

Collin Roehner

From: Janet Brunson
Sent: Wednesday, August 10, 2016 9:55 AM
To: 'samir.boulos1@gmail.com'
Cc: Consumer Correspondence
Subject: FPL Rate Increase - Docket No. 160021-EI

Dear Mr. Boulos:

Thank you for contacting the Florida Public Service Commission (PSC) about Florida Power & Light Company's (FPL) rate petition. To give Commissioners and staff an opportunity to review your comments, your correspondence is included in the file for Docket No.160021-EI.

As you know, the PSC customer service hearings were held in June in FPL's service territory for Commissioners to hear directly from customers about the utility's rate request and service. All customer comments during the hearings and all correspondence will be reviewed and considered when PSC staff prepares its recommendation to the Commissioners on FPL's proposed rates.

The PSC's evidentiary hearing on FPL's rate case will be in August in Tallahassee. Witnesses from the utility, intervenors, Commission staff, and the Public Counsel, who represents customers, will present testimony and exhibits and be cross-examined by the Commissioners and other parties. Commissioners will examine FPL's need for a rate increase, its existing and proposed rate structure, and its ability to provide safe and reliable service.

Commissioners are charged with making sure that Florida's utility companies fulfill their service obligation. The PSC will ensure that final customer rates reflect only those costs that are prudent and necessary for FPL to deliver quality electric service to your home or business. Any proposed rate adjustment is requested to begin in January 2017.

If you have additional questions or need further assistance, please call 1-800-342-3552. If you want updated case information, visit the PSC's website, www.floridapsc.com and click on the Clerk's Office tab, then hit Dockets and type in case number 160021.

Sincerely,

Bev DeMello
Assistant Director
Office of Consumer Assistance & Outreach
Phone: 850-413-6107

From: Sandra Soto **On Behalf Of** Records Clerk
Sent: Monday, August 08, 2016 9:16 AM
To: 'Samir B.'
Subject: RE: FPL Rate Hike

Good morning,

We will be placing your comments below in consumer correspondence in Docket No. 160021-EI and forwarding your comments to the Office of Consumer Assistance and Outreach.

Sincerely,

Sandra Soto
Commission Deputy Clerk I
Florida Public Service Commission
2540 Shumard Oak Boulevard
Tallahassee, FL 32399
(850) 413-6010

From: Samir B. [<mailto:samir.boulos1@gmail.com>]
Sent: Monday, August 08, 2016 7:44 AM
To: Records Clerk
Subject: FPL Rate Hike

I am as retired citizens in Ormond Beach, I try to cut down of electric as much as I can. I set my A/C thermostat in summer at 82 degrees. I close all the window shades all day until sunset. I use the efficient washer and dryer twice a month

I use the electric oven twice a month. I use the microwave most of the time.

I do every thing I can to reduce the electric bill to minimum

As a result of all this conservation, FPL raise the rate that all my efforts go out of the window

There is something wrong in the system that allow FPL ask for rate hike that will effect the way of life of all FL. citizens especially seniors like me who moved to FL. to avoid the high cost of living in other states

I request the refusal of FPL hike. They can can get this money from their operating budget or other sources not the easy way of our pockets

Thanks

Samir Boulos