

Ashley Quick

From: Janet Brunson
Sent: Monday, May 16, 2016 1:15 PM
To: Consumer Correspondence
Subject: FW: Docket No. 160021-EI - Thiel/Comments submitted for Docket #160021-EI

Bev's response to consumers e-mail.

From: Bev DeMello
Sent: Friday, May 13, 2016 4:06 PM
To: 'thielv314@yahoo.com'
Cc: Janet Brunson
Subject: FW: Thiel/Comments submitted for Docket #160021-EI

To Ms. Thiel:

Thank you for contacting the Florida Public Service Commission (PSC) about Florida Power & Light Company's (FPL) rate petition. To give Commissioners and staff an opportunity to review your concerns, your email is included in the file for Docket No. 160021-EI.

In June PSC customer service hearings are scheduled in FPL's service territory for Commissioners to hear directly from customers about the utility's rate request and service. All customer comments during the hearings and all correspondence will be reviewed and considered when PSC staff prepares its recommendation to the Commissioners on FPL's proposed rates.

The PSC's evidentiary hearing on FPL's rate case will be in Tallahassee. Witnesses from the utility, intervenors, Commission staff, and the Office of Public Counsel will present testimony and exhibits and be cross-examined by the Commissioners and other parties. Commissioners will examine FPL's need for a rate increase, its existing and proposed rate structure, and its ability to provide safe and reliable service.

Commissioners are charged with making sure that Florida's utility companies fulfill their service obligation. The PSC will ensure that final customer rates reflect only those costs that are prudent and necessary for FPL to deliver quality electric service to your home or business. Any proposed rate adjustment is requested to begin in January 2017.

If you have additional questions or need further assistance, please call 1-800-342-3552. If you want updated case information, visit the PSC's website, www.floridapsc.com, and click on the Clerk's Office tab, then hit Dockets and type in case number 160021.

Sincerely,

Bev DeMello
Assistant Director

cc: Office of Commission Clerk

From: Victoria Thiel [<mailto:thielv314@yahoo.com>]
Sent: Sunday, May 08, 2016 2:44 PM
Subject: Comments submitted for Docket #160021-EI

I hope that in good conscience you will decline FP&L's rate increase request of approximately 24% for residential customers. This is in addition to the smart meter opt out fee of \$89, monthly fee of \$13.00 and minimum of \$17+/month of taxes and fees. The average citizen in Florida on fixed or low income cannot afford anymore raises. Please keep in mind our real estate taxes increased this year and a 17% increase in sales tax is being contemplated. Florida is pricing itself out of a viable living community.

Please consider the ramifications of yet another burden.

Victoria