

State of Florida



Public Service Commission

CAPITAL CIRCLE OFFICE CENTER • 2540 SHUMARD OAK BOULEVARD
TALLAHASSEE, FLORIDA 32399-0850

-M-E-M-O-R-A-N-D-U-M-

DATE: July 18, 2016
TO: Office of Commission Clerk
FROM: Bureau of Consumer Assistance, Division of Safety, Reliability & Consumer Assistance
RE: Customer Correspondence

Please add the attached customer correspondence to Docket Correspondence-Consumers and their Representatives, in Docket 1600 21-.

RECEIVED-FPSC
2016 JUL 18 PM 3:51
COMMISSION
CLERK

Ms. Carlotta Stauffer
Commission Clerk
Florida Public Service Commission
2540 Shumard Oak Blvd.
Tallahassee, FL 32399-0850

Subject: **Docket number 160021-E1**

Deny FPL Rate increase request

Ms. Stauffer,

I am writing to express my outrage about the FPL rate increase request that amounts to 23% base rate increase for consumers that will primarily go to increasing ROI for investors of 11.5% to 12.5% according to the AARP. As a retired Floridian who lives on a fixed income with retirement plans that lost 2% in 2014 and only gained 2% in 2015, the rate request is grossly unrealistic and unwarranted.

The Florida Public Service Commission (PSC) should deny the request and censure FPL for even bringing such a request before them. The PSC serves the public, to do anything other than denying the request would be a disservice to the public.

Best regards and hoping PSC does the right thing for Floridians,

Robert M. Byrne
820 Capri Isles Blvd., Unit 101
Venice, FL 34292



R BYRNE
822 CAPRI ISLES BVD
UNIT 101
VENICE, FL 34292

DENVER CO 802

15 JUL 2016 PM 4 L



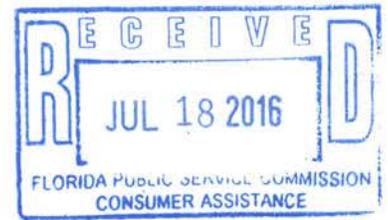
MS. CARLOTTA STAUFFER
COMMISSION CLERK
FLORIDA PUBLIC SERVICE COMMISSION
2540 SHUMARD OAK BVD.
TALLAHASSEE, FL 32399-0850



32399-085099



July 13, 2016



To Whom it may concern:

Docket number 160021-EL. Ms Stauffer
my name is Bridgette Smith. My address
is 3172 NW 91 Street, Miami, FL, 33147.

I work part-time at this time.
my job just decrease my hours. Now
days it is hard to find a full-time job.
I am 61 years old. I am barely
making it. Thank God he has never
allowed me to be late paying
my bills. I don't receive benefits
(not eligible). FPL has a commercial
that says that they are the
most afford utilty company in the
world. They ran the ad for almost
a year. Now they want to go
up on their bill.

I have a daughter who is trying to work. (She made a bad choice) that could have to be incarcerated. But she trying to. She can't find much. The people off the boat (wet foot, dry foot) get off the boat. They can get everything.

I am asking for some kind of help. Our money just isn't going that far.

The bible says that we have not, because we ask not. A lot of us are asking for you to and the other boards members to denied or ~~yes~~ say no to the increase.

Thank you
and may God bless
you and the other
Commissioners

Bridgette Smith
3172 NW 91 Street
Miami, FL 33147

MIAMI FL 331

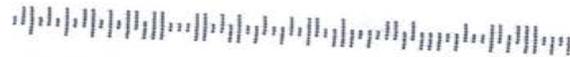
16 JUL 2016 PM 1 L



Ms. Carlotta Stauffer
Commission Clerk
Florida Public Service Commission
2540 Shumard Oak Blvd
Tallahassee, FL 32399-0858



32399-085099



808 Capri Isles Blvd.
Unit 218
Venice FL 34292
July 15, 2016

Ms. Carlotta Stauffer
Commission Clerk
Florida Public Service Commission
2540 Shumard Oak Blvd.
Tallahassee FL 32399-0850

Regarding: Document #160021-E1

DENY FLP RATE INCREASE!

