

P R O C E E D I N G S

1
2 **CHAIRMAN BROWN:** Moving to Item 1, which is
3 the show cause.

4 **MS. CORBARI:** Good morning, Commissioners.
5 Kelley Corbari for Commission prosecutorial staff.

6 Item 1 addresses Docket 150259-GU, initiation
7 of show cause proceedings against Peoples Gas System for
8 apparent violation of *Florida Statute*, Sections 368.01
9 through 05, and *Florida Administrative Code*, Chapter
10 25-12.

11 On April 18th, Peoples Gas filed a proposed
12 settlement agreement, which is joined by the Office of
13 Public Counsel and Commission prosecutorial staff, to
14 resolve the company's violations and all claims set
15 forth in the petition filed by OPC in this docket.

16 The settlement agreement, which was negotiated
17 by Peoples Gas, OPC, and Commission prosecutorial staff,
18 provides that Peoples Gas will submit a \$1 million
19 penalty payment to the General Revenue Fund; Peoples Gas
20 will issue a one-time credit of \$2 million to its cast
21 iron bare steel replacement rider in 2017, which will
22 reduce the monthly surcharge of Peoples Gas customers
23 subject to the rider in 2017; and Peoples Gas will
24 institute certain additional compliance measures to
25 promote compliance with required safety regulations in

1 the future.

2 Prosecutorial staff is recommending the
3 Commission approve the proposed joint settlement
4 agreement because the agreement provides for a
5 reasonable resolution of all the issues in this docket.

6 Moreover, prosecutorial staff believes the
7 agreement to be in the public interest in that it
8 provides for the company's future compliance with
9 *Florida Statutes* and Commission rules and promotes
10 administrative efficiency by avoiding the time and
11 expense of a hearing.

12 Mr. Gordon Gillette, President of Peoples Gas
13 System, is present today for the company, along with
14 counsel and company representatives. The Office of
15 Public Counsel is also present today. Staff is
16 available to answer any questions.

17 **CHAIRMAN BROWN:** Thank you, Ms. Corbari.
18 Before we get to Mr. Gillette, I just want to say I know
19 that Commission staff particularly has spent a great
20 deal of time invested in this matter, and I'd like to
21 commend you for all the diligence and work that you've
22 done on bringing this before us today.

23 So with that, Mr. Gillette or Mr. Watson.

24 **MR. WATSON:** I'm Ansley Watson here for
25 Peoples Gas System, and we urge the Commission's

1 approval of the settlement agreement. Among the people
2 here from the company today are Mr. Gordon Gillette, the
3 President of Peoples Gas, who would like to address the
4 Commission.

5 **MR. GILLETTE:** Chairman Brown, Commissioners,
6 thank you very much for your consideration of this
7 settlement. Safety is our number one priority at
8 Peoples Gas and across the TECO Energy family of
9 companies. At TECO, safety of life outweighs all other
10 considerations and is at the very top of our core
11 values. Working safely not only involves maintaining
12 the safety of our team members, but safety of our
13 customers and the communities that we serve. We realize
14 that safety is not just working to avoid injuries, but
15 it's also ensuring proper documentation and timely
16 inspections to be sure that our equipment is safe and
17 that we're compliant with rules and regulations.

18 There have been significant changes in the
19 natural gas industry in recent years, and the number of
20 and level of requirements in the area of public safety
21 have increased very significantly. Like all gas
22 utilities, Peoples Gas is working hard to keep pace with
23 those changes. One of our main challenges has been
24 standardization of our processes and procedures and the
25 standards -- as the standards and requirements have

1 increased.

2 Another of our challenges has been cultural,
3 ensuring that the right tone at the top -- that we have
4 the right tone at the top in our company and that we're
5 communicating at every level of the organization the
6 importance of customer and community safety.

7 To address the need to standardize and to
8 change the culture, we've made numerous process and
9 people-related changes. The process changes, which
10 include installing and using new software systems, are
11 complete. We'll obviously be improving those systems as
12 we go forward, but they are complete. The
13 organizational and people changes are complete as well,
14 and they're making a difference.

15 Cultural changes take the longest to effect,
16 and we've made significant progress with significant
17 increases in communication and training throughout our
18 company, and we'll work to continue improving in that
19 area as well.

20 On the people front, in January we named
21 T.J. Szelistowski, who this Commission knows well, to be
22 Vice President of Gas Delivery for Peoples Gas, and
23 that's a new officer position in our company that is
24 solely responsible for gas operations. T.J. is here
25 with me today.

