

June 10th, 2016

Commission Clerk
Office of Commission Clerk
Florida Public Service Commission
2540 Shumard Oak Boulevard
Tallahassee, FL 32399-0850

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COMMISSION
CLERK

RE: Docket No. 160021-EI

I am writing to express my extreme appreciation of knowing, without a doubt, that I can flip on a switch and my lights, my stove, my AC, my computer, my washer/dryer, my... everything, all come on in an instant. FPL affords their customers, whether they are actively conscious of it or not, an unmatched sense of confidence and safety on a daily basis.

Utility providers can often be compared to the stem of a flower. They operate 24/7, providing support, beneath the surface and behind the scenes. Utilities, unlike the actual flower, are not seen as lending to beautification, giving joy to all those who benefit from their presence. Their service to the larger system as a whole is simply taken for granted; until..... there is a break, an outage, a mishap in the infrastructure. Then, and only then, do utilities find themselves in the spotlight. The spotlight of fault and negativity for failure, condemned for the inconveniences their lack of operation and consistency creates.

There is not a day that goes by that I unplug my electric car from the wall outlet, driving away with a full 'tank of gas' that I do not feel tremendous gratitude for the electricity that was delivered to my home to charge my car, warm my food and keep me cool while I sleep.

Thank you FPL, for all you do, behind the scenes. Your efforts do not go unappreciated!

Sincerely,



Julie A. Foster
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