

State of Florida



## Public Service Commission

CAPITAL CIRCLE OFFICE CENTER • 2540 SHUMARD OAK BOULEVARD  
TALLAHASSEE, FLORIDA 32399-0850

**-M-E-M-O-R-A-N-D-U-M-**

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**DATE:** July 21, 2015  
**TO:** Carlotta S. Stauffer, Commission Clerk, Office of Commission Clerk  
**FROM:** Clayton Lewis, US Engineering Specialist, Division of Engineering *CLL*  
**RE:** DN 140220-WU-.Application for staff-assisted rate case in Polk County by Sunrise Utilities, L.L.C.

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Please file the attached in the "Correspondence Side" of the above mentioned docket file.

Thank you.

## Terri Jones

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**From:** Clayton Lewis  
**Sent:** Tuesday, July 21, 2015 9:05 AM  
**To:** Terri Jones  
**Cc:** Laura King; Paul Vickery  
**Subject:** FW: Docket No. 140220 - Consumer Comment received on July 9, 2015 (See Document No. 04294-15)

Please add the following to docket as correspondence. It is the utility's response to the comment from consumer Tumblin. (Ref. [\\*04294-15.pdf](#))

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**From:** Wiley Pratt [<mailto:wileypratt@netscape.net>]  
**Sent:** Wednesday, July 15, 2015 12:27 PM  
**To:** Clayton Lewis  
**Cc:** [L.szabo@rogers.com](mailto:L.szabo@rogers.com); Wiley Pratt ([wileypratt@aim.com](mailto:wileypratt@aim.com)); Kelley Corbari; Laura King  
**Subject:** Re: Docket No. 140220 - Consumer Comment received on July 9, 2015 (See Document No. 04294-15)

Good Afternoon,

My name is Wiley Pratt and I am the certified operator for Sunrise Utilities and I will have to dispute the claim from this customer concerning no chlorine in the water for the last 6 months. If the department needs I can send copies of the log book in order to verify the residuals for the last 6 months.

Thank You  
Wiley Pratt  
Sent from my iPhone

On Jul 15, 2015, at 11:53 AM, Clayton Lewis <[CLewis@PSC.STATE.FL.US](mailto:CLewis@PSC.STATE.FL.US)> wrote:

Mr. Szabo,  
Mr. Pratt,

On July 9, 2015, staff received a consumer comment from Ms. Linda Tumblin concerning the service provided by Sunrise Utilities. The customer states the monthly bill statements are not delivered on time and that her water meter is not being read properly. She also states the water has not been treated with chlorine for the past six months. Please provide a response. Mrs. Tumblin's comment can be viewed at <http://www.floridapsc.com/library/FILINGS/15/04294-15/04294-15.pdf>.

Thank you

*Clayton K. Lewis*  
*Division of Engineering*  
*850 413-6578*