FILED JAN 05, 2016 DOCUMENT NO. 00054-16 FPSC - COMMISSION CLERK



Public Service Commission

CAPITAL CIRCLE OFFICE CENTER • 2540 SHUMARD OAK BOULEVARD TALLAHASSEE, FLORIDA 32399-0850

-M-E-M-O-R-A-N-D-U-M-

DATE:	January 4, 2016
то:	Carlotta S. Stauffer, Commission Clerk, Office of Commission Clerk
FROM:	Clayton Lewis, US Engineering Specialist, Division of Engineering
RE:	Docket No. 150224-WU-Application for staff-assisted rate case in Polk County by Pinecrest Utilities, LLC.

Please file the attached "Pinecrest/DEP correspondence concerning Warning Notice No. 16-653PW5079" in the above mentioned Docket File.

Thank you.

Terri Jones

From:	Clayton Lewis
Sent:	Monday, January 04, 2016 2:37 PM
То:	Terri Jones
Cc:	Robert Graves; Laura King; Charles Murphy
Subject:	FW: Pinecrest Utilities Generator.
Attachments:	site schematic Pinecrest Ranches dated 10242006.pdf; WN 010415.pdf; 6535079_
	20151231_Pincrest Ranches.docx

Please file this message with the three (3) attachments in Docket No. 150224 - Pinecrest Utilities.

Please title the filing as "Pinecrest/DEP correspondence concerning Warning Notice No. 16-653PW5079".

Thank you.

From: Devine, Owen F [mailto:Owen.Devine@flhealth.gov]
Sent: Monday, January 04, 2016 1:08 PM
To: Mike Smallridge
Cc: Clayton Lewis; Stadelbacher, Ron; Jennifer Alexander (jennifer@constaflow.com); Taghiof, Henry; Reis, Roland
Subject: RE: Pinecrest Utilities Generator.

Mike,

I discussed and forwarded to the Department Legal Counsel Roland Reis your concerns. As we discussed the rules you understood that the requirement for Standby Power occurs if the system has over 150 service connection or 350 individuals served by the system. You indicated does this mean active service connections. As written it does not mean active but means does the system have more than 150 service connections. Here are the findings as found in your systems files and database.

- 1) The discrepancy regarding the lack of working Standby Power has been noted on the last three years of sanitary surveys.
- 2) Sanitary Survey dated 2/17/2003 noted the system needed to be equipped with auxiliary Power. The service connections were identified as 178 and the population served was 559. Both of these numbers exceed the threshold for the requirement of emergency power.
- 3) Sanitary survey letter dated 3/7/2003 and signed by Mr. Rafael Reyes that the capacity and connections on the monthly operation reports need to be updated. The capacity should be 504,000 gpd and the connections 178. Mr. Reyes also noted that the system did not have auxiliary power and the need for the system to initiate the process to comply with the requirements noted below.
- 4) Letter dated 5/27/2004 and signed by Mr. Charles Freed, P.E. (Professional Engineer) indicates the company (Pinecrest Water Supply has received bids for the generator and are in the process of obtaining drawing and specifications.
- 5) Sanitary survey dated 10/13/2005 notes that the system has a functioning auxiliary power source.
- 6) Site Schematic dated 10/24/2006 identifies at least 150 service connections. The map is included at an attachment.
- 7) The above sited service connections and population has been document consistently as written to the last sanitary survey conducted 12/31/15.
- 8) If you dispute the number of service connections and the populations please send written documents regarding the current numbers and justification on how they were determined. I am basing the validity of the attached warning notice on files documentation noted by the last inspector and history of this system on file.

Notice / Adopted	Section	Description	ID	Publish Date
	Final 62-555.320	Design and Construction of Public Water Systems	<u>2264191</u>	Effective: 08/28/2003

(14) Standby Power.

(a) By no later than December 31, 2005, each community water system (CWS) serving, or designed to serve, 350 or more persons or 150 or more service connections shall provide standby power for operation of that portion of the system's water source, treatment, and pumping facilities necessary to deliver drinking water meeting all applicable primary or secondary standards at a rate at least equal to the average daily water demand for the system. If a CWS interconnects with another CWS to meet this requirement, the portion of the combined systems' components provided with standby power shall be sufficient to deliver water at a rate at least equal to the average daily water demand for the combined systems.

Thank you

Owen Devine

Owen Devine

Environmental Specialist II Florida Department of Health Environmental Engineering 2090 E. Clower Street Bartow, FL 33830-6741 863-519-8330 ext. 12151 ATTENTION: NEW EMAIL owen.devine@flhealth.gov

Mission: To protect, promote & improve the health of all people in Florida through integrated state, county, & community efforts.

