



Marion Utilities, Inc.

710 NE 30TH AVE. OCALA, FLORIDA 34470
(352) 622-1171

March 16, 2015

Commission Clerk
Florida Public Service Commission
2540 Shumard Oak Boulevard
Tallahassee, FL 32399

Re: Amendment of Miscellaneous Charges

Dear Commission Clerk,

We request a docket to be opened to amend the miscellaneous service charges for Marion Utilities, Inc.

Enclosed please find documentation to support this amendment, as well as the revised tariff sheet number 13.0 and 15.1.

Sincerely,

Marion Utilities, Inc.

Tim E. Thompson
President

TET/ec
Enclosures

RECEIVED-FPSC
15 MAR 23 AM 9:04
COMMISSION
CLERK



Marion Utilities, Inc.

710 NE 30TH AVE. OCALA, FLORIDA 34470
(352) 622-1171

ATTN: PATTY DANIELS
PUBLIC SERVICE COMMISSION
2540 SHUMARD OAK BOULEVARD
TALLAHASSEE, FL 32399

Ms. Daniels,

It has come to our attention that we have not updated our miscellaneous service charges since 2005. The percentages for our indexing have grown 19.53% over that same time period; we are using that percentage for a base for our increase. We would also like to pass on a convenience charge for credit card use. Currently the utility has no such approval for a credit card convenience fee. All of our request changes are on tariff sheets 15.1 and 13.0, which are enclosed. We are advocates of our customers that request a service be charged for it, not to have these cost spread to our customers base charge.

Sincerely,

Marion Utilities, Inc.

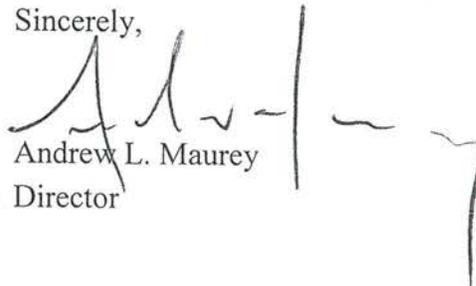
	ANNUAL		ANNUAL
	COMMISSION		COMMISSION
YEAR	APPROVED INDEX	YEAR	APPROVED INDEX
1990	4.12%	2003	1.31%
1991	4.12%	2004	1.60%
1992	3.63%	2005	2.17%
1993	3.33%	2006	2.74%
1994	2.56%	2007	3.09%
1995	1.95%	2008	2.39%
1996	2.49%	2009	2.55%
1997	2.13%	2010	0.56%
1998	2.10%	2011	1.18%
1999	1.21%	2012	2.41%
2000	1.36%	2013	1.63%
2001	2.50%	2014	1.41%
2002	2.33%	2015	1.57%

19.53 %

Please be aware that pursuant to Section 837.06, F.S., whoever knowingly makes a false statement in writing with the intent to mislead a public servant in the performance of his official duty shall be guilty of a misdemeanor of the second degree.

Our staff is available at (850) 413-6900 should you need assistance with your filing. If you have any questions, please do not hesitate to call.

Sincerely,



Andrew L. Maurey
 Director

Enclosures

NAME OF COMPANY MARION UTILITIES, INC.
(Continued from Sheet No. 15.0)

28.0 MISCELLANEOUS SERVICE CHARGES – The company may charge the following miscellaneous service charges in accordance with the terms also stated below. If both water and sewer services are provided, only a single charge is appropriate unless circumstances beyond the control of the company requires multiple actions.

INITIAL CONNECTION – This charge would be levied for service initiation at a location where service did not exist previously.

NORMAL RECONNECTION – This charge would be levied for transfer of service to a new customer account at the same location or reconnection of service subsequent to a customer requested disconnection.

VIOLATION RECONNECTION – This charge would be levied subsequent to disconnection of service for cause including a delinquency in bill payment.

PREMIS VISIT CHARGE – Is levied when a service representative visits a premises at the customer's request for complaint resolution and the problem is found to be the customer's responsibility.

METER TAMPERING CHARGE – This charge will be for customer who damages meter lock or turns meter on after a disconnect for any reason.

CONVENIENCE CHARGE – This charge would be for extra charge of using credit card.

DELINQUENT PAYMENT CHARGE – This charge is levied for any customer paying their Bill after the 20th of the month. \$6.00

	<u>Normal Hours</u>	<u>After Hours</u>
Initial Connection	\$25.00	
Normal Reconnection	\$25.00	\$50.00
Violation Reconnection	\$25.00	\$50.00
Premises Visit	\$25.00	\$50.00
Meter Tampering	\$50.00	\$93.00
Convenience Charge	\$2.50	

EFFECTIVE DATE:

TYPE OF FILING: Miscellaneous Service Charges

Tim E. Thompson, President.

