

Ashley Quick

From: Janet Brunson
Sent: Monday, June 06, 2016 10:00 AM
To: Consumer Correspondence
Subject: FW: To CLK Docket 160021

Please place Bev's response in the correspondence side of the docket.

From: Bev DeMello
Sent: Monday, June 06, 2016 9:48 AM
To: 'sgunewardene@hotmail.com'
Cc: Janet Brunson
Subject: re: To CLK Docket 160021

TO: S. Gunewardene & Family

Thank you for contacting the Florida Public Service Commission (PSC) about Florida Power & Light Company's (FPL) rate petition. To give Commissioners and staff an opportunity to review your concerns, your correspondence is included in the file for Docket No.160021-EI.

PSC customer service hearings in June are scheduled in FPL's service territory for Commissioners to hear directly from customers about the utility's rate request and service. All customer comments during the hearings and all correspondence will be reviewed and considered when PSC staff prepares its recommendation to the Commissioners on FPL's proposed rates.

The PSC's evidentiary hearing on FPL's rate case will be in Tallahassee. Witnesses from the utility, intervenors, Commission staff, and the Public Counsel, who represents customers, will present testimony and exhibits and be cross-examined by the Commissioners and other parties. Commissioners will examine FPL's need for a rate increase, its existing and proposed rate structure, and its ability to provide safe and reliable service.

Commissioners are charged with making sure that Florida's utility companies fulfill their service obligation. The PSC will ensure that final customer rates reflect only those costs that are prudent and necessary for FPL to deliver quality electric service to your home or business. Any proposed rate adjustment is requested to begin in January 2017.

If you have additional questions or need further assistance, please call 1-800-342-3552. If you want updated case information, visit the PSC's website, www.floridapsc.com and click on the Clerk's Office tab, then hit Dockets and type in case number 160021.

Sincerely,

Bev DeMello
Assistant Director

From: Consumer Contact
Sent: Monday, June 06, 2016 8:21 AM

To: Ruth McHargue
Subject: To CLK Docket 160021

Copy on file, see 1213931C. DHood

From: S Gunewardene [<mailto:sgunewardene@hotmail.com>]
Sent: Saturday, June 04, 2016 5:54 PM
To: Dick Durbin; Consumer Contact
Subject: Re: Comment on Rate Increase of FPL 6-4/16

My family and I oppose the increasing of the rates of electricity to consumers. There should be discounts instituted to some seniors, too. FPL does do a good job compared to Progress/Duke Energy. However, now that everything is going up in price, there should be a way for this rate increase to be avoided. Perhaps allow FPL to develop more solar energy plants.

Thank you.

Respectfully,

S. Gunewardene & Family

From: Dick Durbin <DDurbin@PSC.STATE.FL.US>
Sent: Friday, April 1, 2016 4:01 PM
Subject: Florida Public Service Commission Update - April 2016



FLORIDA PUBLIC SERVICE COMMISSION

Commission Update

April 2016

Julie I. Brown

Chairman

**Public Input:
Important to PSC Commissioners in Rate Case
Process**

As regulators of the state's five investor-owned electric utilities, Florida Public Service Commissioners are charged with setting rates that are fair, just, and reasonable for customers, while also ensuring that utility companies have the capital to continue safe, reliable service. It's a balancing act that we take very seriously, as our past record demonstrates.

On March 15, Florida Power & Light Company (FPL) filed a rate increase petition with the Public Service Commission (PSC) setting the rate case process in motion. As required by statute, over the next eight months the PSC will examine the hundreds of thousands of pages included in FPL's filing before making a decision in November.

Customer input is one of the most important aspects of any rate case process, and we have scheduled nine public hearings in June in FPL's service territory. Along with my four colleagues, I look forward to hearing directly from FPL customers about the company's request and its quality of service. By providing public comment at the hearings, customers provide valuable testimony that is imperative to our decision-making process. Customer service hearing locations, dates, and times are listed below, and watch for more information on your local news outlets as the dates draw closer.

**Florida Public Service Commission
Customer Service Hearings
Florida Power & Light Company
Rate Petition**

Location	Date	Time
Ft. Myers	06/02/16	5:00 pm
Sarasota	06/03/16	9:30 am
West Palm Beach	06/15/16	6:00 pm
Melbourne	06/16/16	9:30 am
Daytona Beach	06/16/16	6:00 pm
Miami	06/27/16	6:00 pm
Ft. Lauderdale	06/28/16	9:30 am
Pembroke Pines	06/28/16	5:30 pm
Miami Gardens	06/29/16	9:30 am



**April Commission
Calendar**

- 4/5 Commission Conference
- St. Joe Natural Gas
- 4/11 Company Customer Meeting in Port St. Joe
- Utilities Inc. Customer
- 4/12 Meetings in New Port Richey
- 4/13 TASA Meeting
- 4/13 Utilities Inc. Customer Meeting in Ocala

**March News
Releases**

[PSC Approves Reductions to FPL, DEF Fuel Costs](#)

[PSC Joins Second Harvest Big Bend to Kick Off National Consumer Protection Week](#)

[PSC Celebrates National Consumer Protection Week with Lifeline Event in Duval County](#)

[PSC Chairman Julie Brown Kicks Off National Consumer Protection Week](#)

[PSC Celebrates National Consumer Protection Week with Lifeline Event in Hillsborough County](#)

According to its filing, FPL is requesting approval for a \$1.3 billion rate proposal to help pay for infrastructure improvements that will continue service reliability for its 4.8 million customers. Specifically, the utility asserts that its proposed increases would cover the costs of strengthening power lines, three large solar energy centers, and completion of a natural gas plant in Okeechobee County.