Ms. Stauffer,

According to AARP, Florida Power and Light is requesting what would amount to a 23% base rate hike in electric rates for consumers in order to achieve an 11.2% to 12.5% ROI for investors. This is grossly unfair, unnecessary and should not be allowed.

As an individual on a fixed income with no increase on my social security, it would be a serious blow to me, and all Floridians, if the PSC granted this increase. The PSC should protect the public from such requests and censure the FLP for even submitting the proposal.

I hope the PSC makes the correct decision.

Nancy D. Singelais
Alfred J. Singelais

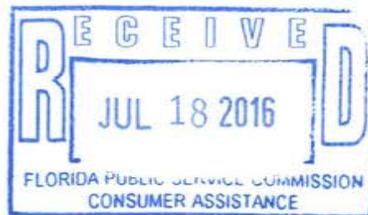
Nancy D. Singelais
Alfred J. Singelais





Fred and Nancy Singelais
808 Copri Isles Blvd unit 218
Venice Florida 34292

TAMPA FL 335
SAINT PETERSBURG FL
16 JUL 2016 PM 3 L



Ms Carlotta Stauffer
Commission Clerk
Florida Public Service Commission
2540 Shumard Oak Blvd.
Tallahassee FL 32399-0850

32399-085099



NAME: JOSEPH & THERESA TODD
HOME ADDRESS: 14100 TAMiami TR. E., LOT 338
NAPLES, FL 34114

RE: DOCKET # 160021-E1

Ms. CARLOTTA STAUFFER
COMMISSION CLERK
FLORIDA PUBLIC SERVICE COMMISSION
2540 SHUMARD OAK BLVD.
TALLAHASSEE, FL 32394-0850



DEAR Ms. STAUFFER:

AS WE SIT IN OUR SMALL HOME BUDGETING OUR MONTHLY EXPENSES, FPL IS CONSIDERING RAISING OUR RATES SO THE EXECUTIVES SITTING IN AIR CONDITIONED OFFICES, HAVING HIGH PRICED COFFEES, TEAS & OTHER BEVERAGES THAT ARE A PART OF THEIR "OFFICE SUPPLY BUDGETS", RESTING THEIR BUTTS IN EXPENSIVE LEATHER "EXECUTIVE CHAIRS"... THEY'RE STRATEGIZING HOW TO GET MORE PROFIT. THERE ARE RESIDENTS WHO CANNOT AFFORD MEDICATIONS, OTHER LIVING EXPENSES & FPL IS "REQUESTING" A 23% INCREASE? "POWER" HAS GONE TO THE "REQUESTING POWER-HEADS". THESE RATE HIKEs ARE NOT FOR IMPROVING THE JOSEPH & THERESA TODD HOUSEHOLD SERVICES. WE ARE FPL NAPLES CUSTOMERS.



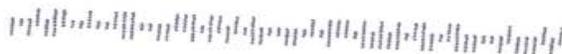
Mr. Joseph Todd
 14100 Tamiami Trl. E. Lot 338
 Naples, FL 34114-8457

FT MYERS, FL 339
 14 JUL 2016 PM 2 2



Ms. CARLOTTA STAWFFER
 COMMISSION CLERK
 FLORIDA PUBLIC SERVICE COMMISSION
 2540 SHAMARD OAK BLVD.
 TALLAHASSEE, FL 32399-0850

32399-085099



July 14, 2016

Ms Carlotta Stauffer
Commission Clerk
Florida Public Service Commission
2540 Shumard Oak Blvd
Tallahassee, FL 32399-0850

Re: Docket #160021-E1

Ms. Stauffer,

As a resident of Martin County, I find it quite disturbing to find out that FPL is asking for rate hikes to line the pockets of their stockholders.

When considering this rate increase in order to generate higher profits for FP&L, please keep in mind that those profits come at the expense of the Florida citizen's. Florida has a high senior community, for which could be devastating to their financial situations.