Please note: Florida has a very broad public records law. Most written communications to or from state officials regarding state business are public records available to the public and media upon request. Your email communication may therefore be subject to public disclosure.

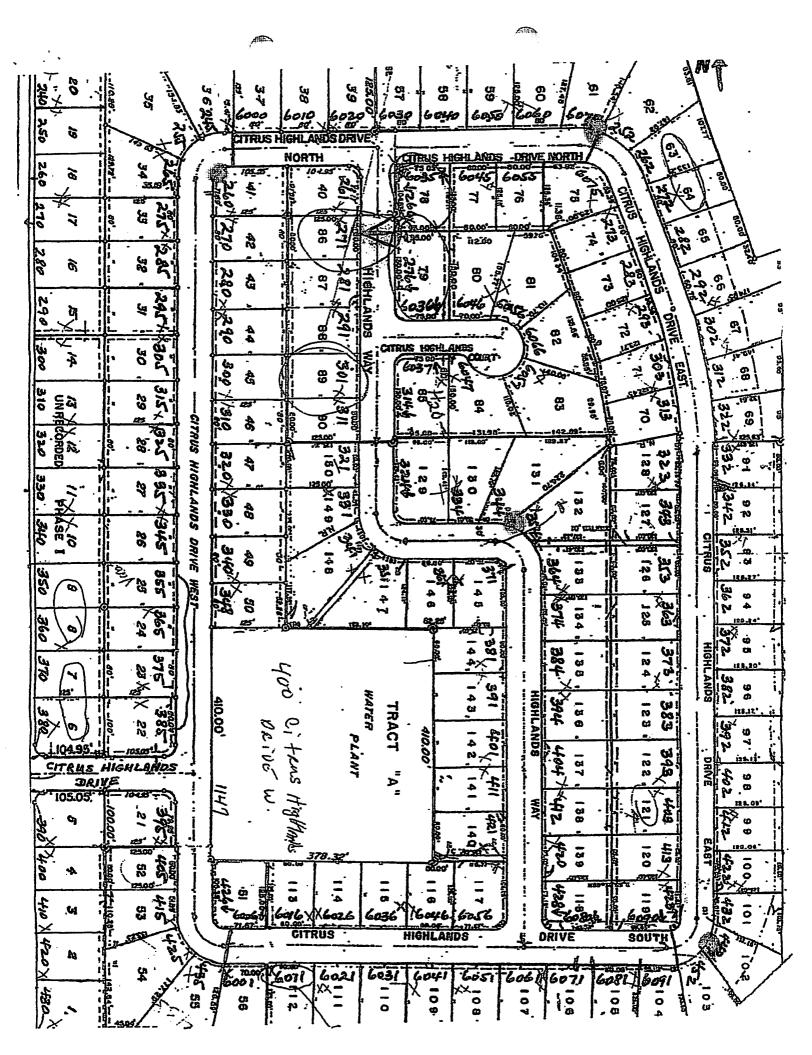
From: Mike Smallridge [mailto:utilityconsultant@yahoo.com] Sent: Monday, January 04, 2016 12:05 PM To: Devine, Owen F <<u>Owen.Devine@flhealth.gov</u>> Cc: Clayton Lewis <<u>clewis@psc.state.fl.us</u>> Subject: Pinecrest Utilities Generator. Owen,

Thank you for taking the time to speak with me this morning.

As per our conversation, I am in receipt of your letter. As I said, I believe I have an obligation to the Florida Public Service Commission and my customers (before I ask for a rate increase) to confirm that the utility does fall under this rule. In my plain reading of the rule, it is questionable, but I am not an attorney either. I will also take your advise and insure that consta-flow is reporting updated information on the MOR's.

I have copied this email to the PSC staff.

Mike Smallridge





John H. Armstrong, MD, FACS State Surgeon General & Secretary

Vision: To be the Healthiest State in the Nation

January 4, 2016

Pinecrest Utilities, LLC 3336 Grand Blvd. Suite 102 Holiday, FL 34690

RE: Pinecrest Utilities Public Water System PWS ID No. 6535079

Warning Notice No. 16-653PW5079

Dear Public Water System Owen:

The purpose of this letter is to advise you of the violations of law for which the above mentioned facility's public water system may be responsible, and to seek your cooperation in resolving the matter. A review of the facility's drinking water records indicates that violations of Florida Statutes and Rules may exist at the facility.

