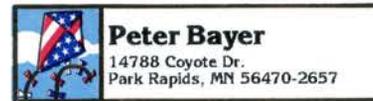


Florida Public Services Commission
Director, Office of Commission Clerk
2540 Shumard Oak Boulevard
Tallahassee, Florida 32399-0870

16 September 2015



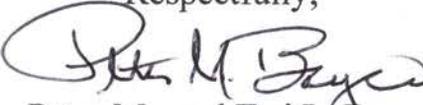
RE: Docket No. 150102-SU, Utilities Inc. of Sandalhaven

We are residents of a recently purchased property in Charlotte County, Florida. The property was purchased in April 2015. To date the "Utility" has charged me the rate for sewage on a monthly basis. We would like to point out we have generated zero gallons of sewage. How many customers are seasonal customers in Charlotte County ? How many customers pay the full rate year round and generate little or no sewage during at least 6 months each year ? Based on the numbers provided by the "Utility" and the "Commission" we likely will have paid for a minimum of 8000 gallons of sewage never discharged into the system. We will continue to pay for something we do not use everyday as long as we remain seasonal customers. We understand there is a level of repair and maintenance required to keep the system running efficiently. However, the company was going to bill us and charge us for shutting off and turning the system back on. So repairs are not made without fees. I believe there should be an adjustment when a customer does not use the system for significant periods during a given year. If they need to raise rates then they need to also do so economically, the proposed rate increase is over 100%. The current approved interim rate increase is nearly an 18% increase. Which we feel is too high. (How about 11% ??)

The last thing I would like to comment on is the proposed rate of return on their equity. Someone at the "Utility" must be on another planet. To even suggest that they should get that level of return is both ludicrous and insulting to the customers of this "Utility." I am astounded that the "Commission" would even accept such a proposal. What is their current equity? They depreciate and use that money too. If they could recoup 1.0% on their equity they would be well off, check out what the bank pays me on my savings, and it is taxable income. Does this company have stock ? Do they pay shareholders?

Thank you for this opportunity to voice our concerns

Respectfully,


Peter M. and Teri L. Bayer

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15 SEP 21 AM 9:09
COMMISSION
CLERK