1 T.J. has made significant organizational
2 changes in the operating areas. He's been communicating
3 regularly with our front line and throughout our
4 organization, and he's been very visible at all of
5 Peoples' 14 divisions that we use to serve customers.
6 In addition, we've established new functions in our
7 audit services department and in our regulatory affairs
8 group to provide independent oversight of our compliance
9 activities.

10 In addition to recognizing T.J. for his work
11 today, I also want to recognize someone else who's here
12 with us today, and that's Rob Bennett, who is the
13 President and CEO of Emera's U.S. operations. And he's
14 here as -- obviously as we approach the finalization of
15 our merger between TECO and Emera.

16 TECO/Peoples Gas takes responsibility for the
17 actions of the company and its employees. We've made
18 significant improvements in response to the issues that
19 have been raised. We'll continue to find ways to
20 further improve, update our programs, our processes and
21 our controls, and instill a culture of safety in our
22 company. I would note that the Commission's inspectors
23 recently completed an inspection of our second largest
24 division, which is our Miami division, and there were no
25 violations in that inspection.

1 We're committed to compliance with all
2 regulations affecting the safety of customers,
3 employees, and the general public, but, further, we're
4 committed to customer and community safety for safety's
5 sake. And we're committed to uphold the trust that our
6 customers have in us as a company as demonstrated by
7 J. D. Power's recognition of us for our customer
8 satisfaction.

9 This settlement is financially challenging;
10 however, we appreciate the cooperation and
11 professionalism of the Public Service Commission staff
12 and the Office of Public Counsel in working to resolve
13 this issue. Thank you.

14 **CHAIRMAN BROWN:** Thank you.

15 Ms. Roth.

16 **MS. ROTH:** Good morning, Madam Chair,
17 Commissioners.

18 First, the Office of Public Counsel would like
19 to recognize the exceptional job that your staff --
20 especially Rick Moses and the safety inspectors he
21 supervisors, and Carl Vinson and the auditors he
22 supervisors and works alongside -- did in identifying,
23 pursuing, and enforcing the safety issues that resulted
24 in the settlement that is before you today.

25 Safety, especially for the gas companies of

1 Florida, is of the highest importance to OPC, the
2 customers of Florida, and to this Commission. We would
3 also like to thank the prosecutorial staff that you
4 designated to litigate this case. Their diligence and
5 ability to sit down at the negotiating table was
6 essential to developing a settlement that met the public
7 interest needs of the customers you serve and to the
8 company as well.

9 Additionally, OPC would like to emphasize the
10 agreement is in the public interest and that it
11 addresses past failures, provides for resolution of
12 these failures, as well as substantive operational
13 commitments by the company, and is a strong message to
14 the public that the Commission is serious about safety.

15 We would also like to note that the company's
16 agreement to continue to meet its safety obligations
17 does not terminate with the approval of the settlement;
18 rather, it continues throughout and after and confirms
19 their commitment that all PSC and PHMSA rules will
20 continue to be met.

21 Lastly, OPC would like to commend Peoples Gas
22 System on its willingness to engage in discussions to
23 resolve these issues in a fair and equitable resolution.
24 Several of the commitments that are embodied in this
25 agreement were underway before the agreement was even

1 signed, which is a good sign that they were already
2 working to remedy issues.

3 OPC believes the settlement is in the public
4 interest as it keeps the cost of litigation down while
5 achieving a fair result, delivers a representational
6 penalty, provides a meaningful compliance -- provides
7 meaningful compliance terms and commitments, and refunds
8 \$2 million to customers of PGS. OPC would urge the
9 approval of the settlement by the Commission. Thank
10 you.

11 **CHAIRMAN BROWN:** Thank you, Ms. Roth.

12 And, Commissioners, before we get into some
13 questions, I would like staff to give an opportunity to
14 highlight some of the key provisions that you find
15 advantageous for the customers.

16 Mr. Vinson.

17 **MR. VINSON:** Yes, Commissioner. There are
18 five key provisions in the settlement agreement that I
19 believe will improve the company's results as to safety
20 compliance. They include provisions such as employee
21 training; continuing implementation and widespread use
22 and application of the electronic tracking, as you heard
23 from Mr. Gillette; also increased involvement in their
24 audit services organization; and returning to a more
25 vigorous operational review program that has been

1 successful in the past but not in recent years.