 System failed to provide standby power for operation of the system's water source, treatment, and pumping facilities necessary to deliver drinking water meeting all applicable primary or secondary standards at a rate at least equal to the average daily water demand for the system is accordance with 62-555.320(14)(a) of the Florida Administrative Code (F.A.C.). (This deficiency has been noted on the 2/12/2013; 11/26/2014 and the 12/31/2015 sanitary survey inspections).

You are requested to contact (863) 519-8330 Ext. 12151 upon receipt of this Letter to arrange a meeting to discuss this matter. Please be advised that this Warning Letter is part of an agency investigation, preliminary to agency action in accordance with Section 120.57(5), Florida Statutes. We look forward to your cooperation in completing the investigation and resolution of this matter. The Department is interested in reviewing any facts you may have that will assist in determining whether any violations have occurred. You may bring anyone with you to the meeting that you feel could help resolve this matter. Please be advised that this Letter is part of an agency investigation, preliminary to agency action in accordance with Section 120.57(5), Florida Statutes. We look forward to your cooperation in completing the investigation of this matter.

Sincerely,

Owen Devine DN: cn=0wen Devine, o=Environmental Engineering, ou=Department of Health in Polk County, Date: 2016.01.04 07:32:17 -05'00'

Owen Devine Environmental Specialist II

Florida Department of Health in Polk County

www.FloridaHealth.gov TWITTER:HealthyFLA FACEBOOK:FLDepartmentofHealth YOUTUBE: fldoh FLICKR: HealthyFla PINTEREST: HealthyFla

ENVIRONMENTAL ENGINEERING DIVISION 2090 East Clower Street • Bartow, FL 33830 PHONE: (863) 519-8330 • FAX: (863) 534-0245 • www.MyPolkHealth.org Page 2 Pinecrest Utilities Public Water System

Email copy to:

[Michael Smallridge] utilityconsultant@yahoo.com

[Clayton Lewsi] CLewis@PSC.STATE.FL.US

Copy to:

Roland Reis, Legal Counsel Polk County Health Department 1290 Golfview Avenue, 4th floor Bartow, Florida 33830



Vision: To be the Healthiest State in the Nation										
DATA INPUT Environmental Engineering COMPLIA					LIANCE I	RESUL	TS			
Date: 12/31/201							2			
Initials: H-T		Phone (863) 519-8330						P		
	SA	ANITAI	RY SURV	EY RE	EPORT	L	0			
System/Plant Name	Pinecrest Utilities, LLC					County	Polk	PWS ID	#6	535079
Plant Location	Citrus Highlands Drive	off Hankir	n Road Bartow					Phone _		n/a
Owner Name	Michael Smallridge							Phone	352-3	02-7406
Owner Address	1902 Barton Park Road	Suite 210,	Auburndale, H	FL 33823				Cell	352-3	02-7406
Owner Email	utilitymessage@yahoo.	com						Fax	352-7	26-0547
Contact Person	Michael Smallridge	Title C	Owner	Email	utilitymess	sage@yah	oo.com	Phone	352-3	02-7406
Alternate Contact	Gaines Alexander	Title C	Operator	Email	gaines@c	constaflo	w.com	Phone	863-2	87-2417
This Survey Date	12/31/2015	Last S	urvey Date	11/2	6/2014					
PWS TYPE & C	LASS 🛛 Comm	unity	Non-tran	sient Non	-Communi	ty [Trar	nsient Nor	n-Comn	nunity
PWS STATUS	🖂 Appr	oved Syster	m	Acce	epted Syste	m		Unappro	ved Sys	tem
SERVICE AREA	A CHARACTERIS	TICS							Sub	division
					Foo	od Servio	e: 🗌 '	Yes	No [N/A
GENERAL SUR	VEY COMMENTS	l								
A copy of this report	will be sent to the system									

DEFICIENCIES			ACTION	TAKEN:
The system may not have an auxiliary power sou	irce.		Refer	to Enforcement
Henry Taghiof				
Inspector	Title	Engineering Specialist III	Forward Date	12/31/2015
Reviewer	Title		Review Date	
PA SITE ID ENV. ENG SS Rev 08/2013				

PWS ID#	6535079
Survey Date	12/31/2015

MONITORING COMPLIANCE DATA {Last Twelve Months}

(
COMPLIANCE GROUP	MONITORING	REPORTING	EXCEEDANCE	MCL			
Chemical	compliant	compliant	none	none			
Bacteriological	compliant	compliant	none	none			

.

Items checked with an (x) are explained below.

COMMENTS

All sampling is current.

