



21 West Avenue, Spencerport, New York 14559
www.frontier.com

REDACTED

June 27, 2016

Ms. Carlotta Stauffer
Commission Clerk
Florida Public Service Commission
2540 Shumard Oak Blvd.
Tallahassee, FL 32399-0850

RECEIVED-FPSC
2016 JUN 29 AM 11:59
COMMISSION
CLERK

Re: Docket No. 160119-TP – 2017 State Certification – Annual Reports for 2015

Dear Ms. Stauffer:

Frontier Florida LLC d/b/a Frontier Communications of Florida, herein after referred to as ("Frontier") hereby files the enclosed annual reports for Verizon Florida LLC that were filed with the Federal Communications Commission (FCC) on June 27, 2016 in compliance with 47 CFR § 54.313 and 47 CFR § 54.422. Section 54.313 applies to an eligible telecommunications carrier (ETC) receiving high-cost federal USF support. Section 54.422 applies to ETCs receiving low-income support. Both sections require the ETC to file the annual report with the FCC, the Universal Service Administrative Company (USAC), and its relevant state commission by July 1st. Frontier acquired Verizon Florida LLC on April 1, 2016.

Portions of this filing were filed confidentially at the FCC in accordance with the FCC's *Third Protective Order*¹. The confidential version is enclosed separately in a sealed envelope marked confidential.

Frontier requests the Florida Public Service Commission to file the annual certification regarding federal high-cost support with the Universal Service Administrative Company (USAC) and the FCC, pursuant to 47 CFR 54.314(a).

The amount of federal high-cost Frontier will receive in 2017 will continue to be used for the services and functionalities outlined in 47 C.F.R. §54.314 and, as the attached affidavit shows, Frontier certifies that it will only use the federal high-cost support it receives for the provision, maintenance and upgrading of facilities and service for which such support is intended.

Any questions or notifications pertaining to this filing should be directed to me at Deborah.Fasciano@ftr.com

Respectfully submitted,

Deborah Fasciano
Manager – Govt. & External Affairs

Attachments

- 1 copy redacted version
 - 1 copy highlighted confidential
- Cc: Angie McCall

¹ *In re*: Developing a Unified Intercarrier Compensation Regime; Establishing Just and Reasonable Rates for Local Exchange Carriers; Connect America Fund; High-Cost Universal Support; A National Broadband Plan for Our Future, CC Dkt. No. 01-92, WC Dkt Nos. 07-135, 10-90, 05-337, GN Dkt. No. 09-51, Third Protective Order, DA 10-1749 (rel. Aug 30, 2012).

AFFIDAVIT

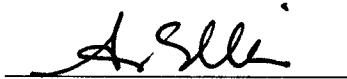
STATE OF NORTH CAROLINA
COUNTY OF DURHAM

BEFORE ME, the undersigned authority, appeared Allison M. Ellis, who deposed and said:

My name is Allison M. Ellis. I am Vice President, Regulatory Affairs of Frontier Florida LLC d/b/a Frontier Communications of Florida ("Frontier" or the "Company"). As an officer of the Company, I am authorized to give this affidavit on behalf of the Company. This affidavit is being given to support the Florida Public Service Commission's certification as contemplated in 47 C.F.R. §54.314. Please refer to Docket No. 150153-TP.

Frontier hereby certifies that all federal high-cost support was used in the preceding calendar year and will be used in the upcoming calendar year only for the provision, maintenance, upgrading of facilities and services for which the support is intended.

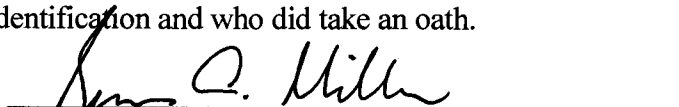
FURTHER AFFIANT SAYETH NOT.



Allison M. Ellis
Vice President, Regulatory Affairs
Frontier Florida LLC
d/b/a Frontier Communications of Florida

STATE OF NORTH CAROLINA
COUNTY OF DURHAM

Acknowledged before me this 21st day of June 2016 by Allison M. Ellis, as Vice President, Regulatory Affairs for Frontier Florida LLC d/b/a Frontier Communications of Florida, who is personally known to me or produced identification and who did take an oath.


NOTARY PUBLIC

Printed Name of Notary

SUSAN A. MILLER NOTARY PUBLIC Wake County North Carolina My Commission Expires Oct. 5, 2019

Personally Known X

Produced Identification _____

Type of Identification Produced _____



AJ Burton
Director, Federal Regulatory Affairs
1800 M Street, NW, Suite 800N
Washington, DC 20036
(202) 223-6807
AJ.Burton@ftr.com

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June 27, 2016

BY HAND

Marlene H. Dortch
Secretary
Federal Communications Commission
445 12th St., S.W.
Washington, D.C. 20554

Re: *ETC Annual Reports and Certifications*, WC Dkt. No. 14-58

Dear Ms. Dortch:

Frontier Communications Corp. hereby files its annual report and certifications as required by Sections 54.313 and 54.422 of the Commission's rules. A copy of this report is also being filed with the Universal Service Administrative Company, each relevant State public service commission in which Frontier operates as an ETC, and relevant authorities and Tribal governments pursuant to Section 54.313(i) of the Commission's rules.¹

Pursuant to 47 C.F.R. § 0.459, Frontier requests confidential treatment for portions of these filings. Specifically, Frontier requests confidential treatment of the detailed reporting of outages lasting longer than 30 minutes in 2015, which includes the location, cause, duration and efforts taken to prevent further outages. This information is competitively sensitive and is not normally released to the public; release of such sensitive data could give Frontier's competitors an advantage in the markets described therein.²

Frontier also requests confidential treatment of its unfulfilled voice and broadband service requests. This information is competitively sensitive as it may provide an indication of where Frontier may target future service expansion. This information is not normally released to the public; release of such sensitive data could give Frontier's competitors an advantage in the markets described therein.

Finally, Frontier requests confidential treatment of its broadband price offerings. While broadband price offerings may be publicly available on a targeted and localized basis, Frontier does not make available a companywide description of its pricing across all markets, which is what this report provides. This information is competitively sensitive as pricing is a key component of broadband

¹ 47 C.F.R. § 54.313(i).

² Frontier notes that section 4.2 of the Commission's rules, which governs disruptions of communications service, states that reports of service disruptions are "presumed to be confidential." 47 C.F.R. § 4.2.

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competition and is not normally released to the public at this scale; release of such sensitive data could give Frontier's competitors an advantage in the markets described therein.

The non-redacted submissions have been marked as confidential. Frontier requests that the documents marked as confidential be withheld from public inspection. Frontier is also filing a redacted copy of this report for public inspection.

Frontier submits today information for all of its 97 study areas:

State	Study Area Name	SAC
AL	Frontier Comm. of Alabama, Inc.	250306
AL	Frontier Comm. of Lamar County	250301
AL	Frontier of the South - Alabama	250318
AZ	CTC White Mountains	454426
AZ	CTC Mohave (Rural)	452172
AZ	Frontier Comm. of the Southwest, Inc (AZ-Contel)	452302
AZ	Navajo Comm - Arizona	454449
CA	CTC California	542308
CA	CTC Golden St	543402
CA	CTC Tuolumne	544342
CA	Frontier Comm. of the Southwest, Inc (CA-Contel)	541863
CA	Frontier West Coast, Inc (CA)	542344
CA	Global Valley Networks, Inc.	542315
CA	Verizon- CA (GTE)	542319
CA	Verizon- CA (Contel)	542302
CT	The Southern New England Telephone Company (SNET)	135200
FL	Frontier of the South - Florida	210318
FL	Verizon Florida	210328
GA	Frontier Comm. of Fairmount	220362
GA	Frontier Comm. of Georgia, Inc.	220387
IA	Frontier Comm. of Iowa, Inc.	351127
ID	CTC Idaho	474427
ID	Frontier Comm. Northwest, Inc (ID-GTE)	472416
IL	CTC Illinois	341183
IL	Frontier Comm. - Schuyler, Inc.	341079
IL	Frontier Comm.- Midland, Inc.	341055
IL	Frontier Comm. of Illinois, Inc.	341038
IL	Frontier Comm. of Lakeside, Inc.	341011
IL	Frontier Comm. of Mt. Pulaski	341061
IL	Frontier Comm. of Orion, Inc.	341067
IL	Frontier Comm. of Prairie, Inc.	341073
IL	Frontier Comm. of the Carolinas, Inc (IL-Alltel)	343035
IL	Frontier Comm.-DePue, Inc.	340998
IL	Frontier North, Inc (IL-GTE)	341015
IL	Frontier North, Inc. (IL-Contel)	341036
IN	Frontier Comm. of Indiana, Inc.	320750
IN	Frontier Comm. of Thorntown, Inc.	320828
IN	Frontier Midstates, Inc (IN-Alltel)	323034
IN	Frontier North, Inc (IN-Contel)	320779
IN	Frontier North, Inc (IN-GTE)	320772
MI	Frontier Comm. of Michigan, Inc.	310682

