

State of Florida



Public Service Commission

CAPITAL CIRCLE OFFICE CENTER • 2540 SHUMARD OAK BOULEVARD
TALLAHASSEE, FLORIDA 32399-0850

-M-E-M-O-R-A-N-D-U-M-

DATE: January 26, 2016
TO: Carlotta S. Stauffer, Commission Clerk, Office of Commission Clerk
FROM: Kelley F. Corbari, Senior Attorney, Office of the General Counsel *KFC*
RE: **Docket No. 140219-WU** – Application for staff-assisted rate case in Polk County by Alturas Utilities, LLC.

Attached please find Alturas Utilities, LLC's additional responses to Staff's Sixth Data Request in the above-referenced dockets. Please file the attached in the documents tab of the docket file and reference Document # 08035-15.

Thank you for your assistance in this matter. Should you have any questions, please do not hesitate to contact me.

KFC

RECEIVED-FPSC
2016 JAN 26 PM 2:47
COMMISSION
CLERK

Kelley Corbari

From: L SZABO <l.szabo@rogers.com>
Sent: Tuesday, January 26, 2016 1:29 PM
To: Kelley Corbari; L. SZABO
Subject: 4 attachment
Attachments: Alturas Stuff's Sixth B.docx; Alturas Suff's Sixth C.docx; Alturas Stuff's Sixth D.docx; Alturas Sixth Completed.docx

Hello Ms. Corbari,

We are enclosing in 4 attachment our respond to Alturas Stuff's Sixth Data Request completed.

Yours truly,

Leslie Szabo

Hello Ms. Corbari,

In respond to Alturas STAFF'S SIXTH DATA REQUEST please find our detailed answers to your questionnaire with the enclosed attachments, - to be in compliances with the rules.

Any customers advised us to move and we held deposit on their account we have transferred the amount to their account and credit was given against their final bill, - if the amount of the bill was less than their deposit held, - we have issued a check for the difference.

In some cases if there was no outstanding balances owing to Alturas the full amount of the deposit was refunded within 15 days.

Regarding the issue of deposits to be refunded as per attachment B it will be completed by end of February 2016.

Yours truly,

Leslie Szabo

ATTACHMENT B

Refunds Due on Deposits Held Over 23 Months

Customer Name		Refund Due
Clent Howard	Deposit to be refunded	\$65.00
Dick Murphy	Deposit to be refunded	\$65.00
Edward Tichenor	Deposit to be refunded	\$80.00
Jerry & Sarah Greek	Deposit to be refunded	\$65.00
Maria Lopez	Deposit to be refunded	\$65.00
Sandra Huggins	Moved Dpst was Refunded	\$28.25
Urma Lee	Moved Dpst was Refunded	\$65.00
Wesley Griner	Moved Dpst was Refunded	\$64.00
Total Refunds Due		Total \$ 340.00 \$497.25

ATTACHMENT C

Interest Due on Previously Refunded Deposits through July 31, 2015

We do not believe any interest payment is due after Deposit was Refunded

Customer Name	Interest Due on Previously Refunded Deposits through 7/31/15
B. Oleta McKinsey moved 5/13/2014 Dep refunded	\$0.69
Harold Long moved 3/5/2013 Dep refunded	\$16.93
John R. Long moved 5/3/2010 Dep refunded	\$4.99
Kenneth Smith moved 5/30/2014 Dep refunded	\$1.17
Keystone Challenge moved 2/24/2010 Dep refunded	\$4.62
Lindsey Hutchins moved 10/4/2012 Dep refunded	\$3.12
Melanie Steedley moved 9/17/2014 Dep refunded	\$3.48
Michael Bass moved 3/5/2013 Dep refunded	\$5.24
Real Home Services moved 3/5/2013 Dep refunded	\$9.02
Rebecca Webbmove moved 5/3 2013 Dep refunded	\$4.96
Sandra Huggins moved 5/12/2011 Dep refunded	\$1.75
Scott Auclarie/Bridge mvd 2/24/2010 Dep refunded	\$2.15
Total Interest Due on Previously Refunded Deposits	\$ 0.00 \$58.12

ATTACHMENT D

Account with Possible Incomplete Refund

Customer Name
Sandra Huggins Moved 5/12/2011
Deposit was Refunded