

Sandra Soto

From: Sandra Soto on behalf of Records Clerk
Sent: Monday, August 08, 2016 2:18 PM
To: 'Mimi Jankovits'
Subject: RE: Testimony re Docket # 160021-E1

Dear Ms. Jankovits,

We will be placing your comments below in consumer correspondence in Docket No. 160021-E1 and forwarding your comments to the Office of Consumer Assistance and Outreach.

Sincerely,

Sandra Soto
Commission Deputy Clerk I
Florida Public Service Commission
2540 Shumard Oak Boulevard
Tallahassee, FL 32399
(850) 413-6010

From: Mimi Jankovits [<mailto:mimibj@gmail.com>]
Sent: Monday, August 08, 2016 12:54 PM
To: Records Clerk
Subject: Testimony re Docket # 160021-E1

Dear Commissioners,

I ask that you not approve the rate increase requested by FP&L. We already pay very high rates for electricity, and experience some of the worse customer service possible. They are probably on of the few major companies in the world that require paying by credit card through western union for a significant extra fee. Even my small non-profit takes direct credit card payments.

Instead of spending time and money on figuring out how to pay themselves more and give their shareholders higher dividends, they should be working to provide electricity more efficiently and at a lower rate. They should be thinking about the millions of seniors and people living under the poverty line, and how they are going to provide them electricity at a fair rate.

Why should their shareholders make a 10-12.5% profit rate when most companies are not paying anywhere near that rate?

I hope you will take this time to stand up for the citizens of Florida and not approve the increase.

Thank you,
Miriam Jankovits

3490 N. 46th Ave
Hollywood FL 33021

Miriam Baron Jankovits
Cell: 213-304-5038
Home: 516-515-4407