

**Ashley Quick**

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**From:** Angela Charles on behalf of Records Clerk  
**Sent:** Monday, April 18, 2016 2:38 PM  
**To:** 'Lori McCloud'  
**Cc:** James L. Crawford (jlcraw1@gmail.com)  
**Subject:** RE: Docket Nbr 160049

Good afternoon Mr. and Mrs. Crawford,

We will be placing your comments below in consumer correspondence in Docket No. 160049-EU and forwarding your comments to the Office of Consumer Assistance and Outreach.

Sincerely,

Angela M. Charles  
Commission Deputy Clerk  
Florida Public Service Commission  
2540 Shumard Oak Boulevard  
Tallahassee FL 32399-0850

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**From:** Lori McCloud [<mailto:L.McCloud@jproperties.com>]  
**Sent:** Monday, April 18, 2016 1:55 PM  
**To:** [commissioner.brise@psc.state.fl.us](mailto:commissioner.brise@psc.state.fl.us)  
**Cc:** Records Clerk; James L. Crawford ([jlcraw1@gmail.com](mailto:jlcraw1@gmail.com))  
**Subject:** Docket Nbr 160049

Dear Commissioner Ronald A. Brise,

We are residents of Indian River Shores and receive electricity and other services from Vero Beach Utilities. For many years, we have been paying considerably more in monthly charges, compared to those of a small number of Indian River Shores residents who deal with Florida Power & Light (30% more).

We are writing you as commissioner of the Public Service Commission to correct this injustice by allowing FPL to supply electric services to us and our neighbors when our contract with Vero Beach Utilities expires this fall. Indian River Shores has petitioned the PSC and we support this request for modification of territorial order (Docket Nbr 160049).

As citizens, we should have some say in the rates we are being charged by Vero Beach Utilities and have some accountability which is nonexistent under the present arrangement.

Please provide the opportunity for the citizens to receive the fairest service possible to improve our day to day lives.

Betsy and Jim Crawford