When a utility files a rate application with the PSC, it must be accompanied by minimum filing requirements (MFRs) that minutely detail the need for the requested increase. MFRs include schedules and reports containing the operational, financial, economic, and rate information needed by PSC staff to evaluate the company's revenue increase request, rate structure, and quality of service. The utility also forecasts the revenues needed to cover next year's expenses. This filing includes the company's proposed return on its assets, such as power plants, electric lines, or gas mains, which are used to pay interest on borrowed money and to compensate investors. Each of these costs is scrutinized by the PSC to ensure that only prudently incurred expenses are passed on to ratepayers.

Customer input is an essential part of our ratemaking process, and I invite you to attend one of our public hearings. If you do not wish to comment publicly at a hearing, you can send your comments to the attention of the PSC docket number of interest (FPL's docket number is 160021), 2540 Shumard Oak Blvd., Tallahassee, Florida 32399-0850. You may also call the PSC's toll-free number, 1-800-342-3552, fax comments to 1-800-511-0809, or file comments electronically at:

Contact@psc.state.fl.us. Both oral and written comments are reviewed and considered by the Commission when making its decision.

When the PSC staff prepares its final recommendation on a utility's proposed rate request and the Commission makes its decision, an order will be issued. Any party may file a petition for the PSC to reconsider its decision. After reconsideration, the Public Counsel, the utility, or any other party involved in the proceeding may appeal the Commission's decision to the Supreme Court.

Listening to consumers and their views is important to the Commission. I encourage you to visit our website at www.floridapsc.com for access to current information about FPL's rate case, or any other open dockets.

[PSC Customer Meeting for Raintree Waterworks, Inc.](#)

[PSC Celebrates National Consumer Protection Week with Lifeline Event in Pinellas County](#)

[PSC Customer Meeting for Aquarina Utilities, Inc.](#)

[PSC Celebrates National Consumer Protection Week with Lifeline Event in Bay County](#)

[Fix a Leak Week: PSC Offers Easy Repairs to Save Valuable Water and Money](#)

[PSC's March Helping Hand is Feeding Northeast Florida](#)

[Jefferson Center Honored with PSC's Triple E Award](#)

[Florida PSC Directs Hurricane Preparedness for Utilities](#)

March Notable FPSC Orders

Electric and Natural Gas Industry

[Order No. PSC 16-16-0091-FOF-EI](#)
[Docket No. 150263](#)

03/04/16 - Order granting Florida Power & Light Company's petition for determination of need for the Duval-Raven 230 kV transmission line in Baker, Columbia, Duval, and Nassau Counties; docket to be closed.

[Order No. PSC-16-0093-PAA-EQ](#)
[Docket No. 160013](#)

03/04/2016 - Order declaring the PSC has jurisdiction to determine whether Vero Beach has the authority to



Julie I. Brown, FPSC Chairman



For immediate access to PSC consumer information, download the free Barcode Scanner app on your smartphone, and scan our new 2d barcode (also called QR or quick response codes).

provide electric service upon expiration of the franchise agreement between the Town of Indian River Shores and the City of Vero Beach; docket shall be closed.

[Order No. PSC-16-0120-PCO-EI](#)
[Docket No. 160001](#)

03/21/2016 - Approving Florida Power & Light Company's petition for mid-course correction; revised fuel factors shall be effective with the first billing cycle in 4/16; docket to remain open.

[Order No. PSC-16-0119-TRF-EG](#)
[Docket No. 150248](#)

03/21/2016 - Approving Gulf Power Company's five-year community solar pilot program, docket to be closed if no timely protest. Protest due 4/11/16.

Telecommunications Industry

[Order No. PSC-16-0100-PAA-TP](#)
[Docket No. 160044](#)

03/11/2016 - PAA Order directing Neustar to provide BellSouth Telecommunications with additional numbering resources for the Miami exchange; docket to be closed, if no protest. Protest due 4/1/16.

[Order No. PSC-16-0110-CO-TX](#)
[Docket No. 150258](#)

03/18/2016 - Consummating Order makes Order PSC-16-0082-PAA-TX--application for certificate to provide local telecommunications service by IntelTel, LLC--effective and final; closes docket.

Water and Wastewater Industry

[Order No. PSC-16-0107-PAA-WU](#)
[Docket No. 150230](#)

03/15/16 - Order approving

application for amendment of Certificate of Authorization No. 247-W, to extend water service area to include land in Seminole County, by Sanlando Utilities Corporation; protest due 4/15/16.

[Order No. PSC-16-0123-PAA-SU](#)
[Docket No. 150071](#)

03/23/2016 - Order approving KW Resort's application for increased water rates; docket will remain open pending staff's verification and the docket closed administratively (once completed); protest due 4/13/16.