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MI	Frontier Midstates, Inc (MI-Alltel)	313033
MI	Frontier North, Inc (MI-GTE)	310695
MN	CTC Minnesota-Lakes (Includes MN, ND and SD)	361123
MN	CTC Minnesota-South	367123
MN	Frontier Comm. of Minnesota, Inc.	361367
MS	Frontier Comm. of Mississippi	280460
MT	CTC Montana	484322
NC	Frontier Comm. of the Carolinas, Inc (NC-Contel)	230509
NC	Frontier Comm. of the Carolinas, Inc (NC-GTE)	230479
NE	CTC Nebraska	371128
NM	Navajo Comm - New Mexico	494449
NV	CTC of Nevada - North	554431
NV	CTC of Nevada - South	554432
NV	Frontier Comm. of the Southwest, Inc (NV-Contel)	552302
NY	CTC of NY - Red Hook	154533
NY	CTC of NY - Upstate	154532
NY	CTC of NY - Western Counties	154534
NY	CTC Ogden, Inc.	150110
NY	Frontier Comm. of New York	150100
NY	Frontier Comm. of Sylvan Lake	150128
NY	Frontier Comm.-Ausable Valley	150072
NY	Frontier Comm.-Seneca Gorham	150122
NY	Frontier Telephone of Rochester	150121
OH	Frontier North, Inc (OH-GTE)	300615
OH	Frontier of Michigan, Inc. - Ohio	300682
OR	CTC Oregon	533401
OR	Frontier Comm. Northwest, Inc (OR-GTE)	532416
PA	Commonwealth of PA	170161
PA	Frontier Comm. of Breezewood	170149
PA	Frontier Comm. of Canton, Inc.	170152
PA	Frontier Comm. of Oswayo River	170194
PA	Frontier Comm. of Pennsylvania	170168
PA	Frontier Comm. of Lakewood, Inc	170178
SC	Frontier Comm. of the Carolinas, Inc (SC-Contel)	240526
SC	Frontier Comm. of the Carolinas, Inc (SC-GTE)	240479
TN	CTC Tennessee	294336
TN	CTC Volunteer State	290580
TX	GTE-SW Verizon-TX (Contel)	442154
TX	GTE-SW Verizon-TX	442080
UT	CTC Utah	504429
UT	Navajo Comm - Utah	504449
WA	Frontier Comm. Northwest, Inc (WA-Contel)	522449
WA	Frontier Comm. Northwest, Inc (WA-GTE)	522416
WI	Frontier Comm of St. Croix	330944
WI	Frontier Comm. of Mondovi, Inc.	330912
WI	Frontier Comm. of Viroqua, Inc.	330967
WI	Frontier Comm. of Wisconsin, Inc.	330964
WI	Frontier North, Inc (WI-GTE)	330886
WI	Rhineland Telco - Crandon	330870
WI	Rhineland Telco - Headwaters	330891
WI	Rhineland Telco - Rhineland	330940
WI	Rhineland Telco - Rib Lake	330941
WV	CTC West Virginia - Bluefield	204339

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WV	CTC West Virginia - Mountain St.	200271
WV	CTC West Virginia - St. Marys	204338
WV	Frontier West Virginia, Inc	205050

Please feel free to contact me with any further questions.

Sincerely,

/s/ AJ Burton

AJ Burton
Director of Federal Regulatory Affairs
Frontier Communications
(202) 223-6807

Attachments

cc: Alexander Minard

<010> Study Area Code	210328
<015> Study Area Name	Frontier Communications Corporation
<020> Program Year	2017
<030> Contact Name: Person USAC should contact with questions about this data	Cassandra Guinness
<035> Contact Telephone Number: Number of the person identified in data line <030>	5857774557 ext.
<039> Contact Email Address: Email of the person identified in data line <030>	Cassandra.Guinness@ftr.com
Form Type	54.313 and 54.422

(100) Service Quality Improvement Reporting Data Collection Form	FCC Form 481
	OMB Control No. 3060-0986/OMB Control No. 3060-0819
	July 2013

<010> Study Area Code	210328
<015> Study Area Name	Frontier Communications Corporation
<020> Program Year	2017
<030> Contact Name - Person USAC should contact regarding this data	Cassandra Guinness
<035> Contact Telephone Number - Number of person identified in data line <030>	5857774557 ext.
<039> Contact Email Address - Email Address of person identified in data line <030>	Cassandra.Guinness@fcc.com

<110> Has your company received its ETC certification from the FCC? (yes / no)

If your answer to Line <110> is yes, do you have an existing §54.202(a) "5 year plan" filed with the FCC? (yes / no)

If your answer to Line <111> is yes, please file a progress report, on line <112> delineating the status of your company's existing § 54.202(a) "5 year plan" on file with the FCC, as it relates to your provision of voice telephony service.

<112> Attach Five-Year Service Quality Improvement Plan or, in subsequent years, your annual progress report filed pursuant to 47 C.F.R. § 54.313(a)(1). If your company is a CETC which only receives frozen support, your progress report is only required to address voice telephony service.

Name of Attached Document

Please select the appropriate responses below (Yes, No, Not Applicable) to confirm that the attached document(s), on line 112, contains a progress report on its five-year service quality improvement plan pursuant to §54.202(a). The information shall be submitted at the wire center level or census block as appropriate.

- <113> Maps detailing progress towards meeting plan targets
- <114> Report how much universal service (USF) support was received
- <115> How much (USF) was used to improve service quality and how support was used to improve service quality
- <116> How much (USF) was used to improve service coverage and how support was used to improve service coverage
- <117> How much (USF) was used to improve service capacity and how support was used to improve service capacity
- <118> Provide an explanation of network improvement targets not met in the prior calendar year.

(200) Service Outage Reporting (Voice) Data Collection Form	FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013
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<010>	Study Area Code	210328
<015>	Study Area Name	Frontier Communications Corporation
<020>	Program Year	2017
<030>	Contact Name - Person USAC should contact regarding this data	Cassandra Guinness
<035>	Contact Telephone Number - Number of person identified in data line <030>	5857774557 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	Cassandra.Guinness@ftr.com

<210> For the prior calendar year, were there any reportable voice service outages? Yes

<220>	<a>	<b1>	<b2>	<b3>	<b4>	<c1>	<c2>	<d>	<e>	<f>	<g>	<h>
NORS Reference Number	Outage Start Date	Outage Start Time	Outage End Date	Outage End Time	Number of Customers Affected	Total Number of Customers	911 Facilities Affected (Yes / No)	Service Outage Description (Check all that apply)	Did This Outage Affect Multiple Study Areas (Yes / No)	Service Outage Resolution	Preventative Procedures	
-- See attached worksheet --												

(300) Unfulfilled Service Request Data Collection Form	FCC Form 481
	OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013

<010> Study Area Code	210328
<015> Study Area Name	Frontier Communications Corporation
<020> Program Year	2017
<030> Contact Name - Person USAC should contact regarding this data	Cassandra Guinness
<035> Contact Telephone Number - Number of person identified in data line <030>	5857774557 ext.
<039> Contact Email Address - Email Address of person identified in data line <030>	Cassandra.Guinness@ftr.com
<300> Unfulfilled service request (voice)	0

