Angela Charles

From: gotoalchar@juno.com

Sent: Friday, June 12, 2015 5:54 AM

To: Records Clerk

Subject: Docket No. 140239- WS
Attachments: Docket Number 140239.docx

Please see the attached. Thanks

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Docket Number 140239-WS

Please take exception to the almost \$2,600 late billing fees, rightfully charged to Orchid Springs Development Corporation by the city of Winter Haven. This may seem like a petty complaint, but is it right for OSDC to include it in their expenses, **thus making it "shared" by all of us??**

On the same subject, Ironically we are fined a \$10 late fee charge, but unlike OSDC have no one to share it with!

By the way, the Commission recommendation is for a \$5 late fee, not the long time existing \$10. And, **why not add 5 more days to the late fee deadline?** Anticipating the probability of a holiday, or slow mail delivery, the present "pay now" period is really tight and **rigidly enforced** by the Cassidy group.

A very serious concern to close with. It is rumored that a significant number of Patio Home owners do not pay the Service and Maintenance fees, added road repair fees, or even gas and water bills, and yet still receive all the benefits being paid for by the rest of the community. This is outrageous and can not be ignored, because it shifts all costs to those who do pay regularly. It is reported that some liens have occasionally been issued, but hardly ever taken to the next level. This must be some part of the corporation's low income complaint and should be rectified!!

The 186 patio homes alone should bring in a minimum of \$230,000+ and that does not account for the other 124 paying(\$) customers.