## State of Florida



## Jublic Service Commission

CAPITAL CIRCLE OFFICE CENTER • 2540 SHUMARD OAK BOULEVARD TALLAHASSEE, FLORIDA 32399-0850

-M-E-M-O-R-A-N-D-U-M-

DATE:

August 17, 2015

TO:

Carlotta S. Stauffer, Commission Clerk, Office of Commission Clerk

FROM:

Melinda Watts, Engineering Specialist, Division of Engineering

RE:

DN 140158-WS-. Application for increase in water/wastewater rates in Highlands

County by HC Waterworks, Inc.

Please file the attached "Truckermiller – Consumer Comments" in the "Correspondence Side" of the above mentioned docket file.

Thank you.

## OAK GARDENS HOMEOWNERS ASSOCIATION 136 QUIVER LEAF STREET SEBRING, FL 33876



August 14, 2015

Ms. Melinda Watts Engineering Specialist Division of Engineering

State of Florida P.S.C. 2540 Shumard Oak Boulevard Tallahassee, FL 32399-0850

Dear Ms. Watts:

Re: Docket No. 140158-WS

I along with several others came to the hearing held on 2-19-15 in Sebring, FL.

I talked to your District Office Manager, Mr. Terry Cerullo, in Ft. Myers, FL, on 3-15-15, and he said he was sending a team of examiners to the H.C. Waterworks Company at Lake Josephine on April 1, 2015.

H.C.Waterworks got the rate increase they wanted, and now we are paying more for water that has gotten worse and still stinks.

We can't drink the water and we even have to be afraid to bath in it. I have diabetic retinopathy, and have to have injections in my eyes and I am afraid to wash my eyes with the water, because of possible germs in the water.

Our park manager said he tested the water and could not find any chlorine in it.

Why can't someone in your office ensure that we have clean and safe water?

Sincerely, Larry Truckermiller

Larry Truckermiller, President (Phone No. 863-314-2998)

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