

ANDY GARDINER
President of the Senate



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STEVE CRISAFULLI
*Speaker of the House of
Representatives*



December 8, 2015

Ms. Carlotta S. Stauffer, Commission Clerk
Office of Commission Clerk
Florida Public Service Commission
2540 Shumard Oak Blvd.
Tallahassee, FL 32399-0850

Re: Docket No. 150259-GU and related Public Records Request

Dear Ms. Stauffer:

The Public Counsel filed a petition in this docket along with a notice of serving interrogatories and requests for production of documents, as well as the discovery requests themselves.

Contemporaneously, with these filings, the Public Counsel made the attached Public Records Request (PRR) of the Commission for certain workpapers, reports and related documentation.

Because the PRR is related to the initiation of the docket and gathering of information on the subject matter, we ask that you include it in the docket file for clarity and completeness of the record.

If you have any questions, please do not hesitate to ask.

Sincerely,

A handwritten signature in blue ink, appearing to read "C. Rehwinkel".

Charles J. Rehwinkel
Office of Public Counsel

ANDY GARDINER
President of the Senate



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December 7, 2015

Ms. Carlotta S. Stauffer, Commission Clerk
Office of Commission Clerk
Florida Public Service Commission
2540 Shumard Oak Blvd.
Tallahassee, FL 32399-0850

Re: Public Records Request

Dear Ms. Stauffer:

OPC is submitting this Public Records Request pursuant to Chapter 119, Florida Statutes:

1. A copy of the all supporting audit work papers for the following audits. This should include, but not be limited to, documentation and schedules provided by the utility, all work prepared by Commission staff, all electronic (i.e. Excel and Word) files, all other work papers.
 - Review of Peoples Gas Distribution Facility Inspections
Dated September 2013
Audit #PA-13-05-004
 - Peoples Gas System Distribution Facility Inspections Follow-up Audit
Dated November 2015
Audit #PA-15-06-004
2. A copy of all Peoples Gas System inspections completed by the Florida Public Service Commission (Division of Engineering, Bureau of Safety) for the period January 2011 – November 2015. This should include, but not be limited to, the summary of findings issued in each inspection, all field work files and checklists supporting the summary, all other documentation and schedules supporting the summary, all documentation regarding discussions with the utility before and after the summary was written, the letters to the utility issued to the utility after the summary of findings, the utility responses, all follow

up correspondence (letters and e-mails), all documentation supporting the closing of the inspections.

3. A copy of all customer service complaints filed with the Florida Public Service Commission against Peoples Gas System for the period January 2011 through November 19, 2015 (see attached). This should include, but not be limited to, the Complaint Activity Tracking System (CATS) system documentation for each complaint, the full files for each complaint which includes the full company response with all attachments, all related letters and e-mails between the Commission and the utility, all reports filed by the utility, all documentation supporting the closing of the complaints.

Company Name: Peoples Gas System Service Complaints from 1/1/2011 to 11/19/2015 (58 complaints found)					
Complaint Number	Date Received	General Status	Process Review	Reply Date	Date Closed
1197557G	11/13/2015	OPEN	No	(none)	(none)
1197645G	11/13/2015	OPEN	No	(none)	(none)
1195803G	10/23/2015	OPEN	No	11/2/2015	(none)
1194694G	10/12/2015	OPEN	No	10/30/2015	(none)
1193122G	9/25/2015	Closed	No	10/16/2015	10/30/2015
1192217G	9/17/2015	Closed	No	10/2/2015	10/30/2015
1191069G	9/4/2015	Closed	No	9/22/2015	10/12/2015
1188320G	8/6/2015	Closed	No	8/20/2015	9/11/2015
1188133G	8/4/2015	Closed	No	8/7/2015	9/11/2015
1187426G	7/28/2015	Closed	No	8/13/2015	9/9/2015
1182898G	6/3/2015	Closed	No	6/23/2015	7/10/2015
1181263G	5/12/2015	Closed	No	5/26/2015	6/26/2015
1181025G	5/8/2015	Closed	No	6/1/2015	6/12/2015
1172005G	1/21/2015	Closed	No	2/11/2015	3/4/2015
1171012G	1/12/2015	Closed	No	1/27/2015	2/20/2015
1169745G	12/29/2014	Closed	No	1/9/2015	2/6/2015
1166306G	11/20/2014	Closed	No	12/9/2014	12/31/2014
1166309G	11/20/2014	Closed	No	12/12/2014	6/2/2015
1162210G	10/9/2014	Closed	No	10/29/2014	11/24/2014
1161673G	10/3/2014	Closed	No	10/21/2014	11/7/2014
1161703G	10/3/2014	Closed	No	10/24/2014	11/7/2014
1161563G	10/2/2014	Closed	No	10/17/2014	11/7/2014
1159952G	9/18/2014	Closed	No	10/7/2014	10/24/2014
1150483G	6/20/2014	Closed	No	7/10/2014	7/28/2014
1150319G	6/18/2014	Closed	No	6/24/2014	7/30/2014
1141583G	3/14/2014	Closed	No	3/25/2014	4/21/2014

