

June 27, 2016

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Office of Commission Clerk
Florida Public Service Commission
2540 Shumard Oak Blvd.
Tallahassee, FL 32399-0850

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COMMISSION
CLERK

Docket No. 160021-EI.

To Whom It May Concern:

I was hoping to be able to attend your public service hearing on Tuesday, June 28th, however, as a working professional, attending such an event would require several hours out of my office. Because of a conflict in my schedule, am in instead sharing my thoughts for your hearing in this letter.

I attended an FPL presentation at the Plantation Chamber of Commerce event many months ago. The presentation provided information about a free assessment offered by FPL for both businesses and residential. As my residential electric bills were very high, I contacted FPL and made an appointment. The rep showed up on time; evaluated our home set up and made several recommendations and left us with a complete written report. While I initially thought the recommendations wouldn't result in a change in our bills, I was pleasantly surprised that a minor tweak in our habits, truly resulted in a significant savings.

I believe this assessment is a valuable tool for all and understand that FPL is dedicating valuable resources to this program and is incurring expenses. In addition, as such, I believe a business needs to find ways to fund programs. As a consumer, I am never thrilled with paying more for a service but understand that many times it is inevitable. I also am not an expert in price increase proposals in the power industry and as such, truly believe the panel and FPL will find a compromise that will be beneficial and fair to all.

If you have any questions or require additional information, please feel free to contact me at nrappaport@bellsouth.net or 954.593.8007.

Sincerely,



Nancy Rappaport

R

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