

Ashley Quick

From: Janet Brunson
Sent: Tuesday, April 26, 2016 3:43 PM
To: Consumer Correspondence
Subject: Docket No. 160021-EI
Attachments: To CLK Docket 160021; FW Docket #160021

Please place our response to consumer in the consumer correspondence side of Docket 160021-EI.

Ashley Quick

From: Bev DeMello
Sent: Monday, April 25, 2016 12:01 PM
To: 'dmbclwl@aol.com'
Cc: Janet Brunson
Subject: : To CLK Docket 160021

Dear Ms. Bahr-Landsea

Thank you for contacting the Florida Public Service Commission (PSC) about Florida Power & Light Company's (FPL) rate petition. To give Commissioners and staff an opportunity to review your concerns, your email is included in the file for Docket No. 160021-EI.

PSC customer service hearings are scheduled in FPL's service territory for Commissioners to hear directly from customers about the utility's rate request and service. All customer comments during the hearings and all correspondence will be reviewed and considered when PSC staff prepares its recommendation to the Commissioners on FPL's proposed rates.

The PSC's evidentiary hearing on FPL's rate case will be in Tallahassee. Witnesses from the utility, intervenors, Commission staff, and the Office of Public Counsel will present testimony and exhibits and be cross-examined by the Commissioners and other parties. Commissioners will examine FPL's need for a rate increase, its existing and proposed rate structure, and its ability to provide safe and reliable service.

Commissioners are charged with making sure that Florida's utility companies fulfill their service obligation. The PSC will ensure that final customer rates reflect only those costs that are prudent and necessary for FPL to deliver quality electric service to your home or business. Any proposed rate adjustment is requested to begin in January 2017.

If you have additional questions or need further assistance, please call 1-800-342-3552. If you want updated case information, visit the PSC's website, www.floridapsc.com, and click on the Clerk's Office tab, then hit Dockets and type in case number 160021.

Sincerely,

Bev DeMello
Assistant Director

cc: Office of Commission Clerk

-----Original Message-----

From: Ruth McHargue
Sent: Friday, April 22, 2016 1:55 PM
To: Consumer Correspondence
Subject: FW: To CLK Docket 160021

Customer correspondence

-----Original Message-----

From: Consumer Contact
Sent: Friday, April 22, 2016 10:53 AM
To: Ruth McHargue
Subject: To CLK Docket 160021

Copy on file, see 1210821C. DHood

-----Original Message-----

From: Benjamin Legaspi
Sent: Friday, April 22, 2016 8:49 AM
To: Consumer Contact
Subject: FW: PSC Contact Form

-----Original Message-----

From: contact@psc.state.fl.us [<mailto:contact@psc.state.fl.us>]
Sent: Thursday, April 21, 2016 10:13 PM
To: Webmaster
Cc: dmbclwl@aol.com
Subject: PSC Contact Form

Contact from a Web user

Contact Information:

Name: Donna Bahr-Landsea
Company:
Primary Phone: (305) 926-8934
Secondary Phone:
Email: dmbclwl@aol.com

Response requested? No

CC Sent? Yes

Comments:

I implore you to look at providing customers in Florida a choice for their electrical energy, or at a minimum one who would be a more amenable partner for renewable energy sources. No utility should be permitted to use dollars for lobbying! Further, Florida Power & Light's management is negligent in its duties, as demonstrated by the outcomes of the recent court rulings (Turkey Point and now the transmission power lines in Miami Dade County.) This is on top of their national security failures relative to nuclear plant information with the indictment against a long-tenure employee.

Please do your jobs in requiring Florida Power & Light to make significant turnarounds in their operations, financial management and data security. Even better, please provide us with an alternative which would put market pressure on Florida Power & Light to be a better steward of taxpayer resources and limited energy resources. Lastly, there should be a requirement that all expenditures have full transparency--no lobbying dollars or capital expenditures without complete disclosure.

Ashley Quick

From: Bev DeMello
Sent: Friday, April 22, 2016 4:33 PM
To: Janet Brunson
Subject: FW: Docket #160021

For the file.