Company Name: Peoples Gas System Service Complaints from 1/1/2011 to 11/19/2015 (58 complaints found)					
Complaint Number	Date Received	General Status	Process Review	Reply Date	Date Closed
1138712G	2/12/2014	Closed	No	2/25/2014	3/24/2014
1123388G	9/13/2013	Closed	No	10/2/2013	10/18/2013
1112987G	6/11/2013	Closed	No	6/27/2013	7/19/2013
1112668G	6/7/2013	Closed	No	6/27/2013	7/15/2013
1110900G	5/20/2013	Closed	No	5/23/2013	6/24/2013
1103305G	3/4/2013	Closed	No	3/19/2013	4/9/2013
1101724G	2/18/2013	Closed	No	3/11/2013	3/26/2013
1093490G	12/14/2012	Closed	No	1/3/2013	1/23/2013
1084753G	10/9/2012	Closed	No	10/26/2012	11/13/2012
1083123G	9/27/2012	Closed	No	10/17/2012	11/2/2012
1081954G	9/20/2012	Closed	No	9/28/2012	10/29/2012
1071699G	7/13/2012	Closed	No	7/25/2012	8/20/2012
1064573G	5/18/2012	Closed	No	6/11/2012	6/28/2012
1054698G	2/28/2012	Closed	No	3/16/2012	4/6/2012
1050426G	1/27/2012	Closed	No	2/2/2012	3/8/2012
1048509G	1/17/2012	Closed	No	1/25/2012	2/23/2012
1043150G	12/8/2011	Closed	No	12/16/2011	1/17/2012
1040851G	11/28/2011	Closed	No	12/14/2011	1/11/2012
1027008G	8/30/2011	Closed	No	9/21/2011	10/11/2011
1024798G	8/18/2011	Closed	No	9/7/2011	9/27/2011
1024577G	8/17/2011	Closed	No	9/2/2011	9/26/2011
1022868G	8/8/2011	Closed	No	8/22/2011	12/5/2011
1022745G	8/8/2011	Closed	No	8/24/2011	9/12/2011
1014915G	6/21/2011	Closed	No	6/27/2011	7/29/2011
1011380G	5/31/2011	Closed	No	6/23/2011	7/7/2011
1008595G	5/11/2011	Closed	No	5/25/2011	6/21/2011
0999718G	3/18/2011	Closed	No	4/5/2011	4/26/2011
0997025G	3/1/2011	Closed	No	3/14/2011	4/6/2011
0996440G	2/24/2011	Closed	No	3/1/2011	5/17/2011
0993913G	2/8/2011	Closed	No	2/24/2011	3/17/2011
0991610G	1/25/2011	Closed	No	2/9/2011	3/4/2011
0989536G	1/13/2011	Closed	No	1/24/2011	2/22/2011
Total	58				

If you object to providing this information, please advise me in writing and indicate the applicable exemption in the Public Records Act. Also, please state with particularity the reasons

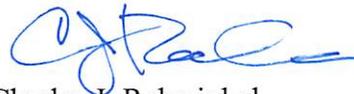
December 07, 2015

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for your objection. If the exemption you are claiming only applies to a portion of the records, please delete that portion and provide copies of the remainder of the records.

Please respond to this request in accordance with Section 119.07(1)(c), F.S. Given the holiday schedule, we would anticipate taking delivery of all documents responsive to this request no later than, January 8, 2016. However, we would appreciate receiving copies of the audits and workpapers as soon as possible. If you have any questions, feel free to give me a call.

Sincerely,



Charles J. Rehwinkel
Office of Public Counsel

cc: Charlie Beck, Braulio Baez, Ansley Watson