2 We will be continuing oversight or, should I
3 say, monitoring. Commission audit staff plans to be in
4 frequent contact with the senior management in gas
5 operations and ensuring that these five key action items
6 are fully implemented. There are time frames associated
7 with each, and the Commission has the ability to perform
8 a management audit at any time under our statutory
9 authorization.

10 **CHAIRMAN BROWN:** And we have.

11 **MR. VINSON:** Yes.

12 **CHAIRMAN BROWN:** But I think one thing that
13 you did leave out that the settlement does is the
14 \$2 million that are going back to customers. Under a
15 show cause action like this, traditionally if we went to
16 hearing, that would not have happened.

17 **MR. VINSON:** Right.

18 **CHAIRMAN BROWN:** That would have gone back to
19 the general revenue.

20 **MR. VINSON:** Right. That's correct. It would
21 not have occurred during a hearing. It would have been
22 fines only to the general revenue. And this provides
23 the 2 million for the customers of PGS.

24 **CHAIRMAN BROWN:** Okay. So could you estimate
25 how many -- the \$3 million, to me, I believe it's the

1 largest penalty that the Commission has ever assessed;
2 is that correct?

3 **MR. VINSON:** I believe so.

4 **MS. CORBARI:** Yes, Chairman. The
5 \$3 million -- the entire settlement as a whole is
6 punitive in nature and not -- the company suffers a
7 financial impact and there's future compliance; however,
8 with the settlement, we are able to send some of that
9 money back to the customers. And it is the largest fine
10 monetary, both the \$1 million portion and the \$3 million
11 total, that this Commission has ever assessed and the
12 first gas enforcement, gas safety enforcement by this
13 Commission.

14 **CHAIRMAN BROWN:** Okay. And to get a barometer
15 or a gauge of how that impact is, how much would
16 100 basis points be? How much would that calculate in
17 relation to the penalty?

18 **MS. CORBARI:** Based on Peoples Gas' December
19 31st, 2015, earnings surveillance report, 100 basis
20 points or 1 percent change in return on equity equates
21 to about \$5.1 million in an annual revenue requirement.

22 **CHAIRMAN BROWN:** And I know that the statute
23 allows for a certain amount -- \$25,000 -- is that
24 correct?

25 **MS. CORBARI:** Per day per violation.

1 **CHAIRMAN BROWN:** So how much would this total
2 penalty kind of equate to per violation?

3 **MS. CORBARI:** If you just took \$25,000 per
4 violation instead of per day, for 140 violations it
5 equates to about \$3.5 million.

6 **CHAIRMAN BROWN:** Thank you. Commissioners, I
7 will open it up to questions. I'm sorry. I have a
8 question, though, for Mr. Gillette.

9 Obviously you've admitted that there were some
10 issues, significant issues, and have been very
11 transparent in the process and cooperative with the
12 Public Service Commission staff, with Public Counsel.
13 How are you going to give reassurance to customers that
14 safety is Peoples Gas' number one priority moving
15 forward?

16 **MR. GILLETTE:** Commissioner, as I stated, in
17 our core values as a corporation for TECO, safety is our
18 number one core value of our five core values. And on
19 the customer front, we are very focused on our customers
20 understanding that we are working diligently across the
21 system to do the leak surveys in a timely fashion. And
22 I think obviously this particular event and the timing
23 of where we are right now is somewhat challenging, but I
24 think also the folks that represent the public, the
25 Office of Public Counsel, have acknowledged that we are

1 going to move forward and serve our customers in the
2 safest manner. I think we have put together plans and
3 procedures going forward that are going to do just that.
4 And so we would like our customers to understand as a
5 result of this that we're going to put all efforts
6 forward to be sure that customers are served safely in
7 the future.

8 **CHAIRMAN BROWN:** Thank you.

9 Commissioners, questions, comments?

10 Commissioner Edgar.

11 **COMMISSIONER EDGAR:** Thank you, Madam Chair.

12 I do have a question I'd like to pose to the
13 company, and I discussed this with staff at our
14 briefing.

15 Mr. Gillette, in your overview comments, you
16 talked about updating processes and controls
17 continually, of course, but my understanding is that
18 part of the settlement agreement is that Peoples will
19 not ask to recover from customers certain incremental
20 costs that are associated with taking corrective
21 measures that are either required or are required as
22 part of the settlement. Can -- so can you share with me
23 some of the processes or controls that the company will
24 be putting in place to assure that those incremental
25 costs are not requested to be passed on to customers at

1 some point in the future separate from the KPMG cost?