Thank you in advance for your consideration in this matter.

Sincerely,



Jane Jaeger
2318 SW Mayflower Drive
Palm City, FL 34990



Jaeger
2318 SW Mayflower Dr
Palm City, FL 34990



A28660322 895533



FOREVER



Ms. Carlotta Stauffer
Commission Clerk
Florida Public Service Commission
2540 Shumard Oak Blvd
Tallahassee, FL 32399-0850

32399-085099



Arthur Robinson

2381 SW Carriage Hill Terrace, Unit 103
Palm City, Florida 34990

July 13, 2016

Ms. Carlotta Stauffer
Commission Clerk
Florida Public Service Commission
2540 Shumard Oak Blvd.
Tallahassee, FL 32399-0850.

RE: Docket Number 160021-E1

Dear Ms. Stauffer:

We write to you to oppose Florida Power and Lights (FP&L) request for a rate increase when it has been shown that such an increase will not benefit the consumer but only the shareholders. If the company wants to provide additional capital improvements to provide better and less expensive services than say so.

FP&L is asking for money to resolve – to get more profit for people that are out – for their shareholders that are out of state. Now we have seniors that cannot afford to buy their medication, and now with this rate increase and everything else, as everyone has spoken about, that will – it's not only a 23 percent, everything that comes with it that they're going to have to pay for, they may have to – they may have to serve – they may have to not eat to be able to pay for their bills.

When you're considering this rate increase in order to generate higher profits for FP&L, please keep in mind that those profits come at our expense, and that includes the senior community, many of whom are having a very hard time of it.

We therefore, request that the commission deny the rate increase requested by FP&L.

Sincerely,



Arthur Robinson



THE ROBINSONS
2381 SW CARRIAGE HILL TER.
UNIT 103
PALM CITY, FL. 34990

WEST PALM BCH FL 334

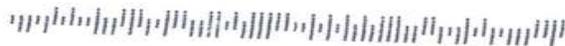
15 JUL 2016 PM 3 L



Ms. Carlotta Staufer
Commission Clerk
Florida Public Service Commission
2540 Shumard Oak Blvd.
Tallahassee, FL 32399-0850



32399-085099



Dianne Robinson

2381 SW Carriage Hill Terrace, Unit 103
Palm City, Florida 34990

July 13, 2016

Ms. Carlotta Stauffer
Commission Clerk
Florida Public Service Commission
2540 Shumard Oak Blvd.
Tallahassee, FL 32399-0850.

RE: Docket Number 160021-E1

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Sincerely,

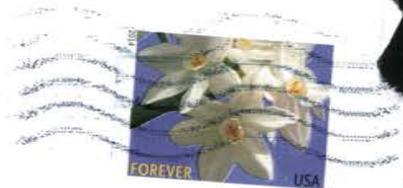

Dianne Robinson



THE ROBINSONS
2381 SW CARRIAGE HILL TER.
UNIT 103
PALM CITY, FL. 34990

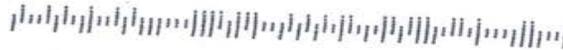
WEST PALM BEACH, FL 334

JUL 18 2016 PM 7:1



Ms. Carlotta Stauffer
Commission Clerk
Florida Public Service Commission
2540 Shumard Oak Blvd.
Tallahassee, FL 32399-0850

32399-085099



*Mary C. Loeffler
1787 Fountain View Circle
Venice, FL 34292*

July 14, 2016

*Ms. Carlotta Stauffer
Commission Clerk
Florida Public Service Commission
2540 Shumard Oak Blvd.
Tallahassee, FL 32399-0850*

RE: Docket number 160021-E1

Dear Ms. Carlotta Stauffer:

Florida Power & Light's (FPL) is requesting a \$1.34 billion increase in base rates. FPL is the only power company available in my area. We do not have the option of changing suppliers. Consumers will be asked to pay monthly increases equal to a 23 percent base rate increase and would allow an unprecedented return on equity (shareholder profit) of 11.5 to 12.5 percent.