<310> Detail on attempts (voice)

Name of Attached Document

<320> Unfulfilled service request (broadband)

210328FL330.pdf

<330> Detail on attempts (broadband)

Name of Attached Document



<010>	Study Area Code	210328
<015>	Study Area Name	Frontier Communications Corporation
<020>	Program Year	2017
<030>	Contact Name - Person USAC should contact regarding this data	Cassandra Guinness
<035>	Contact Telephone Number - Number of person identified in data line <030>	505774857 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	Cassandra.Guinness@fcr.com
<400>	Select from the drop-down list to indicate how you would like to report voice complaints (zero or greater) for voice telephony service in the prior calendar year for each service area in which you are designated an ETC for any facilities you own, operate, lease, or otherwise utilize.	Offered only fixed voice
<410>	Complaints per 1000 customers for fixed voice	1.0
<420>	Complaints per 1000 customers for mobile voice	
<430>	Select from the drop-down list to indicate how you would like to report end-user customer complaints (zero or greater) for broadband service in the prior calendar year for each service area in which you are designated an ETC for any facilities you own, operate, lease, or otherwise utilize.	Offered only fixed broadband
<440>	Complaints per 1000 customers for fixed broadband	0.8
<450>	Complaints per 1000 customers for mobile broadband	

USAC Compliance with Service Quality Standards and Consumer Protection Rules		USAC
Data Compliance		USAC
<010>	Study Area Code	210328
<015>	Study Area Name	Frontier Communications Corporation
<020>	Program Year	2017
<030>	Contact Name - Person USAC should contact regarding this data	Carlaandra Quiñones
<035>	Contact Telephone Number - Number of person identified in data line <030>	565774357 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	Carlaandra.Quinones@ftr.com
<500>	Certify compliance with applicable service quality standards and consumer protection rules	Yes
<510>	Descriptive document for Service Quality Standards & Consumer Protection Rules Compliance	210328PL510.pdf

60001 Functionality in Emergency Situations Data Collection Form	RELACTED FOR PUBLIC INSPECTION	PCF Form 681 OMB Control No. 1520-0047 (Rev. 04-2011) 04/2011
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<010> Study Area Code	210228
<015> Study Area Name	Priorior Communications Corporation
<020> Program Year	2017
<030> Contact Name - Person USAC should contact regarding this data	Cassandra Guinness 585.774.557 ext
<035> Contact Telephone Number - Number of person identified in data line <030>	
<039> Contact Email Address - Email Address of person identified in data line <030>	Cassandra.Guinness@pc.com
<600> Certify compliance regarding ability to function in emergency situations	Yes
<610> Descriptive document for Functionality in Emergency Situations	210328FL610.pdf

(700) Price Offerings including Voice Rate Data Data Collection Form	FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013
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<010>	Study Area Code	210328
<015>	Study Area Name	Frontier Communications Corporation
<020>	Program Year	2017
<030>	Contact Name - Person USAC should contact regarding this data	Cassandra Guinness
<035>	Contact Telephone Number - Number of person identified in data line <030>	5857774557 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	Cassandra.Guinness@ftr.com
<701>	Residential Local Service Charge Effective Date	1/1/2016
<702>	Single State-wide Residential Local Service Charge	

<703>	<a1>	<a2>	<a3>	<b1>	<b2>	<b3>	<b4>	<b5>	<c>
	State	Exchange (ILEC)	SAC (CETC)	Rate Type	Residential Local Service Rate	State Subscriber Line Charge	State Universal Service Fee	Mandatory Extended Area Service Charge	Total per line Rates and Fees

-- See attached worksheet

(900) Tribal Lands Reporting Data Collection Form	FCC Form 481
	DMB Control No. 3060-0986/OMB Control No. 3060-0819
	July 2013

<010> Study Area Code	210328
<015> Study Area Name	Frontier Communications Corporation
<020> Program Year	2017
<030> Contact Name - Person USAC should contact regarding this data	Cassandra Guinness
<035> Contact Telephone Number - Number of person identified in data line <030>	5857774557 ext.
<039> Contact Email Address - Email Address of person identified in data line <030>	Cassandra.Guinness@ftr.com

<900> Does the filing entity offer tribal land services? (Y/N) Yes

Seminole Tribe of Florida

<910> Tribal Land(s) on which ETC Serves

210328f1920.pdf

<920> Tribal Government Engagement Obligation

Name of Attached Document

If your company serves Tribal lands, please select (Yes,No, NA) for each these boxes to confirm the status described on the attached document(s), on line 920, demonstrates coordination with the Tribal government pursuant to § 54.313(a)(9) includes:

- <921> Needs assessment and deployment planning with a focus on Tribal community anchor institutions.
- <922> Feasibility and sustainability planning;
- <923> Marketing services in a culturally sensitive manner;
- <924> Compliance with Rights of way processes
- <925> Compliance with Land Use permitting requirements
- <926> Compliance with Facilities Siting rules
- <927> Compliance with Environmental Review processes
- <928> Compliance with Cultural Preservation review processes
- <929> Compliance with Tribal Business and Licensing requirements.

Select Yes or No or Not Applicable
Yes
Yes
Yes
Yes
Yes
Yes
Yes
Yes
Yes

(1000) Voice and Broadband Service Rate Comparability Data Collection Form	FCC Form 481
	GMB Control No. 3060-0986/OMB Control No. 3060-0819
	July 2013

<010>	Study Area Code	210328
<015>	Study Area Name	Frontier Communications Corporation
<020>	Program Year	2017
<030>	Contact Name - Person USAC should contact regarding this data	Cassandra Guinness
<035>	Contact Telephone Number - Number of person identified in data line <030>	5857774557 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	Cassandra.Guinness@ftr.com

<1000> Voice services rate comparability certification Yes

<1010> Attach detailed description for voice services rate comparability compliance 210328FL1010.pdf

Name of Attached Document

<1020> Broadband comparability certification Yes - Pricing is no more than the most recent applicable benchmark announced by the Wireline Competition Bureau

<1030> Attach detailed description for broadband comparability compliance 210328FL1030.pdf

Name of Attached Document

(1100) No Terrestrial Backhaul Reporting Data Collection Form	FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013
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<010>	Study Area Code	210328
<015>	Study Area Name	Frontier Communications Corporation
<020>	Program Year	2017
<030>	Contact Name - Person USAC should contact regarding this data	Cassandra Guinness
<035>	Contact Telephone Number - Number of person identified in data line <030>	5857774597 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	Cassandra.Guinness@ftr.com

<1100> Certify whether terrestrial backhaul options exist (Y/N)

<1130> Please select the appropriate response (Yes, No, Not Applicable) to confirm the reporting carrier offers broadband service of at least 1 Mbps downstream and 256 kbps upstream within the supported area pursuant to § 54.313(g).

(1200) Terms and Condition for Lifeline Customers Lifeline Data Collection Form	FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013
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<010>	Study Area Code	210328
<015>	Study Area Name	Frontier Communications Corporation
<020>	Program Year	2017
<030>	Contact Name - Person USAC should contact regarding this data	Cassandra Guinness
<035>	Contact Telephone Number - Number of person identified in data line <030>	5857774559 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	Cassandra.Guinness@ftr.com

<1210> Terms & Conditions of Voice Telephony Lifeline Plans



Name of Attached Document

<1220> Link to Public Website

HTTP www.frontier.com/discountprograms/LifelineProgram

"Please check these boxes below to confirm that the attached document(s), on line 1210, or the website listed, on line 1220, contains the required information pursuant to § 54.422(a)(2) annual reporting for ETCs receiving low-income support, carriers must annually report:

- <1221> Information describing the terms and conditions of any voice telephony service plans offered to Lifeline subscribers,
- <1222> Details on the number of minutes provided as part of the plan,
- <1223> Additional charges for toll calls, and rates for each such plan.

