

Petition for increase in rates by

Florida Power & Light Company

DOCKET NO. 160021-EI

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COMMISSION
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CONSUMER COMMENTS

FPL does an adequate job of providing power and service to its customers. The quality of service doesn't warrant the increase being proposed. For example, FPL subcontractors when installing the smart meters, resulting in fires and surges, damaged over 8,000 homes. In addition, on May 17-18, a transformer blew near 631 Wimbrow Dr., Sebastian, FL, and the residents, many over 80 years old, experienced 12 hours without power. Is this quick service? Furthermore, smart meters violate our safety, health, and privacy. Charging an initial fee of \$95 and a \$13/mo. Surcharge to keep an analog meter is extortion by a monopoly. Don't grant a rate hike that will do NOTHING to improve service for consumers.

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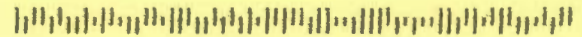
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