

Ashley Quick

From: Bev DeMello
Sent: Thursday, June 16, 2016 9:43 AM
To: 'cccrawford84@cfl.rr.com'
Cc: Janet Brunson; Consumer Correspondence
Subject: Re: 160021

Ms. Crawford:

Thank you for contacting the Florida Public Service Commission (PSC) about Florida Power & Light Company's (FPL) rate petition. To give Commissioners and staff an opportunity to review your concerns, your correspondence is included in the file for Docket No.160021-EI.

As you know, the PSC customer service hearings in June are scheduled in FPL's service territory for Commissioners to hear directly from customers about the utility's rate request and service. All customer comments during the hearings and all correspondence will be reviewed and considered when PSC staff prepares its recommendation to the Commissioners on FPL's proposed rates.

The PSC's evidentiary hearing on FPL's rate case will be in Tallahassee. Witnesses from the utility, intervenors, Commission staff, and the Public Counsel, who represents customers, will present testimony and exhibits and be cross-examined by the Commissioners and other parties. Commissioners will examine FPL's need for a rate increase, its existing and proposed rate structure, and its ability to provide safe and reliable service.

Commissioners are charged with making sure that Florida's utility companies fulfill their service obligation. The PSC will ensure that final customer rates reflect only those costs that are prudent and necessary for FPL to deliver quality electric service to your home or business. Any proposed rate adjustment is requested to begin in January 2017.

If you have additional questions or need further assistance, please call 1-800-342-3552. If you want updated case information, visit the PSC's website, www.floridapsc.com and click on the Clerk's Office tab, then hit Dockets and type in case number 160021.

Sincerely,

Bev DeMello
Assistant Director
Office of Consumer Assistance & Outreach
Phone: 850-413-6107

-----Original Message-----

From: Consumer Contact
Sent: Thursday, June 16, 2016 8:25 AM
To: Ruth McHargue
Subject: FW: proposed rate hike

Copy on file, see 1214774C. DHood

-----Original Message-----

From: Angela Charles On Behalf Of Records Clerk
Sent: Thursday, June 16, 2016 8:07 AM
To: 'ccrawford84@cfl.rr.com'
Subject: RE: proposed rate hike

Good morning Ms. Crawford,

We will be placing your comments below in consumer correspondence in Docket No. 160021-EI and forwarding your comments to the Office of Consumer Assistance and Outreach.

Sincerely,

Angela M. Charles
Commission Deputy Clerk
Florida Public Service Commission
2540 Shumard Oak Boulevard
Tallahassee FL 32399-0850
850-413-6826

-----Original Message-----

From: ccrawford84@cfl.rr.com [<mailto:ccrawford84@cfl.rr.com>]
Sent: Wednesday, June 15, 2016 9:19 PM
To: Records Clerk
Subject: proposed rate hike

This letter is in relation to docket no. 160021-EI.

I find it outrageous that FPL wants to raise consumer rates, especially since FPL made 1.65 billion from consumers. I also object to having to pay extra because I don't have a Smart meter because of legitimate health reasons.

Sincerely,

Cynthia Crawford