

State of Florida



## Public Service Commission

CAPITAL CIRCLE OFFICE CENTER • 2540 SHUMARD OAK BOULEVARD  
TALLAHASSEE, FLORIDA 32399-0850

### -M-E-M-O-R-A-N-D-U-M-

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**DATE:** January 28, 2016  
**TO:** Carlotta S. Stauffer, Commission Clerk, Office of Commission Clerk  
**FROM:** Kelley F. Corbari, Senior Attorney, Office of the General Counsel *KFC*  
**RE:** **Docket No. 140219-WU** – Application for staff-assisted rate case in Polk County by Alturas Utilities, LLC.  
**Docket No. 140220-WU** – Application for staff-assisted rate case in Polk County by Sunrise Utilities, LLC.

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Attached please find a copy of additional documents received from Alturas Utilities, LLC and Sunrise Utilities, LLC in response to Staff's Seventh Set of Data Requests in the above-referenced docket files. Please file the attached documents in the documents tab of both docket files and reference Document # 08050-15.

Thank you for your assistance in this matter. Should you have any questions, please do not hesitate to contact me.

KFC

RECEIVED-FPSC  
2016 JAN 28 AM 10:36  
COMMISSION  
CLERK

## Kelley Corbari

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**From:** Kelley Corbari  
**Sent:** Thursday, January 28, 2016 9:38 AM  
**To:** Clayton Lewis; Jeffery Small; Keino Young; Kelley Corbari; Laura King; Martha Golden; Matthew Vogel; Robert Graves; Sonica Bruce  
**Cc:** Charles Murphy  
**Subject:** FW: Sunrise/Alturas Invoice  
**Attachments:** Oak Bay Software.docx

**Importance:** High

FYI .....

### *Kelley F. Corbari,*

Senior Attorney - Regulatory Analysis Section  
Office of the General Counsel  
FLORIDA PUBLIC SERVICE COMMISSION  
Email: [KCorbari@psc.state.fl.us](mailto:KCorbari@psc.state.fl.us)  
Direct Phone: (850) 413-6234  
Direct Fax: (850) 413-6235

**PLEASE NOTE:** Florida has a very broad public records law. Most written communications to or from state officials regarding state business are considered to be public records and will be made available to the public and the media upon request. Therefore, your e-mail message may be subject to public disclosure.

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**From:** L SZABO [<mailto:l.szabo@rogers.com>]  
**Sent:** Wednesday, January 27, 2016 9:04 PM  
**To:** Kelley Corbari; L. SZABO  
**Subject:** information attached

Hello Ms. Corbari,

Thank you for reminding us to provide you with documentation previously discussed, but not submitted.

Please find enclosed Oak Bay Technologies invoice showing the cost, plus the \$ 150.00 for technical support (training) as it was necessary regarding the complexity of transferring the data's and explaining the system.

Please also thank Martha Goldman being so meticulous, regarding the \$ 45.00 warranty, and it will take extra time to correct and I understand the circumstances

We have many larger amounts of must expenses to prioritize in our SARC, and I will be the last person to cause any additional delay.

Thank you again for your attention.

Yours truly

Leslie Szabo

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**From:** Kelley Corbari  
**Sent:** Wednesday, January 27, 2016 3:42 PM  
**To:** [l.szabo@rogers.com](mailto:l.szabo@rogers.com)  
**Cc:** Martha Golden  
**Subject:** Sunrise/Alturas Invoice  
**Importance:** High

Mr. Szabo,

Thank you for all the information you sent the other day. I spoke to Martha Golden and it looks like you did not provide information requested in Item G of Staff's 7<sup>th</sup> Data Requests,

**Staff's 7<sup>TH</sup> Data Request – Item G:**

Alturas and Sunrise have not provided sufficient support for the additional billing software, billing software training, bank machine to electronically deposit customer payments, and the associated bank machine warranty that were purchased for use at Ms. Parker's office. On November 5, 2015, you advised staff by phone that you already had the invoices and bank documentation to support these expenses, and that you would provide a copy to staff. To date, you have not provided that documentation. Due to the Utilities' delay in providing the necessary supporting documents, staff has moved these expenses from the Phase I to the Phase II revenue requirements.

**Information Needed:**

- Copy of invoice from Oak Bay Technologies that shows you purchased the second billing software program for Ms. Cathy Parker's office for \$395 and the additional \$150 you paid for training for Ms. Parker.
- The copy of the Benchmark Technology Group you sent for the bank machine purchase does not include the \$45 warranty you purchased. If you want staff to include the \$45 warranty in this case, please send additional documentation showing that purchase. Otherwise, only the \$387.34 shown on the Benchmark Technology Group invoice will be included.

Please send this information by the end of the day tomorrow (1/28/16) or these amounts will not be included in your rate case.

If you have any questions, please let me know.

