

Ashley Quick

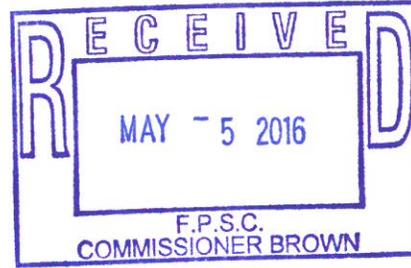
From: Joann Parsons
Sent: Thursday, May 05, 2016 3:52 PM
To: Commissioner Correspondence
Subject: Correspondence received for Docket #150269-WS
Attachments: 2016-04-27, Ltr frm Weber.pdf

Please place the attached in Docket Correspondence, Consumers and their Representatives, in Docket No. 150269-WS.

Thank you.
Joann

4/27/2016

Bev DeMello, Assistant Director
Public Service Commission
Capital Circle Office Center
2540 Shumard Oak Blvd.
Tallahassee, FL 32399-0850



Dear Ms. DeMello:

Thank you for your letter in response to my communication regarding the Florida Public Service Commission's review of Utilities, Inc. rate petition.

I am in shock over your response. Trying to explain that UIF's request for a rate increase is justified because they lost an income stream from the loss of irrigation customers and from making water quality improvements is ridiculous. First, what private business can appeal for help to recoup a loss of business – they can't. So, what makes UIF eligible for this? Second, I'd like to see proof (not just UIF's word) that they made water quality improvements in my community.

Your statement that UIF's rates only reflect those costs that are prudent and necessary for UIF to deliver quality water service to my home made me gag, just like I do every morning when I take a shower and have to smell the putrid sulfur smell and bathe in the discolored water that UIF provides me. Not to mention the smell of my clean clothes coming out of the washer, the deterioration of my plumbing and appliances, and the costs I need to incur to purchase drinkable bottled water.

My letter was written in concurrence with the PSC meeting held in New Port Richey on April 12, 2016. All of the PSC Commissioners were in attendance and heard hours and hours of testimony from residents in my community about the poor quality water and lack of customer service that UIF provides us. I suggest you speak with the commissioners and/or watch the recorded proceedings before you send out any more letters like the one you sent to me.

If the PSC is really fulfilling their obligation to the citizens of Florida, then the ONLY course of action you can take is to deny their rate increase request and to deny them the right to do business.

Sincerely,

Sandra Weber

cc: Commissioner Mariano
Senator Simpson
Representative Corcoran
Julie Brown, PSC Chair
Summertree Water Alliance

SANDRA WEBER
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