2 **MR. GILLETTE:** Well, obviously we're
3 accounting for all of our compliance costs moving
4 forward. And as we implement the various systems that
5 we have, some of those are capital, some of those are
6 O&M. Clearly some of the provisions of the fines in
7 this proceeding won't be part of our ROE calculation
8 moving forward, and we will track all costs associated
9 with compliance to be assured that we're in compliance
10 with the stipulation.

11 **COMMISSIONER EDGAR:** As a non-accountant, when
12 you say "track all costs," again what is the control or
13 process that will be put in place that distinguishes
14 from general O&M separate from those that would be
15 excluded from potential cost recovery?

16 **MR. GILLETTE:** I'm going to ask -- in our
17 stipulation -- T.J., why don't you join me for a sec --
18 the specific costs that are excluded.

19 **MR. SZELISTOWSKI:** Good morning,
20 Commissioners. As we have talked through the
21 settlement -- Commissioner Edgar, you mentioned the
22 KPMG, and obviously that would not be recovered. Also
23 costs associated with if we had to do resurveys of
24 areas. As an example, part of -- one of the things that
25 we did last year was we resurveyed some areas where

1 there was a question about whether those had been done
2 correctly or not. Those types of things would not be --
3 we would not seek recovery of. Normal compliance
4 activities we would as part of the settlement, but
5 things where we are having -- would have to go back as a
6 result of the KPMG work and outflow from that KPMG work
7 on things that we would have to either resurvey or do
8 that would be above and beyond what would be considered
9 normal compliance work are things that we would not seek
10 recovery for.

11 **COMMISSIONER EDGAR:** Thank you. That's
12 helpful. I appreciate the clarification.

13 I have one other unrelated question, and this
14 is unrelated, but -- potentially. But, Mr. Gillette,
15 you did, in your comments, mention an ongoing merger
16 process that is going on. To the extent that you can
17 publicly, since we're just all here in the room and you
18 did mention that, can you very briefly tell us where
19 that is in the process and what the timeline looks like?

20 **MR. GILLETTE:** Yes. The New Mexico Public
21 Regulation Commission has approval authority on this
22 merger, and a settlement has been reached between the
23 parties in New Mexico. And it's moving through the
24 Commission processes to move before the Public
25 Regulatory Commission in New Mexico by probably early

1 July at this point. And after that approval is
2 received, that's the last condition required for -- to
3 be met before the merger to be approved or for the
4 merger to close.

5 **COMMISSIONER EDGAR:** Thank you.

6 **CHAIRMAN BROWN:** Commissioner Patronis.

7 **COMMISSIONER PATRONIS:** Thank you, Chairman.

8 This is more, I guess, directed to staff.

9 Could you just go over with us what the
10 training changes that are proposed that are part of the
11 agreement?

12 **MR. VINSON:** Yes, Commissioner. There are
13 really two components of training. One being the
14 completing training and retraining on the, what's called
15 the GL Essentials program or system. That is the
16 electronic tracking system that Peoples Gas has
17 implemented as a major improvement and step forward in
18 being able to schedule the numerous inspections and
19 in-the-field remedial actions that are required under
20 safety regulations and rules.

21 The -- another component of implementing
22 Essentials is to bring the contractors on board. PGS
23 uses contractors to do some of the inspection
24 activities, and that has been kind of the last phase of
25 completely implementing Essentials. So that will be

1 done. And we understand from PGS management that
2 actions are already underway to bring those contractors
3 into training and to bring them into use of the system.

4 **CHAIRMAN BROWN:** Commissioner Brisé.

5 **COMMISSIONER BRISÉ:** Thank you. Just as a
6 follow-up to Commissioner Patronis's question, but this
7 one is to T. J. The issue of culture was brought up by
8 Mr. Gillette. What is the company doing to address the
9 challenges that existed within the culture to ensure
10 that the culture is different moving forward?

11 **MR. SZELISTOWSKI:** Sure. Thank you for the
12 question.

13 Several items. One in terms of management and
14 visibility, and these are some of the things that had
15 been started before I started my work at Peoples Gas
16 earlier this year, but time, face time with people all
17 the way from -- on the operation centers from the front
18 line all the way through the management. That's one of
19 the things, the local management. So I actually have a
20 day a week that I've started to tag for being out in the
21 field to spend face-to-face time with those employees to
22 share my thoughts and vision about compliance and the
23 importance of it. That's one item.

