Sandra Soto

From: Janet Brunson

Sent:Friday, July 15, 2016 11:32 AMTo:'herbstt@manateeschools.net'Cc:Consumer Correspondence

Subject: FPL Rate Increase - Docket No. 160021-EI

Thank you for contacting the Florida Public Service Commission (PSC) about Florida Power & Light Company's (FPL) rate petition. To give Commissioners and staff an opportunity to review your comments, your correspondence is included in the file for Docket No.160021-EI.

As you know, the PSC customer service hearings were held in June in FPL's service territory for Commissioners to hear directly from customers about the utility's rate request and service. All customer comments during the hearings and all correspondence will be reviewed and considered when PSC staff prepares its recommendation to the Commissioners on FPL's proposed rates.

The PSC's evidentiary hearing on FPL's rate case will be in August in Tallahassee. Witnesses from the utility, intervenors, Commission staff, and the Public Counsel, who represents customers, will present testimony and exhibits and be cross-examined by the Commissioners and other parties. Commissioners will examine FPL's need for a rate increase, its existing and proposed rate structure, and its ability to provide safe and reliable service.

Commissioners are charged with making sure that Florida's utility companies fulfill their service obligation. The PSC will ensure that final customer rates reflect only those costs that are prudent and necessary for FPL to deliver quality electric service to your home or business. Any proposed rate adjustment is requested to begin in January 2017.

If you have additional questions or need further assistance, please call 1-800-342-3552. If you want updated case information, visit the PSC's website, www.floridapsc.com and click on the Clerk's Office tab, then hit Dockets and type in case number 160021.

Sincerely,

Bev DeMello Assistant Director Office of Consumer Assistance & Outreach

Phone: 850-413-6107

From: Sandra Soto On Behalf Of Records Clerk Sent: Wednesday, July 13, 2016 10:30 AM

To: 'Teresa Herbst'

Subject: RE: FPL Rate Increase

Good morning Ms. Herbst,

We will be placing your comments below in consumer correspondence in Docket No. 160021-EI and forwarding your comments to the Office of Consumer Assistance and Outreach.

Sincerely,

Sandra Soto Commission Deputy Clerk I Florida Public Service Commission 2540 Shumard Oak Boulevard Tallahassee, FL 32399 (850) 413-6010

From: Teresa Herbst [mailto:herbstt@manateeschools.net]

Sent: Wednesday, July 13, 2016 8:53 AM

To: Records Clerk

Subject: FPL Rate Increase

FPL is already charging customers too much. We just had a new central air conditioning unit installed, energy efficient to lower our electrical costs. To my dismay the bills are still coming in at almost \$300.00 monthly. FPL is sending emails asking customers to "pay" extra for change-overs to clean solar power (monthly) and for surge protection (monthly). The increase they are asking for will adversely affect the lower income, and fixed income customers AND **NOT BE PERMITTED** to increase their shareholders billions in profits annually. In addition, if they are not going to use profits already being reaped in to change to clean, efficient, renewable energy sources why should we have to pay even more for the transition? There should be more than one electrical provider for each area in America, to promote "free market" and reduce costs. VOTE NO!!!

Sincerely,

Teresa Herbst Health & Safety Officer Manatee Technical College, Main Campus (941) 751-7900 x1007

"Florida has a very broad Public Records Law. Virtually all written communications to or from School District Personnel are public records available to the public and media upon request. E-mail sent or received on the School District system will be considered public and will only be withheld from disclosure if deemed confidential pursuant to State Law."