

Collin Roehner

From: Angela Charles on behalf of Records Clerk
Sent: Friday, June 24, 2016 4:42 PM
To: 'Mavis Carroll-emory'
Subject: RE: Docket # 160021-E1 Petition rate increase by FPL

Good afternoon Ms. Emory,

We will be placing your comments below in consumer correspondence in Docket No. 160021-E1 and forwarding your comments to the Office of Consumer Assistance and Outreach.

Sincerely,

Angela M. Charles
Commission Deputy Clerk
Florida Public Service Commission
2540 Shumard Oak Boulevard
Tallahassee FL 32399-0850
850-413-6826

From: Mavis Carroll-emory [<mailto:memory@gmail.com>]
Sent: Friday, June 24, 2016 4:34 PM
To: Records Clerk
Subject: Docket # 160021-E1 Petition rate increase by FPL

Dear PSC;

As June 15, WPB registered speaker # 51 I was unable to remain for the entire meeting, therefore this written statement is submitted. I Mavis Emory, FPL customer and Florida resident hereby voice my personal position to the stated rate increase request.

With each service improvement such as those sited during the meeting switch implementation, automated connection and others, FPL has reduced head count through technological benefits. Head count reduction reduces personnel expenditures while providing capital for expansions.

The issue is not whether FPL provides power nor it's responsiveness to outages as referenced by the majority of speakers prior to the first break taken during the 15 June meeting. The issue is FPL's need for capital to upgrade and expand. Given its current dividend outlay there is no question that the answer is affirmed. At no occasion has FPL reduced executive bonuses to cover capital expenditures but rather ask its client base to absorb cost it is able to bear within current profit margins.

Over the last few years consumer pay has increased on average 2.5% adjusted for inflation. During the same period numerous Floridians have lost jobs and many are unable to cover their present utility expenses, as evidence by the increased utility program assistance request. On what bases is it acceptable for a hugely and consistently profitable company to request a rate increase which outpaces the average wage increase and its clients ability to pay.

As a HR professional having remuneration expertise, I would sincerely request any and all rate increases granted FPL not exceed the adjusted area salary increase average.

Regards,

M.C.Emory,SPHR