

**Alexus Austin**

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**From:** Ruth McHargue  
**Sent:** Tuesday, January 19, 2016 10:55 AM  
**To:** Consumer Correspondence  
**Cc:** Cindy Muir  
**Subject:** FW: To CLK Docket 160021

Customer correspondence

-----Original Message-----

From: Consumer Contact  
Sent: Tuesday, January 19, 2016 10:51 AM  
To: Ruth McHargue  
Subject: To CLK Docket 160021

Copy on file, see 1202542C.

-----Original Message-----

From: Cindy Muir  
Sent: Tuesday, January 19, 2016 10:15 AM  
To: 'sandra safran'; PSC Media  
Cc: Consumer Contact  
Subject: RE: FPL'S RATE INCREASE REQUEST

Dear Ms. Safran:

Thank you for contacting the Florida Public Service Commission regarding your concerns with FPL's test year letter filing. FPL is expected to file their formal rate request with the FPSC within the next 60 days, which will start an eight-month process to establish a record of evidence, involving thorough audits, depositions, customer hearings, and an evidentiary hearing where evidence and exhibits are presented and witnesses are cross examined. I encourage you to watch our website, [www.floridapsc.com](http://www.floridapsc.com), and your local news outlets for an announcement on a customer service hearing in your area, where FPSC Commissioners will hear directly from FPL's customers on its rate request. At this point, we expect the customer service hearings to be held in June.

Your email will be included in the correspondence file for Docket No. 160021-EI, established for FPL's rate request, so that Commissioners and FPSC staff can review your concerns.

Thank you,  
Cindy Muir  
Office of Consumer Assistance & Outreach

-----Original Message-----

From: sandra safran [<mailto:sandraafran@mac.com>]  
Sent: Monday, January 18, 2016 2:06 PM  
To: PSC Media  
Subject: FPL'S RATE INCREASE REQUEST

I know you usually side with FPL and acquiesce to their demands but it's time to look to the future and see the demise of fossil fuel and the injustice of the rate raise.

FPL wants to increase the rate to residential customers 24%. WOW. Then they will be able to increase their dividends to their share holders. Another WOW. Then they want to build a new natural gas (fossil fuel) plant leading us back to the 20th century.

This is unconscionable. Why do the rate payers get hit with the increase while the stockholders get the increase. Why doesn't FPL divert the money from dividends to pay for maintenance?

We're living in the Sunshine State. Why doesn't FPL build more solar farms? We're a peninsular. Why doesn't FPL invest in wave technology to use the currents to power our power plants?

More importantly, why do you not stand up for the citizens of Florida whom you are supposed to protect? REJECT this request.

Sandra Safran  
Boynton Beach