24 Another thing is we have established
25 expectations of all the local management in terms of

1 monitoring compliance and verifying that we are doing
2 all those things and reinforcing it. We have spent
3 significant time in the field reinforcing. It -- a
4 little bit related to the training where we're sitting
5 down with the front line and explaining to them here are
6 the reasons for -- and we actually are referring to it
7 less as compliance and more as pipeline safety, because
8 that's ultimately what it is is pipeline safety, and
9 spending a lot of time reinforcing that with the front
10 line. So a number of cultural items such as that to
11 just stress not only the message from the top.

12 And I will say that I think our front line
13 folks and the management folks are very committed to
14 making that happen. And as I have spent -- I've been to
15 all the divisions, as Gordon had mentioned, since I
16 started at PGS and will continue to be out there. And
17 the message that I hear back as I talk about compliance
18 and I talk about safety are the things that I want to
19 hear in terms of the commitment from those employees to
20 do what we need to do to be compliant to have pipeline
21 safety.

22 **MR. VINSON:** Madam Chairman, could I make an
23 addition to our prior answer?

24 **CHAIRMAN BROWN:** Absolutely, Mr. Vinson.

25 **MR. VINSON:** In further response to

1 Commissioner Patronis, I knew there was one other item I
2 was trying to remember. And Mr. Szelistowski mentions
3 the training, the reorientation for the culture change,
4 and that is a component of the action items in the
5 settlement agreement. So that's another form of
6 training or reorienting employees.

7 **MR. SZELISTOWSKI:** Yeah. One other item in
8 addition to that is we are asking every management
9 employee to recommit in writing their commitment to
10 diligent oversight, vigilant oversight of all levels of
11 compliance.

12 **CHAIRMAN BROWN:** Thank you. And obviously
13 actions absolutely speak louder than words, so -- and
14 safety is our paramount concern. It is obviously your
15 mission. It is something that must occur. Change in
16 culture and practices have to occur, and I think that
17 you are -- you acknowledge that, you're aware of that.

18 There's a follow up to one of Commissioner
19 Edgar's questions actually about some of the costs for
20 compliance, the processes. Mr. Gillette, you talked
21 about installing new software systems.

22 I know previously a lot of it comes from the
23 top up to instill a new culture of importance about
24 safety, and there's -- you talked about installing new
25 processes for compliance, and I wanted to understand. I

1 wasn't sure about your response to Commissioner Edgar's
2 questions about whether these costs will be held below
3 the line like the KPMG audit or are they going to be
4 later sought?

5 **MR. GILLETTE:** I think T.J. spoke some to the
6 costs that will be excluded and will be out of the
7 settlement. Obviously, as part of our general capital
8 investment and O&M costs going forward, we're going to
9 be spending a lot, and we've already spent a lot.
10 During the three-year period between 2013 and 2015, we
11 spent about \$8 million in combined capital and O&M, and
12 our plan moving forward is to spend probably about
13 12 million.

14 And those costs, we believe, are very
15 important for us to continue to improve our systems and
16 our culture moving forward, and we believe that those
17 are part of meeting the PHMSA regulations as they're
18 evolving and the standards. And so we see those as part
19 of our general costs that we incur, capital moving into
20 rate base and O&M expense on a regular basis.

21 But as you know, Peoples has been earning well
22 within its range of return on equity. The company is
23 healthy from a financial point of view. Obviously this
24 settlement is painful to us and we talked about the
25 impact in terms of basis points and those kinds of

1 things. But the company is well positioned to meet our
2 consumers' and community safety needs moving forward,
3 and we'll put forth the dollars and make the investments
4 that we need in the infrastructure, in the people, in
5 the organization to do what's necessary to keep our
6 customers and our employees safe.

7 And -- but I do think that those expenses,
8 both capital and O&M, are part of being in the gas
9 business these days. All of us in the gas business are
10 dealing with an awful lot of change.

11 I'm on the American Gas Association board of
12 directors. We regularly talk about the changing PHMSA
13 regulations. We're actually -- this week we have a peer
14 review where the American Gas Association has sent a
15 number of people from other gas companies to come in and
16 review what we're doing in Peoples Gas. And we ask for
17 that, we welcome that, that feedback from other gas
18 companies.