When you're considering this rate increase in order to generate higher profits for FP&L, please keep in mind that those profits come at our expense, and that includes the senior community, many of whom are having a very hard time of it.

Sincerely,

Mary C. Loeffler



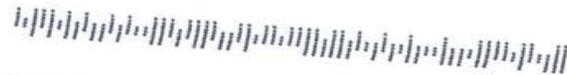
Mary Loeffler
1787 Fountain View Circle
Venice, FL 34292

TAMPA FL 335
SAINT PETERSBURG FL
15 JUL 2016 PM 1.1



Ms. Carlotta Stauffer
Commission Clerk
Florida Public Service Commission
2540 Shumard Oak Blvd.
Tallahassee, FL 32399-0850

32399-085099



548 Beach Road
Sarasota, FL 34242-1973
July 13, 2016

Florida Public Service Commission
2540 Shumard Oak Blvd.
Tallahassee, FL 32399-0850

Regard: Docket Number 160021-E1

Dear Public Service Commissioners:

I am writing you today to ask you to turn down the request from FPL for any rate increase and especially the current requested rate increase in the amount of 1.34 billion in base rates.

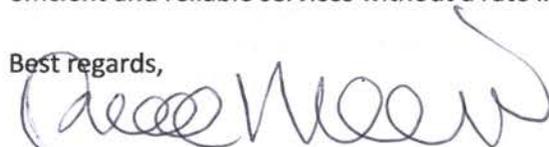
I cannot understand what justification FPL would have for requesting such an increase from Florida customers. Nothing in the information I have seen in the newspapers or in FPL's documents provide information on the updated infrastructure or other improvements this money will be spent on for in our state for Florida customer services. What is there in the request that would justify this increase? It is difficult to believe that FPL shareholders, who are among the top to obtain returns on their investments, need more from our states' public utility.

FPL is the largest provider of electricity in our state and receives today 10.5% return on equity and has an ability to collect other fees should their fuel cost raise or if there is a storm, e.g. hurricane that causes damages to FPL infrastructure or equipment. FPL is earning profits at the top end of the rate allowed under its current agreement. Also, FPL is on target to make a \$1.6B profit in 2017 without the requested rate increase. I also do not see any provisions to provide or improve support for individual home solar or wind system hook-ups, something that would be at least give the Florida consumers' options and abilities to manage their utility costs.

Typical Florida customers do not have the ability to receive a return on our equity via banks or other investments beyond a few percentage points and most of us haven't seen an increase in our income in the last 5 or more years. Also, almost 20% of the state's residents are on social security. This rate of increase (\$1.3 billion) over four years will add a monthly cost to all household (lower and middle-income families) of at least \$13 for electric service. This will cause many hardships and may have some choosing between food, air conditioning or medicine. Yes, FPL offers a hardship program but if 20% of the population applies for these grants and they are given, all of us will be paying more to cover their cost. Most seniors are much too proud and would not apply for these subsidies.

Enough is enough, this rate hike should be rejected and the company today with its earning can operate efficient and reliable services without a rate increase

Best regards,

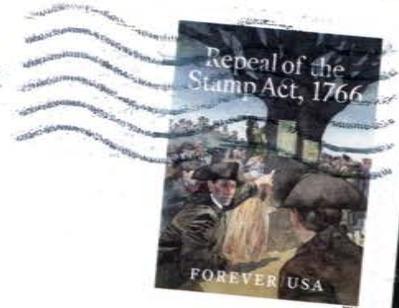

Bruce H. Klein





Mr. Bruce Hayden Klein
548B Beach Rd
Sarasota, FL 34242

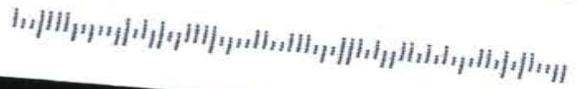
TAMPA FL 335
SAINT PETERSBURG FL
14 JUL 2016 PM 11



