

**Collin Roehner**

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**From:** Ruth McHargue  
**Sent:** Monday, June 20, 2016 1:15 PM  
**To:** Consumer Correspondence  
**Cc:** Diane Hood  
**Subject:** FW: To CLK Docket 160021  
**Attachments:** PSC docket # 160021 comment; E-Form Other Complaint TRACKING NUMBER 120692; FPL rate hike; FPL Rate Hike; Concerns; FW PSC Contact Form; Fwd Smart Meter Grid Terrorism Class Action Lawsuit

Customer correspondence

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**From:** Diane Hood  
**Sent:** Monday, June 20, 2016 1:10 PM  
**To:** Ruth McHargue  
**Subject:** FW: To CLK Docket 160021

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**From:** Diane Hood  
**Sent:** Monday, June 20, 2016 10:25 AM  
**To:** Ruth McHargue  
**Subject:** To CLK Docket 160021

The attached items have been filed as info request to Docket 160021. DHood

## Collin Roehner

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**From:** Barbara and Roger <rogbarb@cfl.rr.com>  
**Sent:** Wednesday, June 15, 2016 4:42 PM  
**To:** Consumer Contact  
**Subject:** PSC docket # 160021 comment

A rate increase to pay for potentially obsolete power plants concerns me. Regarding solar, there is considerable loss of energy from transmission so solar plants are less effective than distributed solar solutions which could be achieved by FP&L if they provided homeowners and business with solar equipment via a lease agreement. Regarding Natural Gas, costs and environmental impacts are already rising beyond a point that does not assure me this could provide a future cost reduction or even be a long term viable power source in Florida.

Thank you,  
Barbara Williams  
2606 N Indian River Drive  
Cocoa, Florida 32922  
321-638-2396  
[rogbarb@cfl.rr.com](mailto:rogbarb@cfl.rr.com)

## Collin Roehner

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**From:** Fred Lovelace <40blaster@gmail.com>  
**Sent:** Friday, June 17, 2016 4:42 PM  
**To:** Consumer Contact  
**Subject:** FPL rate hike

Please don't let FP raise our electric rates.

Fred Lovelace  
3223 Queen Palm Dr  
Edgewater, Fl  
32141  
9046731136

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God is great

## Collin Roehner

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**From:** Beatrice Balboa <beatricebalboa@gmail.com>  
**Sent:** Saturday, June 18, 2016 6:39 PM  
**To:** Consumer Contact  
**Cc:** eduardo.balbis@psc.state.fl.us; Office Of Commissioner Graham; Office of Commissioner Brown; Office Of Commissioner Edgar; Ronald Brisé  
**Subject:** Concerns

I was reading the latest news media article(s) regarding the latest Florida Power & Light Co. (FPL) electrical bill activities in the City of Pompano Beach, Broward County and/or the State of Florida with great interest. Please review and implement an action plan to thoroughly address this extremely troubling issue. Media reports continue to underscore the proposed spiralling out-of-control rate increase requests at an ever-increasing frequency in a overwhelming recessionary/depression economic climate adversely impacting all taxpayer citizens. It is imperative to initiate cost cutting FPL administrative and upper management salary budget measures of 5, 10, 25, 50 and/or 75% to relieve the ongoing unsustainable typical electrical bill inflicted disproportionately on its senior citizenry. Please coordinate, collaborate and cooperate on Federal, State and/or local jurisdictional levels in addressing these concerns potentially impacting adversely the public's finances, policies, trust, confidence, and quality of life issues. Thank you for your time in this matter and hope to hear from you soon.

Sincerely,

Beatrice Balboa  
1010 South Ocean Boulevard, Apt. 1008  
Pompano Beach, FL 33062-6666

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FPL customers concerned over proposed \$1.3B rate increase  
Dave Berman, FLORIDA TODAY June 17, 2016

About 20 residents of the Space and Treasure Coasts attacked Florida Power & Light Co.'s proposed \$1.3 billion-a-year electric rate increase, which would raise base rates by 22.6 percent over the next three years. Some of them called it excessive, outrageous, even obscene.

But an even-larger number of speakers at Thursday's Florida Public Service Commission rate case hearing in Viera supported FPL, telling the five PSC commissioners that the utility provides good customer service. Some of them went a step further, saying FPL deserves the increase.