Thanks so much,  
Kelley

*Kelley F. Corbari,*

Senior Attorney – Regulatory Analysis Section

Office of the General Counsel

FLORIDA PUBLIC SERVICE COMMISSION

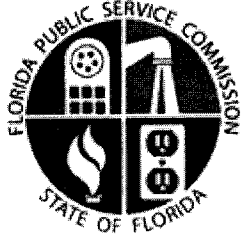
2540 Shumard Oak Boulevard

Tallahassee, FL 32399-0850

Email: [KCorbari@psc.state.fl.us](mailto:KCorbari@psc.state.fl.us)

Direct Phone: (850) 413-6234

Direct Fax: (850) 413-6235



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**INVOICE**

Invoice Number:

12739

Invoice Date:

Aug 25, 2015

Page:

1

Duplicate

Sold To: sunrise  
Sunrise Utilities  
PO Box 2608  
Eaton Park, FL 33840

Ship to:  
Kathy Parker  
250 Old Barton Eagle Lake Rd  
Bartow, FL 33830

| FOB  |                 | Customer PO   | Payment Terms |           |
|--|-----------------|---|---------------|-----------|
|  |                 | per Leslie  | Net 10 Days   |           |
| Sales Rep ID   | Shipping Method |   | Ship Date     | Due Date  |
| mark   | Priority Mail   |   | 8/25/15       | 9/4/15    |
| Quantity   | Item            | Description   | Unit Price    | Extension |
| 1.00   |                 | Additional Program License for one additional computer (Kathy Parker) w/Install Disk and Manual | 329.9500      | 329.95    |
| 6.00   | techSupport     | Technical Support Billed in 1/4 hr increments W/Kathy, W/Leslie & W/Melissa                     | 25.0000       | 150.00    |
| 1.00   | Shipping        | Shipping and Handling Charges   | 9.9500        | 9.95      |
| <p>All software purchased is licensed to the end user. Carefully read the license agreement before using this product. Using this product indicates your acknowledgment of having read and agreeing to the license and terms. If you do not agree, return the product complete to Oak Bay Technologies, Inc. within 10 days of the date you acquired it, for a full refund less S&amp;H.</p> <p>All returns must be returned within 10 (ten) business days after receipt. To return a product you must have a material return authorization (MRA) number obtainable by calling Oak Bay Technologies, Inc. at 360 437-0718 between 10:00 a.m. and 5:00 p.m. M-F PST. All materials (CD, Documentation etc.) must be returned prepaid along with a copy of your invoice. Additionally, the software must be removed from any computer you installed the software on.</p> <p>Please review our Technical Support - Fair Use Policy on the back of this invoice.</p> |                 |   |               |           |

Subtotal 489.90

Sales Tax

Check No:

Total Invoice Amount 489.90

Payment Received 0.00

**TOTAL 489.90**

Past Due amounts will be charged a fee of \$10 or 1.5% /mo whichever is greater.

## Kelley Corbari

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**From:** L SZABO <l.szabo@rogers.com>  
**Sent:** Wednesday, January 27, 2016 11:16 PM  
**To:** Kelley Corbari; L. SZABO  
**Subject:** Sunrise one more estimate  
**Attachments:** All Pro Plumbing Estimate.docx

Hello Ms. Corbari,

I have just received this very important repair estimate after regular business hour

In today world is a 24/ 7 commitments if you want to stay top of it what needs to be done to have a continuous safe operation.

I would like to submit this repair as our last estimate in addition to the previous ones to Sunrise Utilities SARC

It does not mean that we will not have any further repairs to look after, but I sincerely hope you will be able to process this All Pro Plumbing Estimate simultaneously within the same 24 hour time frame allowance you gave me today.

Thank you.

Yours truly,

Leslie Szabo

ALL PRO PLUMBING  
(863) 298-9201 (863) 648-5112  
(813) 689-1171 Fax # (863) 644-5658  
Lic # CFC1428677

**PROPOSAL**

**Submitted to:**

Sunrise Utilities  
P. O Box 2608  
Eaton Park, Fl 33840

**Job Name:**

Replace pressure valve  
2592 Sunrise Terrace  
Auburndale, FL. 33823

We do hereby submit to provide the materials and labor necessary to complete the following:

Replace pressure valve to eliminate water hammer

- Will need to shut down water supply for 3 to 4 hours (10am – 2 pm)
- Drain tank to the road
- Re fill tank and re-pressurize system
- There is a 5 day lead time from order date to get valve

**TOTAL PRICE: \$1,800.00**

Payment as follows: Net 30 days from completion. All past due accounts are subject to 1 ½% per month late fee. Customer agrees to pay for all work, goods and services received. If the amount due in this agreement is not paid by the terms above, and it is necessary to take steps to collect the debt, customer agrees to pay for all fees associated with the collection of this debt. Any alterations involving extra costs, will be executed only upon written orders, and will become an extra charge over and above the estimate. All agreements are contingent upon strikes, accidents or delays beyond our control. This proposal may be withdrawn if not accepted within 14 days.

Date: 1/27/2016

Accepted By: \_\_\_\_\_

Date: \_\_\_\_\_

Print Name: \_\_\_\_\_