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STATE OF FLORIDA



OFFICE OF
CONSUMER ASSISTANCE & OUTREACH
CYNTHIA L. MUIR
DIRECTOR
(850) 413-6482

Public Service Commission

June 22, 2016

Ms. Jeanne Martin
545 37 Street
West Palm Beach, Florida 33407

RECEIVED-FPSC
2016 JUN 22 AM 9:27
COMMISSION
CLERK

Dear Ms. Martin:

Thank you for contacting the Florida Public Service Commission (PSC) about Florida Power & Light Company's (FPL) rate petition. To give Commissioners and staff an opportunity to review your concerns, your correspondence is included in the file for Docket No.160021-EI.

PSC customer service hearings in June are scheduled in FPL's service territory for Commissioners to hear directly from customers about the utility's rate request and service. All customer comments during the hearings and all correspondence will be reviewed and considered when PSC staff prepares its recommendation to the Commissioners on FPL's proposed rates.

The PSC's evidentiary hearing on FPL's rate case will be in Tallahassee. Witnesses from the utility, intervenors, Commission staff, and the Public Counsel, who represents customers, will present testimony and exhibits and be cross-examined by the Commissioners and other parties. Commissioners will examine FPL's need for a rate increase, its existing and proposed rate structure, and its ability to provide safe and reliable service.

Commissioners are charged with making sure that Florida's utility companies fulfill their service obligation. The PSC will ensure that final customer rates reflect only those costs that are prudent and necessary for FPL to deliver quality electric service to your home or business. Any proposed rate adjustment is requested to begin in January 2017.

If you have additional questions or need further assistance, please call 1-800-342-3552. If you want updated case information, visit the PSC's website, www.floridapsc.com and click on the Clerk's Office tab, then hit Dockets and type in case number 160021.

Sincerely,

Bev DeMello
Bev DeMello
Assistant Director

cc: Office of Commission Clerk

Bev DeMello

From: Ruth McHargue
Sent: Monday, June 20, 2016 12:33 PM
To: Bev DeMello
Subject: FW: 160021-EI

Please send out an A letter to this customer.

Thanks,
Ruth

From: Consumer Contact
Sent: Monday, June 20, 2016 10:37 AM
To: Ruth McHargue
Subject: FW: 160021-EI

Copy on file, see 1215004C. DHood

From: Angela Charles **On Behalf Of** Records Clerk
Sent: Monday, June 20, 2016 9:48 AM
To: 'Jeanne Martin'
Subject: RE: 160021-EI

Good morning Ms. Martin,

We will be placing your comments below in consumer correspondence in Docket No. 160021-EI and forwarding your comments to the Office of Consumer Assistance and Outreach.

Sincerely,

Angela M. Charles
Commission Deputy Clerk
Florida Public Service Commission
2540 Shumard Oak Boulevard
Tallahassee FL 32399-0850
850-413-6826

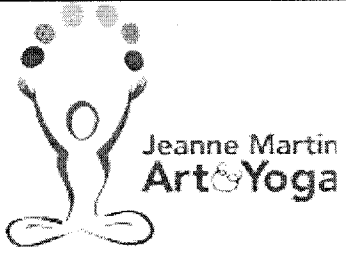
From: Jeanne Martin [<mailto:jmartyoga@gmail.com>]
Sent: Saturday, June 18, 2016 2:01 PM
To: Records Clerk
Subject: 160021-EI

I am not in favor of the proposed rate increase by FPL.

Cut the investor rate before you raise the rates on all of the consumers.

Jeanne Martin
545 37 Street

West Palm Beach
FL 33407



Jeanne Martin
Breathe....
<http://www.jmartyoga.com>