(2000) Price Cap Carrier Additional Documentation		FCC Form 481
Data Collection Form		OMB Control No. 3060-0986/OMB Control No. 3060-0819
<i>Including Rate-of-Return Carriers affiliated with Price Cap Local Exchange Carriers</i>		July 2013

<010>	Study Area Code	210328
<015>	Study Area Name	Frontier Communications Corporation
<020>	Program Year	2017
<030>	Contact Name - Person USAC should contact regarding this data	Cassandra Guinness
<035>	Contact Telephone Number - Number of person identified in data line <030>	5857774557 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	Cassandra.Guinness@ftr.com

Select the appropriate responses below (Yes, No, Not Applicable) to note compliance as a recipient of Incremental High Cost support, High Cost support to offset access charge reductions, and Connect America Phase II support as set forth in 47 CFR § 54.313(b),(c),(d),(e). The information reported on this form and in the documents attached below is accurate.

Incremental Connect America Phase I reporting

<p><2010> 2nd Year Certification 47 CFR § 54.313(b)(1)(i) - Note that for the July 1 2016 certification, this applies to Round 2 recipients of Incremental Support</p>	<input type="text" value="Not Applicable"/>
<p><2011> 3rd Year Certification 47 CFR § 54.313(b)(1)(ii) - Note that for the July 1 2016 certification, this applies to Round 1 recipients of Incremental Support</p>	<input type="text" value="Not Applicable"/>
<p><2022> Recipient certifies, representing year two after filing a notice of acceptance of funding pursuant to 54.312(c), that the locations in question are not receiving support under the Broadband Initiatives Program or the Broadband Technology Opportunities Program for projects that will provide broadband with speeds of at least 4 Mbps/1Mbps - 54.313(b)(2)(i). Round 2 recipients only.</p>	<input type="text" value="Not Applicable"/>
<p><2023> The attachment on line 2024 includes a statement of the total amount of capital funding expended in the previous year in meeting Connect America Phase I deployment obligations, accompanied by a list of census blocks indicating where funding was spent. This covers year two - 54.313(b)(2)(ii). Round 2 recipients only.</p>	<input type="text" value="Not Applicable"/>
<p><2024A> Round 2 Recipient of Incremental Support?</p>	<input type="text" value="No"/>
<p><2024B> Attach list of census blocks indicating where funding was spent in year two - 54.313(b)(2)(ii). Round 2 recipients only.</p>	<p>Name of Attached Document Listing Required Information</p> <input type="text"/>
<p><2025A> Round 1 or Round 2 Recipient of Incremental Support?</p>	<input type="text" value="No"/>
<p><2025B> Attach geocoded information for Phase I milestone reports (Round 1 for year three and Round 2 for year two) - Connect America Fund , WC Docket 10-90, Report and Order, FCC 13-</p>	<p>Name of Attached Document Listing Required Information</p> <input type="text"/>
<p><2015> 2016 and future Frozen Support Certification 47 CFR § 54.313(c)(4)</p>	<input type="text" value="Yes"/>

<p>(2000) Price Cap Carrier Additional Documentation (Continued) Data Collection Form <i>Including Rate-of-Return Carriers affiliated with Price Cap Local Exchange Carriers</i></p>	<p>FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013</p>
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Price Cap Carrier Connect America ICC Support {47 CFR § 54.313(d)}

<2016> Certification support used to build broadband

Connect America Phase II Reporting {47 CFR § 54.313(e)}

<2017A> Connect America Fund Phase II recipient?

<2017B> Attach information for Phase II - 54.313(e)(1) - list of geocoded locations already meeting the 54.309 public interest obligations at the end of calendar year 2015 and total amount of Phase II support, if any, the price

Name of Attached Document Listing Required Information

<2018> Attach the number, names, and addresses of community anchor institutions to which the carrier newly began providing access to broadband service in the preceding calendar year - 54.313(e)(2)(ii)

Name of Attached Document Listing Required Information

<2019> Recipient certifies that it bid on category one telecommunications and Internet access services in response to all FCC Form 470 postings seeking broadband service that meets the connectivity targets for the schools and libraries universal service support program for eligible schools and libraries located within any area in a census block where the carrier is receiving Phase II model-based support, and that such bids were at rates reasonably comparable to rates charged to eligible schools and libraries in urban areas for comparable offerings - 54.313(e)(2)(v)

<2020> Recipient certifies that it offered broadband meeting the requisite public interest obligations specified in §54.309 to 40% of its supported locations in the state on December 31, 2017 - 54.313(e)(3)

<2021> Recipient certifies that it offered broadband meeting the requisite public interest obligations specified in §54.309 to 60% of its supported locations in the state on December 31, 2018 - 54.313(e)(4)

<2026> Recipient certifies that it offered broadband meeting the requisite public interest obligations specified in §54.309 to 80% of its supported locations in the state on December 31, 2019 - 54.313(e)(5)

<2027> Recipient certifies that it offered broadband meeting the requisite public interest obligations specified in §54.309 to 100% of its supported locations in the state on December 31, 2020 - 54.313(e)(6)



<010>	Study Area Code	210328
<015>	Study Area Name	Frontier Communications Corporation
<020>	Program Year	2017
<030>	Contact Name - Person USAC should contact regarding this data	Cassandra Guinness
<035>	Contact Telephone Number - Number of person identified in data line <030>	5857774557 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	Cassandra.Guinness@ftr.com

Complete the items below to note compliance with five year service quality plan (pursuant to 47 CFR § 54.202(a)) and, for privately held carriers, ensuring compliance with the financial reporting requirements set forth in 47 CFR § 54.313(f)(2). I further certify that the information reported on this form and in the documents attached below is accurate.

(3009) Progress Report on 5 Year Plan
Carrier certifies to 54.313(f)(1)(iii)

(3010A) Milestone Certification (47 CFR § 54.313(f)(1)(i))

(3010B) Please Provide Attachment Name of Attached Document Listing Required Information

(3012A) Community Anchor Institutions (47 CFR § 54.313(f)(1)(ii))

(3012B) Please Provide Attachment Name of Attached Document Listing Required Information

(3013) Is your company a Privately Held ROR Carrier (47 CFR § 54.313(f)(2)) (Yes/No)

(3014) If yes, does your company file the RUS annual report (Yes/No)

Please check these boxes to confirm that the attached PDF, on line 3017, contains the required information pursuant to § 54.313(f)(2) compliance requires:

(3015) Electronic copy of their annual RUS reports (Operating Report for Telecommunications Borrowers)

(3016) Document(s) with Balance Sheet, Income Statement and Statement of Cash Flows

(3017) If the response is yes on line 3014, attach your company's RUS annual report and all required documentation Name of Attached Document Listing Required Information

(3018) If the response is no on line 3014, is your company audited? (Yes/No)

If the response is yes on line 3018, please check the boxes below to confirm your submission on line 3026 pursuant to § 54.313(f)(2), contains:

(3019) Either a copy of their audited financial statement; or (2) a financial report in a format comparable to RUS Operating Report for Telecommunications Borrowers

(3020) Document(s) for Balance Sheet, Income Statement and Statement of Cash Flows

(3021) Management letter and/or audit opinion issued by the independent certified public accountant that performed the company's financial audit.

If the response is no on line 3018, please check the boxes below to confirm your submission on line 3026 pursuant to § 54.313(f)(2), contains:

(3022) Copy of their financial statement which has been subject to review by an independent certified public accountant; or 2) a financial report in a format comparable to RUS Operating Report for Telecommunications Borrowers

(3023) Underlying information subjected to a review by an independent certified public accountant

(3024) Underlying information subjected to an officer certification.