PERMITS/APPROVALS/ACCEPTANCES Approval Connections Approval Number Date Approved Scanned Project Name Citrus Highlands S/D 5386-331 12/23/1986 150 003696 Pinecrest Ranches Well Addition 5389-5079 11/20/1989 n/a n/a 10/10/2002 28 Distribution & Backup Well Addition 5302-5079-A1 n/a

COMMENTS

none

ENFORCEMENT HISTORY {Minimum Last Twenty-Four Months}							
OGC Case Number	Referral Date	Resolution Date	Comments				
10-653PW5079A	01/29/2010	03/01/2010	Failure to pay license fee				
10-653PW5079B	04/07/2010	08/31/2010	Bac-T MCL Violation				

Additional Comments

TREATMENT PROCESSES IN USE

TREATMENT PROCESSES IN USE		
disinfection by hypochlorination		
iron sequestering by ortho-phosphate injection		
Is any additional treatment needed? / Reason?		none at this time
Do components / chemicals meet NSF standards?		yes
DISTRIBUTION SYSTEM		Comments
Pipe Size Range/Type(s)	6" – 2" PVC	
New/Altered Piping @ Plant(s) Color Coded & Labeled	Yes No N/A	
Flow Measuring Device Type/Size/Location	6" inline totalizing	
Flow Measuring Device Reading (gallons)	012,926	
Point of Entry Taps for Each Plant	Yes No	
Backflow Prevention Devices	Yes No	
Cross-connections Observed	Yes X No	
Bacteriological Sampling Plan Date	03/08/2013	
Satisfactory Bacteriological Sampling Plan Implementation	Yes No N/A	
System Records Retention Compliance	Yes No N/A	At utility office
Lead & Copper Sampling Plan Date	06/21/2012	
Disinfection By-Products Sampling Plan Date	04/11/2014	
Cross-connection Control Program Plan Date	no plan found	
Satisfactory Cross-connection Control Program Plan Implementation	Yes No N/A	no plan found
Emergency Preparedness/Response Plan Date	no date on plan, current	
Current Drinking Water Distribution System Map	Yes No N/A	
Asbestos Waiver or Plan Date	01/01/2011	Oracle date
OPERATION & MAINTENANCE		Comments
Certified Operator	Yes No N/A	Comments
Operator Name	Gaines Alexander	Consta Flov
Operator Certification Class-Number	C-5472	Consta 1 lov
Operator Phone Number	863-965-2599	
Operator Cell Phone Number	863-287-2417	
Operator Fax Number	863-965-1733	
Operator Mailing Address	5574 Commercial Blvd., W	inter Haven, FL 33880
Operator E-mail Address	gaines@constaflow.com	
Operation & Maintenance Log	Yes No N/A	
Operation and Maintenance Manual	Yes No N/A	
	Required Actual	
Operator Visitation Frequency	Hrs/wk 0.3 0.7	
	Days/wk 3 3	
Non-consecutive Days	Yes No N/A	
Monthly Operation Reports Submitted Regularly & Timely	Yes No N/A	
Data Missing From Monthly Operation Reports	Yes No N/A	
Plant Category - Class	V-D	
Number of Service Connections	178	
Present Population Served	405	
Population Basis	owner	
Population Seasonal (Timeframes)	Yes No N/A	
Water System Used Over 60 Days Per Year	Yes No N/A	
Number of Water Users 6 - 9 Months Per Year	n/a	
Number of Water Users Over 9 Months Per Year	405	
System Average Day Demand (Last 12 Months)	20,090 gpd	
System Maximum Day Demand (Last 12 Months)	47,500 gpd	
System Firm Capacity (Calculate assuming largest plant is out of service)	129,600 gpd	
System Maximum Day Design Capacity	417,600 gpd	Permitted for 150,000 gpd
Adequate Flushing Program (Frequency)	Yes No N/A	as needed, no dead ends
Sufficient Valve Exercising	Yes No X/A	no isolation valves
Additional Comments		

