

 **Ms. Margaret Fiore**  
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TAMPA FL 335  
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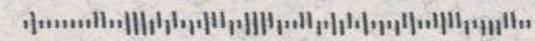
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COMMISSION  
CLERK

*Florida Public Service Commission  
Office of Commission Clerk  
2540 Shumard Oak Blvd.  
Jalohassee, Fl 32399-0850*

*RE HEWaterworks*

32399085099



Margaret Fione  
2713 Oak Beach Blvd.  
Sebring, FL 33875

re: H & Waterworks  
Docket No.  
140158-WS

I was deeply disappointed with the lack of people coming to the meeting, it could be due to the drop in temp., old age forgetting, or figured there was no hope.... I hope this won't count against us. I came mainly due to the problem of this water being a health hazard.

We received 3 notices of the health problems the water could cause us. My second notice I took to my Dr. at my regular check-up. He was appaled & felt we should canvas the neighborhood to see how many people have gotten sick these last few yrs. Since I was too chicken to speak at the Comm. session I didn't do that either. He was ~~was~~ concerned as I lost a kidney to cancer a few yrs. ago.

I did start buying bottled water & to my surprise the burning in my legs that woke me up every night was gone! That speaks to me, about the nervous system problem stated in the notice.

Clayton <sup>works</sup> ~~works~~ came from US Water that heard I went to the meeting to say he had tested the water & it's now safe to drink. I told him until I got a notice saying it was safe I would not agree to a raise in  
(over)

price, plus it's costing me 12-15 dollars a mo  
in bottled water over the monthly charge!  
I moved up here 12 yrs ago from Miami  
& one thing about Miami the water is  
good. I don't <sup>believe</sup> believe in buying bottled water  
when paying for water. When I came here  
I started using a Brita filter to get rid  
of the bad taste, but stopped that after  
the notice.

Someone, not their employee, someone  
with no ties needs to ck the water.

When I mentioned to the US Water  
fellow the water still tastes bad he  
said it's due to the high sulphur count  
in the water here in this area.

Please don't let us have sub-standard water  
because they have supposedly spent a  
1/2 million to make the water better, which  
it is not! Don't that what should have  
been done in the 1<sup>st</sup> place?

I heard this company had problems  
in another part of the state, Who  
is checking that out! Who is supposed  
to protect our interests & health??

Sorry this is so long & mistakes made,  
hope you can read & understand what I'm  
trying to say. Dad age ain't fun! Thanks, M. Fize

# Important Information About Your Drinking Water

## Lake Josephine Water Treatment System Has levels of Haloacetic Acids which violates Standards

### SITUATION

The Department of Environmental Protection requires disinfection of drinking water to inactivate possible pathogens, because the health benefits of disinfection far outweigh its risks. However, when used in the treatment of drinking water, some disinfectants combine with organic and inorganic matter present in the water to form chemicals called disinfection byproducts (DBPs). A number of DBPs such as Total Trihalomethanes (TTHMs) and Haloacetic Acids (HAA5s) may be a health concern at certain levels of exposure.

Stage 1 of the DBPs Rule ended following the third calendar quarter of 2013. Stage 2 of the DBPs Rule started with the fourth calendar quarter of 2014. Any water system that violated the MCLs for either TTHMs and/or HAA5s at the end of the third calendar quarter of 2013, is required to continue public notification for a minimum of four consecutive quarters based on the running annual average concentration at the end of the third calendar quarter of 2013. Since the running annual average HAA5 concentration for the Lake Josephine Heights water system was 66.04 micrograms per liter (ug/L) at the end of the third calendar quarter of 2013, it generated a Maximum Contaminant Level (MCL) violation for HAA5s, because Table 3 of Rule 62-550.310, Florida Administrative Code (F.A.C.), identifies the MCL for HAA5s as 60 ug/L.

### HEALTH EFFECTS

*Some people who drink water containing Haloacetic Acids in excess of their Maximum Contaminant Level (MCL) over many years may experience problems with their liver, kidneys, or central nervous system, and may have an increased risk of getting cancer.*

### WHAT SHOULD CUSTOMERS DO?

This is not an immediate risk, however, until the problem is corrected, any customers who are concerned about their exposure to HAA5s may wish to use alternative sources of water for ingestion, such as commercial bottled water, or water treated by an appropriate home water treatment device. Appropriate home water treatment devices are those certified by the National Sanitation Foundation (NSF) for reducing HAA5s in drinking water.

### WHAT IS BEING DONE?

HC Waterworks, Inc will be switching the disinfection system from Free Chlorine to Chloimines in the next 60 days. This will reduce the Trihalomethanes (TTHMs) and Haloacetic Acids (HAA5s) in the system. The contractor/operator for this sytem would like you to know that the water is not dangerous to drink, the information in this public notice is required language from the FDEP and EPA and its intent is for you, the customer, to be aware of any issues with the drinking water.

### ADDITIONAL INFORMATION:

For more information please contact Ron Derossett at (904) 540-9765, or you may contact Patty Baron of the Department of Environmental Protection at [Patty.Baron@dep.state.fl.us](mailto:Patty.Baron@dep.state.fl.us), or call (239) 344-5615.

*Please share this information with all the other people who drink this water, especially those who may not have received this notice directly. You can do this by posting this notice in a public place or distributing copies by hand or mail.*