

**Sandra Soto**

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**From:** Janet Brunson  
**Sent:** Monday, July 18, 2016 3:02 PM  
**To:** 'geroministries@aol.com'  
**Cc:** Consumer Correspondence  
**Subject:** FPL Rate Increase - Docket No. 160021-EI

Dear Mr. Lawton:

Thank you for contacting the Florida Public Service Commission (PSC) about Florida Power & Light Company's (FPL) rate petition. To give Commissioners and staff an opportunity to review your comments, your correspondence is included in the file for Docket No.160021-EI.

As you know, the PSC customer service hearings were held in June in FPL's service territory for Commissioners to hear directly from customers about the utility's rate request and service. All customer comments during the hearings and all correspondence will be reviewed and considered when PSC staff prepares its recommendation to the Commissioners on FPL's proposed rates.

The PSC's evidentiary hearing on FPL's rate case will be in Tallahassee. Witnesses from the utility, intervenors, Commission staff, and the Public Counsel, who represents customers, will present testimony and exhibits and be cross-examined by the Commissioners and other parties. Commissioners will examine FPL's need for a rate increase, its existing and proposed rate structure, and its ability to provide safe and reliable service.

Commissioners are charged with making sure that Florida's utility companies fulfill their service obligation. The PSC will ensure that final customer rates reflect only those costs that are prudent and necessary for FPL to deliver quality electric service to your home or business. Any proposed rate adjustment is requested to begin in January 2017.

If you have additional questions or need further assistance, please call 1-800-342-3552. If you want updated case information, visit the PSC's website, [www.floridapsc.com](http://www.floridapsc.com) and click on the Clerk's Office tab, then hit Dockets and type in case number 160021.

Sincerely,

Bev DeMello  
Assistant Director

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**From:** Collin Roehner **On Behalf Of** Records Clerk  
**Sent:** Thursday, July 14, 2016 2:05 PM  
**To:** 'GEROMINISTRIES@aol.com'  
**Subject:** RE: FP&L RATE INCREASE

Good afternoon,

We will be placing your comments below in consumer correspondence in Docket No. 160021-EI and forwarding your comments to the Office of Consumer Assistance and Outreach.

Sincerely,

Collin D. Roehner

Commission Deputy Clerk I  
Office of Commission Clerk  
Florida Public Service Commission  
2540 Shumard Oak Blvd.  
Tallahassee, Florida, 32301  
(850) 413-7123

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**From:** [GEROMINISTRIES@aol.com](mailto:GEROMINISTRIES@aol.com) [<mailto:GEROMINISTRIES@aol.com>]

**Sent:** Thursday, July 14, 2016 1:56 PM

**To:** Records Clerk

**Subject:** FP&L RATE INCREASE

I find it quite selfish for FP&L to ask for a rate increase. My question is, what consideration is being giving to the senior citizens who are on a fixed income? Our income is already stretched to the maximum, and if our bills are not paid on time, FP&L has no problem turning the power off.

Our homes are in lack of repairs and our lawns are not representative to the community.

It is too costly to convert to the energy saving unit and to properly seal our homes in order for our monthly electric bills to be lower.

The System advertises that there is money for seniors, but when we apply for the assistance, we are told we do not qualify because our income is too much.

**WE ARE LAW ABIDING CITIZENS IN OUR 70'S, WHO HAVE BEEN AND YET ARE AN ASSET IN THE COMMUNITY, DON'T DESERVE TO LIVE IN POVERTY.**

Q. Lawton