RECEIVED
JUL 18 2016
FLORIDA PUBLIC SERVICE COMMISSION
CONSUMER ASSISTANCE

Ms. Carlotta Stauffer
Commission Clerk
Fl. Public Serv. Commission
2540 Shumard Oak Blvd.
Tallahassee, Fl. 32399-0850

32399-085099



Ms Carlotta Stauffer

Commission Clerk

Florida Public Service Commission

2540 Shumard Oak Blvd.

Tallahassee, FL 32399-0850

07/14/16

Dear Ms Stauffer,

This is in regards to docket # 160021-E-1. I am a resident of Florida at 1351 Still River Dr, Venice, FL 34293. Allowing FPL to increase their rates would place a financial burden on my household. There is NO competing company that provides electricity in my area.

Please DO NOT allow an increase in FPL rates

Sincerely,



Michael Tushar



Michael & Lynda Tushar
1351 Still River Dr.
Venice, FL
34293

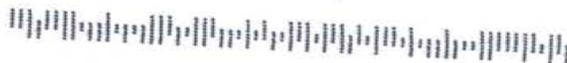
TAMPA FL 335
SAINT PETERSBURG FL
15 JUL 2016 PM 10 L



MS CARLOTTA STAUFFER
COMMISSION CLERK
FLORIDA PUBLIC SERVICE COMMISSION
2540 SHUMARD ~~AK~~ BLVD.
TALLAHASSEE, FL.

32399-0850

32399-085099



Ms Carlotta Stauffer

Commission Clerk

Florida Public Service Commission

2540 Shumard Oak Blvd.

Tallahassee, FL 32399-0850

07/14/16

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This is in regards to docket # 160021-E-1. I am a resident of Florida at 1351 Still River Dr, Venice, FL 34293. Allowing FPL to increase their rates would place a financial burden on my household. There is NO competing company that provides electricity in my area.

Please DO NOT allow an increase in FPL rates

Sincerely,



Lynda Tushar



Michael & Lynda Tushar
1351 Still River Dr.
Venice, FL
34293

TAMPA FL 335
SAINT PETERSBURG FL
15 JUL 2016 PM 9 L

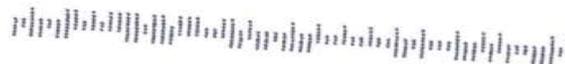


MS CARLOTTA STAUFER
COMMISSION CLERK
FLORIDA PUBLIC SERVICE COMMISSION
2540 SHUMARD OAK BLVD.
TALLAHASSEE, FL.

32399-0850



32399-085099 .



07/14/2016

Glenn H. Matchan
14531 Farrington Way #105
Fort Myers, FL 33912

To: Ms: Carlotta Stauffer
Commission Clerk
Florida Public Service Commission
2540 Shumard Oak Blvd.
Tallahassee, FL. 32399-0850

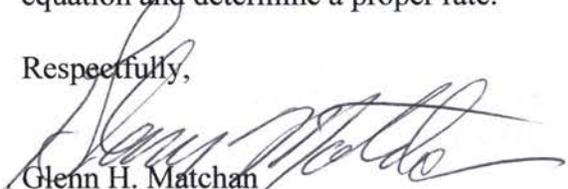
Subject: Florida Power and Light Rate Increase

I am writing this letter in hopes that the FPSC of Florida does their job and truly represent the citizens of Florida. As I understand it, FPL **wants** to increase their rates to acquire additional 1.34 billion dollars effective for 2017 year. This rate increase amounts to a 23% increase to their **base** rate having nothing to do with my turning-on any electrical switches. Further, it has nothing to do with enhanced services to its' customers but primarily to increase the return on equity to between 11.5 to 12.5% for its investors...some 960 million dollars!

What we have here is "Corporate Greed" so prominent within the states and government today. If earning 1.6 billion dollars in profit isn't adequate for FPL then let's get another company. As a fixed income resident my pension and social security does NOT increase. Thus, FPL gets fatter and more greedy while my pocketbook gets smaller and smaller!...where I am to live...under a bridge?