19 And -- but in our discussions just this week
20 with the other gas companies, they're dealing with the
21 very same issues that we're dealing with right now.
22 They're dealing with the balance between employee safety
23 and consumer safety. And the reality is both are
24 extraordinarily important; both are, you know, our
25 number one priority. But as we've talked with some of

1 the other companies, there's a lot of resources and a
2 lot of time and money that's required to comply with the
3 changing regulations.

4 **CHAIRMAN BROWN:** Thank you. I appreciate that
5 dialogue.

6 Commissioner Graham.

7 **COMMISSIONER GRAHAM:** Thank you, Madam Chair.
8 I just want to move staff recommendation on this item.

9 **CHAIRMAN BROWN:** Before we do that,
10 Mr. Rehwinkel has just come here. I appreciate that
11 too, but I think Mr. Rehwinkel would like to say
12 something.

13 **MR. REHWINKEL:** Yeah. I just -- listening
14 back there, Charles Rehwinkel, Deputy Public Counsel,
15 and I assisted Ms. Roth in this case, I just wanted to
16 confirm one thing because I detected there might be a
17 little bit of confusion about the Essentials software,
18 is that we did not -- we think that that's an important
19 thing for them to spend to be -- to come into and to
20 stay in compliance. We also believe there are some
21 additions to that software, that they may be borrowing
22 ideas from New Mexico to improve the leak detection uses
23 of that software. So it was not our intention in the
24 settlement that that -- those costs be below the line,
25 and I just wanted to --

1 **CHAIRMAN BROWN:** That was really clear. Thank
2 you.

3 **MR. REHWINKEL:** Okay.

4 **CHAIRMAN BROWN:** Very clear. Thank you.

5 **MS. CORBARI:** Madam Chairman.

6 **CHAIRMAN BROWN:** Yes.

7 **MS. CORBARI:** Staff would concur with
8 Mr. Rehwinkel. And before we close, I would like to say
9 a few words too. This entire process -- I didn't get
10 involved until very late in the game, unlike Rick Moses
11 and Carl Vinson, who have been dealing with this for
12 four -- three, four years. We wouldn't be in this
13 position where we are today without the hard work and
14 dedication of our audit staff and our field inspectors
15 and Rick Moses. And prosecutorial staff as a whole
16 would also like to thank Peoples Gas and OPC for their
17 great cooperation in getting this done today.

18 **CHAIRMAN BROWN:** I'm so happy you said all of
19 that. Thank you very much for saying that.

20 And, Commissioner Graham, I think we're in a
21 posture now.

22 **COMMISSIONER GRAHAM:** Now?

23 **CHAIRMAN BROWN:** Now.

24 **COMMISSIONER GRAHAM:** Well, then I'd like to
25 once again make a motion.

1 **CHAIRMAN BROWN:** On all issues. Okay.
2 There's been a motion to approve the settlement
3 agreement.

4 **COMMISSIONER BRISÉ:** Second.

5 **CHAIRMAN BROWN:** Okay. All those in favor,
6 say aye.

7 (Affirmative vote.)

8 Thank you very much. Thank you again for all
9 of this work.

10 With that, before we adjourn, I just want to
11 say thank you, staff, thank you, everybody, for your
12 patience here. And there's been a lot of time that has
13 been put forth on some of these items.

14 And I wish all of the mothers in the room a
15 happy Mother's Day in advance, and we are adjourned.
16 Thank you.

17 (Proceeding adjourned at 10:30 a.m.)

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1 STATE OF FLORIDA)
2 COUNTY OF LEON) : CERTIFICATE OF REPORTER

3
4 I, LINDA BOLES, CRR, RPR, Official Commission
5 Reporter, do hereby certify that the foregoing
6 proceeding was heard at the time and place herein
7 stated.

8 IT IS FURTHER CERTIFIED that I
9 stenographically reported the said proceedings; that the
10 same has been transcribed under my direct supervision;
11 and that this transcript constitutes a true
12 transcription of my notes of said proceedings.

13 I FURTHER CERTIFY that I am not a relative,
14 employee, attorney or counsel of any of the parties, nor
15 am I a relative or employee of any of the parties'
16 attorney or counsel connected with the action, nor am I
17 financially interested in the action.

18 DATED THIS 12th day of May, 2016.

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22
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LINDA BOLES, CRR, RPR
FPSC Official Hearings Reporter
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