-----Original Message-----

From: Bev DeMello
Sent: Friday, April 22, 2016 4:31 PM
To: 'Mark Lipsman'
Subject: RE: Docket #160021

The service hearings are for the public, so Commissioners can hear from consumers wanting to express their ideas and opinions about the issues raised in the case. Consumers can testify orally or submit written comments. They can also later submit written comments by mail, fax, or through the PSC's website. The PSC's technical or evidentiary hearings in Tallahassee are attended by Commissioners, PSC staff, utility staff, the Public Counsel, and interested parties. The company and interested parties provide testimony and question witnesses about their recommendations on issues in the case. All of our hearings are open to the public and will be "streamed" live via the Internet.

Thank you,

Bev DeMello

-----Original Message-----

From: Mark Lipsman [mailto:mark@lipsman.net]
Sent: Friday, April 22, 2016 4:17 PM
To: Bev DeMello
Subject: RE: Docket #160021

Thanks. What's the difference between a service hearing and an evidentiary hearing?

At 08:14 PM 4/22/2016 +0000, you wrote:

>Mr. Lipsman:

>

>Thank you. The Public Service Commission will hold service hearings in
>June, and Commissioners will be at all hearings in the various
>locations within FPL's territory to hear from customers. Hearing
>locations will be on the PSC's website soon, and I hope you will attend
>one in your area.

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>The evidentiary hearing will be in Tallahassee, and consumers will be
>represented by J.R. Kelly, Florida's Public Counsel, who will be at the
>hearing and whose staff will be cross-examining witnesses. His contact
>number is: 850-488-9330.

>
>Please contact me if you need any additional information.

>
>Thank you,
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>Bev DeMello

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>-----Original Message-----

>From: Mark Lipsman [mailto:mark@lipsman.net]
>Sent: Friday, April 22, 2016 4:02 PM
>To: Bev DeMello
>Cc: Janet Brunson
>Subject: re: Docket #160021

>
>Dear Ms. DeMello:

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>Thanks for your reply. I'd like to point out that holding hearings in
>Tallahassee isn't very convenient for most people who might want to
>address the PSC. I'm in Vero Beach, which is an eleven-hour round trip
>and would necessitate staying overnight for the opportunity to speak
>for a couple of minutes. It would be preferable, for matters of this
>importance, to hold hearings in locations around the state, such as
>Tampa, Miami, West Palm, Jacksonville, and Pensacola--not necessarily
>all cities for every hearing but at least one or two, so attendees
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>At 06:56 PM 4/22/2016 +0000, Bev DeMello wrote:

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>> Sincerely,

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>> Bev DeMello

>> Assistant

>> Director

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>>cc: Office of Commission Clerk

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>>-----Original Message-----

>>From: Ruth McHargue

>>Sent: Wednesday, April 13, 2016 4:35 PM

>>To: Consumer Correspondence

>>Cc: Angie Calhoun

>>Subject: Docket #160021

>>

>>Customer correspondence

>>

>>-----Original Message-----

>>From: Angie Calhoun

>>Sent: Wednesday, April 13, 2016 9:09 AM

>>To: Ruth McHargue

>>Subject: FW: PSC Contact Form

>>

>>

>>FPL rate protest.

>>

>>-----Original Message-----

>>From: Benjamin Legaspi

>>Sent: Wednesday, April 13, 2016 8:52 AM

>>To: Consumer Contact

>>Subject: FW: PSC Contact Form

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>>From: contact@psc.state.fl.us [mailto:contact@psc.state.fl.us]
>>Sent: Tuesday, April 12, 2016 9:25 PM
>>To: Webmaster
>>Cc: mark@lipsman.net
>>Subject: PSC Contact Form
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>>Contact from a Web user
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>>Contact Information:
>>Name: Mark Lipsman
>>Company:
>>Primary Phone:
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>>CC Sent? Yes
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>>rates to fuel their expansionist ambitions. If they invested more in
>>conservation and renewable energy like solar, they wouldn't need the
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>>than Florida, according to an article in the Tampa Bay Times:
>><http://www.tampabay.com/news/business/energy/florida-utilities-say-so>
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