

Collin Roehner

From: Bev DeMello
Sent: Tuesday, July 12, 2016 3:46 PM
To: 'glenn@atlantel.net'
Cc: Consumer Correspondence; Janet Brunson
Subject: Re: Protest to docket 160021
Attachments: Re Rate hikes

Thank you for contacting the Florida Public Service Commission (PSC) about Florida Power & Light Company's (FPL) rate petition. To give Commissioners and staff an opportunity to review your comments, your correspondence is included in the file for Docket No.160021-EI.

As you know, the PSC customer service hearings were held in June in FPL's service territory for Commissioners to hear directly from customers about the utility's rate request and service. All customer comments during the hearings and all correspondence will be reviewed and considered when PSC staff prepares its recommendation to the Commissioners on FPL's proposed rates.

The PSC's evidentiary hearing on FPL's rate case will be in Tallahassee. Witnesses from the utility, intervenors, Commission staff, and the Public Counsel, who represents customers, will present testimony and exhibits and be cross-examined by the Commissioners and other parties. Commissioners will examine FPL's need for a rate increase, its existing and proposed rate structure, and its ability to provide safe and reliable service.

Commissioners are charged with making sure that Florida's utility companies fulfill their service obligation. The PSC will ensure that final customer rates reflect only those costs that are prudent and necessary for FPL to deliver quality electric service to your home or business. Any proposed rate adjustment is requested to begin in January 2017.

If you have additional questions or need further assistance, please call 1-800-342-3552. If you want updated case information, visit the PSC's website, www.floridapsc.com and click on the Clerk's Office tab, then hit Dockets and type in case number 160021.

Sincerely,

Bev DeMello
Assistant Director
Office of Consumer Assistance & Outreach
Phone: 850-413-6107

From: Angie Calhoun
Sent: Tuesday, July 12, 2016 8:09 AM
To: Ruth McHargue
Subject: Protest to docket 160021

Please see attached protest to FPL rate case docket.

Angie

Collin Roehner

From: Glenn Murer <glenn@atlantel.net>
Sent: Monday, July 11, 2016 4:07 PM
To: Consumer Contact
Subject: Re: Rate hikes

Florida Power and Light.

Get [Outlook for iOS](#)

On Mon, Jul 11, 2016 at 3:20 PM -0400, "Consumer Contact" <Contact@psc.state.fl.us> wrote:

07/11/2016

RE: Rate hikes

Dear Mr. Murer:

This e-mail is in response to your recent inquiry to the Florida Public Service Commission (FPSC) regarding rate hikes.

It would be beneficial if you could provide the following information:

* The name of the utility.

You may send this information by reply e-mail, or at the address and/or fax number listed below.

Sincerely,

Angela Calhoun
Regulatory Consultant
Office of Consumer Assistance & Outreach

contact@psc.state.fl.us
Toll Free - 800-342-3552
Toll Free Fax 800-511-0809

Florida Public Service Commission
2540 Shumard Oak Blvd.
Tallahassee, FL 32399

Note: Florida has a very broad public records law. Most written communications to or from state officials regarding state business are considered to be public records and will be made available to the public and the media upon request. Therefore, your e-mail message may be subject to public disclosure.

-----Original Message-----

From: Glenn Murer [<mailto:glenn@atlantel.net>]

Sent: Monday, July 11, 2016 2:25 PM

To: Records Clerk

Subject: Rate hikes

As a part time resident, I think a 24% rate hike is too much of a shock for most and unreasonable. They should plan better and implement more frequent but smaller increases if they are actually merited in their charter.

Best regards,
Glenn Murer

Sent from my iPhone