

**Sandra Soto**

---

**From:** Sandra Soto on behalf of Records Clerk  
**Sent:** Monday, August 08, 2016 2:15 PM  
**To:** 'Sheila Johnson-Douglas'  
**Subject:** RE: Docket number 160021-E1-FPL Rate Hike

Dear Ms. Johnson-Douglas,

We will be placing your comments below in consumer correspondence in Docket No. 160021-E1 and forwarding your comments to the Office of Consumer Assistance and Outreach.

Sincerely,

Sandra Soto  
Commission Deputy Clerk I  
Florida Public Service Commission  
2540 Shumard Oak Boulevard  
Tallahassee, FL 32399  
(850) 413-6010

---

**From:** Sheila Johnson-Douglas [<mailto:sheilajd@msn.com>]  
**Sent:** Monday, August 08, 2016 12:38 PM  
**To:** Records Clerk  
**Subject:** Docket number 160021-E1-FPL Rate Hike

Hello FPL,

I do not mind paying for services that I use. My bill at 480 NW 45 Avenue in Plantation is already excessive and that is with budget billing. It continues to rise each month and the usage in the home is normally the same. I am the only working person in the home at this time and can't pay this bill with it continually asking for more money.

I have read that your company will be making billions of dollars next year. It is not fair for the average family to be taken advantage of by a monopoly that is making so much money. I also need to provide other services and conveniences for my family, not just your service. Please reconsider the rate hike and think of other families and not just the ones are in the FPL family.

Thanks

Sheila Johnson-Douglas