Your locally owned Community Bank. Serving all of Highlands County.



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www.heartlandnb.com

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THE PUBLIC SERVICE COMMISSION
CARLOTTA S STAUFFER, COMMISSION
2540 SHUMARD OAK BLVD
TALLAHASSEE FL 32399-7019

Page Account Number: Date: 1 of 1

12/31/15

Let us help make tax season easy! Get your 2015 bank information on a Computer CD.

Your Computer CD will include copies of:

- * All statements
- * All checks written
- * All deposits made including individual deposited items

Just hand this Computer CD over to your tax preparer and let them do the work! Call and ask us about your year end Computer CD today.

COMMISSION

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BUSINESS MMIA

Account Number		Ctatament Dates 12/04/15 H	1010111=
Previous Balance	.00	Statement Dates 12/01/15 thru Days in the statement period	12/31/15
Deposits/Credits	.00	Average Ledger	31
Checks/Debits	.00	Average Collected	0
Service Charge	.00	Average collected	0
Interest Paid	.00		
Ending Balance	.00		

Daily Balance Information

Date	Balance	Date	Balance	Date	Balance	Date	Balance
12/01	.00	1		1	Dalarico	I	balance

IMPORTANT: PLEASE EXAMINE THIS STATEMENT OF YOUR ACCOUNT AND THE ENCLOSED ITEMS AT ONCE. IF NO ERROR IS REPORTED TO US WITHIN 14 DAYS, THIS STATEMENT WILL BE CONSIDERED CORRECT.

DATE OR NUMBER	AMOUNT		
		OF INCOMPOSING PERCONCILIATION	
		CHECKBOOK RECONCILIATION	
		ENTER BALANCE THIS STATEMENT	
		STATEMENT ADD	
		RECENT DEPOSITS	
		(NOT CREDITED ON THIS STATLENT)	
		TOTAL \$	
		· · · · · · · · · · · · · · · · · · ·	
		SUBTRACT CHECKS OUTSTANDING	
		BALANCE	
		<i>5</i> /10 11102	SHOULD AGREE WITH YOUR
			CHECKBOOK BALANCE AFTER
			DEDUCTING CHARGES AND ADD- ING CREDITS INCLUDED ON THIS
			STATEMENT, BUT NOT SHOWN IN YOUR CHECKBOOK.
TOTAL			
IOIAL			

INQUIRIES ABOUT YOUR DIRECT DEPOSIT

If you have arranged to have direct deposits made to your account at least once every 60 days from the same person or company, you can call us to find out whether the deposit has been made. See below for the correct phone number.

IN CASE OF ERRORS OR QUESTIONS ABOUT YOUR ELECTRONIC TRANSFER

If you think your statement or receipt is wrong or if you need more information about a transfer on the statement or receipt, telephone us or write us (see below for the correct phone number and address) as soon as you can. We must hear from you no later than 30 days after we sent you the FIRST statement on which the error or problem appeared. Please include the following information:

- (1) Your name and account number.
- (2) Description of the error or the transfer you are unsure about and an explanation as clearly as you can why you believe there is an error or why you need more information.
- (3) The dollar amount of the suspected error.

We will investigate your complaint and will correct any error promptly. If we take more the 10 business days to do this, we will recredit your account for the amount you find is in error, so that you will have use of the money during the time it takes us to complete our investigation.

IN CASE OF ERROR OR QUESTIONS CONCERNING YOUR STATEMENT CALL OR WRITE:

863-453-6000 Heartland National Bank 800 West Main Street Avon Park, FL 33825-3608 863-386-1322 Heartland National Bank 5033 U.S. Hwy. 27 North Sebring, FL 33870-1220

863-386-1300 Heartland National Bank 320 US Hwy 27 North Sebring, FL 33870-2147

863-699-1300 Heartland National Bank 600 US Hwy 27 North Lake Placid, FL 33852-7939 (