## Aquarina Utilities, Inc.

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8 April 2015

Office of Commission Clerk Florida Public Service Commission Capital Circle Office Center 2540 Shumard Oak Blvd. Tallahassee, FL 32399-0850

Reference:

Response to Auditor's Report dated 30 March 2015

Docket # 150010-WS, SARC for Aquarina Utilities, Inc. WS949

Dear Sir or Madam:

Aguarina Utilities accepts the findings of the Auditor's Report with three exceptions:

- 1) Finding 8: Operation and Maintenance Expense/ Account 641/741 Rental of Building/ Property: With regard to the lease of the 2,400 shop/ garage space, we dispute that only 1,200 square feet are necessary for utility use. A vehicle lift for maintenance will be installed in this space, eliminating some 600 square feet for anything other than maintenance in progress. The additional 1,800 square feet will be utilized for vehicle, equipment, tools, records, and other storage and maintenance. A site visit by the engineer will demonstrate the need for the entire space.
- 2) Finding 8: Operation and Maintenance Expense/ Account 642/742 Rental of Equipment: We dispute the removal of the golf cart as rental equipment. The golf cart and the gator are both absolutely essential pieces of equipment and are both desperately needed in the course of daily operations. The gator serves as a maintenance vehicle for general duties around the plant and community in areas where the larger tool van cannot be used. Meters, valves, and service lines are located in the community in areas where a full-sized vehicle cannot go. The gator transports tools, equipment, and personnel for breaks and installations in these difficult to reach areas.

The golf cart is essential for reading meters and performing customer service duties. It is a gas-powered cart, specifically purchased for meter reading because the gator was too loud to hear reads when team-reading meters. Also, the gator's loud motor was disturbing the residents and a quieter vehicle was requested. The golf cart is used for all customer service

calls and allows the utility to communicate more effectively with the residents of our golf community.

3) Finding 8: Operation and Maintenance Expense/ Account 642/742 Rental of Equipment: Finally, we dispute the removal of the dump trailer. The jetter is permanently mounted to its trailer, making the jetter trailer unavailable for use. The two other trailers in the lease agreements have specific functions, a small trailer for transporting the mower and small articles to and from the utility and a larger flat trailer for transporting pipe, a tractor, and other larger items. The dump trailer is used to remove trash and vegetation from the plant. As the utility does not qualify for yard waste pick-up from Brevard County Waste Management, we must transport our waste directly to the landfill using the dump trailer. The small trailer is unable to handle the weight of such usage and the large trailer is ineffective at containing debris. Additionally, it is more time-effective and safer to load and unload the dump trailer using its dump function. Brush and debris cannot be effectively transported in the bed of the 2013 GMC, as its capacity is very limited.

We sincerely hope that you will consider returning these items to our expenses, as the utility needs these items to properly conduct operations. Particularly as we have been unable to secure maintenance staff with current funding limitations, we need our equipment and storage space to maintain the high level of service demanded by our customers.

Sincerely,

Holly Burge

Account Manager; Aquarina Utilities, Inc.