See attached customer correspondence and PSC reply for correspondence side of Docket 160021-EI.
Dear Senator Marco Rubio,

Good day and I hope this letter finds you well. I am a home owner and registered voter and I recently came across a news article in my locate paper which has be very concerned and I hope that as a constituent of our wonderful State you may stop this extreme rate hike. As I am sure you aware that with Poverty Rate of 16.5% Percentage of people in the state who had incomes below the poverty line ($23,834 for a family of four) in 2014. (Source: U.S. Census Bureau, American Community Survey, 2014, Table B17001). An increases in our electric bills to pay for a privately run company is outrageous.

My spouse is very ill and unable to work, and I myself am currently unemployed and although I have a BA in Public Service and a Masters in Administrative Science, not to mention my Paralegal Certificate as well as other degrees and certifications. Yet, I have still been unable to find employment and am struggling to pay my bills and now I am looking at an increase in my electric bill.

Like myself there are many other Floridian’s whom are struggling everyday to just get by and it is not fair that FPL which had the monopoly on Miami – Dade County increases there rate so their shareholders can put money in their pocket.

You have the power to stop this injustice and abuse on the people of this fair State.

Sincerely,

Ms. Ameralis
rate increase is the last thing they need.
This is the company's third rate hike request in six years. FPL increased bills in
2012 when the Florida Public Service Commission allowed it to charge another
$358 million and get an 11.5 percent profit.
Now they are back again asking for an even higher profit margin of 12.5 percent
— 12.5 percent! Know anyone doing that well on his or her investments?

How does FPL get this special treatment? FPL takes some of those ill-gotten gains and funnels campaign contributions to political committees and legislators to influence politicians in Tallahassee.

Remember, the legislature unseated four members of the previous Public Service Commission (PSC) — the very agency that will decide on the rate hike — when they rejected most of a $1 billion rate increase request by FPL in 2009. Watch out because since July FPL gave $2.3 million to legislators and over $1 million to front groups to carry favors.

Meanwhile, FPL has bombarded us with ads touting low electric bills — while simultaneously filing for this enormous rate increase. The disingenuous flip-flop is what we can expect without any competition.

Big power companies make profits by building power plants and transmission lines. If you use less energy, that cuts shareholder profits. That's why FPL recently requested and got approval from the Commission to gut its already-anemic energy efficiency programs. Efficiency is the fastest and cheapest way to meet electricity demand. FPL ranks at the bottom of the list for helping customers reduce energy use and save money.

After killing energy savings goals, FPL got a rubber stamp by the PSC to build a
new power plant. That plant is in this latest rate hike. Plus, FPL already is charging you for two other expensive new nuclear reactors at Turkey Point that may never get built. You pay for those today but you won't get a refund if they abandon the project.

What's more, FPL continues to block cost-effective solar. We are one of only
four states where the law prohibits a company — other than your utility — to put
solar panels on the roofs of homes, apartments and businesses, and sell you the
electricity. FPL, along with other power companies and front groups, cynically
spent millions of dollars trying to confuse voters about a solar choice citizen initia
tive to remove that barrier, in part by launching their own sham petition.

What can you do? It's simple — call your state legislators, tell them you're mad about the proposed rate increases and that you want competition to protect consumers.

Thad Altman have filed HB 687 and SB
1328 to allow competition so someone other than your utility can sell you solar energy.

Florida families don't need higher energy bills, they need policymakers who watch out for their interests.

Don't wait. Call your state representa
tives and state senators and ask for information about FPL's rate increase. Not
sure who your legislators are? You can find out here:

<www.myfloridahouse.gov/Sections/R
epresentatives/myrepresentative.aspx>
and <www.flSenate.gov/senators/findls>.
Ms. Charlene Ameralis  
11957 SW 271 Terrace  
Homestead, FL 33032  

RE: FPSC Inquiry 1210632C  

Dear Ms. Ameralis:  

Senator Rubio’s office forwarded a copy of your correspondence regarding Florida Power & Light Company (FPL) to the Florida Public Service Commission (FPSC). The FPSC regulates investor-owned electric, and natural gas utilities throughout the state, and investor-owned water and wastewater utilities in those counties which have opted to transfer jurisdiction to the FPSC. The FPSC has authority in the telephone industry which is limited to the Lifeline Assistance Program, Florida Relay Service, and pay telephone service. We appreciate the opportunity to assist you.  

You expressed a concern about FPL’s petition for an increase in its base rate. We will add your comments to the correspondence side of Docket No. 160021-EI regarding the petition.  

If you have any questions, please contact Ellen Plendl at 1-800-342-3552 or by fax at 1-800-511-0809.  

Sincerely,  

Randy Roland  
Regulatory Program Administrator  
Office of Consumer Assistance & Outreach  

RR:mep