

Collin Roehner

From: Ruth McHargue
Sent: Thursday, June 30, 2016 9:48 AM
To: Consumer Correspondence
Cc: Diane Hood
Subject: docket 160021

Customer correspondence

-----Original Message-----

From: consumerComplaint@psc.state.fl.us [<mailto:consumerComplaint@psc.state.fl.us>]
Sent: Tuesday, June 28, 2016 10:05 AM
To: Consumer Contact
Subject: E-Form Other Complaint TRACKING NUMBER: 120781

CUSTOMER INFORMATION

Name: Jeff Kamp
Telephone:
Email: jayarek@gmail.com
Address: 296 NE 99 Street Miami Shores FL 33138

BUSINESS INFORMATION

Business Account Name: Kamp
Account Number:
Address: 296 NE 99 Street Miami Shores FL 33138

COMPLAINT INFORMATION

Complaint: Other Complaint against Florida Power & Light Company
Details:

I am strongly opposed to the FPL rate hike.

- FPL proposes to raise its customers' rates by 24%. The "average" customer bill (1,000 kWh per month) will increase by about \$14 per month - if you use more than the "average," your monthly bill will increase by even more.

- As part of its increase, FPL is requesting to be allowed to make more profit. It now is now allowed to earn 10.5% on its investments - it wants that increased to 11.5%. Each percentage point increase is another \$165 million profit for FPL.

- FPL made a profit last year (2015) of \$1.65 Billion. Now they are asking for more profit at a time when many S. Florida customers are struggling to pay their current monthly bills.

- In 2014, the company gutted conservation programs which help consumers reduce their energy use and save money on power bills. They argued that helping customers save energy was too expensive and now their energy efficiency programs are virtually nonexistent.

- FPL has known since the 1970s that the 168 miles of cooling canals for the Turkey Point nuclear reactors were leaking waste into ground water on the banks of Biscayne Bay and did nothing. Now they say the cleanup will cost \$50 million this year alone. Customers will foot the bill for FPL's mistake - this is not included in the rate hike will be an additional cost on customers.

- FPL continues to charge customers for 2 additional proposed nuclear reactors at Turkey Point plant that the company has not even committed to actually build. Customers have paid \$282 million so far & FPL is asking for another \$22 million - this is not included in the rate hike will be an additional cost on customers.

- FPL recently joined forces with Koch Brothers-funded groups to derail a popular citizen initiative - vying for the 2016 ballot - that would have provided more customer choice for solar power in the Sunshine State. FPL was a leader of the shadowy organization that launched its own competing solar initiative. They successfully derailed the effort by cynically confusing voters and forcing a price war for paid signature gatherers with the citizen initiative to thwart the popular solar choice amendment. Bottom line: FPL spent many millions of dollars of profit - that they make off customers like you - to beat back an effort that would have given you solar choice.