

**Ashley Quick**

---

**From:** Janet Brunson  
**Sent:** Monday, June 06, 2016 10:01 AM  
**To:** Consumer Correspondence  
**Subject:** FW: To CLK Docket 160021  
**Attachments:** Tess FPL Testimony.docx

Please place Bev's response in the consumer correspondence side of the docket.

---

**From:** Bev DeMello  
**Sent:** Monday, June 06, 2016 9:53 AM  
**To:** 'tcanja@aol.com'  
**Cc:** Janet Brunson  
**Subject:** FW: To CLK Docket 160021

TO: Tess Canja

Thank you for contacting the Florida Public Service Commission (PSC) about Florida Power & Light Company's (FPL) rate petition. To give Commissioners and staff an opportunity to review your concerns and written testimony, your correspondence is included in the file for Docket No.160021-EI.

PSC customer service hearings in June are scheduled in FPL's service territory for Commissioners to hear directly from customers about the utility's rate request and service. All customer comments during the hearings and all correspondence will be reviewed and considered when PSC staff prepares its recommendation to the Commissioners on FPL's proposed rates.

The PSC's evidentiary hearing on FPL's rate case will be in Tallahassee. Witnesses from the utility, intervenors, Commission staff, and the Public Counsel, who represents customers, will present testimony and exhibits and be cross-examined by the Commissioners and other parties. Commissioners will examine FPL's need for a rate increase, its existing and proposed rate structure, and its ability to provide safe and reliable service.

Commissioners are charged with making sure that Florida's utility companies fulfill their service obligation. The PSC will ensure that final customer rates reflect only those costs that are prudent and necessary for FPL to deliver quality electric service to your home or business. Any proposed rate adjustment is requested to begin in January 2017.

If you have additional questions or need further assistance, please call 1-800-342-3552. If you want updated case information, visit the PSC's website, [www.floridapsc.com](http://www.floridapsc.com) and click on the Clerk's Office tab, then hit Dockets and type in case number 160021.

Sincerely,

Bev DeMello  
Assistant Director

---

**From:** Consumer Contact  
**Sent:** Monday, June 06, 2016 8:58 AM  
**To:** Ruth McHargue  
**Subject:** To CLK Docket 160021

Copy on file, see 1213939C. DHood

**From:** [tcanja@aol.com](mailto:tcanja@aol.com) [<mailto:tcanja@aol.com>]  
**Sent:** Sunday, June 05, 2016 5:07 PM  
**To:** Consumer Contact  
**Subject:** FPL Testimony

Dear Public Service Commission --

My plan was to present the attached testimony at the Fort Myers FPL hearing. When I could not attend, I was hoping someone else could present it for me. But since that did not happen, I'm attaching it here.. The Charlotte Sun report referred to was in the June 2nd issue.'

Thank you for your consideration.

Tess Canja

My name is Tess Canja. I live in Port Charlotte and I am a residential customer of FPL. I am unable to attend this hearing but deeply appreciate that my testimony will be heard.

Today in our Charlotte Sun was an economic report that gives the best reasons why the rate increase proposed by FPL would be devastating for Charlotte County. Here are some of the findings:

- More than half of the population of Charlotte County is under the age of 20 or over the age of 64.
- The workforce population in Florida is 62%. Charlotte County's is only 47%.
- People between the ages of 35 and 45 declined. At the same time, residents aged 70 to 85 increased.

Yes, we're old. Charlotte County has the second oldest population of any county in the United States. I'm 89 and I can tell you that many of us are living on our Social Security. My neighbor was one of them. She was lucky to have food on the table. To save energy she only had one light on at a time.

So now here is FPL with a proposal that would raise their profits from 9.5% to 12.5%. It would raise our monthly costs by 12.5% and that's just the base rate. A lot more is added on – storm surge coverage, environmental charges, even the cost of the fuel FPL uses.

I'd like to know how the folks in Charlotte County could manage it. I'd also like to know why FPL is asking for such a huge increase in the first place. They'll be investing in solar energy and whatever they can drill out by fracking – both expected to bring big savings.

It doesn't make sense to me. The only rationale I can see is to raise their profits to a level well beyond that of other energy providers and actually illegal in Florida. We urgently need the scrutiny that you, the PSC, our Public Service Commission, can provide.

Thank you.