Let's get real. Do the job you represent. Determine what is NEEDED in terms of COSTS and a fair return. Hell, when I was going-up I WANTED a Ferrari but my Pinto did the job. Some difference! Further, don't YOU play the political-game of cutting just some of their embellished -wants and announcing to the public we worked hard to cut-back their requests. That's pure politics...if they don't need any increase based upon true needs, then don't give them anything! Let's finally remove the "greed" from the equation and determine a proper rate.

Respectfully,

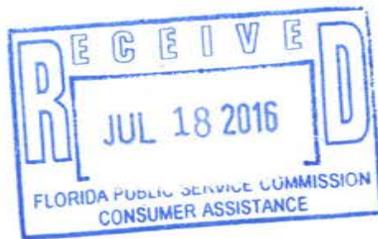

Glenn H. Matchan



G. Matcham
14531 FARRINGTON WAY #105
Ft. Myers, FL 33912

FT MYERS FL 339

JUL 18 2016 PM 2:1



Ms. Carlotta Stauffer
Commission Clerk
Florida Public Service Commission
2540 Shumard Oak Blvd.
Tallahassee, FL 32399-0850

32399-085099



7-9-16

Hear Commission Clerk

Re: FPL - Rate Adjustment
Until this year I have commended
FPL in providing excellent service
with economical rates and felt
FPL could very well promote this
method to other utility companies.

I do not agree FPL can improve
their facilities etc and expect
their customers to pay for it.
What happened to the "cost of
doing business"? In your
past I did not expect my cus-
tomers to pay for changes and
expenses in my business, the
entire time my business existed.

My finances cannot stretch to
assist FPL in their endeavor. I am
very sure there are many other
senior citizens that are "in the
same boat as me".

Thank you for the privilege of expressing
my opinion. (over Joyce Burdick

PS Aren't we (our country) in enough
trouble already without heaping more
burden on its citizens?



B

Ms. Joyce Burdick
26930 Sammoset Way
Bonita Spgs., FL 34135-6583

FT MYERS FL 339

32 38 525 7442



RECEIVED
JUL 18 2016
FLORIDA PUBLIC SERVICE COMMISSION
CONSUMER ASSISTANCE

Commission Clerk
Office of Commission Clerk
Florida Public Service Commission
2540 Shumard Oak Blvd.
Tallahassee, FL 32399-0850



Be sure to include: a) your first and last name; b) address where you receive FPL service; and c) the docket number 160021-E1 on your testimony so that it can be included for consideration.

All correspondence must be submitted by Aug. 19, 2016.

Here's what your fellow FPL ratepayers told the PSC:

"We have no option of investing in any other power company, we have no say in how many millions of dollars they pay their C-Suite executives, and we have no accurate accounting for the full scale of political contributions they make each year to influence those in powers to keep FPL in its unchallenged, powerful position in this state." – Susan Hicks, Sarasota FPL Customer

"They're asking for money to resolve – to get more profit for people that are out – for their shareholders that are out of state. Now we have seniors that cannot afford to buy their medication, and now with this rate increase and everything else, as everyone has spoken about, that will – it's not only a 23 percent, everything that comes with it that they're going to have to pay for, they may have to – they may have to serve – they may have to not eat to be able to pay for their bills." – Miguel Soliman, Miami FPL Customer.

