

**Collin Roehner**

---

**From:** Collin Roehner on behalf of Records Clerk  
**Sent:** Monday, August 08, 2016 3:02 PM  
**To:** 'barkway barkway2'  
**Subject:** RE: FPL Rate Hike Docket 160021-E1

Good afternoon Ms. duPont,

We will be placing your comments below in consumer correspondence in Docket No. 160021-E1 and forwarding your comments to the Office of Consumer Assistance and Outreach.

Sincerely,

Collin D. Roehner  
Commission Deputy Clerk I  
Office of Commission Clerk  
Florida Public Service Commission  
2540 Shumard Oak Blvd.  
Tallahassee, Florida, 32301  
(850) 413-7123

-----Original Message-----

From: barkway barkway2 [<mailto:barkway2@gmail.com>]  
Sent: Monday, August 08, 2016 2:16 PM  
To: Records Clerk  
Subject: FPL Rate Hike Docket 160021-E1

From:  
Caroline duPont  
Service address: 3500 Bark Way  
Hollywood, FL 33026  
Docket #: 160021-E1

Ladies & Gentlemen,

Our family has done as much as we can to conserve energy and reduce our electric bills from FP&L for the 15 yrs we've lived at the above address but the Commission keeps allowing FP&L to jack up our rates, effectively eliminating any savings we created thru conservation or efforts at reducing our bill thru things like adding a solar hot water heater, solar pool heating, and updating our electrical equipment and appliances to energy saving ones. You CANNOT keep allowing them to jack up our rates (while also not allowing customers to use alternatives like leased solar systems, or going off-grid). You are making it impossible for Florida families to afford utilities as well as other basic needs. It has to STOP. We are not here to provide larger and larger payouts to FPL shareholders and CEOs by going without the most basic needs of families just to pay higher and higher rates to a monopoly utility company! If you're going to allow these ever higher rates, then GIVE US CHOICES by allowing other electric utility companies to compete with FPL for our business! We have no other utility company we can take our business to in protest of higher and higher rates! FPL is the only utility in our area.

Sincerely, Caroline duPont