Sandra Soto

From: Bev DeMello

Sent:Wednesday, July 13, 2016 11:48 AMTo:'susan.perryman@baesystems.com'Cc:Janet Brunson; Consumer Correspondence

Subject: FW: FPL Rate Increase - docket number 160021-E1

Thank you for contacting the Florida Public Service Commission (PSC) about Florida Power & Light Company's (FPL) rate petition. To give Commissioners and staff an opportunity to review your comments, your correspondence is included in the file for Docket No.160021-EI.

As you know, the PSC customer service hearings were held in June in FPL's service territory for Commissioners to hear directly from customers about the utility's rate request and service. All customer comments during the hearings and all correspondence will be reviewed and considered when PSC staff prepares its recommendation to the Commissioners on FPL's proposed rates.

The PSC's evidentiary hearing on FPL's rate case will be in Tallahassee. Witnesses from the utility, intervenors, Commission staff, and the Public Counsel, who represents customers, will present testimony and exhibits and be cross-examined by the Commissioners and other parties. Commissioners will examine FPL's need for a rate increase, its existing and proposed rate structure, and its ability to provide safe and reliable service.

Commissioners are charged with making sure that Florida's utility companies fulfill their service obligation. The PSC will ensure that final customer rates reflect only those costs that are prudent and necessary for FPL to deliver quality electric service to your home or business. Any proposed rate adjustment is requested to begin in January 2017.

If you have additional questions or need further assistance, please call 1-800-342-3552. If you want updated case information, visit the PSC's website, www.floridapsc.com and click on the Clerk's Office tab, then hit Dockets and type in case number 160021.

Sincerely,

Bev DeMello Assistant Director Office of Consumer Assistance & Outreach

Phone: 850-413-6107

From: Sandra Soto On Behalf Of Records Clerk Sent: Wednesday, July 13, 2016 8:36 AM

To: 'Perryman, Susan D (US)'

Subject: RE: FPL Rate Increase - docket number 160021-E1

Good morning Mr. and Mrs. Perryman,

We will be placing your comments below in consumer correspondence in Docket No. 160021-EI and forwarding your comments to the Office of Consumer Assistance and Outreach.

Sincerely,

Sandra Soto Commission Deputy Clerk I Florida Public Service Commission 2540 Shumard Oak Boulevard Tallahassee, FL 32399 (850) 413-6010

From: Perryman, Susan D (US) [mailto:susan.perryman@baesystems.com]

Sent: Wednesday, July 13, 2016 7:19 AM

To: Records Clerk

Subject: FPL Rate Increase - docket number 160021-E1

Now we have seniors that cannot afford to buy their medication, and with this rate increase and everything else, as everyone has spoken about, it's not only a 23 percent, everything that comes with it that they're going to have to pay for, they may have to not eat to be able to pay for their bills. \$960 million of FPL's rate increase will go into FPL investors' pockets. None of those funds will go to service enhancements, disaster preparedness, or energy innovation and according to their own filing with the PSC, FPL is on target to make \$1.6B in profit in 2017 without the requested rate increase.

This is the only power provider available to me and FPL's request equals a 23 percent base rate increase for all residential ratepayers (this is a charge increase even before you flip on a switch,) and would allow an unprecedented return on equity (shareholder profit) of 11.5 to 12.5 percent.

This is from:

George and Susan Perryman

77028 Crandall Road

Yulee, FL 32097

docket number 160021-E1

When you're considering this rate increase in order to generate higher profits for FP&L, please keep in mind that those profits come at our expense, and that includes the senior community, many of whom are having a very hard time of it.