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April 12, 2016

## **VIA: ELECTRONIC FILING**

Ms. Carlotta S. Stauffer Commission Clerk Florida Public Service Commission 2540 Shumard Oak Boulevard Tallahassee, FL 32399-0850

Re: Petition of Tampa Electric Company for approval of the phased closure of its

Residential Load Management Program; FPSC Docket No. 150147-EG

Dear Ms. Stauffer:

As a follow up to our August 10, 2015 letter to you in the above-captioned docket I am providing a final report on behalf of Tampa Electric Company regarding activities in connection with its phased closure of the company's Residential Load Management Program. Consistent with Order No. PSC 15-0389-TRF-EG, issued in this docket on September 15, 2015, and the Consummating Order No. PSC-15-0434-CO-EG, issued October 12, 2015, Tampa Electric recommenced the phased closure of its Residential Load Management Program ("Prime Time") under the RSL Tariff.

One activity included in the phased closure of Prime Time was the company's offering of additional consideration to those Prime Time customers who were removed from the program between January 2014 and May 2015. These additional considerations were described in our August 10, 2015 letter and included a special focused effort to offer these affected customers a free home energy audit, a free standard packet of compact fluorescent ("CFL") light bulbs, and additional consultation regarding the opportunity to participate in Tampa Electric's other demand side management ("DSM") programs. The purpose of this letter is to update the Commission on the status of the company's focused efforts for these customers as well as communicating that the company has fully completed its offering of these additional considerations to all affected customers.

From the October 13, 2015 recommencement of the phased closure of the Prime Time program through April 11, 2016, Tampa Electric has reached out to these customers through multiple phone calls and letters to offer them a residential walk through audit, included a free standard packet of CFLs, in addition to advising customers of their option of participating in one of Tampa Electric's other DSM programs.

As of April 11, 2016 Tampa Electric has called 16,997 customers. Of this total:

26,700 phone calls were made offering this option, with more than one call being made to many customers who couldn't be reached.

377 customers accepted and scheduled an energy audit of their residence.

6,010 customers declined the energy audit.

16,346 phone calls were not answered.

1.816 customers had moved to a new residence.

2,151 customers who lacked the ability to receive voicemail messages were mailed letters to advise them of these opportunities.

Thank you for your assistance in connection with this matter.

Sincerely,

James D. Beasley

JDB/pp

cc: Elisabeth Draper

J. R. Kelly Erik Sayler