"When you're considering this rate increase in order to generate higher profits for FP&L, please keep in mind that those profits come at our expense, and that includes the senior community, many of whom are having a very hard time of it." – Steve Zarzecki, Miami FPL Customer

Sincerely,

Jeff Johnson, State Director
AARP Florida

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blackbaud
nonprofit software

*I agree with the above.
Plz do not grant Wike.*

Thank you

S. Ncarecky

*Jeff Gallagher
6212 45th ST W
Bradenton FL 34210*

*Docket #
160021-E1*



TAMPA FL 335
SAINT PETERSBURG FL
14 JUL 2016 PM 4 L


Jeffery R. Gallagher
6212 45th St. W.
Bradenton, FL 34210-4005



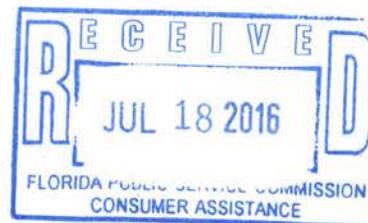
RECEIVED
JUL 18 2016
FLORIDA PUBLIC UTILITY COMMISSION
CONSUMER ASSISTANCE

Ms. Catherine Stauffer
Commission Clerk
F. P. S. C.
2540 Shumard Oak Blvd.
Tallahassee, FL 32399-0850

Subj: **FPL Base Rate Increase - Docket 160021-E1**
Date: 7/13/2016 2:24:59 P.M. Eastern Daylight Time
From: Stellamccaffrey@aol.com
To: clerk@psc.state.fl.us

Florida has many Seniors living on fixed incomes, myself included, who are having a tough time making ends meet. Basic necessities are almost a luxury these days when faced with increases every time we turn around. Now FPL is requesting another increase. Aren't they making enough of a profit on us already without the increase?!

Stella & James McCaffrey
2143 Oxford Ridge Circle
Lehigh Acres, FL 33973



*cc: Mrs Carlotta Stauffer
Fla. Public Ser. Comm.*



Stella Mc Caffrey
 2143 Oxford Ridge Cir
 Lehigh Acres FL 33973-6058

FT MYERS FL 339

24 JUL 2016 PM 4 L



*Ms. Carlotta Stauffer
 Commission Clerk
 Florida Public Service Commission
 2540 Shumard Oak Blvd.
 Tallahassee, Fl. 32399-0850*

32399-085099



Patricia Duran

To: clerk@psc.state.fl.us
Subject: docket number 160021-E1

Dear Ms. Stauffer,

I was terribly upset by the news of FPL's proposed increase on its customers.

As it is, we pay premium rates to cool our homes and we do not have other options for electric services. We must make costs in other areas of our life, because living in South Florida is impossible without air conditioning. With rising costs of fuel, this amount has escalated through the years. Needless to say when cost of fuel falls, those savings are not passed on. We are a hard working average family and struggle to make our bills monthly, as our pay do not go up more than 2% annually.

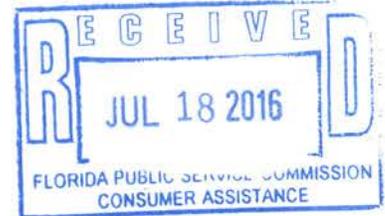
Please help the average wage earner and lower income family in the state of Florida.

Thank you for your anticipated assistance in this matter.

Patricia Duran
Director of Sales



The Palace at Coral Gables
One Andalusia Avenue
Coral Gables, FL 33134
Office: (786) 441-8817 | Fax: (786) 441-8852
www.ThePalace.org | Patricia@ThePalace.org



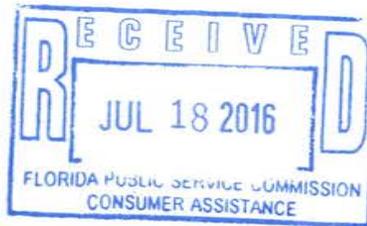
Voted America's #1 Senior Living Community



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One Andalusia Avenue
Coral Gables, Florida 33134



MIAMI
FL 331
14 JUL '16
PM 1 L



*Ms. Carlotta Stauffer
Commission Clerk
Florida Public Service Commission
2540 Sherman Oak Blvd.
Jellahesse, FL 32399-0850*

32399-085099



Dana Rudolph
14361 Edna Circle
Port Charlotte, FL 33981

Ms. Carlotta Stauffer
Commission Clerk
Florida Public Service Commission
3520 Shumard Oak Blvd.
Tallahassee, FL 32399-0850

Dear Ms. Stauffer:

I am concerned for the people of Florida who will be forced to pay a rate increase to FPL for no other reason than pure profit to the shareholders and executives. And "forced" is the proper word to use because there is no other option to the residents of Florida except for FPL.