But the supporters' comments came under attack as well, because many of them either have business ties with FPL or work for nonprofit organizations that get financial support from the Juno Beach-based utility.

The PSC is in the midst of a series of nine public hearings throughout FPL's service area this month, which will be followed by technical hearings in August. The PSC is scheduled to have a preliminary vote on Oct. 27 and a final vote on Nov. 29.

Under FPL's proposal, base rates would increase by \$866 million in January 2017, an additional \$262 million in January 2018 and another \$209 million in June 2019, according to Florida Public Counsel J.R. Kelly, who represents consumers in the rate hearings.

For a residential customer using 1,000 kilowatt-hours of electricity a month, the total monthly bill would increase 14.8 percent from the current \$91.84 to \$105.45 by June 2019. The base rate charges — the portion of the bill that now is the focus of the rate case — would increase 25.7 percent from the current \$57 to \$71.67. Many residential customers, however, use significantly more electricity a month than that.

Rate increases would be different for other classes of customers, such as commercial and industrial users.

FPL provides electric service to more than 4.8 million retail customers in all or parts of 35 Florida counties.

FPL Vice President of Customer Service Marlene Santos, in defending the rate increase request, told commissioners that FPL hasn't had an increase in base rates in more than four years, and that the company is striving to improve its facilities, switch to cleaner fuel sources and strengthen its infrastructure.

But Kelly said FPL also wants to improve its profits with the rate increase.

Kelly said his office will oppose a significant portion of FPL's rate increase proposal, including the company's request to boost its return on equity to 11.5 percent, up from the current 10.5 percent. Return on equity is a measure of profitability.

Kelly said his office plans to recommend a return on equity of less than 9 percent.

Each 1 percentage point increase in return on equity represents about \$240 million a year in higher rates, Kelly said.

"This rate increase is just excessive and greedy," Melbourne resident Terry LaPlante said.

"This is outrageous," Fort Pierce resident Sharon Lux said. "This is just obscene."

Cocoa Beach resident Joyce Wasserman, who was representing Citizens Combating Climate Change, said FPL was being "very two-faced" by claiming to be a big supporter of renewable energy, when she contends its mix of power sources doesn't demonstrate that.

Philip Stasik of Merritt Island said FPL also was being "misleading, if not fraudulent," with its practice of asking representatives of organizations receiving donations from the utility to come to Public Service Commission rate hearings and speak in support of FPL.

Kelly said after the hearing that the company has done this to some degree in the past, but he has notice it more in this rate case.

During the three-hour-plus hearing, which was attended by more than 100 people, Kelly questioned many of the people supporting the company to find out if they, their company or their nonprofit organization had some tie to the utility. In many cases, they did.

FPL spokeswoman Sarah Gatewood said after the hearing that the company is doing nothing wrong by asking supporters to comment to the Public Service Commission.

"There are lots of people urging people to come out and say negative things" about FPL and its rate request, Gatewood said.

Among supporters of the company's rate increase request was Melbourne resident John Chandler, director of business development for Valmont Industries Corp., which designs and builds structures for transmission and distribution lines, including for FPL.

"The price of progress is expensive," Chandler said, citing the need to strengthen the power grid and to guard against "attack from cyber-terrorists and terrorists on the ground."

Chandler said he receive a notice from FPL about the hearing, but was not directly asked by the company to attend.

United Way of Brevard President Rob Rains told the PSC that FPL is "an incredible corporate citizen" that also has a good record of customer service.

Rains, a resident of Melbourne, said United Way gets corporate donations from the FPL, which also is one of about 300 companies that runs an employee campaign for United Way of Brevard. Additionally, Rains' parents both previously worked for the company.

Among the local mayors speaking on behalf of FPL's customer service performance at the hearing are Bob Hoog of Cape Canaveral, Carol McCormack of Palm Shores and Bob McPartian of Sebastian.

