COMMISSIONERS:
ART GRAHAM, CHAIRMAN
LISA POLAK EDGAR
RONALD A. BRISÉ
JULIE I. BROWN
JIMMY PATRONIS

STATE OF FLORIDA

DIVISION OF ENGINEERING
TOM BALLINGER
DIRECTOR
(850) 413-6910

Public Service Commission

October 20, 2015

Mr. W. Larry O'Steen
Neighborhood Utilities, Inc.
4551 Shirley Ave.
Jacksonville, FL 32210

STAFF'S FIRST DATA REQUEST

Re: Docket No. 150181-WU - Application for staff-assisted rate case in Duval County by Neighborhood Utilities, Inc.

Dear Mr. O'Steen:

For the engineering portion of this rate case, staff requires several items to be completed prior to our field audit and to ensure fast and expedient treatment of your rate case. Please submit the following information for the period of July 1, 2014, through June 30, 2015, (test year), unless another time period is specified, to the Commission Clerk, Office of Commission Clerk, 2540 Shumard Oak Blvd., Tallahassee, FL 32399-0850, by November 19, 2015. Staff will contact you to arrange for a site visit after reviewing the material. On the date selected for the site visit, the staff engineer will inspect the water plant, the distribution system, and the general service areas. Please have someone (lead operator, chief maintenance person, or an assigned person with access to the plant) available for this tour.

1. Purchased Water: All utility related bills from the beginning of the test year to present which include meter number and location, gallons used, dollars paid, and the utility's account numbers.

2. Purchased Power: All utility related electricity bills from the beginning of the test year to present, which include meter number and location, kilowatts used, dollars paid, and the electric company's account numbers.

3. Chemicals: A list of all chemicals used in the treatment of water, amounts purchased, quantity purchased, unit prices paid and dosage rates utilized.

4. Contractual Services – Testing: A list of tests along with costs paid to outside laboratories for testing the water during the test year.

5. Contractual Services – Other: The costs of operation and maintenance work not

performed by utility employees with an explanation of the type of work performed. These costs include the operator's fee, mowing and grounds keeping and contracted repair for the water system.

6. Transportation Expenses: A schedule of all vehicles by serial number and description owned or leased by the utility, original cost or lease documents, whom the vehicles are assigned to, and an explanation of how they are allocated to the utility, or a copy of the log book showing miles on personal vehicles associated with utility business. All vehicles are to be available for inspection.

7. Copies of monthly operation reports for water from July 1, 2014, through June 30, 2015 (test year) which includes:

   FOR WATER – Total water purchased or pumped, total wash water, total of each chemical in points, chemical dosages rates (average)

8. Copy of monthly totals of metered water sold for each month of the test year.

9. A written summary, by permit number, of all Florida Department of Environmental Protection (FDEP), Water Management District, and/or County Health Department permits.

10. If any plant addition has been made or will be required due to a written order from a governmental agency, please provide a copy of that order.

11. A list of all service complaints received during the test year and four years prior to the test year. Please include an explanation of how each complaint was resolved.

12. A listing of all assets owned by the utility.

    Example: 200' – 8" PVC (Water)
    250' – 6" PVC Pipe (Water)
    50' – Fire Hydrants (Water)

13. Number of customers classified as to meter size and class (commercial or residential) for the following points in time:

    a) A minimum of 4 years prior to the beginning of the test (or last calendar) year.
    b) The beginning of the last calendar year.
    c) The end of the last calendar year.
    d) Present.

14. Please provide a hard copy of the Utility's engineering maps for water showing location and size of water mains throughout the service area and customer location and classification. If possible, please provide an electronic form of the map.

15. Please fill out the spreadsheet attached concerning any pro forma items. Please include:

    a) A description of the pro forma project,
    b) Anticipated start date and completion date of the project,
    c) The estimated cost of the project,
    d) The appropriate NARUC account number,
    e) Any bid proposals or contracts for the pro forma items, and
    f) Any associated retirement for the NARUC account and how the retirement was determined.

16. FDEP conducted a sanitary survey on the Neighborhood system on January 24, 2014 and found five deficiencies. U.S. Water responded to FDEP on July 31, 2014, and stated that a proposal was provided to Neighborhood to perform the corrections but the proposal has not been approved.

    a) Have the deficiencies been corrected? If so, when and what actions were taken to correct the deficiencies?
    b) Two of the deficiencies listed are a well casing was corroded and the ground storage tank was corroded. FDEP's recommended action is to sand and paint. During the last rate case (Docket No: 090060-WU), funds were allocated for painting and repairing of facilities and the pro forma was completed October 2010. Please explain why the Neighborhood system needs sanding and painting after four years of completing the painting and repairing.

Please contact me by phone at (850) 413-6518 of by email at pbuys@psc.state.fl.us if you have any questions.

Sincerely,

Penelope D. Buys
Engineering Specialist
Division of Engineering

PDB:tj

Enclosure

cc: Office of Commission Clerk (Docket No. 150181-WU)

Mr. O'Steen
October 20, 2015

Attachment

Site	Item	NARUC Account Number	Issue Relevance*	Problem	Solution	Regulatory Mandate (M) or Enhancement (E)	Comments	Year 2014	Year 2015	Year 2016	Total

*For Issue Relevance, please use DM (Deferred Maintenance), S (Safety), C (Compliance), R (Reliability), WQ (Water Quality), or WWQ (Wastewater Quality). In the year columns, please include the amount spent and projected to be spent.