

Ashley Quick

From: Angela Charles on behalf of Records Clerk
Sent: Wednesday, April 13, 2016 9:27 AM
To: 'Linda McKeehan'; Records Clerk
Subject: RE: DOCKET 150269-WS

Good morning Ms. McKeehan,

We will be placing your comments below in consumer correspondence in Docket No. 150269-WS and forwarding your comments to the Office of Consumer Assistance and Outreach.

Sincerely,

Angela M. Charles
Commission Deputy Clerk
Florida Public Service Commission
2540 Shumard Oak Boulevard
Tallahassee FL 32399-0850
850-413-682

From: Linda McKeehan [<mailto:lindamckeehan@msn.com>]
Sent: Wednesday, April 13, 2016 9:06 AM
To: Records Clerk; Linda McKeehan
Subject: DOCKET 150269-WS

Florida Public Service Commission

Imagine there is only 1 gas station in your small town and finally another one opens up and the gas is a lot cheaper. Of course you are going to change. Now a few weeks later the old station sends you a bill for the gas you would have used if the other station had not ben there. You would be shocked and definitely would not pay them. Why would you for something you did not use???? That is where we are with UIF. The only difference is between UIF and us is the PSC, who will decide and mediate. I beg you to say no to UIF for us. We have gone to great length to keep our community as cost effective as we can and going to our own irrigation pumps was the better way financially for us.

Our water is bad and everyone knows this, including UIF. We have been trying for years to get connected to Pasco County water. In all these years, UIF has done nothing to improve the quality of our water, but still expect to get a rate increase. Usually if someone does not perform they are not rewarded. In my opinion, granting UIF a rate increase to Summertree is just that - rewarding them for non performance. Something needs to be done about the water quality....

In the course of meeting with Pasco County, I learn that flushing of water from the hydrants is a normal WE HAVE TO PAY FOR THIS. I wonder how much extra over the years we have paid and if it would have covered the cost of UIF to clean up our water???

The problem I am having with this is, if UIF is not granted a rate increase they want and believe me that is the last thing I want, I feel UIF may increase the flushing rate to who knows what so they can get the revenue they so eagerly seek. We are at their mercy and they are too merciful....

We need help in dealing with UIF and have policies and procedures in place to stop monopolies from taking advantage of their customers. We are being held hostage by them. We want out....

Can you please help us.

Thank you

Linda McKeenan
11450 Turtle Dove Place