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Public Service Commission

March 17, 2015

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COMMISSION  
CLERK

Mr. Leslie Szabo  
P. O. Box 2608  
Eaton Park, FL 33840

**Re: Docket No. 090477-WU - Application for staff-assisted rate case in Polk County by Alturas Utilities, L.L.C.**

Dear Mr. Szabo:

This letter is to follow-up on our phone conversations concerning the Statutory Four-Year Rate Reduction addressed in Order No. PSC-10-0380-PAA-WU. The Utility filed tariffs to reflect the four year rate reduction and noticed its customers. However, the rates were never implemented.

Staff has been in continuous contact with the Utility's office manager, Ms. Melissa Owen and she indicated that a technical personnel is in the process of correcting the billing system to reflect the appropriate rate. It is very important that you implement the rate reduction as soon as possible. Furthermore, the Utility will be responsible for refunding the customers for overpayment pursuant to Rule 25-30.350, Florida Administrative Code.

Our goal is to work with you to ensure that these rates are implemented in a timely manner. Please contact me at 850-413-6994 so that we may resolve this outstanding issue.

Sincerely,

A handwritten signature in black ink, appearing to read "Sonica C. Bruce".

Sonica C. Bruce  
Economic Analyst

cc: Division of Economics (Daniel, Hudson)  
Division of General Counsel (Corbari)  
Office of Commission Clerk (Docket No. 090477-WU)