

State of Florida



Public Service Commission

CAPITAL CIRCLE OFFICE CENTER • 2540 SHUMARD OAK BOULEVARD
TALLAHASSEE, FLORIDA 32399-0850

-M-E-M-O-R-A-N-D-U-M-

DATE: September 22, 2015

TO: Carlotta S. Stauffer, Commission Clerk, Office of Commission Clerk

FROM: Kelley F. Corbari, Senior Attorney, Office of the General Counsel *KFC*

RE: **Docket No. 140219-WU** – Application for staff-assisted rate case in Polk County by Alturas Utilities, LLC.

Docket No. 140220-WU – Application for staff-assisted rate case in Polk County by Sunrise Utilities, LLC.

Attached please find a copy correspondence received from Alturas Utilities, LLC and Sunrise Utilities, LLC, in response to Staff's request for information on recent Utility employee changes. Please file the attached in the correspondence tab of above-referenced docket files and reference Document No. 05913-15.

Thank you for your assistance in this matter. Should you have any questions, please do not hesitate to contact me.

KFC

RECEIVED -PSC
15 SEP 22 PM 3:14
COMMISSION
CLERK

Kelley Corbari

From: L SZABO <l.szabo@rogers.com>
Sent: Monday, September 21, 2015 4:04 PM
To: Kelley Corbari
Cc: l.szabo@rogers.com
Subject: answers to your questions
Attachments: Replie to new people position No 2.docx

Hello Ms. Kelley,

Please find as attachment our answer regarding to your questioner received as of Sept 18,2015.

Pease call me, and send me an e-mail about the time is convenient for you.

Thank you

Leslie Szabo

September 21, 2015.

Hello Ms. Corbari,

As of September 18, 2015 we have decided to share with you voluntarily the new developments we have made to diversify our operation to have a better control running the business and to improve our customers' service

I appreciate your quick action, that within the same day the information received you have prepared a questioner for your better understanding of the changes we have made.

Providing our answers to you within one working day instead of the target day given hopefully will expedite our rate case application; contrary to the luck of expedience of the last four weeks we have experienced.

We understand the process for approval takes a certain amount time, and I hope our case will be finalized at the October 13 Staff Meeting.

Going through our rate case application history, it is undeniable we have always provided our answers to the questions earlier than due date requested openly and truthfully based, on the documentation we had.

1 Have these two individuals been hired as employees or contractual service workers?

They are hired on a contractual basis and not as employees.

We have decided to have several people to look after the many phases of the operation gives us the freedom not to be tired done to one individual as it happened in the past.

2 Please provide a detailed description of all the job duties assigned to each position going forward, in addition to the immediate duties provided in your e-mail. Please be specific regarding the duties that

will be performed on a regular basis and any additional "as needed" type duties that may be occasionally required.

The person have our emergency telephone number will have a \$ 150.00 weekly retainer to be on call 24/7 to look after any water interruption service.

He is allowed to call professional tradesmen to restore service within the shortest time possible or to take care of the problem by himself.

This person will also do the meter reading, and will look after repairs or improvements on the hourly basis at our aging system we are having.

Our estimated budget for this person should be around \$ 250.00 to \$ 300.00 weekly total, plus the monthly Alturas \$ 65.00 Sunrise \$ 250.00 reoccurring meter reading fees.

1. Will either of these individuals be required to work on an on-call basis, such as on nights or weekends?

Only the person has our emergency cell phone required to act on a 24/7 basis.

2. Please provide documentation that shows that the two new workers have been hired by the Utility, such as a new contractual service agreement, employment agreement, or other written documentation between the Utility and the new workers.

Our business does not allow one person to relay entirely on the weekly salary we can offer to support him/herself or his family.

We are not their sole income therefore we do not have or ever had any written contract with any person providing us with contractual services.

We always reserved our option to determinate any person position if they are not looking after our interest, - but rather their own.

3. Please provide updated and detailed information regarding all salaries or contractual service fees that will be paid to each of these two individuals.

M. Mitra will receive a monthly \$ 400.00 fee for looking after all customer related issues and to enforce collection

**We are waiting since the last 3 weeks of your findings regarding customer deposits. We were always up front and cooperative.
M Mitra responsibilities includes to manage properly the customer deposit**

M. Mitra already are in contact with some of the officials at the PSC regarding of the situation of no reply to customer complaints and reassured them it will be looked after within the next few days.

4. After the Utility begins paying these individuals, please provide documentation showing that the payments were made, such as a cancelled check.

They are already fulfilling their position and are functioning including the Accounting Firm.

Based on reality, they will only remain on the job until they are getting paid , - if not they leave ; and we certainly do not want to turn back the clock to our previous position.

Yours truly,

Leslie Szabo