

SUBJECT: Application for increase in water rates in Sumter County by CEDAR ACRES, INC.
DOCKET # 140217-WU

NAME: Charles Imhoff
8027 C.R. 109 D (Oakland Hills)
Lady Lake, FL 32159

CONSUMER COMMENTS:

Oakland Hills primarily consists of individuals on Social Security, Medicare, SSI and some young families with children.

The recommended rate increase the PSC Staff is recommending is entirely too high, 4-5 times or more the current rate. Most residents will not be able to afford such a large increase.

There would be no objection by the residents to have a fair increase. It is my understanding that if the rate increase would have been set by the Commission in 2009, with subsequent normal increases, the rate would only be around \$17 per month.

I am the past President of the Oakland Hills Homeowners Association and was the Chairman of the Water Committee previous to the two years as President. During that time we were having significant water problems. I would receive at least four or five calls a month by residents complaining about dirty water and low water pressure. We had a number of "boil water" alerts. However, since a new well has been installed the complaints have subsided.

In addition to the very unfair suggested rate increase the Commission is proposing there are questions about the payroll and operational expenses of Cedar Acres. I would expect that the PSC Auditors, or outside Auditors, would be able to get the true payroll costs and operational expenses specifically incurred by the owner.

In the Commission's report it mentioned there is an Excessive Unaccounted for water in excess of ten percent of the amount produced or purchased. We would like a response regarding the findings.

I attended the PSC Commission Hearing on May 14, 2015 where the Commission heard from a number of our residents. It should have been very obvious that there is a great deal of concern regarding this proposed rate increase.

I was in "Corporate America" for a number of years so I am certainly aware that a fair profit percentage is required to run a business.

At the same time I was a City Councilman and Vice Mayor of a city in Ohio many years ago and certainly understand the Commission can not please everyone all the time; "but they have to be fair and reasonable to their constituents".

The residents are simply requesting the increase would be "fair and reasonable".

I would like a written response to my comments and questions.

RECEIVED-FPSC
15 JUN -4 AM 9:20
COMMISSION
CLERK

IMHOFF & ASSOCIATES, INC.

Consultants to Management

~~123 Bay Plaza~~
~~Treasure Island, FL 33706~~

IMHOFF
8027 C.R. 109 D
Lady Lake, 32159

ORLANDO FL 328

JUN 15 2015 7:00 AM

DISTRIBUTION CENTER

15 JUN -4 AM 7:00



FLORIDA PUBLIC SERVICE COMMISSION
OFFICE OF COMMISSIONER CLERK
2540 SHUMARD OAK BLVD
TALLAHASSEE, FL 32399-0850

32399085099