(3025) Document(s) for Balance Sheet, Income Statement and Statement of Cash Flows

(3026) Attach the worksheet listing required information Name of Attached Document Listing Required Information

REDACTED FOR PUBLIC INSPECTION

(3005) Rate Of Return Carrier Additional Documentation (Continued)
Data Collection Form

FCC Form 481
OMB Control No. 3060-0986/OMB Control No. 3060-0819
July 2013

<010>	Study Area Code	210328
<015>	Study Area Name	Frontier Communications Corporation
<020>	Program Year	2017
<030>	Contact Name - Person USAC should contact regarding this data	Cassandra Guinness
<035>	Contact Telephone Number - Number of person identified in data line <030>	5857774557 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	Cassandra.Guinness@ftr.com

Financial Data Summary

(3027) Revenue

(3028) Operating Expenses

(3029) Net Income

(3030) Telephone Plant In Service(TPIS)

(3031) Total Assets

(3032) Total Debt

(3033) Total Equity

(3034) Dividends



<010>	Study Area Code	210128
<015>	Study Area Name	Frontier Communications Corporation
<020>	Program Year	2017
<030>	Contact Name - Person USAC should contact regarding this data	Cassandra Guinness
<035>	Contact Telephone Number - Number of person identified in data line <030>	5657794557 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	Cassandra.Guinness@fcr.com

4005 Rural Broadband Experiment

Authorized Rural Broadband Experiment (RBE) recipients must address the certification for public interest obligations, provide a list of newly served community anchor institutions, and provide a list of locations where broadband has been deployed.

Public Interest Obligations – FCC 14-98 (paragraphs 26-29, 78)

Please address Line 4001 regarding compliance with the Commission’s public interest obligations. All RBE participants must provide a response to Line 4001.

4001. Recipient certifies that it is offering broadband to the identified locations meeting the requisite public interest obligations consistent with the category for which they were selected, including broadband speed, latency, usage capacity, and rates that are reasonably comparable to rates for comparable offerings in urban areas?

Community Anchor Institutions – FCC 14-98 (paragraph 79)

4003a. RBE participants must provide the number, names, and addresses of community anchor institutions to which they newly deployed broadband service in the preceding calendar year. On this line, please respond (yes – attach new community anchors, no – no new anchors) to indicate whether this list will be provided.

If yes to 4003A, please provide a response for 4003B.

4003b. Provide the number, names and addresses of community anchor institutions to which the recipient newly began providing access to broadband service in the preceding calendar year.

Name of Attached Document Listing Required Information _____

Broadband Deployment Locations – FCC 14-98 (paragraph 80)

4004a. Attach a list of geocoded locations to which broadband has been deployed as of the June 1st immediately preceding the July 1st filing deadline for the FCC Form 481.

Name of Attached Document Listing Required Information _____

4004b. Attach evidence demonstrating that the recipient is meeting the relevant public service obligations for the identified locations. Materials must at least detail the pricing, offered broadband speed and data usage allowances available in the relevant geographic area.

Name of Attached Document Listing Required Information _____



<010> Study Area Code	210328
<015> Study Area Name	Frontier Communications Corporation
<020> Program Year	2017
<030> Contact Name - Person USAC should contact regarding this data	Cassandra Guinness
<035> Contact Telephone Number - Number of person identified in data line <030>	5857774557 ext.
<039> Contact Email Address - Email Address of person identified in data line <030>	Cassandra.Guinness@ftr.com

TO BE COMPLETED BY THE REPORTING CARRIER, IF THE REPORTING CARRIER IS FILING ANNUAL REPORTING ON ITS OWN BEHALF:

Certification of Officer as to the Accuracy of the Data Reported for the Annual Reporting for CAF or LI Recipients	
I certify that I am an officer of the reporting carrier; my responsibilities include ensuring the accuracy of the annual reporting requirements for universal service support recipients; and, to the best of my knowledge, the information reported on this form and in any attachments is accurate.	
Name of Reporting Carrier: Frontier Communications Corporation	
Signature of Authorized Officer: CERTIFIED ONLINE	Date: 06/23/2016
Printed name of Authorized Officer: Allison Ellis	
Title or position of Authorized Officer: VP, Regulatory Affairs	
Telephone number of Authorized Officer: 9199413005 ext.	
Study Area Code of Reporting Carrier: 210328	Filing Due Date for this form: 07/01/2016
Persons willfully making false statements on this form can be punished by fine or forfeiture under the Communications Act of 1934, 47 U.S.C. §§ 502, 503(b), or fine or imprisonment under Title 18 of the United States Code, 18 U.S.C. § 1001.	



<010> Study Area Code	210328
<015> Study Area Name	Frontier Communications Corporation
<020> Program Year	2017
<030> Contact Name - Person USAC should contact regarding this data	Cassandra Guinness
<035> Contact Telephone Number - Number of person identified in data line <030>	5857774557 ext.
<039> Contact Email Address - Email Address of person identified in data line <030>	Cassandra.Guinness@ftr.com

TO BE COMPLETED BY THE REPORTING CARRIER, IF AN AGENT IS FILING ANNUAL REPORTS ON THE CARRIER'S BEHALF:

Certification of Officer to Authorize an Agent to File Annual Reports for CAF or LI Recipients on Behalf of Reporting Carrier	
I certify that (Name of Agent) _____ is authorized to submit the information reported on behalf of the reporting carrier. I also certify that I am an officer of the reporting carrier; my responsibilities include ensuring the accuracy of the annual data reporting requirements provided to the authorized agent; and, to the best of my knowledge, the reports and data provided to the authorized agent is accurate.	
Name of Authorized Agent:	
Name of Reporting Carrier:	
Signature of Authorized Officer:	Date:
Printed name of Authorized Officer:	
Title or position of Authorized Officer:	
Telephone number of Authorized Officer:	
Study Area Code of Reporting Carrier:	Filing Due Date for this form:
Persons willfully making false statements on this form can be punished by fine or forfeiture under the Communications Act of 1934, 47 U.S.C. §§ 502, 503(b), or fine or imprisonment under Title 18 of the United States Code, 18 U.S.C. § 1001.	

TO BE COMPLETED BY THE AUTHORIZED AGENT:

Certification of Agent Authorized to File Annual Reports for CAF or LI Recipients on Behalf of Reporting Carrier	
I, as agent for the reporting carrier, certify that I am authorized to submit the annual reports for universal service support recipients on behalf of the reporting carrier; I have provided the data reported herein based on data provided by the reporting carrier; and, to the best of my knowledge, the information reported herein is accurate.	
Name of Reporting Carrier:	
Name of Authorized Agent Firm:	
Signature of Authorized Agent or Employee of Agent:	Date:
Name of Authorized Agent Employee:	
Title or position of Authorized Agent or Employee of Agent:	
Telephone number of Authorized Agent or Employee of Agent:	
Study Area Code of Reporting Carrier:	Filing Due Date for this form:
Persons willfully making false statements on this form can be punished by fine or forfeiture under the Communications Act of 1934, 47 U.S.C. §§ 502, 503(b), or fine or imprisonment under Title 18 of the United States Code, 18 U.S.C. § 1001.	

REDACTED FOR PUBLIC INSPECTION

Attachments

REDACTED FOR PUBLIC INSPECTION

Verizon works to satisfy all service requests, but not every initiated order is ultimately fulfilled. There are occasions when broadband service cannot be installed at the requesting address location due to reasons such as distance, capacity, and equipment incompatibility. In those cases, Verizon will review whether it can provide broadband service from other access points or utilize available equipment. If Verizon's review is unsuccessful, then the order is cancelled and the customer is notified.

Line 510 – Description of Compliance with Service Quality Standards and Consumer Protection:

The Frontier ILEC companies certify that they comply with applicable state and FCC service quality standards. Service quality metrics are monitored and reported on a monthly basis.

Frontier has implemented numerous Consumer Protection measures to protect customer information from improper use and disclosure as well as to protect against fraud. For example, Frontier has implemented Customer Proprietary Network Information (policies and procedures) that are consistent with the FCC's regulations. Frontier regularly trains employees who have access to CPNI on the rules and our procedures for securing accounts and authenticating callers. Frontier also has a comprehensive Identity Theft Protection Program (or Red Flag program) which is consistent with the FTC's guidance on measures to detect and prevent identity theft. All employees are trained on Frontier's Code of Business Conduct and Ethics, which requires employees to protect sensitive customer information from improper use and disclosure. Frontier also has a Data Privacy and Security policy which applies to all employees. Further, Frontier also has implemented a strict third-party qualification protocol to prevent unauthorized charges ("Cramming") from appearing on customer's bills. Frontier also follows a "First Call" resolution policy, which aims to resolve customer complaints about unauthorized charges in one call, without referral to any third party. In addition to the foregoing, Frontier, has implemented customary IT security measures to protect our network and customer information.