NAME OF COMPANY: MARION UTILITIES, INC.

20.0 UNAUTHORIZED CONNECTIONS - WATER - Connections to the company's water system for any purpose whatsoever are to be made only by employees of the company. Unauthorized connections render the service subject to immediate discontinuance without notice. Water service will not be restored until such unauthorized connections have been removed and unless settlement is made in full or all water service estimated by the company to have been used by reason of such unauthorized connections.

21.0 METERS - All water meters shall be furnished by and remain the property of the company and shall be advisable, within the premises to be served, adequate and proper space for the installation of meters and other similar devices.

22.0 ALL WATER THROUGH METER - That portion of the customer's installation for water service shall be so arranged that all water service shall pass through the meter. No temporary pipes, nipples or spaces are permitted and under no circumstances are connections allowed which may permit water to by-pass the meter or metering equipment.

23.0 ADJUSTMENT OF BILLS - When a customer has been overcharged or undercharged as a result of incorrect applications of the rate schedules, incorrect reading of the meter, incorrect connection of the meter, or other similar reasons, the amount may be credited or billed to the customer as the case may be.

24.0 CUSTOMER DEPOSIT - ESTABLISHMENT OF CREDIT - before rendering service, the company may require an applicant for service to satisfactorily establish credit, but such establishment of credit shall not relieve the customer from complying with the utilities rules for prompt payment. Credit will be deemed so established if: (A) The applicant for service furnishes a satisfactory guarantor to secure payment of bills for the service requested. (B) The applicant pays cash deposit. (C) The applicant for service furnishes an irrevocable letter of credit from a bank or a surety bond. The amount of initial deposit shall be the following according to meter size:

	<u>Residential</u>	<u>General Service</u>
5/8" x 3/4"	<u>\$55.00</u>	<u>\$55.00 minimum</u>
1"	<u>Quotation upon</u>	<u>Request</u>
1 1/2"	<u>"</u>	<u>"</u>
2"	<u>"</u>	<u>"</u>

The company may require, upon reasonable written notice of not less than 30 days, such request or notice being separate and apart from any bill for service, a new deposit, where previously waived or returned, or an additional deposit, in order to secure payment of current bills; provide, however, that the total amount of the required deposit shall not exceed an amount equal to the average actual charge for water and/or sewer service for two monthly billing periods for the 12 month period immediately prior to the date of notice.

(Continued to Sheet No. 14.0)

Tim E. Thompson, President

MARION UTILITIES, INC.

CONVENIENCE CHARGE

Currently the Utility does not accept credit or debit cards for payment. The Utility does not have an approved convenience charge.

We have received numerous requests from customers who wish to pay their bill with a credit or debit card. We currently do not have the ability to accept these payments. In order to provide this service to the customers that wish to pay in this manner, we will need to recover the costs of providing such service.

Our research indicates that we will have to pay a fee to the credit card companies for each use. There is certain equipment that must be purchased or leased an additional time for our staff to handle the transactions and the resulting bookkeeping. It seems logical that those customers who want to use credit or debit cards for payment, be assessed a fee to cover those costs, rather than the cost being borne by the general customer base. The ability to process these kinds of payments is a convenience to the customers, not the Utility. If the Utility offers this convenience and does not have a convenience charge, there would be lost revenue for the Utility.

The Commission recently approved a charge of \$2.50 for customers who pay their bill with debit or credit card by telephone or in person. See orders PSC 13-0426-TRF-SU and PSC-13-0428-TRF-WS

MARION UTILITIES, INC.

METER or LOCK TAMPERING FEE

Currently the Utility does not have an approved meter or lock tampering fee.

Rule 25-30.345, F.A.C., provides for a reasonable fee to defray the cost of restoring service that has been discontinued for proper cause. Rule 25-30.320, F.A.C., states that service may be discontinued without notice in the event of tampering with the meter or other facilities furnished or owned by the Utility.

We are requesting a meter or lock tampering fee of \$50.00. In prior cases, the Commission has determined that \$50.00 reflects the typical costs incurred in investigating and resolving situations of meter tampering. (See Order PSC-10.257-TRF-WU)

The meter or lock tampering fee would only be charged where such investigation shows evidence of meter or lock tampering.