

Ashley Quick

From: Bev DeMello
Sent: Wednesday, June 15, 2016 11:22 AM
To: 'juan.diaz@palmbeachschools.org'
Cc: Janet Brunson; Consumer Correspondence
Subject: FW: To CLK Docket 160021

Mr. Diaz:

Thank you for contacting the Florida Public Service Commission (PSC) about Florida Power & Light Company's (FPL) rate petition. To give Commissioners and staff an opportunity to review your concerns, your correspondence is included in the file for Docket No.160021-EI.

PSC customer service hearings in June are scheduled in FPL's service territory for Commissioners to hear directly from customers about the utility's rate request and service. All customer comments during the hearings and all correspondence will be reviewed and considered when PSC staff prepares its recommendation to the Commissioners on FPL's proposed rates.

The PSC's evidentiary hearing on FPL's rate case will be in Tallahassee. Witnesses from the utility, intervenors, Commission staff, and the Public Counsel, who represents customers, will present testimony and exhibits and be cross-examined by the Commissioners and other parties. Commissioners will examine FPL's need for a rate increase, its existing and proposed rate structure, and its ability to provide safe and reliable service.

Commissioners are charged with making sure that Florida's utility companies fulfill their service obligation. The PSC will ensure that final customer rates reflect only those costs that are prudent and necessary for FPL to deliver quality electric service to your home or business. Any proposed rate adjustment is requested to begin in January 2017.

If you have additional questions or need further assistance, please call 1-800-342-3552. If you want updated case information, visit the PSC's website, www.floridapsc.com and click on the Clerk's Office tab, then hit Dockets and type in case number 160021.

Sincerely,

Bev DeMello
Assistant Director
Office of Consumer Assistance & Outreach
Phone: 850-413-6107

From: Consumer Contact
Sent: Tuesday, June 14, 2016 4:17 PM
To: Ruth McHargue
Subject: To CLK Docket 160021

Copy on file, see 1214676C. DHood

From: Juan Diaz [<mailto:juan.diaz@palmbeachschools.org>]

Sent: Tuesday, June 14, 2016 4:12 PM

To: Consumer Contact

Subject: FPL Rate Increase

As a 32 year customer of FPL, I find no issue with the rate increase. FPL has always been dependable and very helpful with their customer service. I have friends in other Florida areas that are not FPL customers and have had issues with electric power outages and very high electric bill.

As a disabled individual I depend on FPL power to be consistent,I understand that in order to maintain and update their infrastructure a small rate increase is required.

--

Thank you,

Juan Diaz

Disclaimer: Under Florida law, e-mail addresses are public records. If you do not want your e-mail address released in response to a public records request, do not send electronic mail to this entity. Instead, contact this office by phone or in writing.