6535079
12/31/2015

GROUND WATER SOURCES

Well Num	ber	2	4		
WMD Peri	mit Number	unknown	808751		
Florida Un	ique Well ID Number	AAC3938	AAO1210		
Grout Type	e	cement	neat cement		
Well Com	oletion Date	1989	11/28/2010		
6'x6'x4" C	Concrete Pad / Condition	yes / fair	yes / good		
Depth Dril	led (feet)	315	115		
Well Conta	amination History	none	none		
Drilling M	ethod	rotary	combination		
Casing Ma	terial	black steel	black steel		
Casing Dia	meter (inches)	6	4		
Casing Ler	ngth (feet)	78	90		
Well Inunc	lation Possible	unlikely	unlikely		
	Septic Tank	>500'	>500'		
SET BACKS	WW Plant	>500'	>500'		
(feet)	WW Plumbing	>500'	>500'		
	Other Sanitary Hazard	none seen	none seen		
	Туре	submersible	submersible		
PUMP	Manufacturer	Betta Flo	Schaefer Pump		
TOM	Model Number	200710B	90LD554-PE		
	Rated Capacity (gpm)	200	90		
	Manufacturer	Franklin Elec.	Franklin Elec.		
MOTOR	Model Number	unknown	PH#2243038b02		
	Horsepower	25	5		
Well Casin	ng 12" Above Pad	yes	yes		
Well Casin	ng Sanitary Seal	watertight	watertight		
Raw Water	r Sampling Tap	compliant	compliant		
Above Gro	ound Check Valve	yes	yes		
Secured / H	Housed	secured	secured		
Well Vent	Protected	yes	yes		
Comments					non

AUXILIARY POWER SOURCE

	Yes No N/A	Comments
Туре	Honda Generator	
Description	Portable	*
Functional	Yes 🗌 No	*
Automatic Switchover	🗌 Yes 🛛 No	*
Exercised Under Continuous Load Frequently	Yes 🗌 No	*
Operates All Necessary Equipment	🛛 Yes 🗌 No	*
Capacity Satisfies System Average Daily Water Demand	Yes 🗌 No	*
Additional Comments	*Generator was not onsite, uncertain	if this generator is still available.
		-

DISINFECTION

Туре	Chlorination	Comments
Phase	🗌 Gas 🛛 Liquid	
Number of Feeders	2	
Adequate Air-Pak	🗌 Yes 🗌 No 🖾 N/A	
Alarms		
Loss of Cl ₂ Capability	🗌 Yes 🛛 No 🗌 N/A	
Loss of Cl ₂ Residual	🗌 Yes 🛛 No 🗌 N/A	
Cl ₂ Leak Detection	🗌 Yes 🗌 No 🖾 N/A	
Fresh Ammonia	🗌 Yes 🗌 No 🖾 N/A	
Injection Point Location(s)	prior to tank	
Automatic Switchover	🗌 Yes 🗌 No 🖾 N/A	
Reserve Supply	Yes No N/A	
Maximum Day Capacity [gas (lb/day)] [liquid (gpd)]	30 gpd / 17 gpd	
Adequate Ventilation	Yes No N/A	
Room Lightning	Yes No N/A	
Safety Equipment	🛛 Yes 🗌 No	
Feed Rate or Stroke [gas (lb/day)] [liquid (%)]	100% / 100%	
Sign of Leaks	🗌 Yes 🛛 No 🗌 N/A	
Feeder(s) Manufacturer	Pulasatron / Stenner	
Housed or Protected	Yes 🗌 No	
Chained Cylinders	Yes No X/A	
Plant Residuals [mg/l]	Free 0.69 Total n/a	
Remote Residuals [mg/l]	Free 0.32 Total n/a	
Scales Functioning Properly	🗌 Yes 🗌 No 🖾 N/A	
Repair Kits	🗌 Yes 🗌 No 🛛 N/A	
DPD Test Kit	🗌 Yes 🗌 No 🖾 N/A	
Additional Comments The chlorination system is not funct	tioning properly; operator has be	en trying to address the problem

STORAGE FACILITIES

	(G) Ground (H) Hydropneumatic (E) Elevated (B) Bladder (C) Clearwell (R) Retention			
	Yes No N/A	Yes No N/A	Yes No N/A	Yes No N/A
Tank Type/Number	H / 1			
Capacity (gal)	6,000			
Material	steel			
Gravity Drain				
By-Pass Piping				
Protected Openings				
Pressure Gauge				
Pressure Relief Valve				
Air Relief Valve				
Sight Glass / Level Indicator				
Fittings for Sight Glass				
On/Off Pressure (PSI)	30/50			
Secured Access				
Height to Minimum Water Level	n/a			
Height to Maximum Water Level	n/a			
Tank Equipped With Access Manhole				
Tank Inspection Report Date	01/2011			
Comments			tank is equipped	ed with air compressor

Plant Name:	Pinecrest Utilities, LLC	PWS ID#	6535079
		Survey Date	12/31/2015
ADDITIVE	S		

Product Name	Aqua Mag	
Chemical Name	Ortho-Phosphate	
Chemical Purpose	iron sequestering	
Meets NSF 60 or Equivalent	yes	
Injection Point Location	prior to tank	
Feeder Manufacturer	Stenner	
Feeder Model	unknown	
Feeder Capacity (gpm)	17	
Comments		none

.