## Collin Roehner

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**From:** consumerComplaint@psc.state.fl.us  
**Sent:** Thursday, June 16, 2016 9:03 AM  
**To:** Consumer Contact  
**Subject:** E-Form Other Complaint TRACKING NUMBER: 120692

### CUSTOMER INFORMATION

Name: James Leary  
Telephone: (561) 707-5011  
Email: [jpleary2010@hotmail.com](mailto:jpleary2010@hotmail.com)  
Address: 2691 Towle Drive Palm Beach Gardens FL 33410

### BUSINESS INFORMATION

Business Account Name: James Leary  
Account Number:  
Address: 2691 Towle Drive Palm Beach Gardens FL 33410

### COMPLAINT INFORMATION

Complaint: Other Complaint against Florida Power & Light Company  
Details:  
FPL Rate Case Increase 24%!!!!

What is the growth rate in FPL customers from 2014-2020?

Answer: 480K/4.8MM = 10%

What is the growth rate in FPL's ratebase requested for 2014-2020?

Answer: 16 billion/32 billion = 50%!!!!

This ratio is out of line with serving the public.

Why does FPL need all this money?

FPL states their goal is to give us long term rate certainty. How does becoming dependent on Natural Gas fired generation serve that goal? What will be the natural gas price in 2020? Nobody knows.

What is FPL's dividend growth rate? 13% last year which is quite a bit above the S&P500's 7.5% growth rate.

FPL is being piggish in its request for more money, and way above market for a REGULATED MONOPOLY in its operations.

Why is a 60% Equity Ratio appropriate when interest rates are so low? How about saving the ratepayer some money and lowering that ratio in conformance with the rest of the industry which is 50%. This is a money making scheme for FPL.

Why is 11.5% ROE the right number? The 10 year Treasury bond is at 1.5%. This gives FPL, a REGULATED MONOPOLY an equity risk premium of over 10%! The historical norm is 3%.

Good God, do your jobs PSC, and stop giving away money that is not yours.

How much money does FPL collect in rates for Federal taxes? I read 54\$MM. What is the actual amount they pay in taxes? ZERO. That is a blatant rip off of ratepayers.

How many lobbyists do they pay? How much does FPL budget for lobbying in Tallahassee? Where does the money go? Do they pay off all the government employees?

What is the average total pay package for employees? Over 100K. What is the average raise? X% What is the average total pay package for executives? Top 4 received over 32 MM\$. That does not even include their stock allowances. J. Robo receives over 15\$MM.

What is the average total pay for a Florida resident? 44K, with zero pay raise.

What is the average total pay for Foridian Senior citizens? 35K, with zero pay raise.

This 24% increase in rates is preposterous!!!!

## Collin Roehner

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**From:** Lisa & David Farrall <farralld@bellsouth.net>  
**Sent:** Saturday, June 18, 2016 7:57 AM  
**To:** Consumer Contact  
**Subject:** FPL Rate Hike

I am writing to ask about this proposed rate hike. I do not understand why it is so large and will affect so many families who are still hurting in this economy.

Please make sure this request is reviewed properly and temper any increases.

Thank you.

Lisa Farrall

413 Magnolia Ave.

Melbourne Beach, FL 32951

[farralld@bellsouth.net](mailto:farralld@bellsouth.net)

## Collin Roehner

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**From:** Webmaster  
**Sent:** Monday, June 20, 2016 9:15 AM  
**To:** Consumer Contact  
**Cc:** Webmaster  
**Subject:** FW: PSC Contact Form

-----Original Message-----

From: [contact@psc.state.fl.us](mailto:contact@psc.state.fl.us) [<mailto:contact@psc.state.fl.us>]  
Sent: Saturday, June 18, 2016 5:15 PM  
To: Webmaster  
Subject: PSC Contact Form

Contact from a Web user

Contact Information:

Name: Darrell Sedgwick  
Company: Morgan & Barbary, P.A.  
Primary Phone: (321) 779-3866  
Secondary Phone:  
Email: [darrellsedgwick@yahoo.com](mailto:darrellsedgwick@yahoo.com)

Response requested? No  
CC Sent? No

Comments:

I oppose Florida Power and Light's request for an increase in rates. On a scale of 0-10, with 10 being the most vehement opposition, 10 applies. The request is outrageous and absolutely unacceptable. It is, of course, a bargaining technique to ask for the sun and settle for the moon. I urge you to dismiss this request with no change in rates. This is greed at its most obvious. Sincerely, Darrell Sedgwick