

Alexus Austin

From: Angela Charles on behalf of Records Clerk
Sent: Thursday, December 17, 2015 3:40 PM
To: 'jjklfl@aol.com'; alegal2009@aol.com
Cc: aaron.watkins@dep.state.fl.us; carolee.mcreynolds@gmail.com; Records Clerk; cmihoff@aol.com; jason.seyfert@dep.state.fl.us; lauradiscala@yahoo.com; Leslie Ames; manuel.cardona@dep.state.fl.us; merchant.tricia@leg.state.fl.us; mikemanninglmt@aol.com; miltandbeth@gmail.com; momluty@embarqmail.com; norconcolburn@aol.com; jb524@live.com; Tripp Coston; woods.monica@leg.state.fl.us; jhallens@psc.fl.us; Sofi Delgado Perusquia
Subject: RE: John Kroll, 13707 CR 109 B-2, Lady Lake FL 32159

Good afternoon,

We will be placing your comments below in parties' correspondence in Docket No. 140217-WU and forwarding your comments to the Office of Consumer Assistance and Outreach.

Have a good day,

Angela Charles

From: jjklfl@aol.com [<mailto:jjklfl@aol.com>]
Sent: Thursday, December 17, 2015 3:00 PM
To: alegal2009@aol.com
Cc: aaron.watkins@dep.state.fl.us; carolee.mcreynolds@gmail.com; Records Clerk; cmihoff@aol.com; jason.seyfert@dep.state.fl.us; lauradiscala@yahoo.com; Leslie Ames; manuel.cardona@dep.state.fl.us; merchant.tricia@leg.state.fl.us; mikemanninglmt@aol.com; miltandbeth@gmail.com; momluty@embarqmail.com; norconcolburn@aol.com; jb524@live.com; Tripp Coston; woods.monica@leg.state.fl.us; jhallens@psc.fl.us; Sofi Delgado Perusquia
Subject: Re: John Kroll, 13707 CR 109 B-2, Lady Lake FL 32159

Pursuant to your response to complaint # 1196394W, Kelvin do not speak with me in October. The first and only time we spoke about this matter was around 12-4-15 about 515 PM. He showed up unannounced and was doing something to one of my hose spigots when my wife discovered he was there. He startled her as she was not expecting a stranger on the property. The water was fine when he was there. I explained to Kelvan the low pressure mostly occurs in the hours between 6AM - 9AM a couple of times per week. I suggested he check the pressure during those times & offered to call him when this occurs. He did not want me to call him. He also verified your previous conclusion (11-15) that we have a faulty meter.

Maybe someone should actually come out when the pressure is lownobody seems to even want a phone notification when this is happening....we are trying to solve a problem here...we have no water softener or any other water devices reducing pressure. Can you help us ?

-----Original Message-----

From: David J. Simons, Esq. <alegal2009@aol.com>
To: jjklfl <jjklfl@aol.com>
Cc: consumercomplaint <consumercomplaint@psc.state.fl.us>
Sent: Wed, Dec 16, 2015 3:14 pm
Subject: John Kroll, 13707 CR 109 B-2, Lady Lake FL 32159