Frontier certifies compliance with Florida state consumer protection rules; Florida Administrative Code and Florida Administrative Register – Rule Chapter: 25-4.

The Florida state consumer protection rules are available at:

<https://www.flrules.org/gateway/ChapterHome.asp?Chapter=25-4>

Row 610 - Description of Functionality in Emergency Situations

In December 2013, the FCC adopted new rules to promote 911 resiliency, including requesting initial certification of substantial progress towards meeting these new requirements by October 15, 2015. See *Improving 911 Reliability; Reliability and Continuity of Communications Networks, Including Broadband Technologies*, 28 FCC Rcd 17476 (2013); see also *Public Safety and Homeland Security Bureau Announces Effective Dates of 911 Reliability Certification and PSAP Outage Notification Requirements*, Public Notice, 29 FCC Rcd 13900 (2014). On October 15, 2015, Frontier filed its certification that it is meeting the FCC's substantial progress goals. Specifically, Frontier met and certified to all of the requirements related to back-up power, circuit auditing, and network monitoring practices. Additionally, Frontier's network is engineered to provide maximum capacity in order to handle excess traffic in the event of traffic spikes resulting from emergency situations.

REDACTED FOR PUBLIC INSPECTION

(700) Price Offerings including Voice Rate Data
Data Collection Form

FCC Form 481
OMB Control No. 3060-0986/OMB Control No. 3060-0819
July 2013

<010> Study Area Code 210328
 <015> Study Area Name Frontier Communications Corporation
 <020> Program Year 2017
 <030> Contact Name - Person USAC should contact regarding this data Cassandra Guinness
 <035> Contact Telephone Number - Number of person identified in data line <030> 5057774557 ext.
 <039> Contact Email Address - Email Address of person identified in data line <030> Cassandra.Guinness@ftr.com

<701> Residential Local Service Charge Effective Date 1/1/2016
 <702> Single State-wide Residential Local Service Charge

<703>

<a1>	<a2>	<a3>	<b1>	<b2>	<b3>	<b4>	<b5>	<c>
State	Exchange (ILEC)	SAC (CETC)	Rate Type	Residential Local Service Rate	State Subscriber Line Charge	State Universal Service Fee	Mandatory Extended Area Service Charge	Total per line Rates and Fees
FL	BARTOW		FR	23.48	0.0	0.0	0.0	23.48
FL	BRADENTON		FR	23.48	0.0	0.0	0.0	23.48
FL	CLEARWATER		FR	23.48	0.0	0.0	0.0	23.48
FL	ENGLEWOOD		FR	23.48	0.0	0.0	0.0	23.48
FL	FROSTPROOF		FR	23.48	0.0	0.0	0.0	23.48
FL	HAINESCITY		FR	23.48	0.0	0.0	0.0	23.48
FL	HUDSON		FR	23.48	0.0	0.0	0.0	23.48
FL	INDIANLAKE		FR	23.48	0.0	0.0	0.0	23.48
FL	LAKE WALES		FR	23.48	0.0	0.0	0.0	23.48
FL	LAKELAND		FR	23.48	0.0	0.0	0.0	23.48
FL	MULBERRY		FR	23.48	0.0	0.0	0.0	23.48
FL	MYAKKA		FR	23.48	0.0	0.0	0.0	23.48
FL	NORTH PORT		FR	23.48	0.0	0.0	0.0	23.48
FL	NWPTRICHEY		FR	23.48	0.0	0.0	0.0	23.48
FL	PALMETTO		FR	23.48	0.0	0.0	0.0	23.48
FL	PLANT CITY		FR	23.48	0.0	0.0	0.0	23.48
FL	POINCIANA		FR	23.48	0.0	0.0	0.0	23.48
FL	POLK CITY		FR	23.48	0.0	0.0	0.0	23.48
FL	SARASOTA		FR	23.48	0.0	0.0	0.0	23.48
FL	STPETERSEBG		FR	23.48	0.0	0.0	0.0	23.48
FL	TAMPACEN		FR	23.48	0.0	0.0	0.0	23.48

(710) Broadband Price Offerings Data Collection Form	FCC Form 481 OMB Control No. 3060-0985/OMB Control No. 3060-0819 July 2013
---	--

<010> Study Area Code	210328
<015> Study Area Name	Frontier Communications Corporation
<020> Program Year	2017
<030> Contact Name - Person USAC should contact regarding this data	Cassandra Guinness
<035> Contact Telephone Number - Number of person identified in data line <030>	5857774557 ext.
<039> Contact Email Address - Email Address of person identified in data line <030>	Cassandra.Guinness@ftr.com

<711>	<a1>	<a2>	<b1>	<b2>	<c>	<d1>	<d2>	<d3>	<d4>
State	Exchange (ILEC)	Residential Rate	State Regulated Fees	Total Rates and Fees	Broadband Service - Download Speed (Mbps)	Broadband Service - Upload Speed (Mbps)	Usage Allowance (GB)	Usage Allowance Action Taken When Limit Reached {select}	

REDACTED FOR PUBLIC INSPECTION

(800) Operating Companies Data Collection Form	FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013
---	--

<010>	Study Area Code	210328
<015>	Study Area Name	Frontier Communications Corporation
<020>	Program Year	2017
<030>	Contact Name - Person USAC should contact regarding this data	Cassandra Guinness
<035>	Contact Telephone Number - Number of person identified in data line <030>	5857774557 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	Cassandra.Guinness@ftr.com
<810>	Reporting Carrier	Verizon Florida LLC
<811>	Holding Company	Verizon Communications Inc.
<812>	Operating Company	Verizon Florida LLC

<813>	<a1> Affiliates	<a2> SAC	<a3> Doing Business As Company or Brand Designation
	Verizon New England Inc.	115112	Verizon
	Verizon New England Inc.	585114	Verizon
	Verizon New York Inc.	155130	Verizon
	Verizon New Jersey Inc.	165120	Verizon
	Verizon Pennsylvania LLC	175000	Verizon
	Verizon North LLC	170169	Verizon
	Verizon North LLC	170170	Verizon
	Verizon North LLC	170201	Verizon
	Verizon Maryland Inc.	185030	Verizon
	Verizon Virginia LLC	195040	Verizon
	Verizon Florida LLC	210328	Verizon
	Verizon Delaware LLC	565010	Verizon
	Verizon Washington D.C. Inc.	575020	Verizon
	Verizon California Inc.	542319	Verizon
	Verizon California Inc.	542302	Verizon
	GTE Southwest d/b/a Verizon Southwest	442080	Verizon
	GTE Southwest d/b/a Verizon Southwest	442154	Verizon
	Verizon South Inc.	190233	Verizon
	Verizon South Inc.	190479	Verizon
	Verizon South Inc.	230864	Verizon
	MCImetro Access Transmission Services LLC	443007	Verizon
	RSA 7 Limited Partnership	359070	Verizon
	Iowa 8 Monona Limited Partnership	359071	Verizon



Michelle A. Robinson
Vice President
State Government Affairs

One Verizon Place
Mailcode GA1B2LGL
Alpharetta, GA 30004

May 12, 2015

Mr. James E. Billie, Chairman
Seminole Tribe of Florida
6300 Stirling Road
Hollywood, Florida 33024

Dear Chairman Billie:

As a part of Verizon's ongoing outreach to Native American tribal leaders, I would like to invite you and other senior tribal representatives to meet with an executive from Verizon to review the current and proposed services that Verizon provides. This will also provide a forum to address any other matters that you would like to discuss. The following agenda should provide an appropriate framework to facilitate a useful and productive discussion:

- Current and Proposed Services
- Service Procurement and Sustainability
- Opportunities for Working Together
- Tribal Licensing Requirements

We would like to schedule a meeting at a convenient location for you and other members of your tribal government. Please reply to Brad Wright at brad.wright@verizon.com, or at 972-718-1740 to finalize a meeting location and date. We look forward to forging a meaningful and beneficial relationship with you and your members.

