

Alexus Austin

From: Angela Charles on behalf of Records Clerk
Sent: Wednesday, April 06, 2016 4:01 PM
To: 'Hope Morgan'
Cc: Rick.Scott@eog.myflorida.com
Subject: RE: Comments submitted for Docket #160021-EI

Good afternoon Ms. Morgan

We will be placing your comments below in consumer correspondence in Docket No. 160021-EI and forwarding your comments to the Office of Consumer Assistance and Outreach.

Sincerely,

Angela M. Charles
Commission Deputy Clerk
Florida Public Service Commission
2540 Shumard Oak Boulevard
Tallahassee FL 32399-0850
850-413-6826

-----Original Message-----

From: Hope Morgan [<mailto:hopemorgan04@gmail.com>]
Sent: Wednesday, April 06, 2016 3:57 PM
To: Records Clerk
Cc: Rick.Scott@eog.myflorida.com; Office of Commissioner Brown; Office Of Commissioner Edgar; Office of Commissioner Brisé; Office Of Commissioner Graham; Office of Commissioner Patronis
Subject: Comments submitted for Docket #160021-EI

I am writing to voice my opinion about the proposed FPL rate increases. I am one of the people who paid a significant amount of money to FPL to keep my analog electric meter. Last May, FPL removed my meter when I wasn't home and placed a digital meter in its place. That meter caught on fire in the middle of the night. FPL claimed that using smart meters would lower their costs. Why then, are they asking for a rate increase?

I am also very concerned about the power companies trying to pass off the Smart Solar amendment as pro consumer. It is not. It will effectively limit the choices we have regarding solar power. Please, do not allow a big utility to further hurt the pocketbooks of struggling residents!

The Verizon/Frontier buyout has been a disaster. Businesses throughout Florida were forced to close last Friday night due to the massive outage caused by the switch and customers are still not able to access their accounts online. Frontier cannot pull up accounts via phone either.

Thank you
Hope Morgan