (727) 848-8292 EXT. #244
 dkibitlewski@uswatercorp.com

**** PLEASE DELIVER IMMEDIATELY -- THANK YOU! ****

RE: Boil Water Notice (BWN) - Rescinded
 System: Leisure Lakes, PWS# 628-0064

Thank you,
 Diane M Kibitlewski