I also wanted to be sure that tribal leadership is aware of a government assistance program known as tribal Lifeline or Native American Lifeline. The enhanced tribal Lifeline program was implemented by the Federal Communications Commission (FCC) and is available through local telephone companies like Verizon Florida LLC. Through this Lifeline supported offering, local service is available to qualified individuals for as low as \$1.00 per month. In addition, eligible individuals can also save up to \$100 on the cost of getting new phone service installed through the Link Up program.

Only eligible consumers may enroll in the program. In order to qualify for tribal Lifeline benefits an individual must be a resident of a federally recognized reservation and show proof that you participate in certain government assistance programs. Some states may have other eligibility criteria, like General Public Assistance and Emergency Aid programs that would also qualify an individual living on a reservation for support.

The Lifeline program is limited to one discount per household and is nontransferable. Therefore, customers are required to certify and agree that no other member of the household is receiving wireline or wireless Lifeline service from Verizon or another communications provider. Consumers who willfully make false statements in order to obtain the benefit can be punished by fine, imprisonment, or may be barred from the program.

Letter to Chairman Billie
May 12, 2015
Page Two

To order tribal Lifeline in your area, you may download an application for Lifeline service at www.verizon.com/lifeline or contact Verizon at 1 800 VERIZON. To find out more information, you may also call the Universal Service Administration Company (USAC) which administers Lifeline for the FCC by calling (888) 641-8722 or by accessing their website at www.LifelineSupport.org.

We look forward to seeing you and your tribal leaders soon.

Sincerely,

A handwritten signature in black ink, appearing to read "M. Robison", with a large, sweeping flourish at the end.

Michelle Robison
Vice President



Michelle A. Robinson
Vice President
State Government Affairs
One Verizon Place
Mailcode: GA1B2LGL
Alpharetta, GA 30004

December 1, 2015

Mr. James E. Billie, Chairman
Seminole Tribe of Florida
6300 Stirling Road
Hollywood, Florida 33024

Dear Chairman Billie:

As a part of Verizon's ongoing outreach to Native American tribal leaders, I would like to invite you and other senior tribal representatives to meet with an executive from Verizon to review the current and proposed services that Verizon provides. This will also provide a forum to address any other matters that you would like to discuss. The following agenda should provide an appropriate framework to facilitate a useful and productive discussion:

- Current and Proposed Services
- Service Procurement and Sustainability
- Opportunities for Working Together
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I also wanted to be sure that tribal leadership is aware of a government assistance program known as tribal Lifeline or Native American Lifeline. The enhanced tribal Lifeline program was implemented by the Federal Communications Commission (FCC) and is available through local telephone companies like Verizon Florida LLC. Through this Lifeline supported offering, local service is available to qualified individuals for as low as \$1.00 per month. In addition, eligible individuals can also save up to \$100 on the cost of getting new phone service installed through the Link Up program.

Only eligible consumers may enroll in the program. In order to qualify for tribal Lifeline benefits an individual must be a resident of a federally recognized reservation and show proof that you participate in certain government assistance programs. Some states may have other eligibility criteria, like General Public Assistance and Emergency Aid programs that would also qualify an individual living on a reservation for support.

The Lifeline program is limited to one discount per household and is nontransferable. Therefore, customers are required to certify and agree that no other member of the household is receiving wireline or wireless Lifeline service from Verizon or another communications provider. Consumers who willfully make false statements in order to obtain the benefit can be punished by fine, imprisonment, or may be barred from the program.



Michelle A. Robinson
Vice President
State Government Affairs
One Verizon Place
Mailcode: GA1B2LGL
Alpharetta, GA 30004

Letter to Chairman Billie
December 1, 2015
Page Two

To order tribal Lifeline in your area, you may download an application for Lifeline service at www.verizon.com/lifeline or contact Verizon at 1 800 VERIZON. To find out more information, you may also call the Universal Service Administration Company (USAC) which administers Lifeline for the FCC by calling (888) 641-8722 or by accessing their website at www.LifelineSupport.org.

We look forward to seeing you and your tribal leaders soon.

Sincerely,

A handwritten signature in black ink, appearing to read "M. Robinson".

Michelle A. Robinson
Vice President

Line 1010 - Voice Services Rate Comparability Compliance

The price of Frontier's fixed voice service for each exchange included within this Frontier study area, as listed on Line 703c of this Form 481 report, is below the FCC's reasonable comparability benchmark for voice services of \$41.07 based on the results of the 2016 Urban Rate Survey for fixed Voice and Broadband services released by the Wireline Competition Bureau on April 5, 2016 (WC Docket No. 10-90).

Line 1030 – Broadband Services Rate Comparability Compliance

The price of Frontier's fixed broadband services for each of the broadband services offered by Frontier within this reported Study Area, as determined by the broadband service's download and upload bandwidths and usage allowance, is below the FCC's reasonable comparability benchmarks for fixed broadband services, based on the supported service's download and upload bandwidths and usage allowance, as reflected in the results of the 2016 Urban Rate Survey for fixed Voice and Broadband Services released by the Wireline Competition Bureau on April 5, 2016 (WC Docket No. 10-90).

EFFECTIVE: December 16, 2011

3. BASIC LOCAL EXCHANGE SERVICE

3.4 Exceptions to Basic Local Exchange Service

.1 General

- a. The rates and provisions for the classes of service described below are specified in this Product Guide with the exceptions indicated.

.2 Haines City - Poinciana Exception Area

a. Regulations

- (1) The rates specified herein entitle a customer to an unlimited number of messages to all central office lines bearing the designation of a Haines City Central Office or a Poinciana Central Office or a Kissimmee Central Office or a West Kissimmee Central Office.
- (2) A map showing the Exception Area Boundary is filed in Section 200 of this Product Guide.
- (3) Some existing customers residing in the Poinciana exchange were provided with ported numbers from the Haines City rate area (NPA-NXX 863-438, 863-439, and 863-852). This group of Poinciana customers is allowed incoming local calls from exchanges in the Local Calling Areas as listed in Section 3.5 for the Haines City exchange.

Some existing customers residing in the Haines City exchange were provided with ported numbers from the Poinciana rate area (NPA-NXX 863-427). This group of Haines City customers is allowed incoming local calls from the exchanges in the Local Calling Areas as listed in Section 3.5 for the Poinciana exchange.

b. Rates

Main station line service rates are the Rate Group 3 rates listed in Section 3.2 of this Product Guide.

EFFECTIVE: December 16, 2011

3. BASIC LOCAL EXCHANGE SERVICE

3.4 Exceptions to Basic Local Exchange Service (Continued)

.3 Interstate Subscriber Line Charge Waiver and Matching Program

a. General

- (1) This program is a Florida Lifeline Assistance Plan and provides for a credit equal to 100% of the FCC Interstate Subscriber Line Charge (SLC) in addition to a supplemental amount credited to local service monthly billing. Funding for Lifeline Service is obtained from a universal service support mechanism to which all telecommunications carriers that provide interstate telecommunications services contribute on an equitable and nondiscriminatory basis. These credits are an amount equal to the FCC Interstate Subscriber Line Charge (SLC) with a reduction in the residential local line rate as specified in 2.2.
- (2) In order to enroll in the Florida Lifeline Assistance Plan, a customer must submit a signed application form, under penalty of perjury if falsely submitted, stating they participate in at least one of the following programs: Supplemental Security Income (SSI), Food Stamps, Medicaid, Federal Public Housing Assistance or Section 8, Low-Income Home Energy Assistance Program (LIHEAP), Temporary Aid for Needy Families (TANF) or National School Lunch Free Program (NSL). Additionally, customers not receiving benefits under one of the preceding programs and whose total gross annual income does not exceed 150% of the Federal poverty guidelines, meet the requirements of a State established means test and may apply directly to the Office of Public Counsel (OPC) for eligibility certification.

b. Rules and Regulations

- (1) The specific guidelines for implementation of this waiver are as follows:

- (a) Certification Procedures

All applications for this service are subject to verification with the state agency responsible for administration of the qualifying program.

