

Ashley Quick

From: Angela Charles on behalf of Records Clerk
Sent: Wednesday, April 06, 2016 12:40 PM
To: 'Roger Conant'; w4maw
Cc: aquarina@utilities.email; Donald Schwinn
Subject: RE: Repair

Good afternoon Mr. Conant,

We will be placing your comments below in consumer correspondence in Docket No. 150010-WS and forwarding your comments to the Office of Consumer Assistance and Outreach.

Sincerely,

Angela M. Charles

Commission Deputy Clerk

Florida Public Service Commission

2540 Shumard Oak Boulevard

Tallahassee FL 32399-0850

850-413-6826

From: rrconant@gmail.com [<mailto:rrconant@gmail.com>] **On Behalf Of** Roger Conant
Sent: Wednesday, April 06, 2016 12:25 PM
To: w4maw
Cc: aquarina@utilities.email; Donald Schwinn; Records Clerk
Subject: Re: Repair

Sherry,

At your request, I am sending some more pictures, This one shows that the leak is almost 11 inches deep. It has been draining for many weeks and over time the volume of water continues to increase and the hole continues to get deeper.



This one shows that, at the curb, it is about an inch deep.



This one shows the trail of water from the leak to the road (which is beginning to erode).The puddle to the right is one of several potential leak related breeding grounds for the sica mosquito.)



And last, here is a picture of the runoff from the leak draining into the sewer on the opposite side of the circle.



Roger

Roger R. Conant
My new telephone number is 1-321-317-7104

On Wed, Apr 6, 2016 at 10:57 AM, Records Clerk <CLERK@psc.state.fl.us> wrote:

Good morning Mr. Conant,

We will be placing your comments below in consumer correspondence in Docket No. 150010-WS and forwarding your comments to the Office of Consumer Assistance and Outreach.

Sincerely,

Angela M. Charles
Commission Deputy Clerk

Florida Public Service Commission

2540 Shumard Oak Boulevard

Tallahassee FL 32399-0850

850-413-6826

From: rrconant@gmail.com [mailto:rrconant@gmail.com] **On Behalf Of** Roger Conant

Sent: Wednesday, April 06, 2016 10:48 AM

To: w4maw

Cc: aquarina@utilities.email; Donald Schwinn; Records Clerk

Subject: Re: Repair

Engineer Don Schwinn has complained to the Public Service Commission about their failure to do anything. (Docket number 150010-WS) He estimates that the leak, which is growing in size, is losing water at the rate of 60,000 gallons a month.

Ingrid has spoken to workmen who were here on Monday repairing the road where it was torn up to fix the other leak. They said that although they were working for Aquarina Utilities and although they had the skill and equipment to fix the leak, they were not authorized to proceed with the repair.

I really don't know what to do next.

As a reminder, I attach pictures of the leak. These pictures were taken last week. It's quite a bit bigger now.





Roger

Roger R. Conant

My new telephone number is 1-321-317-7104

On Wed, Apr 6, 2016 at 9:29 AM, w4maw <w4maw@bellsouth.net> wrote:

So I guess nothing yet?

Sherry

Sent via the Samsung GALAXY S®4, an AT&T 4G LTE smartphone