FPL has marketed itself as one of the most affordable power companies in the country. Please don't make that a lie by allowing this rate increase.

Sincerely,



Dana Rudolph
FPL customer (Englewood and Port Charlotte, Florida)



DOCKET NUMBER: 160021-E1

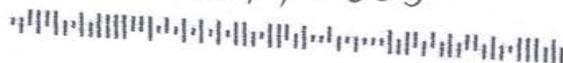
D. Rudolph
14361 Edna Circle
Port Charlotte, FL 33981

TAMPA FL 335
SAINT PETERSBURG FL
16 JUL 2016 PM 3 L



Ms. Carlotta Stauffer
Commission Clerk
Florida Public Service Commission
3520 Shumard Oak Blvd.
Tallahassee, FL. 32399-0850

32399-085099



Curtis R. Platte Jr.
July 14 2016

Ms. Carlotta Stauffer
Commission Clerk
Florida Public Service Commission
2540 Shumard Oak Blvd.
Tallahassee, FL 32399-0850

Ref: Docket Number 160021-E1

I would like to add my voice to those objecting to FPLs proposed move. A rate hike to cover needed service is understandable. A hike to pad the company's bottom line and elevate share price would be gouging the customers. FPL is projected to have a sizable profit in 2017 without any rate increase. And I understand that over 70% of the proposed increase would go to padding the bottom line. Gouging, gouging, gouging.

Curtis R. Platte Jr.

21 Laurel Oak Rd. (where I receive FPL service)
Amelia Island, FL 32034





C Platte
 21 Laurel Oak Rd
 Fernandina Beach FL 32034

JACKSONVILLE FL 320

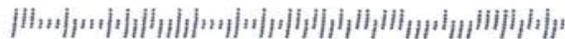
15 JUL 2016 PM 2 L



MS. CARLOTTA STAUFFER
 COMMISSION CLERK
 FLORIDA PUBLIC SERVICE COMMISSION
 2540 SHUMARD OAK BLVD.
 TALLAHASSEE, FL 32399-0850



32399-085099



820 Capri Isles Blvd.

Unit 102

Venice, FL 34292

July 14, 2016

Ms. Carlotta Stauffer
Commission Clerk
Florida Public Service Commission
2540 Shumard Oak Blvd.
Tallahassee, FL 32399-0850

Regarding: Document # 160021-E1

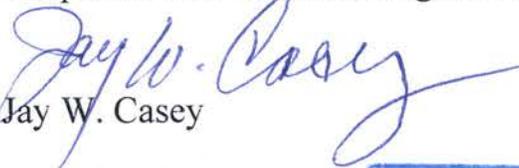
DENY FLP RATE INCREASE!

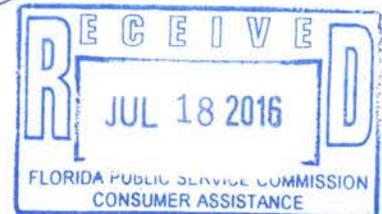
Ms. Stauffer,

According to the AARP, Florida Power and Light is requesting what would amount to a 23% base rate hike in electric rates for consumers in order to achieve an 11.2% to 12.5% ROI for investors. This is grossly unfair, unnecessary, and should not be allowed.

As an individual on a fixed income with no increase on my social security, it would be a serious blow to me, and all Floridians, if the PSC granted this increase. The PSC should protect the public from such requests and censure the FLP for even submitting the proposal.

I hope the PSC makes the right decision,


Jay W. Casey



870 Capri Isles Blvd.
#107
VENICE, FL 34292

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FLORIDA PUBLIC SERVICE COMMISSION
CONSUMER ASSISTANCE

Ms. Carlotta Stauffer
Commission Clerk
Florida Public Service Commission
2540 Shumard Oak Blvd.
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