- (b) Processing Forms

The Company will process all application forms and apply the credit on the subscriber's monthly bill. An explanation of the credit will appear on each telephone bill.

- (c) Verification Procedures

The Company will reconcile and confirm eligibility on an annual basis, by providing the agency directly or through a third party all credit recipients. A verification of eligible recipients will be made. The credit will be discontinued on the bill following written notification to the subscriber of ineligibility.

- (d) Lifeline Service can only be associated with the primary residential connection.

EFFECTIVE: December 16, 2011

3. BASIC LOCAL EXCHANGE SERVICE

3.4 Exceptions to Basic Local Exchange Service (Continued)

.3 Interstate Subscriber Line Charge Waiver and Matching Program (Continued)

b. Rules and Regulations (Continued)

(1) Specific guidelines: (Continued)

- (e) Lifeline Toll Restriction Service (IOSC: 40696) is available on a voluntary basis where technically feasible to Florida Lifeline Assistance Plan customers at no charge. Lifeline Toll Restriction Service prevents 0+, 00-, 1+NPA-NXX-XXXX, 1010XXXX, International (01+), Directory Assistance (411, 1+411, 0+411, 555-1212, 1+/0+ 555-1212, 1+/0+ NPA-555-1212), 1+900 calls, 1+700, 976 calls and IntraLATA toll while allowing access to local, 611, 911, 0-, 1+800/888 etc., 950-XXXX and 1+950-XXXX calls and EAS calls. Access to Directory Assistance is available to Lifeline customers by dialing 0-. Access to Service Activation Codes **/# (e.g., *66, *69) is also allowed. Upon customer request, some Service Activation Codes may be blocked at no charge, where conditions and facilities permit.

Lifeline customers may receive toll limitation services without charge. Toll limitation services include voluntary toll control and toll blocking. Toll control allows the customer to specify a certain dollar amount of toll usage which is acceptable to the Company that may be incurred on his telephone service. Toll blocking will take effect once the customer's requested toll limitation amount is exceeded.

- (f) Lifeline Service may not be disconnected for non-payment of toll charges.
- (g) Deposit requirements do not apply to Lifeline Service customers if toll blocking is employed.
- (h) A deposit may be required for Lifeline customers if toll control is employed.
- (i) The Company may require payment arrangements for outstanding debt associated with local service and associated taxes and fees. Such arrangements are not to exceed a four month period. Customers must subscribe to toll blocking service for any period of time that an unpaid balance for toll charges remains. In cases where Lifeline customers have paid the outstanding debt in full, the toll blocking option may be requested by the customer.

If a Lifeline applicant defaults on a payment agreement such default may constitute grounds for discontinuance of service. A Lifeline customer whose service has been disconnected for nonpayment of prior arrangements on a past due bill, may be required to satisfy total local unpaid outstanding charges prior to reconnection of service.

3. BASIC LOCAL EXCHANGE SERVICE

3.4 Exceptions to Basic Local Exchange Service (Continued)

.3 Interstate Subscriber Line Charge Waiver and Matching Program (Continued)

c. Rates and Charges

- (1) A credit amount applies to the Lifeline customer's monthly bill as follows: ¹

	<u>Monthly Credit</u>	
FCC Interstate (includes offset to End User Subscriber Line Charge (SLC). See FCC No. 14	\$9.25	(C) (C)
		(D)
		(D)
Company's Matching Credit	3.50	
Additional Company Credit	3.16 ²	

- (2) For those existing customers who qualify for, and wish to change to, the Florida Lifeline Assistance Plan, no service charges shall apply.
- (3) With the exception of the initial installation charges as specified for Link-Up service, Section 4.8 of this Tariff, all recurring and nonrecurring charges for any service ordered by the customer shall be billed at the tariffed rates.
- (4) When a customer is no longer eligible for Lifeline Service, the Lifeline credit amount specified in (1) preceding, will be discontinued and regular tariffed rates and charges will apply.

¹ The customer shall not receive a credit in excess of the Main Station Line and Subscriber Line Charge totals when the totals are less than the Lifeline total credit.

² The Additional Company Credit is applicable to Lifeline residential customers with flat rate service and not applicable for message rate service.

3. BASIC LOCAL EXCHANGE SERVICE

3.4 Exceptions to Basic Local Exchange Service (Continued)

.4 Transitional Lifeline Assistance Program

a. General

- (1) Transitional Lifeline Assistance is a state program which provides a 30% reduction of the applicable monthly exchange flat rate for residential basic local service for subscribers who no longer qualify for the Lifeline Assistance Program.

b. Regulations

- (2) A Lifeline Assistance subscriber who requests this service will receive the discounted rate for a period of one (1) year from the date the subscriber ceases to be qualified for the Lifeline Assistance Program.

.5 Native American Lifeline

- a. Residential customers who reside on federally recognized tribal lands are eligible to receive additional enhanced federal Lifeline support in order to reduce the price for basic local telephone service.

- b. An individual living on tribal lands shall qualify for an additional enhanced federal Lifeline credit of up to \$25.00 per month if the individual participates in any state or federal programs identified in the preceding Section 3.4.3 or one of the following assistance programs:

- Bureau of Indian Affairs General Assistance
- Tribally Administered Temporary Assistance for Needy Families
- Head Start (only those meeting its income qualifying standard)
- National School Lunch Program (free meals program only)

- c. If a resident of a federally recognized tribal land satisfies the state's Lifeline eligibility criteria as defined in Section 3.4.3, the resident will receive the state support, as well as the additional enhanced federal support. Lifeline customers residing on tribal lands will pay no less than \$1.00 per month for basic local telephone service.

- d. The additional enhanced federal credit will be available to Lifeline customers who reside on tribal lands in the following exchanges:

<u>Tribal Land</u>	<u>Exchange</u>	<u>Credit</u>
Seminole Tribe, Tampa Reservation	Tampa	\$13.07 (I)

4. SERVICE CHARGE

4.7 Link-Up

.1 General

- a. Link-Up is offered in federally recognized tribal lands to provide subsidized assistance to qualifying applicants. (C)
Funding for Link- Up service is obtained from a universal service support mechanism to which all telecommunications carriers that provide interstate telecommunications services contribute on an equitable and nondiscriminatory basis. It is intended to promote subscribership among low-income households by providing a credit to and a deferred schedule for payment of the installation and connection charges applicable to the provisioning of residential service.
- b. The payment plan as specified in Section 4.4.b. of this Tariff is available for Link-Up customers.

.2 Regulations

- a. Persons wishing to qualify for the credit must meet state certification criteria for eligibility. This credit is available only to residential customers, and will be applied to the nonrecurring charges for the establishment of service for a single telephone line per household at the principal place of residence.
- b. The subscriber must not be a dependent for federal income tax purposes, unless the subscriber is more than 60 years of age.
- c. The subscriber must be currently on the Medicaid, Food Stamp Program, Supplemental Security Income (SSI), Federal Public Housing Assistance or Section 8, Low-Income Home Energy Assistance Program (LIHEAP), Temporary Aid for Needy Families (TANF), National School Lunch Free Program (NSL) or certified by the Department of Health and Rehabilitative Services as eligible for one of these programs. Additionally, customers not receiving benefits under one of the preceding programs and whose total gross annual income does not exceed 135% of the Federal poverty guidelines, meet the requirements of a State established means test and may apply directly to the Office of Public Counsel (OPC) for eligibility certification.

(D)

(D)

.3 Special Conditions – Native American Lifeline

(T)

Customers who live on federally recognized tribal lands and meet the Lifeline eligibility criteria described in this tariff are eligible for federal assistance of up to \$100.00 in Link-Up installation credits to establish telephone service.

(D)

(D)

(D)

(D)